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Everycom EC-58

Everycom EC-58 58mm Direct Thermal Printer User Manual

Model: EC-58

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your Everycom EC-58 58mm Direct Thermal Printer. Please read this manual thoroughly before using the printer to ensure proper function and longevity of the device. Keep this manual for future reference.

2. PRODUCT OVERVIEW

The Everycom EC-58 is a compact and efficient 58mm direct thermal receipt printer designed for various applications. It offers high-speed printing and supports both 1D and 2D barcode printing. The printer features a USB interface and integrates with cash drawers.

Key Features:

- 58mm receipt printing capability.
- High-speed printing at 90 mm/second.
- Supports 1D and 2D barcode printing.
- USB interface for connectivity.
- Cash drawer integration support.
- Compatible with Epson ESC/POS print instruction mode.
- Supports Windows XP / 7 / 8 / 10, Linux, and Android operating systems (SDK integration required for Android).

Package Contents:

Upon unpacking, verify that all items listed below are present:

- 1 x Everycom EC-58 Thermal Printer
- 1 x Sample Roll Paper
- 1 x CD-ROM with Drivers

- 1 x User Manual
- 1 x USB Cable
- 1 x Power Cable
- 1 x Paper Bering (Spindle)



Image: The Everycom EC-58 Thermal Printer shown with its standard accessories, including the printer unit, power cable, USB cable, sample paper roll, driver CD, and user manual.

3. SETUP

3.1 Connecting the Printer

1. **Connect Power Cable:** Insert the power cable into the power port at the rear of the printer and plug the other end into a suitable power outlet.
2. **Connect USB Cable:** Connect the square end of the USB cable to the USB port at the rear of the printer and the rectangular end to an available USB port on your computer.
3. **Connect Cash Drawer (Optional):** If using a cash drawer, connect its cable to the cash drawer port at the rear of the printer.



Image: Rear view of the Everycom EC-58 printer, highlighting the power cable port, USB cable port, and cash drawer cable port for easy identification during setup.

3.2 Loading Thermal Paper

1. **Open the Cover:** Press the cover open button or lift the cover release lever to open the printer's top cover.
2. **Insert Paper Roll:** Place the 58mm thermal paper roll into the paper compartment with the printing surface facing upwards. Ensure the roll is seated correctly on the paper spindle.
3. **Close the Cover:** Pull a small amount of paper out past the cutter and close the top cover firmly until it latches.



Image: The Everycom EC-58 printer with its top cover open, illustrating the internal mechanism and the correct orientation for loading a thermal paper roll.

3.3 Driver Installation

For Windows and Linux operating systems, install the printer drivers from the provided CD-ROM or download them from the official Everycom website. For Android, an SDK needs to be integrated into your application for printer functionality.

4. OPERATING INSTRUCTIONS

4.1 Powering On/Off

To power on the printer, ensure it is connected to a power source and press the power button located on the front panel. To power off, press the power button again.

4.2 Printing a Receipt

Once the printer is connected and drivers are installed, you can print receipts from your compatible software application. The printer will automatically feed and cut the paper after each print job, based on your software settings.

4.3 Self-Test Print

To perform a self-test, ensure the printer is off and paper is loaded. Hold down the FEED button while turning on the printer. Release the FEED button once the printer starts printing. This will print a configuration page, confirming basic printer functionality.



Image: The Everycom EC-58 printer in operation, demonstrating a self-test printout with the Everycom logo and 'SelfTest' text, confirming its printing capability.

5. MAINTENANCE

5.1 Cleaning the Printer Head

Regular cleaning of the thermal print head ensures optimal print quality and extends the printer's lifespan. Use a soft cloth dampened with isopropyl alcohol to gently wipe the print head. Ensure the printer is powered off and cooled down before cleaning.

5.2 Replacing Paper Roll

When the paper roll is depleted or a red line appears on the printout, it indicates low paper. Follow the steps in Section 3.2 to replace the paper roll.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Everycom EC-58 printer.

6.1 No Power

- **Check Power Cable:** Ensure the power cable is securely connected to both the printer and the power outlet.
- **Verify Power Outlet:** Test the power outlet with another device to confirm it is functional.

6.2 No Printing / Blank Output

- **Check Paper Roll:** Ensure the thermal paper is loaded correctly and the printing surface is facing the print head.
- **Driver Installation:** Verify that the printer drivers are correctly installed on your computer.
- **Connectivity:** Confirm the USB cable is securely connected to both the printer and the computer.
- **Printer Status:** Check the printer's status indicator lights for any error messages.

6.3 Poor Print Quality

- **Clean Print Head:** Refer to Section 5.1 for instructions on cleaning the print head.
- **Paper Quality:** Ensure you are using high-quality thermal paper.

6.4 Driver Not Responding / Printer Stopped Working

- **Restart Devices:** Power off both the printer and your computer, then restart them.
- **Reinstall Drivers:** If the issue persists, try uninstalling and reinstalling the printer drivers.
- **Check USB Port:** Try connecting the printer to a different USB port on your computer.

7. SPECIFICATIONS

Feature	Specification
Brand	Everycom
Model Number	EC-H58
Printing Method	Direct Thermal
Print Width	58mm
Print Speed	90 mm/sec
Resolution	203 x 203 DPI
Connectivity	USB
Operating System Support	Windows XP / 7 / 8 / 10, Linux, Android (SDK)
Compatible Device	PC
Item Weight	800 g
Product Dimensions (LxWxH)	18 x 13 x 10 cm

8. WARRANTY INFORMATION

The Everycom EC-58 Thermal Printer comes with a **1-year all-India warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your purchase receipt for warranty claims. For detailed warranty terms and conditions, refer to the warranty card included in the package or contact customer support.

