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› [nVent RAYCHEM FrostGuard 120V Pipe Freeze Protection Heating Cable Instruction Manual](#)

**nVent P000002024**

# **nVent RAYCHEM FrostGuard 120V Pipe Freeze Protection Heating Cable Instruction Manual**

Model: P000002024 | Brand: nVent

## **1. INTRODUCTION**

The nVent RAYCHEM FrostGuard 120V heating cable is designed to prevent pipes from freezing, thereby avoiding potential damage and costly repairs. This self-regulating heating cable provides an energy-efficient solution for pipe freeze protection in various applications. This manual provides essential information for the safe and effective installation, operation, and maintenance of your FrostGuard heating cable.



**Figure 1:** nVent RAYCHEM FrostGuard 120V heating cable kit. The image shows the product packaging, the coiled heating cable, and the lighted plug inserted into a wall outlet, indicating power.

## 2. IMPORTANT SAFETY INFORMATION

Please read and understand all safety instructions before installing or operating the FrostGuard heating cable. Failure to follow these instructions may result in electric shock, fire, or property damage.

- **Ground-Fault Protection:** A 30-mA equipment or 5-mA personnel ground-fault protection device (GFPD) must be used on each FrostGuard heating cable branch circuit. This is a critical safety requirement.
- **Electrical Supply:** Ensure the electrical supply matches the cable's voltage (120V).
- **Insulation:** Always cover the installed heating cable with appropriate pipe insulation to ensure efficient operation and safety.
- **Avoid Overlapping:** While the cable is self-regulating and designed to prevent overheating, avoid excessive overlapping or tight coiling during installation to optimize performance and longevity.
- **Damaged Cable:** Do not use if the heating cable or plug is damaged. Contact a qualified electrician for inspection or replacement.

- **Intended Use:** This product is designed for pipe freeze protection and roof/gutter de-icing. Do not use for purposes other than those specified.
- **Qualified Personnel:** Installation should be performed by qualified personnel in accordance with local electrical codes.

### 3. PRODUCT OVERVIEW

The RAYCHEM FrostGuard heating cable is a preassembled, self-regulating cable designed for ease of use and reliable performance. Key features include:

- **Self-Regulating Technology:** The cable automatically adjusts its heat output based on ambient temperature, providing energy efficiency and preventing overheating.
- **Preassembled Kit:** Comes ready to install with a lighted plug for easy connection to a GFI-protected electrical supply. The lighted plug indicates power is supplied to the cable.
- **Versatile Application:** Suitable for both metal and plastic pipes up to 2.5 inches in diameter. Can also be used for roof and gutter de-icing.
- **Maintenance-Free:** Designed for long-term, reliable operation with no moving parts requiring maintenance.
- **Safe Operation:** Engineered to be safe even if overlapped, though optimal performance is achieved with proper spacing.

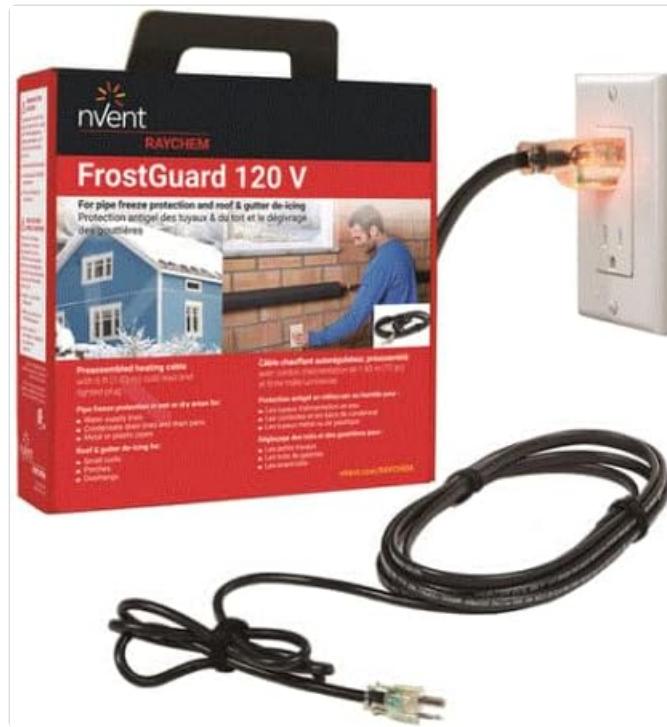
### 4. SPECIFICATIONS

Feature	Detail
Model Number	P000002024
Brand	nVent RAYCHEM
Voltage	120 Volts
Wattage	108 watts
Item Length	18 Feet (216 inches)
Material	Metal (heating element)
Color	Black
Item Weight	2.2 Pounds
Pipe Diameter Compatibility	Up to 2.5 Inches (Outside Diameter)
Specific Uses	Pipe freeze protection, Residential plumbing, Commercial buildings, Industrial facilities, Roof & Gutter De-icing
UPC	715629008121

