

JBL JBLFREEBLKBT

JBL Free Truly Wireless In-Ear Headphones

Model: JBLFREEBLKBT

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1. INTRODUCTION

The JBL Free Truly Wireless In-Ear Headphones are designed to provide a seamless audio experience without the constraints of wires. These headphones offer JBL Signature Sound, hands-free calling, and a secure fit for various activities. The included smart charging case extends listening time, making them suitable for extended use throughout the day.

2. WHAT'S IN THE BOX

Verify that all items listed below are present in your product packaging:

- 1 x JBL Free headphones (Left and Right earbuds)
- 1 x Charging case
- 2 x sets of gel sleeves (Sizes M, L)
- 3 x sets of silicone ear tips (Sizes S, M, L)
- 1 x Micro USB charging cable
- 1 x Quick start guide
- 1 x Safety sheet
- 1 x Warranty card
- 1 x Warning sheet



Image: All components included in the JBL Free package. This includes the two black earbuds, the round black charging case, two pairs of black gel sleeves, three pairs of black silicone ear tips, and an orange Micro USB charging cable.

3. PRODUCT OVERVIEW

3.1. Earbuds



Image: The two JBL Free earbuds, black in color, with the JBL logo illuminated in blue on their outer surface. These are the primary audio output devices.

- **JBL Logo Button:** Multi-function button for playback control, call management, and voice assistant activation.
- **LED Indicator:** Displays pairing status, battery level, and charging status.
- **Microphone:** For hands-free calls.
- **Charging Contacts:** Gold-plated contacts on the underside for charging within the case.



Image: The underside of the JBL Free earbuds, revealing the gold charging contacts and the 'L' and 'R' markings for left and right ear placement. The silicone ear tips are also visible.

3.2. Charging Case



Image: The JBL Free charging case shown open with both earbuds securely placed inside their respective charging cradles. The case is black and has a smooth, rounded design.

- **Charging Cradles:** Securely hold and charge the earbuds.
- **Battery Indicator LEDs:** Four small LEDs on the front indicate the case's battery level.
- **Micro USB Port:** Located on the back for charging the case.

- **Lid:** Protects the earbuds and keeps them secure during transport.



Image: The JBL Free charging case with the lid open, showing the earbuds inside. The four white LED indicators on the front of the case are illuminated, indicating the charging status or battery level of the case.

4. SETUP

4.1. Charging the Headphones and Case

Before first use, fully charge both the JBL Free headphones and the charging case. The headphones provide up to 4 hours of continuous playback, with an additional 20 hours of backup power from the fully charged case.

1. Place both earbuds into the charging case. Ensure the charging contacts align.
2. Connect the Micro USB charging cable to the port on the back of the charging case and to a power source (e.g., USB wall adapter, computer USB port).
3. The LED indicators on the case will illuminate to show charging progress. The earbuds' LEDs will also indicate charging.
4. A full charge typically takes approximately 2 hours.



Image: The JBL Free charging case with the earbuds removed, highlighting the charging cradles and the four LED battery indicators on the front. This view shows the case ready to receive earbuds for charging or after they have been taken out.

4.2. Fitting the Earbuds

Proper fit is crucial for sound quality and secure wear. The JBL Free comes with multiple sizes of silicone ear tips and gel sleeves to ensure a comfortable and stable fit.

1. **Choose Ear Tips:** Select the silicone ear tip size (S, M, L) that creates a snug seal in your ear canal. Experiment with

different sizes to find the best fit for both ears.

- 2. **Add Gel Sleeves:** For added security, especially during active use, attach the appropriate size gel sleeve (M, L) over the earbud. The gel sleeve helps to anchor the earbud in the outer ear.
- 3. **Insert Earbuds:** Gently insert the earbuds into your ears, twisting slightly to ensure a secure and comfortable position. The 'L' and 'R' markings on the underside indicate left and right.

4.3. Bluetooth Pairing

Pair your JBL Free headphones with your Bluetooth-enabled device.

