

## Eurom Alutherm 2000 Wi-Fi

# Eurom Alutherm 2000 Wi-Fi Convection Heater User Manual

Model: Alutherm 2000 Wi-Fi (EUM360776)

## 1. INTRODUCTION

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Thank you for choosing the Eurom Alutherm 2000 Wi-Fi convection heater. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new heater. Please read these instructions carefully before use and keep them for future reference.

The Eurom Alutherm 2000 Wi-Fi is an elegant convection heater designed to integrate seamlessly into any interior. With a power output of 2000 W, it is capable of heating spaces between 49-65 m<sup>3</sup>, making it suitable for living rooms, bedrooms, or offices. This heater can be wall-mounted for continuous heating and features a built-in thermostat to maintain your desired temperature. Control is made convenient through the free Eurom Smart app, which also allows for connecting multiple heaters.

## 2. SAFETY INSTRUCTIONS

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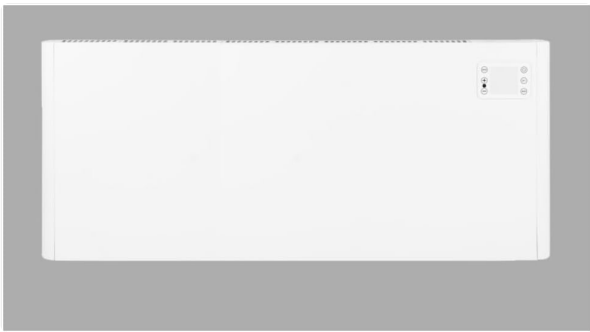
Always observe the following safety precautions to reduce the risk of fire, electric shock, or injury:

- Read all instructions before using this heater.
- Do not use this heater in the immediate vicinity of a bath, shower, or swimming pool.
- Do not cover the heater. Covering the heater can lead to overheating and fire.
- Keep flammable materials such as furniture, curtains, and other combustible items at least 1 meter (3 feet) from the front and sides of the heater.
- Ensure the voltage indicated on the rating label corresponds to your mains voltage.
- Do not operate any heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

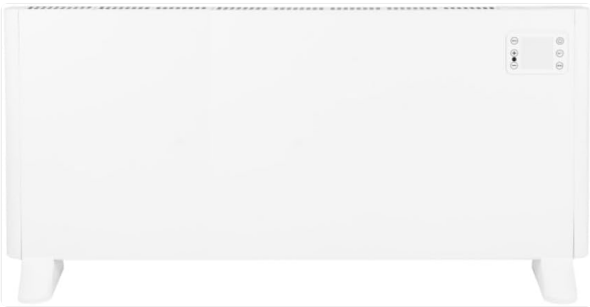
## 3. PRODUCT OVERVIEW

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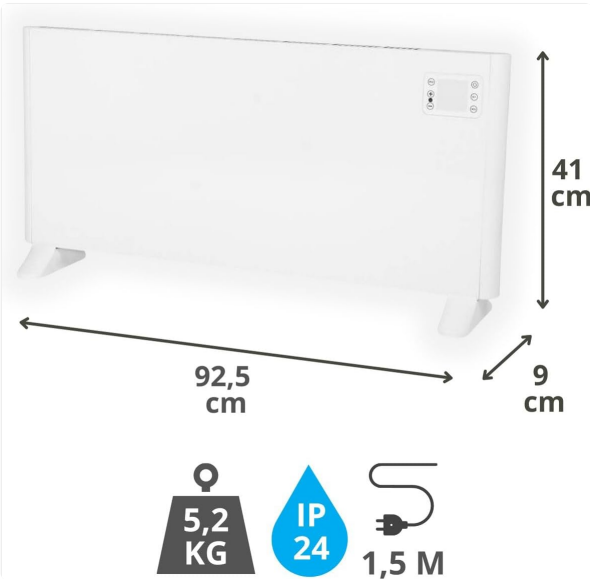
The Eurom Alutherm 2000 Wi-Fi heater features a sleek design and intuitive controls. Below are key components and their descriptions.



**Figure 3.1:** Front view of the Eurom Alutherm 2000 Wi-Fi convection heater, showing the minimalist design and integrated control panel on the right side.



**Figure 3.2:** The heater shown with its optional feet attached, allowing for freestanding placement.



**Figure 3.3:** Diagram illustrating the dimensions of the heater: 92.5 cm length, 41 cm height, and 9 cm depth. It also shows a weight of 5.2 kg, IP24 rating, and a 1.5m power cable.



**Figure 3.4:** Side view detailing the main power switch and power cable entry point on the heater.



**Figure 3.5:** The remote control unit for the heater, featuring buttons for power, mode, set, temperature adjustment (+/-), ECO mode, and week programming.



**Figure 3.6:** A detailed view of the heater's integrated control panel, displaying current temperature (21°C), time (10:08), Wi-Fi status, and control buttons.



