PetSafe PPA19-16145

PetSafe Microchip Cat Door PPA19-16145 User Manual

Model: PPA19-16145

1. Introduction

The PetSafe Microchip Cat Door provides selective access for your cat using their unique 15-digit microchip ID. This system allows your pet freedom to enter and exit while preventing entry by unwanted animals. It is designed for easy installation and offers multiple locking options for security.



Image 1.1: Front view of the PetSafe Microchip Cat Door.

2. Product Overview

2.1 Key Features

- **Microchip ID Access:** Reads your cat's unique 15-digit microchip ID for selective entry.
- **Multi-Pet Programming:** Can program up to 40 different pet microchip IDs.
- **Unwanted Animal Prevention:** Grants access only to programmed pets, keeping strays out.
- **4-Way Manual Lock:** Provides flexible control with 'Locked', 'Unlocked', 'Enter Only', or 'Exit Only' settings.
- **Weather Resistant:** Features magnetic latches and built-in weather stripping to reduce drafts.
- **Easy Installation:** Designed for DIY installation in most wood, PVC, and uPVC doors.

2.2 Components

The PetSafe Microchip Cat Door includes the main door unit with an integrated microchip reader, a transparent flap, a manual 4-way locking mechanism, and a battery compartment. Installation hardware such as a cutting template, screws, and screw plugs are also provided.



Image 2.1: Key features of the PetSafe Microchip Cat Door.

3. Setup and Installation

3.1 Pre-Installation Considerations

- **Measure Your Cat:** Ensure your cat can comfortably pass through the flap opening. Refer to the specifications section for dimensions.
- **Door Type:** The door is suitable for most wood, PVC, and uPVC doors. Installation in metal, glass, brick, or walls may require additional accessories (sold separately).
- **Location:** Choose a location that is convenient for your cat and allows for proper installation clearance.



Image 3.1: Guide to ensure proper sizing for your cat.

3.2 Installation Steps

1. **Cut Opening:** Use the provided cutting template to mark and cut the opening in your door. Ensure precise cutting for a secure fit.
2. **Mount the Frames:** Position the inner and outer frames of the cat door into the cut opening.
3. **Secure the Door:** Use the included screws and screw plugs to firmly attach the cat door to your door.

