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> TUG 360° Tangle-Free Retractable Dog Leash User Manual

TUG 43396-222094

TUG 360° Tangle-Free Retractable Dog Leash

USER MANUAL

Brand: TUG | Model: 43396-222094

1. Introduction

Thank you for choosing the TUG 360° Tangle-Free Retractable Dog Leash. This manual provides essential information for the safe and effective use of your new leash. Designed for comfort and control, this leash features a 16 ft strong nylon tape, a one-handed brake, pause, and lock mechanism, and a 360-degree tangle-free inlet for a smooth walking experience.



Image: The TUG 360° Tangle-Free Retractable Dog Leash, showcasing its ergonomic design in white and black.

2. Safety Information

WARNING: Failure to follow these safety instructions could result in injury to you or your pet.

- **Do not attempt to open the leash casing.** There is a loaded coil spring inside which could be hazardous. Contact the manufacturer if there is a problem with the leash.
- **Do not let your dog run to the end of the line.** Excessive pull force could pull the user and cause injury.
- **Inspect the nylon leash material before each use.** Do not use if it is damaged or frayed. Watch out for abrasion and biting, as these are the main causes of damage.
- **Do not use the leash if it is damaged or if your dog's collar is damaged.** Snapback can occur if there is a break and cause serious injury.
- **Do not allow the leash to wrap around any body part.** This can cause severe injury or entanglement.

3. Product Features

The TUG Retractable Dog Leash is engineered with several features to enhance your dog walking experience:

- **Durable Construction:** Features a tough ABS casing and impact-resistant nylon plastic with fiberglass for longevity.
- **Strong Nylon Tape:** Equipped with a 16 ft strong nylon woven tape, suitable for various dog sizes.
- **Chrome Plated Clasp:** A rust-proof clasp ensures secure attachment to your dog's collar or harness.
- **Ergonomic Anti-Slip Handle:** Provides a super comfortable grip for long walks, preventing slipping.
- **Heavy Duty Internal Coil:** Ensures consistent retraction and recoil for reliable performance.
- **360 Degree Tangle-Free Inlet:** Prevents the tape from tangling during retraction, allowing smooth control from any angle.
- **Quick Lock and Unlock Feature:** Easy one-handed operation for instant control.



Image: Exploded view showing the internal components of the leash, including the anti-slip handle, ABS casing, stainless steel coil spring, impact-resistant nylon plastic with fiberglass, strong nylon woven tape, and chrome-plated rust-proof clasp.

360° Tangle-Free® Retraction



Retraction Opening Allows You To Control Your Dog From Any Angle

Image: Diagram illustrating the 360° Tangle-Free® Retraction, where the retraction opening allows control from any angle.

4. Setup

Setting up your TUG Retractable Dog Leash is straightforward:

1. Remove the leash from its packaging.
2. Ensure the leash tape is fully retracted and free of twists.
3. Attach the chrome-plated clasp securely to your dog's collar or harness D-ring. Double-check that the clasp is fully closed and locked.

5. Operating Instructions

The TUG Retractable Dog Leash offers intuitive control for various walking situations:

Quick Lock System (Brake, Pause, Lock)

The leash features a convenient one-handed quick lock system:

- **Free:** When the button is not pressed, the leash tape can extend and retract freely, allowing your dog more range of motion.
- **Pause:** Press and hold the button with your thumb to temporarily stop the leash from extending further. Release the button to resume free movement. This is useful for short stops or to prevent your dog from moving too far ahead.
- **Locked:** To lock the leash at a specific length, press the button down and then slide it forward until it clicks into the locked position. This keeps the leash at a fixed length, similar to a standard leash.
- **Unlocked:** To unlock the leash from the locked position, slide the button backward until it releases.

Tug Quick Lock System Easy To Control



Free



Pause



Locked



Unlocked

360° Tangle-Free[®]

