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Karolama TX6

TX6 Android TV Box User Manual

Model: TX6 | Brand: Karolama

1. Introduction

The Karolama TX6 Android TV Box is a smart media player designed to transform your television into a powerful entertainment hub. Running on Android 9.0, it offers robust performance with its H6 Quad-core ARM Cortex-A53 processor, 4GB DDR3 RAM, and 64GB internal storage. Enjoy high-resolution content up to 4K/6K, dual-band Wi-Fi (2.4G+5G), and Bluetooth 4.1 connectivity for a seamless streaming experience.

This manual provides essential information for setting up, operating, and maintaining your TX6 Android TV Box to ensure optimal performance and longevity.

2. Key Features

- **Operating System:** Android 9.0
- **Processor:** H6 up to 1.5 GHz, Quad core ARM Cortex-A53
- **Graphics Processor:** Mali-T720
- **Memory (RAM):** 4GB DDRIII
- **Storage (ROM):** 64GB
- **Wireless Connectivity:** 2.4G + 5G WiFi 5.0, Bluetooth 4.1
- **Video Output:** Supports 4K (4096x2160 pixel) and 6K resolution
- **Decoder Support:** 4K VP9, H.265/H.264, VC-1, MPEG-1/2/4, VP6/8
- **HDR Support:** HDR10 and HLG modes
- **USB Ports:** 1x USB 3.0, 2x USB 2.0 (supports U DISK and USB HDD)
- **Card Reader:** TF Card reader
- **Ethernet:** RJ45 Ethernet port (100M)
- **Audio Formats:** MP3/WMA/AAC/WAV/OGG/DDP/HD/FLAC/APE
- **Image Formats:** HD JPEG/BMP/GIF/PNG/TIFF
- **3D:** Supports 3D video formats

3. Product Overview



Figure 3.1: The TX6 Android TV Box with its included remote control, showcasing the device's compact design and digital clock display.



Figure 3.2: Illustration highlighting the dual antenna system (external and internal) for faster communications and the high-speed USB 3.0 port on the side of the TX6 box.



Figure 3.3: Detailed view of the TX6 Android TV Box ports, including TF Card slot, USB 2.0 ports, HD Output, Power Input, Ethernet Port, and SPDIF Output.



Figure 3.4: Front view of the TX6 Android TV Box, showing the digital time display and power indicator light.



Figure 3.5: Angled view of the TX6 Android TV Box, providing a clearer perspective of the various connectivity ports on its side and rear panels.



Figure 3.6: Top-down view of the TX6 Android TV Box, showcasing the sleek black finish and the "TX6" logo.

4. Setup Guide

4.1 Package Contents

Before you begin, ensure all items are present in your package:

- TX6 Android TV Box
- Remote Control
- Power Adapter (DC 5V/2A)
- HDMI Cable (typically included, but verify)
- User Manual (this document)

4.2 Connecting Your TV Box

1. **Connect to TV:** Use an HDMI cable to connect the "HD Output" port on the TX6 box to an HDMI input port on your television. Note the HDMI input number (e.g., HDMI 1, HDMI 2) on your TV.
2. **Connect to Power:** Insert the DC power adapter into the "DC In" port on the TX6 box, then plug the adapter into a wall outlet.

3. **Connect to Network (Optional):**
    - **Wired Connection:** For a stable connection, connect an Ethernet cable from your router to the "Ethernet Port" on the TX6 box.
    - **Wireless Connection:** If using Wi-Fi, you will configure this after initial boot-up.
4. **Power On:** Turn on your television and select the correct HDMI input source using your TV's remote control. The TX6 box should power on automatically or by pressing the power button on its remote.

5. Operating Instructions

5.1 Initial Setup and Navigation

1. **Language Selection:** Upon first boot, you may be prompted to select your preferred language.
2. **Network Configuration:** If you did not use a wired connection, navigate to the "Settings" menu, then "Network" or "Wi-Fi" to connect to your wireless network. Select your Wi-Fi network and enter the password.
3. **Date and Time:** Ensure the date and time are set correctly, either automatically via network or manually.
4. **Google Account:** Log in with your Google account to access the Google Play Store and other Google services.

5.2 Installing Applications

The TX6 Android TV Box does not come pre-loaded with third-party applications. You can download your favorite apps directly from the App Store (Google Play Store) once your device is connected to the internet and you are logged into your Google account.

1. From the home screen, locate and open the "App Store" or "Google Play Store" icon.
2. Use the search function to find desired applications.
3. Select the app and click "Install" to download and set it up on your device.

5.3 Using External Storage

You can connect USB drives (U DISK) or USB HDDs to the USB 2.0 or USB 3.0 ports for media playback or additional storage. The device also supports TF cards via the dedicated card reader slot.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the TV box is placed in a well-ventilated area. Avoid covering ventilation openings or placing the device on soft surfaces that may block airflow. Proper ventilation helps prevent overheating, which can affect performance and longevity.
- **Power Off:** When not in use for extended periods, it is recommended to power off the device and unplug it from the power outlet.
- **Software Updates:** Periodically check for system updates in the device settings to ensure optimal performance and security.

7. Troubleshooting

Problem	Possible Cause / Solution

Problem	Possible Cause / Solution
Device does not power on.	• Ensure the power adapter is securely connected to the device and the wall outlet. • Verify that the power outlet is functional. • Confirm that the correct power adapter (DC 5V/2A) is being used. Some users reported issues with non-standard USB power connectors causing restarts. Use the original power adapter.
No display on TV.	• Check if the HDMI cable is securely connected to both the TV box and the TV. • Ensure your TV is set to the correct HDMI input source. • Try a different HDMI cable or HDMI port on your TV.
Device freezes or restarts frequently.	• Ensure adequate ventilation around the device to prevent overheating. • Disconnect any unnecessary USB devices. • Verify you are using the original power adapter. Incorrect power adapters can cause instability. • Perform a factory reset (refer to system settings, this will erase all data).
Wi-Fi connection issues.	• Ensure the Wi-Fi antenna is properly attached (if external). • Check your Wi-Fi password. • Move the device closer to your Wi-Fi router or reduce interference from other electronic devices. • Restart your router and the TV box.
Certain apps (e.g., Netflix) do not work.	• Some streaming services may have specific hardware or software requirements (e.g., certified Android TV OS, Widevine L1 DRM) that generic Android boxes may not fully meet. • Ensure the app is updated to its latest version from the Google Play Store. • Clear the app's cache and data in the device settings.

8. Specifications

Feature	Detail
Brand Name	Karolama
Model Name	TX6
Operating System	Android 9.0
CPU	H6 up to 1.5 GHz, Quad core ARM Cortex-A53
GPU	Mali-T720
RAM	4GB DDRIII

Feature	Detail
ROM	64GB
Wi-Fi	2.4G+5G WiFi 5.0
Bluetooth	4.1
DC In	DC 5V/2A
USB Host	1 USB 3.0, 2 USB 2.0
Card Reader	TF Card reader
LAN	RJ45 Ethernet port (100M)
Video Output Resolution	4K (4096x2160 pixel), 6K
HDR Support	HDR10 and HLG modes
Item Weight	14.1 ounces
Package Dimensions	6.26 x 5.24 x 3.23 inches
Color	Black

9. Warranty and Support

For product support, please refer to the official Karolama website or contact their customer service. While specific warranty details are not provided in this manual, it is advisable to retain your purchase receipt for any warranty claims.

Optional protection plans are available for purchase separately to extend coverage beyond the standard manufacturer's warranty. Please refer to your retailer for details on available protection plans.

You can visit the Karolama Store on Amazon for more information:Karolama Store

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