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› iLive Electronics Concierge WiFi Speaker with Alexa Voice Activation User Manual

iLive Electronics ILIVE-ISWV387G

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Model: ILIVE-ISWV387G

PRODUCT OVERVIEW

The iLive Electronics Concierge WiFi Speaker (Model ILIVE-ISWV387G) is a versatile audio device featuring WiFi connectivity, Bluetooth wireless technology, and integrated Alexa voice activation. It supports multi-room audio playback and allows streaming from various services. This manual provides instructions for its proper setup, operation, and maintenance.



Image: Front view of the iLive Concierge WiFi Speaker, showcasing its cylindrical design and control buttons on the side.

Key Features:

- Voice-activated Alexa integration
- Bluetooth wireless connectivity
- Built-in Wi-Fi, Wi-Fi Direct, and multi-room play capabilities
- Stream music from services like iHeartRadio and TIDAL
- Built-in microphone for voice commands

PACKAGE CONTENTS

Before proceeding with setup, please ensure all items are present in the package:

- 1 x iLive Concierge WiFi Speaker (Model ILIVE-ISWFV387G)
- Micro-USB to USB cable for charging
- Audio cable (3.5mm AUX)
- User's guide
- Information for iLive Wi-Fi app download



Image: Side view of the iLive Concierge WiFi Speaker, showing the textured speaker grille.

SETUP

1. Initial Charging

Before first use, fully charge the speaker. Connect the Micro-USB to USB cable to the speaker's charging port and a USB power source (e.g., computer USB port or USB wall adapter, not included). The charging indicator will show the charging status.

2. Connecting to Wi-Fi and Alexa

1. Download the "iLive Wi-Fi" app from your device's app store.
2. Follow the in-app instructions to connect the speaker to your home Wi-Fi network. This process will also guide you through linking your Amazon account for Alexa voice activation.
3. Ensure your Wi-Fi network is stable and within range for optimal performance.

3. Bluetooth Pairing

To use the speaker with Bluetooth-enabled devices:

1. Power on the speaker.
2. Press the Bluetooth button on the speaker to enter pairing mode. The indicator light will flash.
3. On your device (smartphone, tablet, etc.), go to Bluetooth settings and select "iLive Concierge" from the list of available devices.
4. Once paired, the indicator light will become solid, and you can stream audio via Bluetooth.

OPERATING INSTRUCTIONS

Using Alexa Voice Activation

Once connected to Wi-Fi and linked to your Amazon account, you can use Alexa voice commands. Simply say "Alexa"

followed by your command. Examples include:

- "Alexa, play music."
- "Alexa, what's the weather?"
- "Alexa, set a timer for 10 minutes."
- "Alexa, turn up the volume."

For advanced Alexa features and skills, download and configure the Amazon Alexa app on your mobile device.

Music Streaming

The speaker supports streaming from various online services via Wi-Fi, such as iHeartRadio and TIDAL. Use the iLive Wi-Fi app to manage and initiate streaming from these platforms.

Multi-Room Play

If you have multiple iLive multi-room compatible speakers, you can group them using the iLive Wi-Fi app to play synchronized audio across different rooms.

Bluetooth Audio Playback

After pairing, play audio from your Bluetooth-enabled device. Control playback (play/pause, skip tracks) directly from your device or using the speaker's physical controls if available.

AUX Input

Connect external audio devices (e.g., MP3 players, older smartphones) using the provided 3.5mm audio cable to the AUX IN port on the speaker.

MAINTENANCE

Cleaning

Wipe the speaker with a soft, dry cloth. Do not use liquid cleaners or abrasive materials, as they may damage the finish or internal components. Ensure the speaker is powered off and unplugged before cleaning.

Battery Care

The speaker contains a rechargeable Lithium-Ion battery. To prolong battery life:

- Avoid fully discharging the battery frequently.
- Charge the speaker regularly, even if not in use for extended periods.
- Store the speaker in a cool, dry place away from extreme temperatures.

Storage

When storing the speaker for an extended period, ensure it is fully charged and then power it off. Store it in a protective environment to prevent dust accumulation and physical damage.

TROUBLESHOOTING

Problem	Possible Cause / Solution
Speaker does not power on.	Battery may be depleted. Connect the speaker to a power source using the Micro-USB cable and allow it to charge.
Cannot connect to Wi-Fi.	Ensure the Wi-Fi password is entered correctly in the iLive Wi-Fi app. Verify your router is powered on and broadcasting a signal. Move the speaker closer to the Wi-Fi router. Restart your router and the speaker. Perform a factory reset (refer to the "Factory Reset" section).
Alexa is not responding or responding poorly.	Ensure the speaker has a stable Wi-Fi connection. Speak clearly and directly to the speaker. Check for background noise. Verify your Amazon account is correctly linked in the iLive Wi-Fi app and Amazon Alexa app. Restart the speaker.
Bluetooth pairing fails.	Ensure the speaker is in Bluetooth pairing mode (flashing indicator). Make sure your device's Bluetooth is enabled and discoverable. Move your device closer to the speaker (within 33 feet). Forget previous pairings on your device and try again.
Charging port is loose or not charging reliably.	Ensure the Micro-USB cable is fully inserted and not damaged. Try a different Micro-USB cable and power source. If the issue persists, contact customer support.

Factory Reset

If you experience persistent issues, a factory reset may resolve them. Refer to the iLive Wi-Fi app or the full user manual for specific instructions on performing a factory reset for your model.

SPECIFICATIONS

Model Name	Concierge
Model Number	ILIVE-ISWFV387G
Speaker Type	Multi Room
Special Feature	Portable
Connectivity Technology	Bluetooth, Wi-Fi
Control Method	Voice
Bluetooth Range	33 Feet
Maximum Range (Wireless)	33 Feet
Power Source	Battery Powered (1 Lithium Ion battery required)

Speaker Maximum Output Power	5 Watts
Product Dimensions	1"D x 4"W x 7"H
Item Weight	1.2 Pounds
Color	Blue
Is Waterproof	FALSE

WARRANTY INFORMATION

This product comes with a Limited Warranty. For detailed information regarding warranty coverage, terms, and conditions, please refer to the warranty card included in your product packaging or visit the official iLive Electronics website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

If you encounter any issues not covered in this manual or require further assistance, please contact iLive Electronics customer support. Contact information can typically be found on the official iLive Electronics website or in the product packaging.

When contacting support, please have your product model number (ILIVE-ISWFV387G) and proof of purchase readily available.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question