

GREE SAP09HP230V1A

Gree 9,000 BTU 38 SEER SAPPHIRE Wall Mount Ductless Mini Split Air Conditioner Heat Pump

Model: SAP09HP230V1A

PRODUCT OVERVIEW

The Gree Sapphire series offers an ultra high-efficiency, smart ductless split system designed for optimal comfort and energy savings. This 9,000 BTU model provides superior cooling and heating performance, featuring an industry-best energy efficiency rating of up to 38 SEER for cooling and 15.0 HSPF for heating. It incorporates ULTRA Heating technology, allowing it to reliably warm spaces even when outdoor temperatures drop as low as -22°F. With universal Wi-Fi technology, the unit can be conveniently controlled via the Gree+ app on your smartphone, making operation simple and intuitive. Its quiet and unobtrusive design ensures comfort without compromising aesthetics, making it an ideal choice for various home or office environments.



Image: The complete Gree Sapphire mini split system, showing both the indoor wall-mounted unit, the outdoor condenser unit, and the wireless remote control. This illustrates the primary components of the system.

IMPORTANT SAFETY INFORMATION

WARNING: This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

- Installation and servicing of this equipment should only be performed by qualified, experienced technicians. Improper installation can lead to electric shock, fire, or water leakage.
- Ensure the power supply matches the unit's specifications (208/230V). Always disconnect power before performing any maintenance or service.
- Do not attempt to repair or modify the unit yourself. Contact qualified service personnel for all repairs.
- This unit uses R410a refrigerant. Handling of refrigerants requires specialized tools and training. Do not release refrigerant into the atmosphere.
- Keep children and pets away from the outdoor unit, especially during operation.
- Ensure proper drainage for the indoor unit to prevent water damage.

PACKAGE CONTENTS

Upon unpacking, please verify that all components listed below are present and undamaged. If any items are missing or damaged, contact your supplier immediately.

- Indoor Wall-Mounted Unit
- Outdoor Condenser Unit
- Wireless Remote Control
- Remote Control Holder
- User Manual and Installation Guide
- Drain Hose (short length for initial connection)

*Note: Essential installation components such as refrigerant line sets (1/4" x 1/2"), electrical wiring (e.g., 4-conductor 14 gauge for communication, 3-conductor 12 gauge for power), and additional drain hose (5/8" ID) are **not included** and must be purchased separately.*





Image: A detailed view of the wireless remote control for the Gree Sapphire system, showing its display and various function buttons for controlling the unit.

INSTALLATION AND SETUP

Installation of a ductless mini-split system requires specialized knowledge and tools. It is highly recommended that installation be performed by a certified HVAC professional to ensure proper operation, safety, and warranty validity.

Key Installation Steps (Professional Recommended):

1. **Site Selection:** Choose appropriate locations for both indoor and outdoor units, considering air circulation, noise, and accessibility for maintenance.
2. **Mounting:** Securely mount the indoor unit on a wall and the outdoor unit on a stable, level surface or wall bracket.
3. **Refrigerant Line Connection:** Connect the 1/4" and 1/2" copper refrigerant lines between the indoor and outdoor units. Ensure proper flaring and torquing to prevent leaks.
4. **Electrical Wiring:** Connect the communication cable (4-conductor, 14 gauge) between units and the power supply cable (3-conductor, 12 gauge) to the outdoor unit and electrical switch box. All electrical work must comply with local codes.
5. **Vacuuming the System:** Crucially, the refrigerant lines must be thoroughly vacuumed to remove all air and moisture. A digital vacuum gauge is recommended for accuracy (below 400 microns). Water in the system can lead to acid formation and system failure.
6. **Refrigerant Release:** Once vacuumed, release the pre-charged R410a refrigerant from the outdoor unit into the system.
7. **Drainage Connection:** Connect the indoor unit's drain hose to a suitable drainage point, ensuring a continuous downward slope.
8. **Leak Check:** Perform a thorough leak check on all connections.



Image: The Gree Sapphire indoor unit seamlessly installed on a wall in a modern living room setting, demonstrating its discreet design.

OPERATING INSTRUCTIONS

Your Gree Sapphire mini-split system can be operated using the included wireless remote control or via the Gree+ smartphone application.

Using the Wireless Remote Control:

The remote control allows you to adjust settings from anywhere within the room. Ensure there are no obstructions between the remote and the indoor unit's receiver.

