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- › [Razer](#) /
- › [Razer Electra V2 7.1 Surround Sound Gaming Headset User Manual](#)

Razer RZ04-02210100-R3U1

Razer Electra V2 7.1 Surround Sound Gaming Headset User Manual

Model: RZ04-02210100-R3U1

INTRODUCTION

This manual provides instructions for the proper setup, operation, and maintenance of your Razer Electra V2 7.1 Surround Sound Gaming Headset. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.

PACKAGE CONTENTS

- Razer Electra V2 Gaming Headset
- Detachable Boom Microphone
- 3.5mm Audio/Mic Combined Connector Cable
- Important Product Information Guide (not included in this digital manual)



Image: Razer Electra V2 headset packaging, showing the headset inside a clear plastic box with green accents.

FEATURES

- **Custom-Tuned 40 mm Audio Drivers:** Delivers balanced sound for gaming and music.
- **Durable Aluminum Frame:** Lightweight and flexible design for extended use.
- **Suspended Headrest:** Ensures comfort during long gaming sessions.
- **Razer Surround (Virtual 7.1 Surround Sound Software):** Provides an immersive audio experience.
- **Detachable Boom Microphone:** Offers clear voice communication and can be removed when not needed.
- **Inline Audio Controls:** Convenient access to volume and microphone mute.

- **Unified 3.5 mm Audio and Mic Connector:**Compatible with PC, Mac, Xbox One, PlayStation 4, and mobile devices.



Image: Front view of the Razer Electra V2 headset with the detachable boom microphone attached, showcasing the black and green design.

SETUP

1. Connecting the Headset

The Razer Electra V2 uses a unified 3.5 mm audio and microphone jack for universal compatibility.



Image: Side view of the Razer Electra V2 headset showing the 3.5mm audio jack and cable.

- **For PC/Mac:** Plug the 3.5 mm jack directly into your computer's combined audio port. If your computer has separate audio-out and mic-in ports, you may need a 3.5mm splitter (not included).
- **For PlayStation 4/Xbox One:** Plug the 3.5 mm jack into the controller's headset port.
- **For Mobile Devices:** Plug the 3.5 mm jack into your mobile device's audio port.

2. Attaching the Microphone

The boom microphone is detachable. Locate the microphone port on the left earcup and firmly insert the microphone until it clicks into place.



Image: The Razer Electra V2 headset with the flexible boom microphone attached to the left earcup.

3. Adjusting the Headset

The headset features a suspended headrest that automatically adjusts to your head size. Position the earcups over your ears for a comfortable fit. The aluminum frame is flexible for minor adjustments.



Image: Front view of the Razer Electra V2 headset, showing the suspended headband and earcups.

OPERATING INSTRUCTIONS

1. Audio Playback

Once connected, audio from your device will play through the headset. Adjust the volume using the inline volume control wheel located on the headset cable.

2. Microphone Usage

When the detachable microphone is attached, it will function as your primary input device. Use the inline microphone mute switch to toggle the microphone on or off.

For optimal voice clarity, position the microphone approximately 1-2 inches from your mouth.

3. Razer Surround Software (PC Only)

For PC users, download and install the Razer Surround software from the official Razer website to enable virtual 7.1 surround sound. This software allows for calibration and customization of the audio experience.

- Visit [Razer Synapse](#) to download the necessary drivers and software.
- Follow the on-screen instructions for installation and calibration.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage.
- **Microphone Care:** When detaching the microphone, pull it straight out from the port. Avoid twisting or bending the connector.

TROUBLESHOOTING

No audio from headset:

- Ensure the 3.5 mm jack is fully inserted into the device's audio port.
- Check the inline volume control on the headset cable and ensure it is not set to minimum.
- Verify that the audio output settings on your device (PC, console, mobile) are configured to use the headset.
- Test the headset with another device to rule out a device-specific issue.

Microphone not working:

- Ensure the detachable microphone is securely attached to the left earcup.
- Check the inline microphone mute switch and ensure it is not muted.
- Verify that the microphone input settings on your device are configured to use the headset's microphone.
- Test the microphone with another application or device.

Poor sound quality or static:

- Ensure the 3.5 mm jack is clean and free of debris.
- Try connecting the headset to a different audio port or device to check for interference.
- If using Razer Surround software, try recalibrating or temporarily disabling it to see if the issue persists.

SPECIFICATIONS

Model Name	Electra V2
Model Number	RZ04-02210100-R3U1
Connectivity Technology	Wired (3.5 mm Jack)
Audio Driver Type	Dynamic Driver (40 mm)
Ear Placement	Over Ear
Form Factor	Over Ear
Material	Aluminum (frame)

Control Type	Volume Control, Microphone Mute
Compatible Devices	PC, Mac, PlayStation 4, Xbox One, Mobile Devices
Item Weight	314 Grams (11.1 ounces)
Product Dimensions (LxWxH)	3.11 x 6.97 x 8.79 inches
UPC	814855024926, 814855024933

WARRANTY AND SUPPORT

For warranty information and technical support, please visit the official Razer support website or contact their customer service. Keep your proof of purchase for warranty claims.

- **Razer Support Website:** support.razer.com
- **Product Registration:** Register your product to receive the latest updates and support.

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