### 5. SETUP AND INSTALLATION

Proper installation is crucial for the safe and effective operation of your FrostGuard heating cable. Follow these steps carefully:

- Inspect the Cable:** Before installation, visually inspect the heating cable for any signs of damage. Do not install a damaged cable.
- Prepare the Pipe:** Ensure the pipe surface is clean and dry. The cable can be installed on metal or plastic pipes.
- Attach the Cable:**
  - For **metal pipes**, run the cable straight along the bottom of the pipe. Secure it every 12 inches with electrical tape or cable ties designed for heating cables.
  - For **plastic pipes**, run the cable straight along the bottom of the pipe, then wrap the pipe with aluminum foil tape before securing the cable. This helps distribute heat evenly.
  - For **valves, spigots, or other irregular shapes**, coil the cable around the component to ensure adequate heat coverage. Ensure the cable does not cross over itself excessively.
- Insulate the Pipe:** After securing the heating cable, cover the entire pipe and cable assembly with at least 1/2 inch of approved pipe insulation. This is essential for energy efficiency and to prevent heat loss.
- Connect to Power:** Plug the preassembled lighted plug into a 120V electrical outlet that is protected by a 30-mA equipment or 5-mA personnel ground-fault protection device (GFPD). The lighted plug will illuminate when power is supplied.



**Figure 2:** Installation examples. The top illustration shows the heating cable wrapped around a pipe valve for freeze protection. The bottom illustration depicts the cable installed in a zigzag pattern along a roof edge and gutter for de-icing.

## 6. OPERATING INSTRUCTIONS

The nVent RAYCHEM FrostGuard heating cable is designed for automatic operation:

- Once plugged into a GFPD-protected 120V outlet, the cable will automatically sense the ambient temperature.
- The self-regulating technology will adjust the heat output to maintain the pipe temperature above freezing.
- The lighted plug serves as a visual indicator that the cable is receiving power. If the light is off, check the power supply and GFPD.
- For optimal energy efficiency, ensure the cable remains plugged in during freezing conditions.

## 7. MAINTENANCE

The nVent RAYCHEM FrostGuard heating cable is designed to be maintenance-free due to its robust construction and self-regulating properties. No moving parts require lubrication or adjustment.

However, it is recommended to perform an annual visual inspection before the onset of cold weather:

- Check the cable and plug for any visible damage, cuts, or abrasions.
- Ensure the pipe insulation is intact and securely covering the cable. Repair or replace any damaged insulation.
- Verify that the GFPD is functioning correctly by pressing its "Test" button.

## 8. TROUBLESHOOTING

If your FrostGuard heating cable is not functioning as expected, consider the following:

Problem	Possible Cause	Solution
<b>Cable not heating / Lighted plug is off</b>	No power to the outlet, GFPD tripped, or damaged cable/plug.	<ul style="list-style-type: none"><li>◦ Check if the outlet has power by plugging in another device.</li><li>◦ Reset the GFPD (Ground-Fault Protection Device).</li><li>◦ Inspect the cable and plug for visible damage. If damaged, discontinue use and replace.</li></ul>
<b>Pipes still freezing despite cable being on</b>	Insufficient insulation, cable not properly installed, or extreme cold.	<ul style="list-style-type: none"><li>◦ Ensure adequate pipe insulation (at least 1/2 inch).</li><li>◦ Verify the cable is securely attached along the pipe and around valves.</li><li>◦ In extremely cold conditions, additional insulation or a higher wattage cable might be required (consult a professional).</li></ul>
<b>GFPD trips frequently</b>	Moisture ingress, damaged cable, or faulty GFPD.	<ul style="list-style-type: none"><li>◦ Ensure all connections are dry and protected from moisture.</li><li>◦ Inspect the cable for any damage that could expose the heating element.</li><li>◦ If the problem persists after checking the cable, the GFPD itself might be faulty and require replacement by a qualified electrician.</li></ul>

## 9. WARRANTY AND SUPPORT

Specific warranty details for the nVent RAYCHEM FrostGuard heating cable are typically provided with the product packaging or can be obtained from the manufacturer's official website. Please refer to the documentation included with your purchase for the most accurate and up-to-date warranty information.

For technical support, installation assistance, or warranty claims, please contact nVent customer service or visit their official website. Keep your proof of purchase for any warranty-related inquiries.

**Manufacturer:** nVent

**Website:** [www.nvent.com](http://www.nvent.com)

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