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AT&T CD4930

AT&T CD4930 Corded Phone User Manual

Model: CD4930

1. PRODUCT OVERVIEW

The AT&T CD4930 is a corded telephone system designed for reliable communication with integrated digital answering system and Caller ID features. It offers user-friendly functionality with an extra-large tilt display and large buttons for enhanced visibility and ease of use.



Figure 1: AT&T CD4930 Corded Phone with Digital Answering System and Caller ID.

Key Features:

- **Digital Answering System:** Records up to 25 minutes of messages, announcements, and memos. Features instant playback, selective save/delete, and message skipping/repeating.
- **Speakerphone:** Allows hands-free conversation, enabling multiple participants to join calls.
- **Backlit Display:** Provides clear visibility of caller information, time, and date.
- **Caller ID:** Displays name, number, time, and date of incoming calls, including call waiting.
- **Extra-Large Tilt LCD:** Adjustable display for optimal viewing of Caller ID and call history.
- **Audio Assist:** Temporarily increases overall volume and enhances sound frequencies for clearer speech.
- **Equalizer:** Customizable audio profiles (bass, treble, natural tones) to suit individual needs.

2. SETUP

2.1 Package Contents

Ensure all components are present in the package:

- AT&T CD4930 Corded Phone Base Unit
- Handset
- Coiled Handset Cord
- Telephone Line Cord
- AC Power Adapter

2.2 Connection

1. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the jack labeled **HANDSET** on the side of the phone base.
2. **Connect the Telephone Line:** Plug one end of the telephone line cord into the jack labeled **LINE** on the back of the phone base. Plug the other end into a telephone wall jack.
3. **Connect Power:** Plug the small end of the AC power adapter into the **DC IN 6V** jack on the back of the phone base. Plug the large end into a standard electrical outlet.

Upon successful connection, the display will illuminate, and the phone will perform a self-check. Allow a few moments for the phone to initialize.

2.3 Initial Setup (Date and Time)

Setting the correct date and time is crucial for accurate Caller ID and answering system timestamps.

1. Press **MENU/SELECT**.
2. Use the ▼ or ▲ buttons to scroll to **SET DATE/TIME**, then press **MENU/SELECT**.
3. Enter the current month, day, and year using the dial pad. Press **MENU/SELECT** after each entry.
4. Enter the current hour and minute. Use the ▼ or ▲ buttons to select **AM** or **PM**, then press **MENU/SELECT** to confirm.
5. Press **CANCEL** to exit the menu.

3. OPERATING INSTRUCTIONS

3.1 Making and Receiving Calls

- **To Make a Call:** Lift the handset or press **SPEAKER**. Dial the phone number.
- **To Answer a Call:** When the phone rings, lift the handset or press **SPEAKER**.
- **To End a Call:** Place the handset back on the cradle or press **SPEAKER** if using speakerphone.

3.2 Speakerphone

The speakerphone allows for hands-free communication.

- **To Activate:** During a call, press the **SPEAKER** button.
- **To Deactivate:** Lift the handset to switch back to handset mode, or press **SPEAKER** again to end the call.

3.3 Volume Control

Adjust the listening volume during a call.

- During a call, press **VOLUME ▲** to increase volume or **VOLUME ▼** to decrease volume.

3.4 Mute Function

Temporarily disable your microphone during a call.

- During a call, press **MUTE**. The microphone will be muted.
- Press **MUTE** again to resume the conversation.

3.5 Redial and Pause

- **Redial:** Lift the handset or press **SPEAKER**, then press **REDIAL** to dial the last number called.
- **Pause:** When entering a phone number, press **PAUSE** to insert a 4-second pause. Useful for dialing numbers that require access codes or extensions.

4. DIGITAL ANSWERING SYSTEM

The integrated digital answering system can record up to 25 minutes of messages.

4.1 Turning the Answering System On/Off

- Press **ANS ON/OFF** to toggle the answering system on or off. When on, the **ANS ON** indicator light will illuminate.