**Figure 3.7:** Top view of the heater, clearly showing the air vents and a prominent 'DO NOT COVER' warning for

safety.

## 4. SETUP AND INSTALLATION

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The Eurom Alutherm 2000 Wi-Fi heater offers flexible installation options: wall-mounted or freestanding.

### 4.1 Wall Mounting

For permanent heating, the unit can be securely mounted to a wall. Refer to the included mounting template and hardware for precise installation. Ensure the heater is installed at a safe distance from flammable materials and that there is adequate clearance for air circulation.



**Figure 4.1:** The Eurom Alutherm 2000 Wi-Fi heater shown installed on a wall in a room setting, next to a desk.

### 4.2 Freestanding Placement

If you prefer a portable solution, attach the provided feet to the base of the heater. Place the heater on a stable, level surface, ensuring it is not obstructed and has sufficient space around it for proper operation.



**Figure 4.2:** The Eurom Alutherm 2000 Wi-Fi heater positioned freestanding on its feet in a room, demonstrating its portability.

### 4.3 Power Connection

Once installed, plug the heater into a suitable electrical outlet. Ensure the main power switch (Figure 3.4) is in the 'OFF' position before plugging in. After plugging in, switch the main power switch to 'ON'.

## 5. OPERATING INSTRUCTIONS

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The Alutherm 2000 Wi-Fi can be operated via its integrated control panel, the remote control, or the Eurom Smart app.

### 5.1 Control Panel Operation

The control panel (Figure 3.6) allows direct adjustment of settings:

- **Power Button:** Turns the heater on or off.
- **Mode Button:** Cycles through different operating modes (e.g., Comfort, ECO, Anti-frost).
- **SET Button:** Confirms selections or enters settings menus.
- **Temperature Adjustment (+/-):** Increases or decreases the desired temperature.
- **WEEK Button:** Accesses weekly programming settings.

### 5.2 Remote Control Operation

The remote control (Figure 3.5) provides convenient access to all heater functions from a distance. Its buttons mirror the functions available on the control panel.

### 5.3 Eurom Smart App Control (Wi-Fi)

For advanced control and scheduling, download the free Eurom Smart app. This app allows you to:

- Turn the heater on/off remotely.
- Set and adjust the desired temperature.
- Program weekly heating schedules.

- Connect and manage multiple Eurom Wi-Fi heaters.

Follow the in-app instructions for pairing your heater with the app and connecting to your home Wi-Fi network.

## 6. MAINTENANCE

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Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** Always unplug the heater and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Storage:** If storing the heater for an extended period, ensure it is clean and dry. Store it in a cool, dry place, preferably in its original packaging.
- **Inspection:** Periodically check the power cord and plug for any signs of damage. If damage is found, do not use the heater and contact qualified service personnel.

## 7. TROUBLESHOOTING

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If you encounter issues with your Eurom Alutherm 2000 Wi-Fi heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply; Main power switch off; Overheat protection activated.	Check power outlet and plug; Ensure main power switch (Figure 3.4) is ON; Unplug, allow to cool for 30 minutes, then restart.
Heater not heating to desired temperature.	Temperature setting too low; Room size exceeds heater capacity; Obstruction of air vents.	Increase temperature setting; Ensure heater is appropriate for room size; Clear any obstructions from air vents.
Wi-Fi connection issues.	Weak Wi-Fi signal; Incorrect app pairing; Router issues.	Ensure heater is within Wi-Fi range; Re-pair the heater with the Eurom Smart app; Restart your Wi-Fi router.
Heater overheats or runs continuously.	Thermostat malfunction; Air vents blocked; Software glitch.	Ensure vents are clear and heater is not covered; If issue persists, unplug and contact support. ( <i>Note: A user review mentioned potential overheating issues if the management module gets stuck. Always monitor the heater.</i> )
Heater does not restart automatically after power outage.	Design limitation.	This model may require manual restart after a power interruption.

If the problem persists after attempting these solutions, please contact Eurom customer support.

## 8. SPECIFICATIONS

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Feature	Specification
Brand	Eurom
Model Number	EUM360776
Color	White
Product Dimensions (L x W x H)	101 x 46 x 12 cm
Weight	6 Kilograms
Energy Efficiency Class	B
Special Features	Wi-Fi Compatible, Electronic Thermostat
Form Factor	Tower
Indoor/Outdoor Use	Indoor
Power Source	Corded Electric
Heating Method	Convection
Mounting Type	Wall Mount

## 9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation provided with your purchase or visit the official Eurom website. If you require technical assistance, spare parts, or have any questions regarding your Eurom Alutherm 2000 Wi-Fi heater, please contact Eurom customer support directly. Contact details can typically be found on the product packaging or the manufacturer's website.

