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## Dyson 228415-01

# Dyson Cinetic Big Ball Absolute 2 Vacuum Cleaner User Manual

MODEL: 228415-01

## Introduction

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Thank you for choosing the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before first use and keep it for future reference.

## Setup

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### Unpacking and Assembly

Carefully remove all components from the packaging. Ensure all parts are present before assembly. Refer to the diagram below for accessory identification and connection points.



This image shows a close-up of the accessory system for the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner, highlighting the connection points for various tools.

Connect the hose to the main unit until it clicks securely into place. Attach the desired cleaning head or accessory to the wand. Ensure all connections are firm before operating the vacuum cleaner.



This image displays the fully assembled Dyson Cinetic Big Ball Absolute 2 vacuum cleaner, ready for use.

## Operating Instructions

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### Powering On and Basic Operation

Unwind the power cord and plug it into a suitable electrical outlet. Press the red power button located on the main unit to turn the vacuum cleaner on. To turn off, press the power button again. The vacuum cleaner is designed to self-right if it tips over during use, ensuring continuous operation.



This image illustrates the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner automatically returning to an upright position after being knocked over.

### Using the Pneumatic Cleaner Head

The pneumatic cleaner head automatically adjusts its suction and brush bar height to effectively clean various floor types, from hard floors to carpets, without manual intervention.



This image highlights the pneumatic cleaner head of the Dyson Cinetic Big Ball Absolute 2, designed for automatic adjustment across different floor surfaces.

### Cleaning Different Surfaces

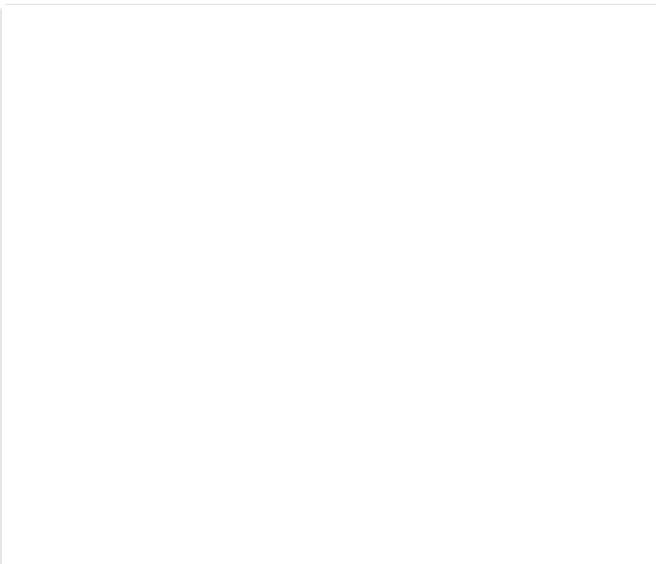
For general floor cleaning, use the pneumatic cleaner head. For upholstery, stairs, or delicate surfaces, detach the wand and attach appropriate tools such as the combination tool or stair tool.



This image shows the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner being used on a floor surface.



This image depicts the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner being used to clean stairs, demonstrating its versatility.



This image shows a woman using the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner to clean various areas of her home.

## Maintenance

### Emptying the Dust Bin

The dust bin should be emptied when the dirt reaches the MAX fill line. To empty, press the red button on the top of the cyclone assembly to release the bin from the main unit. Position the bin over a waste receptacle and press the red lever to open the bottom flap, releasing the dirt. Close the flap securely and reattach the bin to the vacuum cleaner.



This image demonstrates the process of hygienically emptying the dust bin of the Dyson Cinetic Big Ball Absolute 2 vacuum cleaner.

### Filter Maintenance

The Dyson Cinetic Big Ball Absolute 2 features Cinetic technology, which separates microscopic dust without relying on filters. Therefore, there are no filters to wash or replace, eliminating maintenance in this area.



This image visually confirms that no filter washing is required for the Dyson Cinetic Big Ball Absolute 2, indicated by a crossed-out image of a filter being washed.

## Troubleshooting

### Common Issues and Solutions

- **No Power:** Ensure the power cord is fully plugged into a working electrical outlet. Check the circuit breaker.
- **Loss of Suction:** Empty the dust bin if it is full. Check for blockages in the hose, wand, or cleaner head. Clear any debris.
- **Unusual Noise:** Inspect the brush bar for tangled hair or debris. Check for foreign objects lodged in the air pathways.
- **Cleaner Head Not Rotating:** Ensure the cleaner head is properly attached. Check for obstructions in the brush bar.

If problems persist after attempting these solutions, please contact customer support.

## Technical Specifications

Feature	Specification
Brand	Dyson
Model Number	228415-01

Feature	Specification
Power	700 Watts
Voltage	230 Volts
Dust Bin Volume	0.8 Liters
Sound Level	80 Decibels
Energy Efficiency Class	A
Annual Energy Consumption	28 Kilowatt-hours
Dimensions (L x W x H)	71.7 x 31.9 x 102 cm
Item Weight	8 Kilograms
Special Features	Self-righting, Pivoting handle, Adjustable brush
Filter Type	No filter
Power Source	Corded Electric

## Warranty and Support

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### Warranty Information

Your Dyson Cinetic Big Ball Absolute 2 vacuum cleaner comes with a manufacturer's warranty. Please refer to the separate warranty document included with your purchase for specific terms and conditions, including warranty duration and coverage details. Retain your proof of purchase for warranty claims.

### Customer Support

For further assistance, technical support, or to inquire about replacement parts, please visit the official Dyson website or contact Dyson customer service. Contact details can typically be found on the Dyson website or in your warranty documentation.

You can also visit the Dyson store on Amazon for additional product information and support:[Dyson Store](#)