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> HP Original 952/952XL Ink Cartridges User Manual

HP N9K28AN

HP Original 952/952XL Ink Cartridges User Manual

For HP OfficeJet and OfficeJet Pro Series Printers

1. PRODUCT OVERVIEW

This manual provides essential information for the installation, usage, and maintenance of your HP Original 952 Cyan, Magenta, Yellow, and 952XL Black Ink Cartridges. These cartridges are designed to deliver consistent quality, reliability, and value for your printing needs.



Image: HP Original 952/952XL Ink Cartridges 4-pack.

Key Features:

- **Original HP Ink:** Engineered to work seamlessly with HP printers for optimal performance.
- **High Page Yield:** Approximately 2,000 pages for black ink (952XL) and 630 pages per color (952).
- **Consistent Quality:** Provides precision output for fade-resistant documents and brilliant images.
- **Environmental Responsibility:** 82% of HP ink cartridges are manufactured with recycled plastic.

2. PRINTER COMPATIBILITY

These HP Original 952 and 952XL ink cartridges are compatible with a range of HP OfficeJet and OfficeJet Pro series printers. Ensure your printer model is listed below for proper functionality.



Works with HP Printers

HP OfficeJet 8702

HP OfficeJet Pro 7720, 7740, 8210, 8216,
8710, 8715, 8720, 8725, 8730, 8740

Image: HP 952/952XL Ink Cartridges and compatible printer models.

Compatible Printer Models:

- HP OfficeJet 8702
- HP OfficeJet Pro 7720, 7740, 8210, 8216, 8710, 8715, 8720, 8725, 8730, 8740

3. INSTALLATION GUIDE

Follow these general steps to install your new HP ink cartridges. Refer to your printer's specific user manual for detailed instructions, as procedures may vary slightly by model.

1. **Power On:** Ensure your HP printer is turned on.
2. **Open Access Door:** Open the ink cartridge access door. The print carriage will move to the center. Wait until it is idle and silent before proceeding.
3. **Remove Old Cartridge:** Gently press the tab on the old cartridge to release it, then pull it out of its slot.
4. **Unpack New Cartridge:** Remove the new HP ink cartridge from its packaging. Only touch the black plastic on the cartridge. Do not touch the copper-colored contacts or ink nozzles.
5. **Remove Protective Tape:** Carefully remove the orange pull tab or protective tape from the new cartridge. Do not touch the electrical contacts or ink nozzles.
6. **Insert New Cartridge:** Hold the cartridge with the HP logo facing up and slide it into its color-coded slot

until it clicks into place. Ensure it is firmly seated.

7. **Close Access Door:** Close the ink cartridge access door. The printer will typically perform an alignment process automatically.

4. PRINTING AND USAGE

HP Original Ink Cartridges are designed to produce high-quality prints. Understanding their capabilities and available programs can enhance your printing experience.

Print Quality and Yield:

These cartridges deliver vibrant colors and rich blacks, ensuring brilliant images and sharp text for all your documents. The 952XL Black cartridge offers a higher page yield compared to standard cartridges, providing more prints per cartridge.



Vibrant colors and rich blacks

Image: Detail of vibrant colors and rich blacks in prints.

Save time and money

More ink, more pages
with high-yield cartridges¹



¹Based on using High Yield vs. Standard Yield cost per page basis.

Image: Comparison of page yield between standard and high-yield cartridges.

HP Instant Ink Program:

Consider enrolling in the HP Instant Ink program to ensure you never run out of ink. This smart ink subscription service delivers ink to your door before you need it, potentially saving you money.

Buy your ink cartridge today and never run out of ink again when you **enroll in HP Instant Ink**



Image: HP Instant Ink program details.

5. MAINTENANCE AND RECYCLING

Proper handling and recycling of your ink cartridges contribute to environmental sustainability.

Recycling Your HP Cartridges:

HP offers a free and easy recycling program for used Original HP Ink Cartridges. This program helps reduce waste and promotes the use of recycled materials in new products.

Easy to recycle¹



¹ HP recycling Planet Partners program availability varies.
4AA6-4523ENW, March 2024, Rev. 5.

Image: Easy recycling process for HP ink cartridges.

To participate, visit hp.com/recycle or call 1-800-340-2445 for more information on how to return your empty cartridges.

Environmental Impact:

HP is committed to sustainability. A significant percentage of Original HP Ink Cartridges are made with recycled plastic, and the recycling program has helped divert billions of plastic bottles from landfills.



88%

of Original HP Ink Cartridges
contain recycled plastic¹



¹ 88% of Original HP Ink Cartridges contain between 5-75% recycled plastic. Percentage for Original HP Ink Cartridges does not include ink bottles and other products not listed.
4AA6-4523ENW, March 2024, Rev. 5.

Image: Recycled plastic content in HP ink cartridges.

6. TROUBLESHOOTING COMMON ISSUES

If you encounter issues with your ink cartridges or printing, consider the following general troubleshooting steps:

- **Print Quality Issues:** If prints are faded, streaky, or have incorrect colors, try running the printer's printhead cleaning and alignment tools. These are usually found in your printer's software or control panel.
- **Cartridge Not Recognized:** Ensure the cartridge is correctly seated in its slot. Remove and reinsert it. Clean the electrical contacts on the cartridge and in the printer with a lint-free cloth if necessary.
- **Low Ink Warnings:** Replace cartridges when low ink warnings appear to avoid interruptions in printing.
- **Firmware Updates:** Ensure your printer's firmware is up to date. HP periodically releases updates that can improve performance and compatibility.

For persistent issues, consult your printer's specific user manual or visit the HP support website.

7. PRODUCT SPECIFICATIONS

Attribute	Detail
Brand	HP
Model Name	952/952XL (N9K28AN#140)
Item Model Number	N9K28AN#140
Ink Color	Multicolored (Cyan, Magenta, Yellow, Black)
Number of Items	4 (1 Black, 3 Color)
Page Yield (Black)	Approx. 2,000 pages
Page Yield (Color)	Approx. 630 pages per color
Item Weight	8 ounces
Product Dimensions	6 x 5.13 x 2.3 inches
Ink Base	Water
Special Feature	Tri Color

8. WARRANTY AND SUPPORT

Warranty Information:

HP Original Ink Cartridges are covered by HP's standard limited warranty, which ensures the product is free from defects in materials and workmanship during the warranty period. For specific warranty terms and conditions, please refer to the documentation included with your printer or visit the official HP website.

Customer Support:

For further assistance, technical support, or to access additional resources, please visit the official HP support website:

[HP Customer Support](#)

You can also find contact information for HP customer service in your region on their support portal.