9. CUSTOMER SUPPORT

For any technical assistance, troubleshooting, or warranty inquiries, please contact Everycom Customer Service.

- **Toll-Free Number:** 1800 121 4480
- **Working Hours:** Monday - Saturday, 10:00 AM - 6:30 PM (Except on Public Holidays)

**PRO-ACTIVE
CUSTOMER SERVICE
1800 121 4480
TOLL-FREE**

**Customer Support Working Hours
(Mon-Sat 10:00-18:30 Except on Public Holidays)**

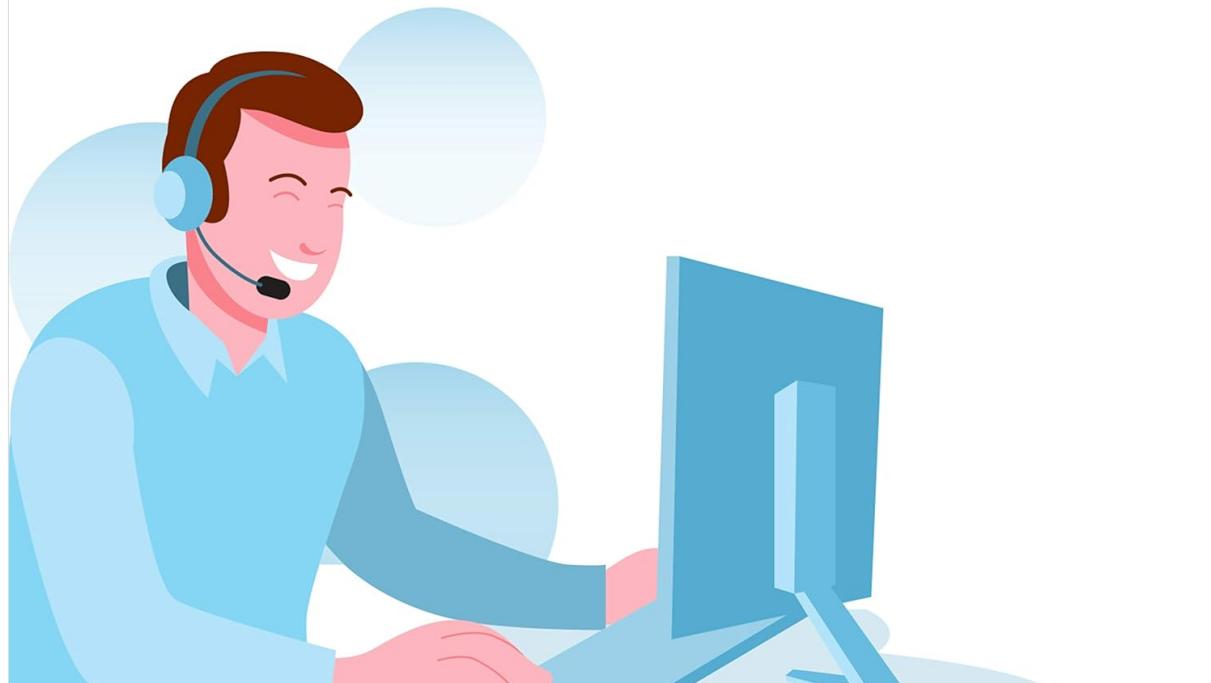
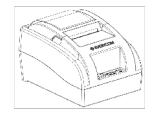


Image: Everycom customer service details, including the toll-free number and working hours, for support inquiries.

Related Documents - EC-58

 USER MANUAL Please read this manual carefully before using the printer. We recommend that you keep this user manual for future reference. INNOVATING BUSINESS	<p>Everycom EC801B Thermal Receipt Printer User Manual</p> <p>User manual for the Everycom EC801B Thermal Receipt Printer, covering setup, features, technical specifications, and troubleshooting.</p>
 USER MANUAL Please read this manual carefully before using the printer. We recommend that you keep this user manual for future reference.	<p>EVERYCOM EC300 Thermal Receipt Printer User Manual</p> <p>Comprehensive user manual for the EVERYCOM EC300 Thermal Receipt Printer, covering setup, operation, features, specifications, safety, and troubleshooting.</p>
 USER MANUAL Please read this manual carefully before using the printer. We recommend that you keep this user manual for future reference.	<p>EVERYCOM EC200 Thermal Receipt Printer User Manual</p> <p>Comprehensive user manual for the EVERYCOM EC200 Thermal Receipt Printer, covering setup, operation, safety precautions, technical specifications, and troubleshooting.</p>
 USER MANUAL Please read this manual carefully before using the printer. We recommend that you keep this user manual for future reference. INNOVATING BUSINESS	<p>Everycom EC801 Thermal Receipt Printer User Manual</p> <p>Comprehensive user manual for the Everycom EC801 Thermal Receipt Printer, covering setup, operation, features, technical specifications, troubleshooting, and maintenance.</p>
 USER MANUAL Please read this manual carefully before using the printer. We recommend that you keep this user manual for future reference. INNOVATING BUSINESS	<p>Everycom EC58 Thermal Receipt Printer User Manual</p> <p>Comprehensive user manual for the Everycom EC58 Thermal Receipt Printer, detailing setup, features, specifications, troubleshooting, and maintenance for efficient operation.</p>
 USER MANUAL Please read this manual carefully before using the printer. We recommend that you keep this user manual for future reference.	<p>Everycom EC400 Thermal Receipt Printer User Manual</p> <p>Comprehensive user manual for the Everycom EC400 Thermal Receipt Printer, detailing its features, technical specifications, safety guidelines, operational procedures, and maintenance instructions.</p>