- **ON/OFF Button:** Press to turn the unit on or off.
- **MODE Button:** Cycle through operating modes: Auto, Cool, Dry, Fan, Heat.
- **TEMP +/- Buttons:** Adjust the desired temperature.
- **FAN Button:** Select fan speed: Auto, Low, Medium, High, Turbo.
- **SWING Button:** Adjust the vertical airflow direction.
- **QUIET Button:** Activates a low-noise operation mode.
- **SLEEP Button:** Optimizes temperature and fan speed for comfortable sleep.
- **IFeel Button:** Activates the "I Feel" function, sensing the temperature at the remote's location for more precise comfort.
- **TIMER ON/OFF Buttons:** Set a timer for the unit to turn on or off automatically.

Using the Gree+ App (Wi-Fi Control):

The Gree+ app provides remote control and advanced features via your smartphone. Download the app from your device's app store and follow the in-app instructions to connect your unit to your home Wi-Fi network. This allows for control from anywhere with an internet connection.



Image: A front view of the Gree Sapphire indoor unit, highlighting its sleek design and digital temperature display.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your Gree Sapphire system. Always disconnect power to the unit before performing any maintenance.

Air Filter Cleaning:

- **Frequency:** Clean air filters every two weeks or more frequently if the unit is used heavily or in dusty environments.
- **Procedure:**
 - a. Open the front panel of the indoor unit.
 - b. Gently remove the air filters.
 - c. Clean the filters using a vacuum cleaner or wash them with lukewarm water and a mild detergent.
 - d. Rinse thoroughly and allow them to dry completely in a shaded area before reinserting. Do not expose to direct sunlight.

Outdoor Unit Maintenance:

- Keep the area around the outdoor unit clear of debris, leaves, and snow to ensure proper airflow.
- Periodically clean the outdoor coil with a soft brush or vacuum cleaner. Avoid bending the coil fins.

Professional Servicing:

It is recommended to have a qualified HVAC technician inspect and service your unit annually to ensure optimal performance and identify any potential issues early.



Image: A close-up view of the Gree Sapphire outdoor condenser unit, showing the fan and protective grille. Regular cleaning of this unit is important for efficiency.

TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and their solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	No power, remote batteries dead, circuit breaker tripped.	Check power supply, replace remote batteries, reset circuit breaker.
Insufficient cooling/heating.	Dirty air filters, blocked outdoor unit, wrong mode selected, low refrigerant.	Clean filters, clear obstructions from outdoor unit, select correct mode, contact professional for refrigerant check.
Unusual noise.	Loose parts, fan obstruction, refrigerant flow noise (normal).	Check for loose parts or obstructions. If noise persists and is abnormal, contact service.
Water leakage from indoor unit.	Clogged drain hose, improper installation.	Clear drain hose. If issue persists, professional re-installation may be required.
Wi-Fi connectivity issues.	Router issues, incorrect Wi-Fi settings, app malfunction.	Restart router, reconfigure Wi-Fi settings in app, reinstall app if necessary. Ensure unit is within Wi-Fi range.

For issues not listed here or if solutions do not resolve the problem, please contact qualified service personnel.

TECHNICAL SPECIFICATIONS

Specification	Detail
Brand	GREE
Model Number	SAP09HP230V1A
Cooling Capacity	9,000 BTU (0.75 Tons)
SEER (Seasonal Energy Efficiency Ratio)	Up to 38.00
HSPF (Heating Seasonal Performance Factor)	15.0 (Estimated from description)
Voltage	208/230 Volts
Wattage	2638 watts
Noise Level	56 dB (Outdoor unit, typical max)
Product Dimensions (Outdoor Unit)	35 x 23 x 14 inches
Item Weight	105 pounds
Recommended Room Size	300 - 500 ft²
Refrigerant Type	R410a
Special Features	Air Purification Filter, Wi-Fi Connectivity, ULTRA Heating (down to -22°F)



Image: A collection of icons highlighting key features: 5-Year Limited Parts Warranty, Wi-Fi Ready, Ultra Heating down to -22°F, AHRI Certified, up to 38 SEER, and Energy Star certification.

WARRANTY AND SUPPORT

Your Gree Sapphire Mini Split Air Conditioner Heat Pump comes with a comprehensive warranty and dedicated customer support.