4.2 Playing Messages

- Press **PLAY/STOP** to play new messages. If no new messages, it will play old messages.
- During playback:
 - Press **REPEAT** to repeat the current message. Press twice to play the previous message.
 - Press **SKIP** to skip to the next message.
 - Press **DELETE** to delete the current message.
 - Press **PLAY/STOP** to stop playback.

4.3 Recording an Outgoing Announcement

1. Press **MENU/SELECT**.
2. Scroll to **ANNOUNCEMENT** and press **MENU/SELECT**.
3. Select **RECORD ANN.** and press **MENU/SELECT**.
4. Speak clearly into the microphone on the phone base.
5. Press **PLAY/STOP** to end recording. The announcement will play back.

5. CALLER ID FEATURES

The Caller ID feature displays information about incoming calls.

5.1 Viewing Call Log

- Press **CALL LOG**.
- Use ▼ or ▲ to scroll through the call entries.
- Press **CANCEL** to exit.

5.2 Dialing from Call Log

- While viewing a call log entry, lift the handset or press **SPEAKER** to dial the displayed number.

5.3 Deleting Call Log Entries

- While viewing a call log entry, press **DELETE X** to delete the current entry.
- To delete all entries, press **MENU/SELECT**, scroll to **DELETE ALL CALLS**, and press **MENU/SELECT**. Confirm when prompted.

6. MAINTENANCE

6.1 Cleaning the Phone

To keep your phone clean, wipe it with a soft, slightly damp cloth. Do not use cleaning sprays or harsh chemicals, as these may damage the finish or electrical components.

6.2 General Care

- Avoid exposing the phone to extreme temperatures, direct sunlight, or moisture.
- Do not drop the phone or subject it to severe impact.
- Keep the phone away from sources of electrical noise, such as motors or fluorescent lighting.

7. TROUBLESHOOTING

If you experience issues with your AT&T CD4930 phone, refer to the following common problems and solutions:

Problem	Solution
No dial tone.	Ensure the telephone line cord is securely connected to both the phone base and the wall jack. Verify that the AC power adapter is properly connected and plugged into a working electrical outlet. Test the wall jack with another working phone.

Problem	Solution
Cannot hear caller or caller cannot hear me.	Adjust the volume using the VOLUME ▲/▼ buttons. Ensure the MUTE function is not activated. Check handset and line cord connections.
Caller ID is not displaying.	Ensure you have subscribed to Caller ID service from your telephone service provider. Verify the date and time are set correctly on the phone.
Answering system is not recording messages.	Check if the answering system is turned ON (ANS ON indicator light should be lit). Ensure there is sufficient recording time available (max 25 minutes). If your telephone service includes voicemail, ensure it is not interfering with the phone's answering system. You may need to disable your service provider's voicemail.

For further assistance, please refer to the full user manual available on the AT&T support website or contact AT&T customer service.

8. SPECIFICATIONS

Feature	Detail
Model Number	CD4930
Brand	AT&T
Telephone Type	Landline
Answering System Type	Digital
Recording Capacity	Up to 25 minutes
Power Source	Corded Electric
Dialer Type	Dual Keypad
Material	Plastic
Item Weight	2.42 pounds
Package Dimensions	10.2 x 8.98 x 3.62 inches
Manufacturer	VTech
Country of Origin	Malaysia

9. WARRANTY AND SUPPORT

9.1 Warranty Information

For detailed warranty information regarding your AT&T CD4930 Corded Phone, please refer to the warranty card included in your product packaging or visit the official AT&T website. Warranty terms and conditions may vary.

9.2 Customer Support

If you require technical assistance, have questions about your product, or need to report an issue, please contact AT&T Customer Support:

- **Online Support:** Visit the official AT&T support website for FAQs, troubleshooting guides, and downloadable manuals.
- **Telephone Support:** Refer to your product documentation or the AT&T website for the most current customer service contact numbers.

Please have your product model number (CD4930) and serial number ready when contacting support.