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Serta 43672F

Serta Connor Executive Office Chair User Manual

Model: 43672F | Brand: Serta

INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your Serta Connor Executive Office Chair. Designed for comfort and support, this chair features layered body pillows, contoured lumbar support, and adjustable settings to enhance your work or gaming experience. Please read this manual thoroughly before assembly and use to ensure proper function and longevity of your product.

IMPORTANT SAFETY INFORMATION

- Ensure all components are securely fastened before use. Periodically check and tighten all screws and bolts.
- Do not stand on the chair. Use only for sitting.
- Do not use the chair if any parts are damaged or missing. Contact customer support for replacement parts.
- Keep children away from the chair during assembly. Small parts may pose a choking hazard.
- Maximum weight recommendation for this chair is 275 pounds. Do not exceed this limit.

PACKAGE CONTENTS

Before beginning assembly, verify that all parts are present and undamaged. Refer to the included parts list in the packaging for a complete inventory.



This image illustrates key assembly features, including estimated assembly time, tool requirements, and weight capacity.

The chair is designed for easy assembly, typically within 30 minutes, and does not require extra tools beyond what may be provided or commonly available. The heavy-duty construction supports up to 250 pounds.

SETUP AND ASSEMBLY

For detailed visual instructions, please refer to the official Installation Manual PDF [Download Installation Manual \(PDF\)](#).

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches.
2. **Attach Casters to Base:** Insert the five dual-wheel casters into the holes at the end of each leg of the five-star base. Push firmly until they click into place.
3. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the five-star base. Ensure it is seated firmly.
4. **Attach Seat Plate:** Secure the seat plate to the underside of the seat cushion using the provided screws. Ensure the front of the seat plate faces the front of the seat.
5. **Connect Seat to Gas Lift:** Carefully place the assembled seat onto the gas lift cylinder, ensuring the tapered end of the gas lift fits into the mechanism on the seat plate.
6. **Attach Armrests:** Secure the armrests to both sides of the seat and backrest using the designated screws. Ensure they are oriented correctly (left and right).
7. **Attach Backrest:** Connect the backrest to the seat assembly, aligning the pre-drilled holes and securing with screws.
8. **Final Check:** Once assembled, sit on the chair to ensure all components are stable and functioning correctly.

OPERATING INSTRUCTIONS

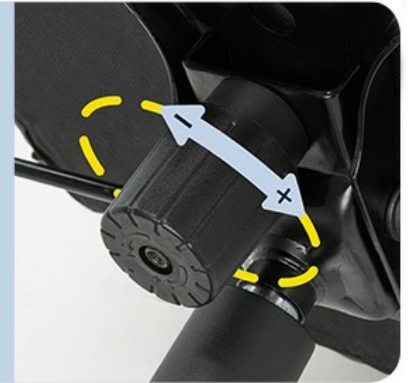
The Serta Connor Executive Office Chair offers several adjustable features to customize your seating experience.

Built to fit you



Find your perfect angle

Rotate the mechanical spring tension knob to control the ease of recline.



Control Your Comfort

Pull lever out to adjust the tilt.

Push lever in to lock into place.

Lift to raise or lower the seat.



This image demonstrates how to adjust the chair's recline and seat height.

- **Seat Height Adjustment:** To raise the seat, lift the lever located under the right side of the seat while taking your weight off the chair. To lower the seat, lift the lever while remaining seated. Release the lever at the desired height. The chair offers approximately 3.75 inches of height adjustment.
- **Recline Function:** Pull the same lever (under the right side of the seat) outwards to enable the recline function. The chair can recline up to 122 degrees. Push the lever inwards to lock the chair in an upright position.
- **Tilt Tension Adjustment:** Rotate the round knob located under the front-center of the seat to adjust the resistance of the recline. Turn clockwise to increase tension (making it harder to recline) and counter-clockwise to decrease tension (making it easier to recline).



CARE AND MAINTENANCE

Proper care will extend the life and appearance of your Serta office chair.

- **Cleaning:** Spot clean the microfiber fabric with a mild detergent and a damp cloth. Avoid harsh chemicals or abrasive cleaners, as they may damage the fabric.
- **Regular Inspection:** Periodically check all bolts and screws to ensure they are tight. Re-tighten if necessary to maintain stability and safety.
- **Caster Care:** Keep the casters free of hair and debris to ensure smooth movement.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause the fabric to fade.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Chair does not adjust height	Gas lift not engaged or damaged.	Ensure the lever is fully pulled up. If still not working, the gas lift may need replacement.
Chair wobbles	Loose screws or uneven assembly.	Check and tighten all assembly screws. Ensure the base is on a flat surface.
Casters do not roll smoothly	Debris caught in casters.	Turn the chair over and remove any hair, dust, or debris from the caster wheels.
Chair reclines too easily/hard	Tilt tension not adjusted.	Adjust the tilt tension knob located under the seat. Turn clockwise for more resistance, counter-clockwise for less.

PRODUCT SPECIFICATIONS

Product Dimensions



Always Comfortable.



Detailed dimensions of the Serta Connor Executive Office Chair.

Brand: Serta

Model Name: Executive High Back Office Chair with Lumbar Support

Model Number: 43672F

Color: Midnight Black

Material: Microfiber Fabric, Foam Fill

Product Dimensions (Overall): 29"D x 25.5"W x 46.75"H

Minimum Chair Height: 43"

Maximum Chair Height: 46.75"

Seat Depth: 20"

Inside Seat Width: 20"

Back Height: 24.25"

Minimum Seat Height: 18.75"

Maximum Seat Height: 22.5"

Minimum Arm Height: 25.5"

Maximum Arm Height: 29.25"

Maximum Weight Recommendation: 275 Pounds

Special Features: Adjustable Height, Contoured Lumbar, Layered Body Pillows, Swivel Base

Assembly Required: No (minimal assembly, tools not needed)

UPC: 887909059731

Built to Last

Serta chairs use only parts that pass 3rd party SGS testing and meets the requirements of **ANSI / BIFMA X5.1** (industry standard for quality and durability)



**Heavy Duty
Class IV Gas Lift
Rated to 275 lbs**



**AMERICAN
CHIROPRACTIC
ASSOCIATION**

The chair features a heavy-duty Class IV gas lift, rated for up to 275 lbs, meeting industry standards for quality and durability.

WARRANTY INFORMATION

The Serta Connor Executive Office Chair comes with a **1-year limited warranty** on cushions and components. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims. For specific details or to initiate a claim, please contact Serta customer support.

CUSTOMER SUPPORT

For further assistance, replacement parts, or warranty inquiries, please visit the official Serta website or contact their customer service department. You can also refer to the [Serta Store on Amazon](#) for additional product information and support resources.

