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HyperX 4P5L1AM#ABB

HyperX Cloud Alpha Gaming Headset User Manual

Model: 4P5L1AM#ABB

1. Introduction

Thank you for choosing the HyperX Cloud Alpha Gaming Headset. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your headset to ensure optimal performance and longevity. The HyperX Cloud Alpha is designed for superior audio quality and comfort across multiple gaming platforms.

2. Package Contents

- HyperX Cloud Alpha Gaming Headset
- Detachable Braided Cable with In-Line Audio Control
- Detachable Noise-Cancelling Microphone

3. Setup Guide

Follow these steps to set up your HyperX Cloud Alpha headset for use with your preferred device.

3.1 Attaching the Microphone

1. Locate the microphone port on the left earcup of the headset.
2. Align the connector of the detachable noise-cancelling microphone with the port.
3. Gently push the microphone connector into the port until it is fully seated.



Image: HyperX Cloud Alpha headset with its detachable microphone and audio cable shown separately. This illustrates the modular design for easy setup and transport.

3.2 Connecting the Audio Cable

1. Locate the audio input port on the left earcup of the headset.
2. Connect the smaller end of the detachable braided cable (the end without in-line controls) firmly into the headset's audio port. **Ensure the cable is fully inserted; no grey part of the connector should be visible.**
3. Connect the other end of the braided cable (the 3.5mm jack) to your gaming device (PC, PS4, Xbox One, Nintendo Switch, or other 3.5mm compatible platforms).



Image: A close-up view of the in-line audio control unit on the braided cable, showing the volume scroll wheel and microphone mute switch, alongside the 3.5mm audio jack.

3.3 Platform Compatibility

The HyperX Cloud Alpha is compatible with a wide range of platforms:

- PC
- PlayStation 4 (PS4)
- PlayStation 5 (PS5)
- Xbox One
- Xbox Series X|S
- Nintendo Switch
- Other devices with a 3.5mm audio jack

4. Operating Instructions

The HyperX Cloud Alpha features intuitive controls for an enhanced gaming experience.

4.1 In-Line Audio Control

The detachable braided cable includes an in-line audio control unit:

- **Volume Wheel:** Scroll up or down to adjust the headset's audio output volume.
- **Microphone Mute Switch:** Slide the switch to mute or unmute your microphone. When muted, a red indicator may be visible.



Image: A detailed view of the in-line audio control unit, highlighting the volume adjustment wheel and the microphone mute switch.

4.2 Microphone Usage

The detachable noise-cancelling microphone is designed to reduce background noise for clear communication.

- Position the microphone approximately 1-2 inches from your mouth for optimal voice pickup.
- Use the in-line mute switch to control when your voice is transmitted.

4.3 Dual-Chamber Drivers

The HyperX Cloud Alpha utilizes unique dual-chamber drivers. This design separates the bass frequencies from the mids and highs, resulting in clearer audio, reduced distortion, and a more distinct sound profile for an immersive gaming experience.

5. Maintenance and Care

Proper care will extend the life and maintain the performance of your HyperX Cloud Alpha headset.

- **Cleaning Earcups and Headband:** Gently wipe the earcups and headband with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners, as these can damage the materials.
- **Cable Care:** Avoid sharp bends or excessive pulling on the audio cable. When not in use, store the cable neatly to prevent tangling.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight.
- **Detachable Components:** When detaching the microphone or cable, pull from the connector housing, not the cable itself, to prevent damage.





Image: Front view of the HyperX Cloud Alpha headset, showcasing its black earcups, red aluminum frame, and padded headband.

6. Troubleshooting

If you encounter issues with your HyperX Cloud Alpha headset, try the following solutions:

6.1 No Sound or Sound from One Side Only

- **Cable Connection:** Ensure the audio cable is fully inserted into both the headset and your device. No grey part of the connector should be visible at the headset end.
- **Device Port:** If connecting to a PC, try connecting the headset directly to the motherboard's audio port on the back of the computer, rather than the front panel. Front panel audio ports can sometimes cause issues with stereo output.
- **Audio Drivers:** Ensure your device's audio drivers (e.g., Realtek High Definition Audio) are installed and up to date. Check your motherboard manufacturer's website for the latest drivers.
- **Volume Levels:** Check the in-line volume wheel, your device's master volume, and application-specific volume settings.
- **Test on Another Device:** Connect the headset to a different device (e.g., a smartphone) to determine if the issue is with the headset or the original device.

6.2 Microphone Not Working

- **Microphone Connection:** Ensure the detachable microphone is fully inserted into the headset's port.
- **Mute Switch:** Check that the in-line microphone mute switch is in the

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