

Intelbras TS 3112

Intelbras TS 3112 Cordless Phone with Additional Handset User Manual

Model: TS 3112

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Intelbras TS 3112 Cordless Phone system, which includes a main base unit and an additional handset. This system is designed to offer convenient and cost-effective communication for your home or office.

Key features include:

- Free internal calls between handsets.
- Three-way conferencing capability (two internal handsets and one external call).
- Caller ID display for incoming calls.
- Call history log with date and time.
- Backlit display for visibility in various lighting conditions.
- Ergonomic design for comfortable use during extended calls.
- Expandable system, supporting up to 6 additional handsets (total of 7).



Image 1.1: Intelbras TS 3112 Cordless Phone System with two handsets and bases.

This image displays the complete Intelbras TS 3112 system, featuring two black cordless handsets each resting on its respective charging base. The handsets have a clear display and a standard numeric keypad, indicating a complete communication solution.

2. PACKAGE CONTENTS

Please verify that your package contains the following items:

- 1x Main Base Unit
- 2x Cordless Handsets (one main, one additional)
- 2x AC Power Adapters (for base units)
- 1x Telephone Line Cord
- Rechargeable Batteries (pre-installed or separate, check packaging)
- This User Manual

3. SETUP

3.1. Connecting the Main Base Unit

1. Connect one end of the telephone line cord to the LINE port on the main base unit.
2. Connect the other end of the telephone line cord to your telephone wall jack.
3. Connect one AC power adapter to the POWER port on the main base unit.
4. Plug the AC power adapter into a standard electrical outlet.



Image 3.1: Main Base Unit Connections.

This image shows the back of the Intelbras TS 3112 base unit, highlighting the ports for the telephone line connection (RJ11) and the power adapter input. This illustrates where to connect the necessary cables for initial setup.

3.2. Installing and Charging Handset Batteries

1. Open the battery compartment cover on the back of each handset.
2. Insert the rechargeable batteries, observing the correct polarity (+ and -).
3. Close the battery compartment cover.
4. Place each handset on its respective charging base. Ensure the "Charging" indicator (if available) illuminates.
5. Allow the handsets to charge for at least 12-15 hours before initial use, even if the display indicates a full charge. This ensures optimal battery performance.



Image 3.2: Handset on Charging Base.

This image shows a single Intelbras TS 3112 cordless handset securely placed on its charging base. This is the correct position for charging the handset's batteries.

3.3. Registering Additional Handsets (if not pre-registered)

Your additional handset may already be registered to the main base. If not, or if you purchase additional handsets (up to 6 total), follow these steps:

1. On the main base unit, press and hold the **PAGE** button (or similar registration button) for approximately 5 seconds until the base enters registration mode.
2. On the handset you wish to register, access the menu and navigate to the "Register Handset" or "Registration" option.
3. Enter the PIN code (default is usually 0000 or 1234, refer to the handset display for prompts).
4. The handset display will confirm successful registration.



Image 3.3: Expandable System with Multiple Handsets.

This diagram visually represents the Intelbras TS 3112's capability to support multiple handsets connected to a single base

unit, allowing for convenient communication throughout a home or office environment.

4. OPERATING INSTRUCTIONS

4.1. Making and Receiving Calls

- **Making a Call:** Pick up the handset, press the **Talk/Green** button, and dial the number. Alternatively, dial the number first and then press the **Talk/Green** button.
- **Receiving a Call:** When the phone rings, press the **Talk/Green** button to answer.
- **Ending a Call:** Press the **End/Red** button or place the handset back on the charging base.



Image 4.1: Handset Display and Keypad.

This image provides a detailed view of the Intelbras TS 3112 handset, highlighting its backlit display for clear visibility and the well-arranged numeric keypad with function buttons for easy operation.

4.2. Caller ID and Call History

The handset display will show the caller's number (if available and subscribed to Caller ID service) for incoming calls. You can access a list of recent calls (answered or missed) through the handset menu. Navigate using the arrow keys and press **Menu/Flash** to select options.

4.3. Intercom and Three-Way Conferencing

- **Intercom (Handset to Handset):** Press the **INT CONF** button (or similar) on one handset and select the desired internal handset to call.
- **Three-Way Conferencing:** While on an external call, you can initiate an intercom call to another internal handset. Once the second handset answers, press the **INT CONF** button again (or follow on-screen prompts) to join all three parties into a conference call.