- 1. **First Time Pairing:**
 - Remove the right earbud from the charging case. It will automatically enter pairing mode, indicated by a flashing blue LED.
 - On your device, go to Bluetooth settings and select "JBL Free" from the list of available devices.
 - Once connected, the right earbud's LED will turn solid blue.
 - Remove the left earbud from the case. It will automatically connect to the right earbud.
- 2. **Manual Pairing (if needed):**
 - With both earbuds in the charging case, open the lid.
 - Press and hold the button on the right earbud for 5 seconds until the LED flashes blue.
 - Follow steps 2 and 3 from "First Time Pairing".

5. OPERATING THE HEADPHONES

5.1. Basic Controls

Function	Action (Right Earbud)	Action (Left Earbud)
Power On	Remove from case	Remove from case
Power Off	Place in case	Place in case
Play/Pause Music	Single press	N/A
Next Track	Double press	N/A
Answer/End Call	Single press	Single press
Reject Call	Press and hold (2s)	Press and hold (2s)
Activate Voice Assistant	Triple press	N/A

Note: Volume control is managed via your connected device.

5.2. Using One Earbud for Calls

The JBL Free allows for mono mode operation, primarily using the right earbud for calls. If you remove only the right earbud from the case, it will automatically connect and function independently for calls and audio.

5.3. Splashproof Design (IPX5)

The JBL Free headphones feature an IPX5 splashproof design, meaning they are resistant to water splashes from any direction. This makes them suitable for workouts and outdoor activities where they might be exposed to sweat or light rain. **Do not submerge the headphones in water. The charging case is not water-resistant.**

6. MAINTENANCE

6.1. Cleaning

- Regularly clean the ear tips and gel sleeves with a soft, damp cloth.
- Wipe the earbuds and charging case with a dry, soft cloth.
- Ensure charging contacts on both earbuds and case are clean and dry to prevent charging issues. Use a dry cotton swab if necessary.
- Avoid using abrasive cleaners or solvents.

6.2. Storage

- Always store the earbuds in their charging case when not in use to protect them and keep them charged.
- Store the product in a cool, dry place, away from extreme temperatures and direct sunlight.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not charging	Dirty charging contacts; improper placement in case; dead charging case battery.	Clean charging contacts on earbuds and case. Ensure earbuds are correctly seated. Charge the charging case.
Left earbud not connecting to right earbud	Out of range; pairing issue.	Ensure both earbuds are close to each other. Place both earbuds back in the case, close the lid, then reopen and remove them. If issue persists, try re-pairing from scratch.
No sound or intermittent sound	Not paired; out of range; low battery; interference.	Ensure earbuds are paired and charged. Move closer to the connected device. Restart the earbuds and device.
Cannot pair with device	Earbuds not in pairing mode; device's Bluetooth off; previously paired with another device.	Ensure earbuds are in pairing mode (flashing blue LED). Turn Bluetooth on your device. Forget "JBL Free" from your device's Bluetooth list and try pairing again.
Poor call quality	Microphone obstructed; weak signal.	Ensure microphone is not covered. Move closer to your phone.

8. SPECIFICATIONS

Feature	Detail
Model Name	JBL Free Truly Wireless In-Ear Headphones (Black)
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	4.0
Frequency Response	22 KHz (Range)
Charging Time	2 Hours
Battery Life (Earbuds)	Up to 4 hours continuous playback

Feature	Detail
Battery Life (with Charging Case)	Up to 24 hours combined playback
Water Resistance Level	IPX5 (Splashproof)
Item Weight	3.5 Ounces
Product Dimensions	3.9 x 1.8 x 7.4 inches
Material	Plastic, Silicone (Earbuds); Hard Plastic/Aluminum (Case)
Control Type	Call Control, Remote
Ear Placement	In Ear
UPC	050036342124, 050036348454

9. WARRANTY AND SUPPORT

The JBL Free Truly Wireless In-Ear Headphones come with a manufacturer’s warranty. Please refer to the included Warranty Sheet in your product packaging for detailed terms and conditions, including warranty period and coverage.

For technical support, product inquiries, or warranty claims, please visit the official JBL support website or contact their customer service. Contact information can typically be found on the JBL website or in the Quick Start Guide/Safety Sheet provided with your product.

Note: Always retain your proof of purchase for warranty purposes.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question