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› [TOWER](#) /

› Tower T826002RB Linear Kitchen Roll Holder and Mug Tree User Manual

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Model: T826002RB

INTRODUCTION

This manual provides instructions for the safe and efficient use of your Tower T826002RB Linear Kitchen Roll Holder and Mug Tree. Please read these instructions carefully before use and retain them for future reference.

The Tower T826002RB set includes a kitchen roll holder and a 6-cup mug tree, designed with high-quality stainless steel, elegant rose-gold plated caps and stoppers, and a mirror-finished weighted base. This combination offers both functionality and a stylish aesthetic for your kitchen or bathroom.



Image: The Tower T826002RB set, featuring the kitchen roll holder with a paper towel roll and the mug tree with one mug, displayed on a kitchen counter.

SETUP INSTRUCTIONS

The Tower T826002RB Kitchen Roll Holder and Mug Tree are designed for immediate use with minimal setup required. Both items are pre-assembled.

Unpacking

1. Carefully remove all components from the packaging.
2. Inspect the items for any signs of damage. If any damage is found, do not use the product and contact customer support.
3. Remove any protective films or tags from the surfaces.

Placement

- Place the kitchen roll holder and mug tree on a flat, stable, and dry countertop surface.

- Ensure there is sufficient space around each item for easy access and to prevent accidental knocking.
- The weighted base provides stability, but avoid placing in high-traffic areas where they might be easily bumped.



Image: The kitchen roll holder and mug tree standing empty on a kitchen counter, showcasing their design and stable bases.

OPERATING INSTRUCTIONS

Using the Mug Tree

- The mug tree is designed to hold up to six standard-sized mugs.
- Carefully hang mugs by their handles onto the stainless steel hooks.
- Distribute mugs evenly to maintain balance and stability. Avoid overloading one side.



Image: The mug tree with several white mugs hanging from its hooks, demonstrating its capacity.

Using the Kitchen Roll Holder

- The kitchen roll holder accommodates standard-sized paper towel rolls.
- To load a roll, simply slide it onto the central pole. The screw top design allows for easy loading and secure holding of various roll sizes.
- To dispense, pull the desired amount of paper towel and tear against the roll.

MAINTENANCE

Cleaning

- To clean the kitchen roll holder and mug tree, wipe with a soft, damp cloth.
- For stubborn marks, a mild detergent can be used, followed by wiping with a clean, damp cloth and then drying thoroughly.

- Avoid using abrasive cleaners, scourers, or harsh chemicals, as these can damage the finish.
- Do not immerse the items in water.

Care Tips

- Regular cleaning will help maintain the product's appearance and longevity.
- Ensure the rose-gold plated caps and stoppers are kept dry to preserve their finish.
- The weighted base has a soft-touch underlining; avoid dragging the items across surfaces to prevent scratching.



Image: A detailed view of the mirror-finished linear weighted base, highlighting its design and stability features.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Mug tree feels unstable.	Mugs are unevenly distributed or too heavy.	Ensure mugs are distributed evenly across all hooks. Avoid hanging excessively heavy mugs. Verify placement on a flat surface.
Kitchen roll holder does not hold roll securely.	Roll is too small or the top cap is loose.	Ensure the top cap is securely tightened. The holder is designed for standard-sized rolls; very narrow rolls may not fit snugly.
Surface scratches on countertop.	Item was dragged across the surface.	Always lift the holder and mug tree when moving them to prevent scratching, especially on delicate surfaces. The weighted base has a soft-touch underlining for protection.

SPECIFICATIONS

Model Number: T826002RB

Material: Stainless Steel

Color: Black and Rose Gold

Mounting Type: Countertop

Item Weight: 1.12 Kilograms (combined)

Mug Tree Dimensions (H x W x D): 36.5 x 15 x 15 cm (14.37" x 5.91" x 5.91")

Paper Towel Dispenser Dimensions (H x W x D): 24.5 x 15 x 15 cm (9.65" x 5.91" x 5.91")

Included Components: 1x Kitchen Roll Holder, 1x Mug Tree

WARRANTY INFORMATION

This Tower T826002RB product comes with a **1-year guarantee** from the date of purchase. This warranty covers manufacturing defects under normal household use.

Please retain your proof of purchase for any warranty claims. The warranty does not cover damage caused by misuse, accident, alteration, or commercial use.

CUSTOMER SUPPORT

For further assistance, product inquiries, or to report any issues not covered in the troubleshooting section, please refer to the contact information provided with your purchase or visit the official TOWER website.

When contacting support, please have your model number (T826002RB) and proof of purchase readily available.

