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## Bose SoundTouch 10

# Bose SoundTouch 10 Wi-Fi Speakers User Manual

Model: SoundTouch 10

### INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Bose SoundTouch 10 Wi-Fi Speakers. These speakers are designed to deliver rich, full sound and offer versatile connectivity options including Wi-Fi and Bluetooth, allowing for seamless music streaming throughout your home.

### WHAT'S IN THE BOX

Upon unboxing your Bose SoundTouch 10 Wi-Fi Speakers, please verify that all components are present:

- Bose SoundTouch 10 Speaker (x2)
- Power cable (x2)
- USB cable (x2)
- Remote control (x2)



Image: Contents of the Bose SoundTouch 10 Wi-Fi Speakers 2-Pack. This image displays two black Bose SoundTouch 10 speakers, along with their respective power cables, USB cables, and remote controls, indicating the complete package contents.

## SETUP

Follow these steps to set up your Bose SoundTouch 10 speakers:

1. **Power Connection:** Connect each speaker to a power outlet using the provided power cables. The speakers will power on automatically.
2. **Download SoundTouch App:** Download the Bose SoundTouch app on your smartphone or tablet. This app is essential for Wi-Fi setup and managing your speakers.
3. **Wi-Fi Setup:** Open the SoundTouch app and follow the on-screen instructions to connect your speakers to your home Wi-Fi network. This process typically involves selecting your network and entering the password.
4. **Bluetooth Pairing:** To pair a Bluetooth device, press the Bluetooth button on the speaker or remote. The Bluetooth indicator will blink blue. Select "Bose SoundTouch 10" from your device's Bluetooth settings.
5. **Stereo Pairing (Optional):** To use two SoundTouch 10 speakers in a stereo pair (left/right channels), use the SoundTouch app. Navigate to the speaker settings and select the option to create a stereo pair.



Image: Rear view of a Bose SoundTouch 10 speaker. This image highlights the power input and USB port on the back of the speaker, demonstrating where to connect the power and USB cables during setup.

## OPERATING YOUR SPEAKERS

The Bose SoundTouch 10 speakers offer various ways to control your audio experience:

- **SoundTouch App:** The primary control method is the SoundTouch app, which allows you to browse music services, internet radio, and your music library, as well as manage presets and multi-room audio.
- **Remote Control:** Use the included remote control for basic functions such as power, volume, and preset selection.
- **Speaker Buttons:** The top of the speaker features buttons for power, volume, auxiliary input, Bluetooth, and six customizable presets.
- **Presets:** Assign your favorite music stations, playlists, or artists to the six preset buttons for instant access. This can be done through the SoundTouch app.
- **Multi-Room Audio:** As part of the Bose SoundTouch family, these speakers can be grouped with other SoundTouch systems to play synchronized music throughout multiple rooms. Manage groups via the SoundTouch app.
- **Voice Control (Alexa Compatible):** The SoundTouch 10 speakers are compatible with Amazon Alexa. If you have an Alexa-enabled device, you can control your speakers using voice commands after linking them through the Alexa app.

## MAINTENANCE

To ensure the longevity and optimal performance of your Bose SoundTouch 10 speakers, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior surfaces of the speakers. Do not use liquid cleaners or sprays directly on the speakers.
- **Placement:** Place the speakers on a stable, level surface. Avoid placing them near heat sources, in direct sunlight, or in areas with excessive moisture or dust.
- **Ventilation:** Ensure that the speaker's ventilation openings are not blocked to prevent overheating.
- **Software Updates:** Periodically check the SoundTouch app for available software updates. Keeping the firmware updated can improve performance and add new features.

## TROUBLESHOOTING

If you encounter issues with your Bose SoundTouch 10 speakers, refer to the following common solutions:

Problem	Possible Solution
<b>No Sound</b>	Ensure the speaker is powered on and connected to a power outlet. Check the volume level on the speaker, remote, and the SoundTouch app. Verify the correct source (Wi-Fi, Bluetooth, AUX) is selected.
<b>Connectivity Issues (Wi-Fi/Bluetooth)</b>	Ensure your Wi-Fi router is on and functioning correctly. Restart the speaker by unplugging it for 30 seconds and plugging it back in. Restart your Wi-Fi router. Ensure your device is within Bluetooth range (approx. 30 feet). Try re-pairing your Bluetooth device. Perform a factory reset if issues persist (refer to the SoundTouch app for instructions).
<b>App Not Connecting to Speaker</b>	Ensure your mobile device is connected to the same Wi-Fi network as the speaker. Close and reopen the SoundTouch app. Reinstall the SoundTouch app.
<b>Poor Sound Quality</b>	Ensure the speaker is not placed in an enclosed space that might muffle sound. Check the audio source quality. If using Bluetooth, ensure there are no obstructions between the speaker and the device.

## SPECIFICATIONS

Feature	Detail
Model Name	SoundTouch 10
Brand	Bose
Color	Black
Connectivity Technology	Bluetooth, IR, USB, Wi-Fi
Wireless Communication Technology	Bluetooth, Wi-Fi

Feature	Detail
Speaker Type	Portable, Multi-room
Special Feature	Alexa compatible, Multi Room Audio
Compatible Devices	Smartphone, Tablet, Laptop
Audio Output Mode	Stereo
Control Method	App
Power Source	Corded Electric
Product Dimensions	12 x 6 x 4.5 inches
Item Weight	9.3 pounds (for the 2-pack)
Manufacturer	BOSE
First Available Date	October 19, 2017

## WARRANTY AND SUPPORT

Bose SoundTouch 10 Wi-Fi Speakers come with a limited warranty. For detailed warranty information, including terms and conditions, please refer to the documentation included with your product or visit the official Bose support website.

For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact Bose customer service or visit their official support portal. You can typically find contact information and support resources on the [Bose Support Website](#).