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R.W.FLAME RWA 36INCH

R.W.FLAME A-36" Electric Fireplace Insert User Manual

Model: RWA 36INCH

Important Safety Information

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

- Always unplug this fireplace when not in use.
- Do not operate any fireplace with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- Do not use outdoors. This fireplace is intended for indoor use only.
- Avoid placing the power cord under carpeting or covering it with throw rugs, runners, or similar coverings.
- To prevent a possible fire, do not block air intakes or exhaust in any manner.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- The heat is good for maintaining the natural humidity within the air without making the room too dry.
- ETL Certificate Approved for safety.

Product Overview

The R.W.FLAME A-36" Electric Fireplace Insert is designed for both freestanding and recessed installation, offering a modern aesthetic with advanced features for heating and ambiance.



Image: Front view of the R.W.FLAME A-36" Electric Fireplace Insert, showing the realistic flame effect, log set, and included remote control.

Key Features:

- **Dimensions:** 36" x 8.98" x 27.01" (Depth x Width x Height).
- **Installation:** Freestanding & Recessed Fireplace Insert.
- **Control:** Touch Screen On Front Panel and 8m remote control operating distance.
- **Flame & Logs:** 5 flame color modes, 4 burning logs color modes, 5 flame speed modes, 5 flame brightness levels, and automatic color change design.
- **Heat Settings:** 750W & 1500W for different rooms and weathers. Supplemental zone heating for up to 400 square feet. Can be operated with or without heat.
- **Timer:** 1 hour to 8 hours timer control.
- **Design:** Two-sided interior brick wall design with 7mm thick tempered glass and black finish.
- **Power:** Uses 120V.
- **Safety:** ETL Certificate Approved.



Image: A visual representation of the fireplace's control features, including touch screen, timer, flame color modes, and safety information.

Setup and Installation

Unpacking and Placement:

- Carefully remove the fireplace from the box.
- Ensure all components are present: fireplace insert, remote control, and user manual.
- Place the fireplace on a flat, stable surface or within a suitable recessed opening.
- Ensure the power cord (170cm/about 70in) can reach a 120V outlet without strain.

Installation Options:

1. **Freestanding:** Simply place the unit in the desired location, ensuring proper clearance from combustible materials.
2. **Recessed:**
    - Measure your fireplace opening to ensure it accommodates the insert's dimensions (36"W x 8.98"D x 27.01"H).
    - Ensure adequate ventilation around the unit.
    - Slide the insert into the opening.

