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Sharp SHV39

SHARP AQUOS R SHV39 64GB Smartphone User Manual

Model: SHV39 | Brand: Sharp

INTRODUCTION

Welcome to the user manual for your SHARP AQUOS R SHV39 smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.



SETUP

1. Inserting the SIM Card

1. **Power Off:** Ensure your SHARP AQUOS R SHV39 is powered off before inserting or removing the SIM card.
2. **Locate SIM Tray:** Use the provided SIM ejector tool to open the SIM card tray, typically located on the side of the device.
3. **Insert SIM:** Place your nano-SIM card into the tray with the gold contacts facing down and the cut corner aligned correctly.
4. **Close Tray:** Carefully push the tray back into the slot until it is flush with the device.

2. Initial Power On and Basic Configuration

1. **Power On:** Press and hold the power button until the SHARP logo appears.
2. **Language Selection:** Follow the on-screen prompts to select your preferred language.
3. **Wi-Fi Connection:** Connect to a Wi-Fi network to complete the setup process and download necessary updates.
4. **Google Account:** Sign in with your Google account or create a new one to access Google services and the Play Store.
5. **Security Setup:** Configure screen lock options such as PIN, pattern, password, or fingerprint.

OPERATING INSTRUCTIONS

1. Basic Navigation

- **Touchscreen Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Press the home button to return to the main screen.
- **Recent Apps:** Tap the recent apps button to view and switch between open applications.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.

2. Making Calls and Sending Messages

- **Phone App:** Open the "Phone" app, enter the number, and tap the call icon.
- **Contacts:** Access your contacts list to call or message saved contacts.
- **Messages App:** Open the "Messages" app to compose and send SMS/MMS messages.

3. Camera Usage

- **Launch Camera:** Tap the camera icon on your home screen or app drawer.
- **Take Photo:** Frame your shot and tap the shutter button.
- **Record Video:** Switch to video mode and tap the record button to start/stop.
- **Settings:** Adjust camera settings like flash, timer, and resolution from the camera interface.

4. Internet and Applications

- **Web Browsing:** Use the pre-installed browser (e.g., Chrome) to access the internet.
- **App Installation:** Download and install applications from the Google Play Store.

- **App Management:** Uninstall apps via Settings > Apps & notifications, or by long-pressing the app icon on the home screen/app drawer.

MAINTENANCE

1. Battery Care

- **Charging:** Use only the original charger and cable provided with your device. Avoid overcharging.
- **Optimization:** Close unused apps and disable features like Wi-Fi, Bluetooth, and GPS when not in use to conserve battery life.
- **Temperature:** Avoid exposing the device to extreme temperatures, as this can degrade battery performance.

2. Cleaning the Device

- **Screen:** Use a soft, lint-free cloth, slightly dampened with water or a screen cleaner, to wipe the display.
- **Body:** Wipe the back and sides with a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- **Ports:** Keep charging ports and headphone jacks free of dust and debris. Use a soft brush if necessary.

3. Software Updates and Data Backup

- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go to Settings > System > System update.
- **Data Backup:** Periodically back up your important data (photos, contacts, documents) to a cloud service or a computer to prevent data loss.

TROUBLESHOOTING

Common Issues and Solutions

- **Device Not Turning On:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, try a force restart (usually holding power and volume down buttons for 10-15 seconds).
- **Apps Crashing/Freezing:** Close and reopen the app. Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). If the issue persists, uninstall and reinstall the app.
- **Network Connectivity Issues:** Check if Airplane Mode is off. Restart your device. Verify your SIM card is properly inserted. Contact your wireless carrier (au) if problems persist.
- **Slow Performance:** Close background apps. Clear unnecessary files and cache. Consider performing a factory reset as a last resort (**Warning:** This will erase all data on your device. Back up first).

SPECIFICATIONS

Feature	Detail
Brand	Sharp
Model Name	SHV39 (AQUOS R)
Operating System	Android

Memory Storage Capacity	64 GB
Wireless Carrier	au
Color	Light Gold
Product Dimensions	16.5 x 10 x 1.6 cm
Item Weight	160 g

WARRANTY AND SUPPORT

For information regarding your product's warranty, please refer to the warranty card included with your purchase or visit the official Sharp website for detailed terms and conditions. For technical support, service, or further assistance, please contact your wireless carrier (au) or the official Sharp customer support channels.

- **Official Sharp Support:** <https://www.sharp.co.jp/support/> (This is a placeholder link, actual link may vary by region)
- **au Customer Service:** Refer to your au contract documents or their official website for contact details.