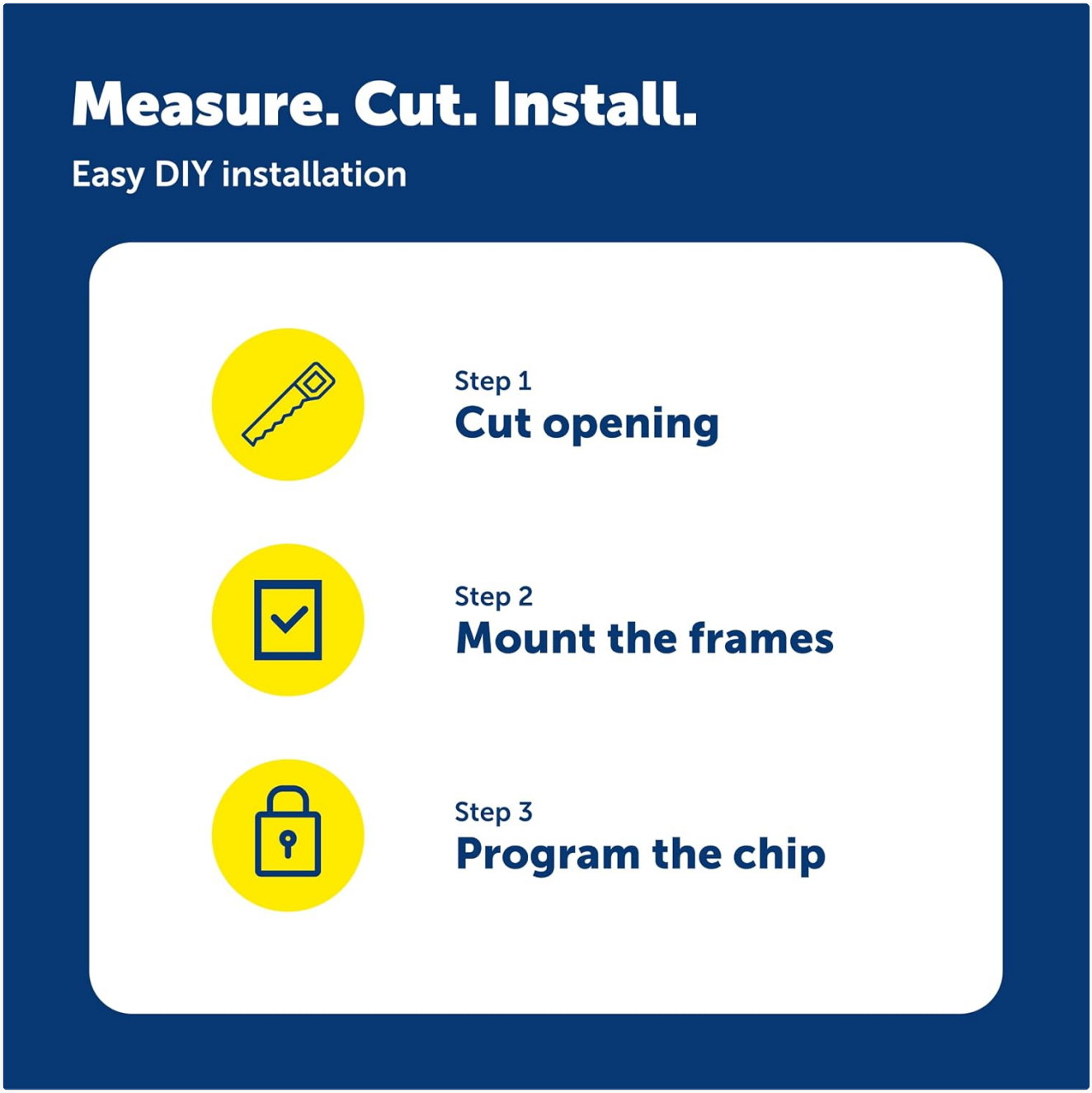


Image 3.2: Overview of the installation process.



Image 3.3: Example of an installed PetSafe Microchip Cat Door.

3.3 Programming Your Cat's Microchip

The PetSafe Microchip Cat Door reads FDXB microchips. To program your cat's microchip:

1. Insert batteries into the designated compartment.
2. Press and hold the program button (refer to the quick start guide for exact location).
3. Gently guide your cat through the door. The door will scan and register their microchip ID.
4. Repeat for additional pets, up to 40.

For cats without a microchip, programmable collar keys are available separately.

4. Operating Instructions

4.1 4-Way Manual Lock

The manual 4-way lock provides control over your cat's access. Adjust the slider at the bottom of the door to one of

the following settings:

- **Locked:** Prevents both entry and exit.
- **Unlocked:** Allows both entry and exit for programmed pets.
- **Enter Only:** Allows programmed pets to enter but not exit.
- **Exit Only:** Allows programmed pets to exit but not enter.

4.2 Battery Indicator

The cat door is battery-powered. A low battery indicator will signal when it is time to replace the batteries. Ensure you replace all batteries simultaneously with new ones of the correct type (refer to specifications for battery type).

5. Maintenance

- **Cleaning:** Regularly clean the flap and the sensor area with a damp cloth to remove dirt, dust, or debris that may obstruct the sensor or flap movement. Avoid harsh chemicals.
- **Battery Replacement:** Replace batteries promptly when the low battery indicator activates to ensure continuous operation.
- **Inspect Flap:** Periodically check the flap for any damage or wear that might affect its sealing or movement.

6. Troubleshooting

- **Door Not Opening for Programmed Pet:**
  - Check the 4-way lock setting to ensure it is not set to 'Locked' or 'Enter Only' when your cat is trying to exit.
  - Verify that the batteries are not low or depleted. Replace if necessary.
  - Ensure your cat's microchip is correctly programmed. Re-program if unsure.
  - Check for any obstructions around the sensor or flap that might prevent detection or movement.
- **Unwanted Animals Entering:**
  - Confirm the 4-way lock is set to 'Locked' or 'Exit Only' if you want to prevent entry.
  - Ensure the door is properly installed and sealed to prevent animals from forcing their way in.
  - The microchip reader is designed to prevent entry by non-programmed animals. If an animal is still entering, ensure no other pets are programmed that should not have access.
- **Motion Sensor Issues (e.g., in bright sunlight):**
  - In some environments, strong direct sunlight might interfere with the motion sensor's ability to detect a cat approaching. Ensure the cat fully enters the tunnel to block sufficient light for the sensor to activate the microchip reader.
  - Consider adding a small awning or cover above the exterior of the door to reduce direct sunlight if issues persist.
- **Flap Not Sealing Properly:**
  - Check for debris or dirt around the magnetic latches or weather stripping. Clean as needed.
  - Inspect the flap for any damage or warping.

7. Specifications

Feature	Detail
Model Number	PPA19-16145
Item Weight	1.76 pounds (0.8 Kilograms)
Item Dimensions (LxWxH)	4.8 x 8.66 x 9.41 inches
Frame Dimensions	8 7/16" x 9 1/3"
Flap Opening	5 7/8" x 5 1/2"
Max. Pet Weight	17.5 lbs
Microchip Compatibility	FDXB microchips
Power Source	Battery-powered (battery type not specified, refer to product packaging)
Included Components	Microchip Cat Door, Cutting template, Quick start guide, Screw plugs, Screws



Image 7.1: Detailed dimensions of the PetSafe Microchip Cat Door.

8. Warranty Information

The PetSafe Microchip Cat Door PPA19-16145 comes with a**2 Year Limited Warranty**. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty documentation included with your product or contact customer support.

9. Support

For any questions, assistance, or troubleshooting not covered in this manual, please contact PetSafe Customer Care. Our U.S.-based pet product experts are available to help you and your pet via phone, email, or chat.

- **Online Support:** Visit the official PetSafe website for FAQs and support resources.
- **Contact Information:** Refer to the product packaging or the PetSafe website for current phone numbers and

email addresses.

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