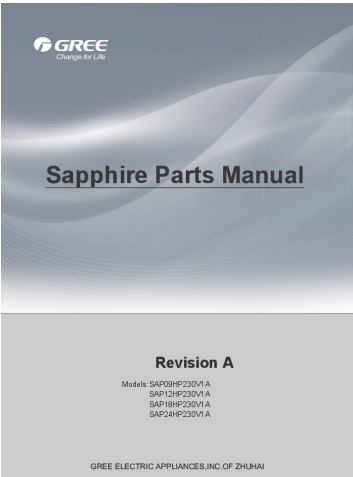
- **Limited Parts Warranty:** The product includes a 5-year limited parts warranty. Please refer to the official warranty document provided with your unit for full terms and conditions.
- **Returns:** A 30-day easy return policy is typically offered by authorized sellers. Please check with your specific retailer for their return policy details.
- **Customer Support:** For technical assistance, warranty claims, or service inquiries, please contact the customer support provided by your authorized dealer or the manufacturer.

For online support and resources, you may visit the official GREE store on Amazon:[GREE Store](#).

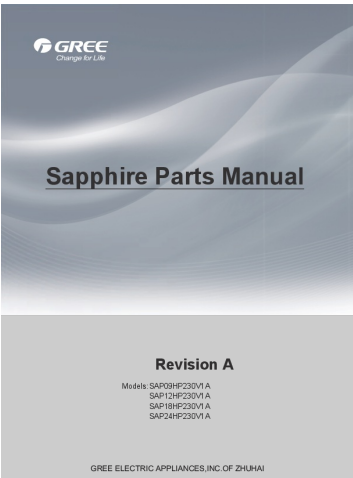


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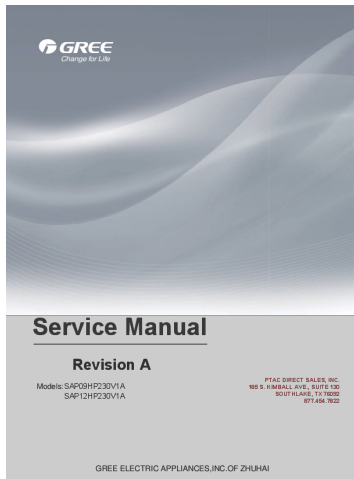
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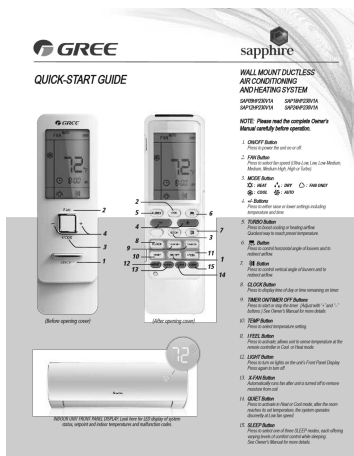


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SERVICE MANUAL SAP09HP230V1A PTAC Direct sapphire service manual 9mbh and 12mbh models a ptacdirect 2022 07 |||

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 SOUTHLAKE, TX 76092 877.454.7822 GREE ELECTRIC APPLIANCES, INC. OF
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[\[pdf\]](#) User Manual Owner's Manual Quick Start Guide Documentation Guide

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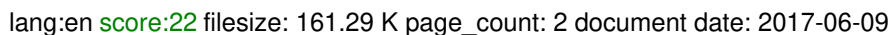
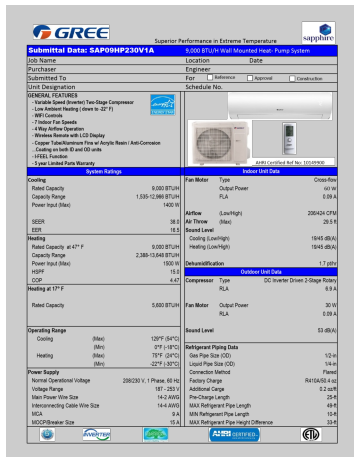


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World Class Performance Up to 38 SEER Ultra Heating Features and Benefits Introducing Sapphire the
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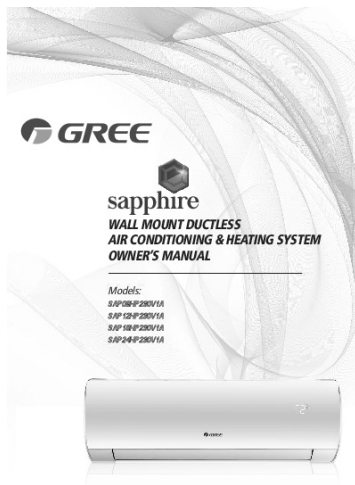
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WALL MOUNT DUCTLESS AIR CONDITIONING HEATING SYSTEM