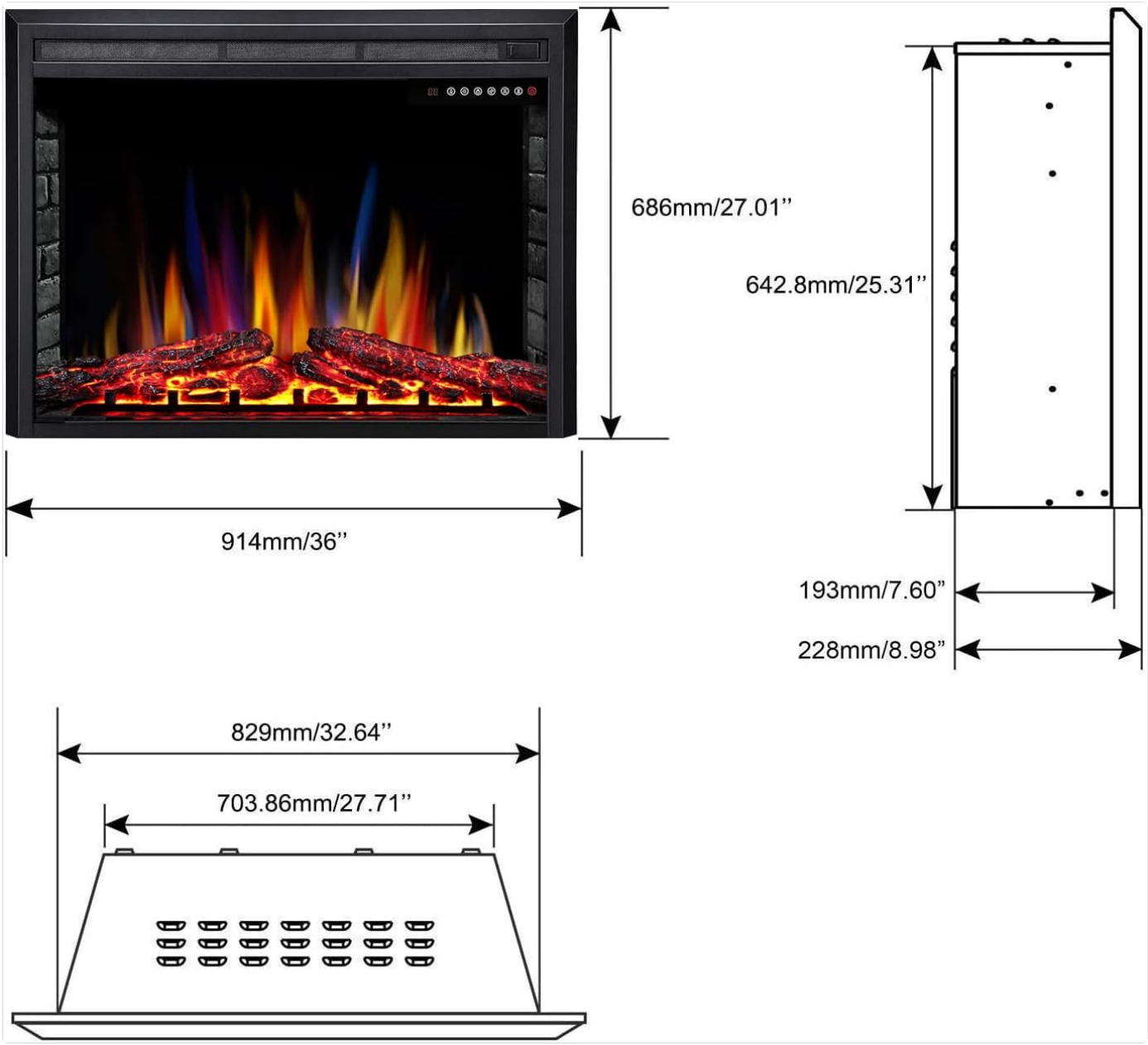


Image: Detailed diagram showing the dimensions of the R.W.FLAME A-36" Electric Fireplace Insert for accurate installation.



Image: Diagram illustrating the rear dimensions of the fireplace insert, crucial for recessed installations.

Operating Instructions

The fireplace can be operated using the touch screen panel on the front or the included remote control.

Control Panel Overview:



Image: Detailed view of the fireplace's touch control panel and the remote control, highlighting various functions.

- **Power Button:** Turns the unit ON/OFF.
- **Heat Button:** Activates the heater (750W/1500W settings).
- **Flame Color (Color A/B):** Cycles through 5 flame color modes (Red, Yellow, Orange, Blue, Automatic).
- **Flame Bed Color:** Cycles through 4 burning logs color modes (Red, Yellow, Orange, Automatic).
- **Dimmer:** Adjusts flame brightness (L1 to L5 brightness levels, including sleep mode with all lights off while heating).
- **Flame Speed:** Adjusts flame speed (V1 to V5).
- **Timer:** Sets the automatic shut-off timer from 1 to 8 hours.

Remote Control Functions:

The remote control provides convenient access to all functions from a distance of up to 8 meters.



Image: Close-up of the remote control for the R.W.FLAME A-36" Electric Fireplace Insert, showing all button labels.

- All functions available on the touch screen panel are also accessible via the remote.
- Press "COLOR A" or "COLOR B" for 6 seconds to activate the automatic mode design for flame and flame bed colors.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- Always disconnect power before performing any cleaning or maintenance.
- Clean the glass panel with a soft, damp cloth. Do not use abrasive cleaners or spray liquids directly onto the glass.
- Dust the exterior surfaces with a soft, dry cloth.
- Ensure air inlets and outlets are free from dust and debris to maintain proper airflow for heating.

Troubleshooting

If you experience issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No power/Unit does not turn on	Power cord unplugged, circuit breaker tripped, main power button off.	Check power connection, reset circuit breaker, ensure main power button is ON.
No heat output	Heater function not activated, thermostat setting too low.	Press the heat button, increase thermostat setting.
Flames not visible	Flame effect turned off, dimmer setting too low.	Activate flame effect, increase brightness using the dimmer function.
Remote control not working	Batteries dead or incorrectly inserted, remote out of range.	Replace batteries, ensure correct polarity, operate within 8m range.

Specifications

- **Brand:** R.W.FLAME
- **Model Name:** RWA 36INCH
- **Product Dimensions:** 8.98"D x 36"W x 27.01"H
- **Material:** Metal with Tempered Glass finish
- **Power Source:** Corded Electric (120V)
- **Heat Output:** 750W / 1500W
- **Heating Coverage:** Up to 400 square feet
- **Special Feature:** Adjustable Flame (5 colors, 4 log colors, 5 speeds, 5 brightness levels)
- **Timer:** 1 to 8 hours
- **Item Weight:** 66.4 pounds
- **Certifications:** ETL Approved.
- **UPC:** 615855862392

Warranty and Support

This product comes with a Limited Warranty. For specific warranty details and customer support, please refer to the documentation included in your product packaging or contact R.W.FLAME customer service directly.

- **Return Policy:** 30-day easy returns.
- **Customer Support:** Refer to manufacturer's contact information for assistance.

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