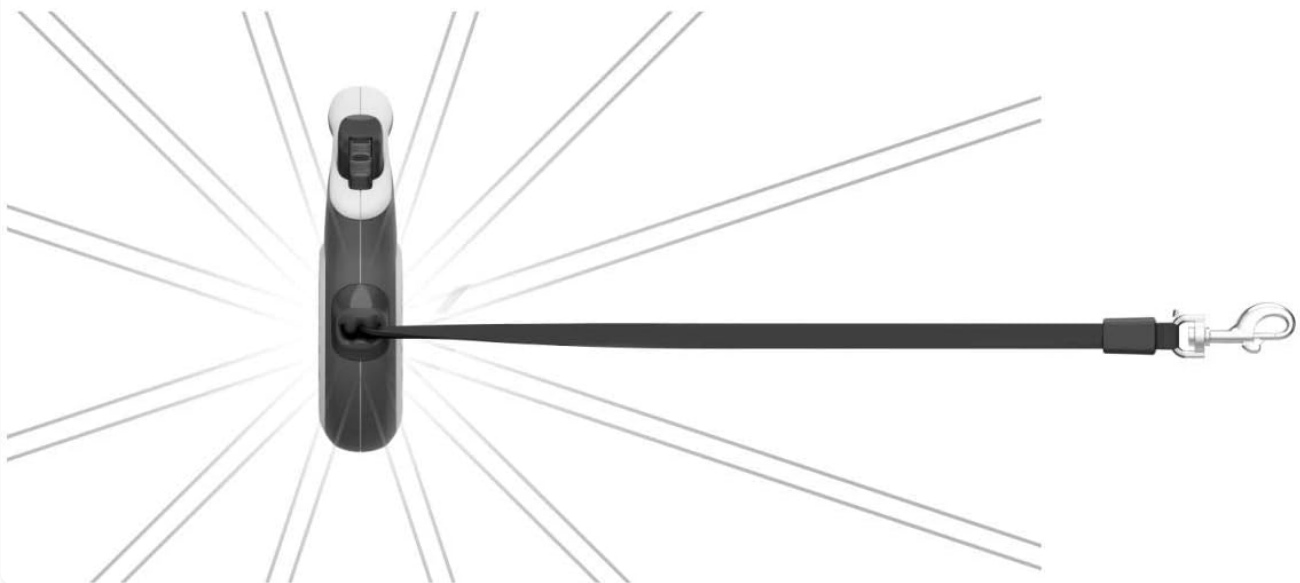


Image: Visual guide to the TUG Quick Lock System, demonstrating the Free, Pause, Locked, and Unlocked positions of the control button.

Extending and Retracting the Leash

- **Extending:** Allow your dog to move away from you while holding the leash handle. The tape will extend smoothly.
- **Retracting:** To shorten the leash, gently pull your dog closer while allowing the tape to retract into the casing. You can also use the pause button to control retraction speed.

6. Maintenance

Proper maintenance will extend the life of your TUG Retractable Dog Leash:

- **Cleaning:** Wipe the casing with a damp cloth to remove dirt. If the tape gets wet or dirty, extend it fully and allow it to air dry completely before retracting to prevent mildew and damage to the internal mechanism.
- **Inspection:** Regularly inspect the nylon tape for any signs of fraying, cuts, or wear. Check the clasp for proper function and any signs of rust or damage.
- **Storage:** Store the leash in a dry place away from direct sunlight when not in use.

7. Troubleshooting

If you encounter issues with your TUG Retractable Dog Leash, consider the following:

- **Leash not retracting smoothly:** Check if the tape is twisted or if there is debris caught in the inlet. Extend the tape fully and gently clean it. Ensure the internal mechanism is not obstructed.
- **Button not engaging/disengaging:** Ensure the button is free of dirt or debris. Try pressing and sliding it firmly. Do not force the mechanism.
- **Tape appears damaged:** If the nylon tape shows any signs of fraying, cuts, or significant wear, discontinue use immediately as per safety instructions.
- **Leash casing damaged:** If the casing is cracked or broken, discontinue use. Do not attempt to repair it yourself due to the internal spring mechanism.

For issues not resolved by these steps, please refer to the Warranty & Support section.

8. Specifications

Specification	Detail
Model Number	43396-222094
ASIN	B076F7HM8T
Brand	TUG
Color	White
Size	Medium
Material	Nylon
Leash Length	16 ft
Item Weight	15.5 ounces
Product Dimensions (LxWxH)	192 x 1.5 x 0.04 inches (Leash Tape)
Manufacturer	Tug Pet Products
Date First Available	January 3, 2018
Breed Recommendation	Medium Breeds
Weight Capacity	For dogs under 55 lbs (Medium size)

MEDIUM



Image: Detailed dimensions of the Medium TUG Retractable Dog Leash, showing length, width, and height of the casing.



Phone Shown For Size Comparison

Image: The Medium TUG Retractable Dog Leash shown next to a smartphone for a visual size comparison.

9. Warranty & Support

Warranty Description: This product comes with a 1 Year Warranty from TUG Pet Products. Please note that the warranty does not include damage from chewing, biting, or normal wear and tear. It also does not cover misuse or abuse of the product.

Manufacturer: Tug Pet Products

For warranty claims or product support, please contact Tug Pet Products directly through their official channels or the retailer from whom the product was purchased.