INSTALLATION MANUAL Models: **SAP09HP230V1A** SAP12HP230V1A

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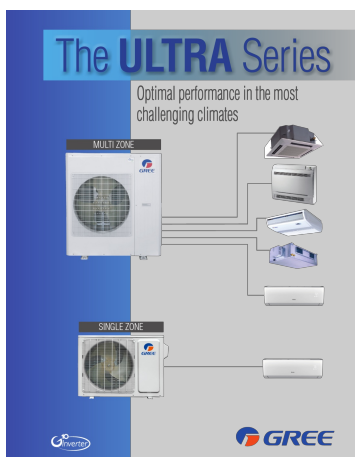
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MANUAL Models: **SAP09HP230V1A** SAP12HP230V1A SAP18HP230V1A

SAP24HP230V1A Thank you for choosing a Sapphire Wall Mount Air Conditioning Heating System You can feel confident in your selection because the same pride in craftsmanship and ...

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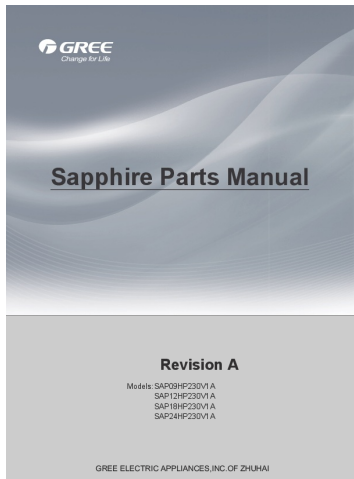


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The ULTRA Series Optimal performance in the most challenging climates MULTI ZONE SINGLE ZONE ULTRA ... rting Current MCA MOCP Interconnecting Wire AWG Power Wiring Limited Warranty Residential Only **SAP09HP230V1A** SAP12HP230V1A SAP18HP230V1A SAP24HP230V1A VIRU30HP230V1A VIRU36HP230V1A HEAT PUMP Btu...

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World Class Performance Up to 38 SEER Ultra Heating 5 Years on Parts Specifications are subject

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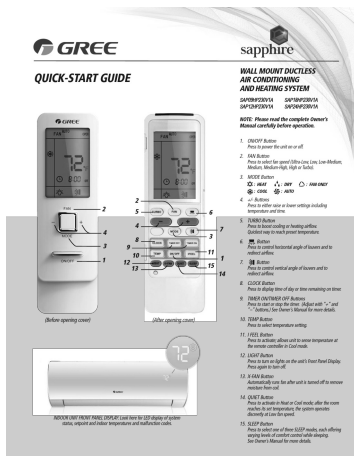


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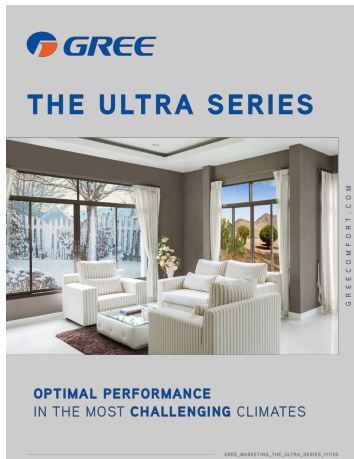


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World-Class Performance Up to 38 SEER Ultra Heating Introducing Sapphire, the
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Heating Capacity min-max SEER/EER HSPF/COP Energy Star C...

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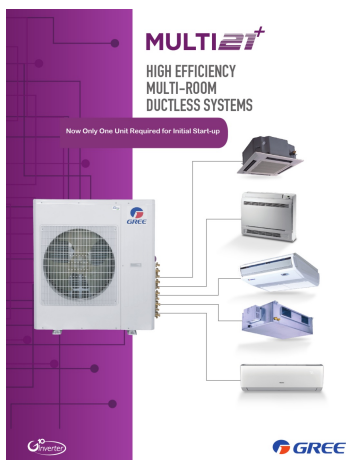


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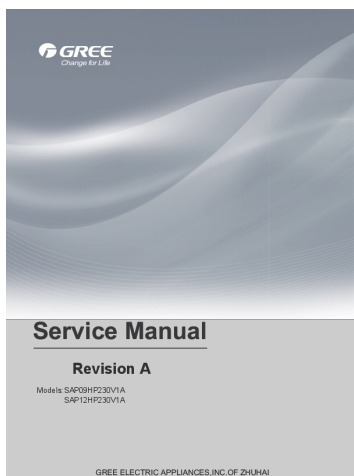


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HIGH EFFICIENCY MULTI ROOM DUCTLESS SYSTEMS High Efficiency Multi 21 heat pump units can and cool up to 5 zones without distribution boxes Each is powered by Gree s energy efficient G10 inverter a variable speed compressor Multi21 Brochure hvacdirect hvac

HIGH EFFICIENCY MULTI-ROOM DUCTLESS SYSTEMS Now Only One Unit Required for Initial Start-up Multi ... Dimension WxHxD Line Set Size Liquid - Gas Limited Warranty Btu/h Btu/h CFM dB A pt/hr in in **SAP09HP230V1A** 9,000 9,000 206 - 424 19 - 45 1.69 39.9 x 12.1 x 8.7 1/4 - 1/2 SAP12HP230V1A SAP18H...