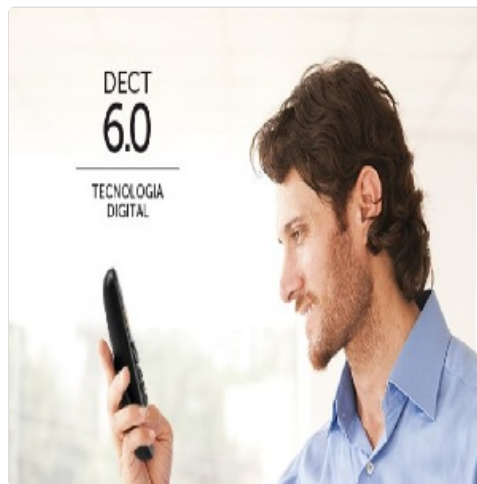


Image 4.2: DECT 6.0 Digital Technology.

This image illustrates the DECT 6.0 digital technology used in the Intelbras TS 3112, ensuring clear and secure wireless communication.

5. MAINTENANCE

- **Cleaning:** Wipe the phone and base units with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Battery Care:** For optimal battery life, avoid over-discharging the batteries completely. If the phone will not be used for an extended period, remove the batteries.
- **Placement:** Place the base unit in a central location, away from large metal objects, other electronic devices, and heat sources to ensure optimal range and call quality.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone	Telephone line cord is disconnected or faulty.	Check all cable connections. Ensure the telephone line cord is securely plugged into the base unit and the wall jack. Test with another phone if possible.

Problem	Possible Cause	Solution
Handset not charging	Handset not properly seated on the base; dirty charging contacts; faulty batteries.	Ensure the handset is correctly placed on the charging base. Clean the charging contacts on both the handset and base with a dry cloth. Replace batteries if old or damaged.
Poor sound quality / Static	Handset out of range; interference from other electronic devices.	Move closer to the main base unit. Relocate the base unit away from other electronic devices (Wi-Fi routers, microwaves, computers).
Cannot make or receive calls	No power to the base unit; handset not registered; telephone line issue.	Verify the base unit is powered on. Ensure the handset is registered to the base (see Section 3.3). Check the telephone line connection.

7. SPECIFICATIONS

Brand: Intelbras

Model: TS 3112

Color: Black

Material: Plastic

Number of Handsets: 2 (expandable up to 7)

Product Dimensions (Base + Handset): Approximately 10 x 10.5 x 16 cm

Weight (Base + Handset): Approximately 610 g

Phone Type: Cordless (DECT)

Power Source: AC Power Adapter (for base unit), Rechargeable Batteries (for handsets)

8. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official Intelbras website. Keep your proof of purchase for warranty claims.

For technical support, product registration, or to find service centers, please visit the official Intelbras support page or contact their customer service directly. Contact details are typically available on the manufacturer's website.

You can visit the Intelbras store on Amazon for more products and information: [Intelbras Store](#)

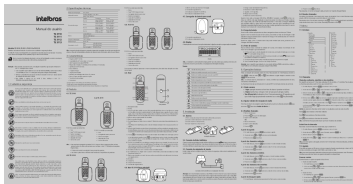
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	Guia de Instalação do Telefone IP Intelbras V5501 Este guia fornece instruções detalhadas para a instalação e configuração do Telefone IP Intelbras V5501, cobrindo o produto, conexões, configuração de contas SIP, uso de recursos e termos de garantia.
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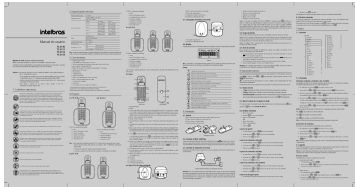
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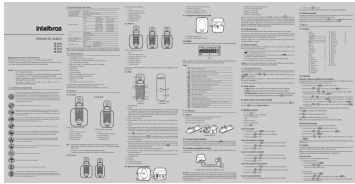
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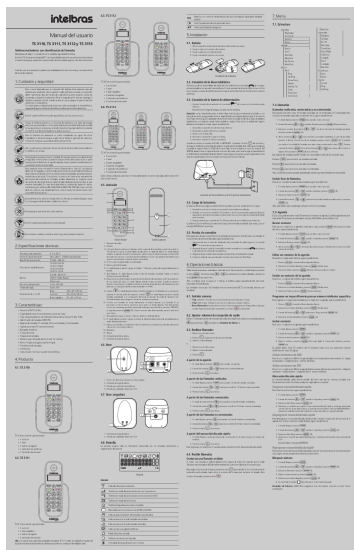


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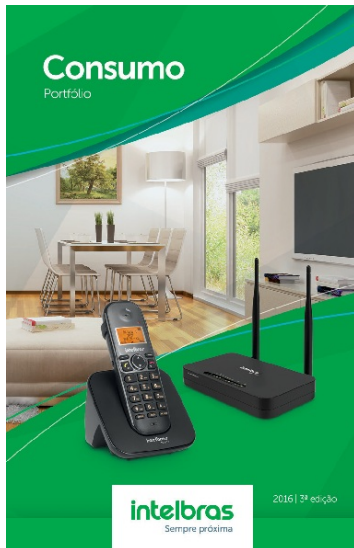
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