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Serta 43520B

Serta Garret Executive Office Chair User Manual

Model: 43520B

Introduction

Thank you for choosing the Serta Garret Executive Office Chair. This manual provides essential information for the proper setup, operation, and maintenance of your new chair. Designed for comfort and durability, this chair features a modern silhouette, ergonomic support, and high-quality materials to enhance your workspace.



The Serta Garret Executive Office Chair, featuring an ivory white bonded leather finish.

Setup

Your Serta Garret Executive Office Chair is designed for simple and quick assembly. Please follow the steps below to ensure proper setup.

Assembly Instructions:

1. Unpack all components and verify against the included hardware list.
2. Attach the five-star base to the gas lift cylinder.
3. Secure the casters into the five-star base.
4. Attach the seat plate to the bottom of the seat cushion.
5. Connect the backrest to the seat assembly.
6. Attach the armrests to the seat and backrest.
7. Place the assembled chair onto the gas lift cylinder.

Ensure all screws are tightened securely before use. Refer to the detailed diagram below for product dimensions to ensure it fits your space.



Detailed product dimensions for the Serta Garret Executive Office Chair.

Operating the Chair

The Serta Garret Executive Office Chair offers several adjustable features to customize your seating experience for optimal comfort and support.

Height Adjustment:

To adjust the chair's height, locate the multi-purpose lever on the right side beneath the seat. Lift the lever up while seated to lower the chair, or lift the lever up while standing to raise the chair. Release the lever at your desired height.

Tilt and Tilt Lock:

The same multi-purpose lever controls the chair's tilt function. Pull the lever out to enable the chair to recline. Push the lever in to lock the chair in an upright position. The chair can recline up to 122 degrees for extended comfort.



Multi-purpose lever for seat height and tilt adjustment.



The chair offers a reclining range up to 122 degrees.

Tension Adjustment:

A tension knob located beneath the seat allows you to adjust the resistance of the recline. Turn the knob clockwise to increase tension (making it harder to recline) or counter-clockwise to decrease tension (making it easier to recline).

Swivel and Casters:

The chair features a 360-degree swivel base and smooth-rolling dual casters, allowing for easy movement and maneuverability across various floor surfaces, including carpets and rugs.

Product Features

Serta
Always Comfortable.





Ergonomic Headrest
Support when sitting up and comfort when reclining



Tension Adjuster
Makes reclining the chair softer or harder



360º Large Casters
Smooth and quiet movement

Key features including ergonomic headrest, tension adjuster, and 360-degree large casters.



Close-up view of the silent 360-degree spin dual casters.

Maintenance

Proper care will extend the life and appearance of your Serta Garret Executive Office Chair.

Cleaning Instructions:

- For general cleaning, wipe the bonded leather surfaces with a soft, damp cloth.
- For spills or stains, spot clean immediately using a mild soap solution and a clean cloth. Blot the area gently; do not rub vigorously.
- Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the bonded leather.
- Regularly check and tighten any loose screws or bolts to maintain stability.

Troubleshooting

If you encounter any issues with your Serta Garret Executive Office Chair, please refer to the following common solutions:

- **Chair not adjusting height:** Ensure the gas lift lever is fully engaged and that there is no obstruction. If the issue persists, the gas lift cylinder may need replacement.
- **Chair wobbles:** Check all assembly bolts and screws to ensure they are securely tightened. Uneven floor surfaces can also cause wobbling.
- **Casters not rolling smoothly:** Inspect casters for any debris (hair, lint, etc.) that may be caught in the wheels. Clean as necessary.
- **Squeaking noises:** Apply a small amount of silicone lubricant to moving parts, such as the tilt mechanism or where the gas lift meets the base.

For problems not listed here or if troubleshooting steps do not resolve the issue, please contact customer support.

Specifications

Feature	Detail
Brand	Serta
Model Name	Garret
Model Number	43520B
Color	Ivory White
Product Dimensions	29"D x 28"W x 45.5"H
Material	Bonded Leather, Foam
Maximum Weight Recommendation	275 Pounds
Special Features	Adjustable Height, Tilt-Lock, Swivel Base, Lumbar Support
Casters	2" Silent 360° Spin Dual Casters
Gas Lift	Heavy Duty Class IV Gas Lift

Serta chairs utilize quality non-recycled, non-toxic foams, exceeding minimum industry testing standards. They are endorsed by the American Chiropractors Association (ACA).



Serta's commitment to non-toxic foam for comfort and safety.



The chair features a heavy-duty Class IV gas lift, rated for up to 275 lbs, and is SGS tested.



Durable nylon base designed to support up to 275 pounds.

Warranty

The Serta Garret Executive Office Chair comes with a**1-year limited warranty**. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for any warranty claims.

Support

For any questions, assistance with assembly, or troubleshooting not covered in this manual, please contact our USA Customer Support team.



Contact our customer service for support.

Customer Service Phone: 1-800-379-9773

Monday to Friday, 9am - 9pm EST

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