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[pdf] User Manual Specifications Datasheet Diagram

Service Manual GREE Comfort 1 Summary Indoor Unit Outdoor Remote Controller Part I Technical Information SAP09HP230V1AO SAP12HP230V1AO YAG1FBF Rated Voltage V~ 208 230 Frequency Hz 50 60 Phases Power Supply Mode Cooling Capacity Min~Max Btu h 9000 1535~12996 Step 4 If configuration is successful a window will pop up and read The indoor fan compressor may get the power when air deflector on 2 Heating Data Sheet in This multi function general use remote control controller universal Gree SAP12HP230V1AH sapphire service manual 9mbh 12mbh models hvacdirect hvac greecomfort assets our products documents

Change for Life Service Manual Revision A Models:**SAP09HP230V1A** SAP12HP230V1A GREE ELECTRIC APPLIANCES,INC.OF ZHUHAI Service Manual Table of Contents Part : Technical Information..... 1 1.

Summary.....

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Main Power Wire Size Interconnecting Wire Size LIMITED WARRANTY

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GREECOMFORT.COM Heating Cooling Maximum Performance Ultra Capabilities

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GREE Full Line Catalog System Documentation Comfort gree full line catalog comfort dev web app
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GREECOMFORT.COM Heating Cooling Maximum Performance Ultra Capabilities
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CASSETTE UNIVERSAL FLOOR / CEILING SAP12...

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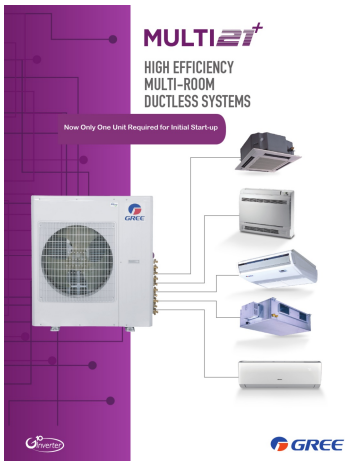


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WALL MOUNT DUCTLESS AIR CONDITIONING HEATING SYSTEM
INSTALLATION MANUAL Models: **SAP09HP230V1A** SAP12HP230V1A
SAP18HP230V1A SAP24HP230V1A Thank you for choosing a Sapphire Wall Mount
Unit for your customer. Please read this installation manual carefully before installing
and starting up the Sapphi...

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HIGH EFFICIENCY MULTI-ROOM DUCTLESS SYSTEMS Now Only One Unit
Required for Initial Start-up Multi ... Dimension WxHxD Line Set Size Liquid - Gas
Limited Warranty Btu/h Btu/h CFM dB A pt/hr in in **SAP09HP230V1A** 9,000 9,000 206
- 424 19 - 45 1.69 39.9 x 12.1 x 8.7 1/4 - 1/2 SAP12HP230V1A SAP18H...
lang:en score:14 filesize: 5.88 M page_count: 8 document date: 2018-09-14

Brand	Company	Model	Type of Heater	AirEase	Allied Air Enterprises	4SHP15LE	Amana Heating and ... Inc.	Lochinvar	Luxaire	Luxaire Nortek	Global HVAC	Multi21	MULTI18HP230V1CO	Heat pump	Sapphire	SAP09HP230V1A	Heat pump	G9MVE	QuietComfort Deluxe	96 Furnace	HVH8	QuietComfort Deluxe	18 Split-
...

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Tradewinds Systems Multi21 MULTI18H P230V1CO Heat pump Residential Heating Chart The NEWS
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BRAND COMPANY MODEL TYPE OF HEATER AirEase Allied Air Enterprises
4SHP15LE Amana Heating and ... Inc. Lochinvar Luxaire Luxaire Nortek Global
HVAC Multi21 , MULTI18HP230V1CO Heat pump Sapphire **SAP09HP230V1A** Heat
pump G9MVE QuietComfort Deluxe 96 Furnace HVH8 QuietComfort Deluxe 18 Split-
...
lang:en score:13 filesize: 180.12 K page_count: 1 document date: 2018-09-05