

## August Home AUG-SL04-M01-S04

# August Home Smart Lock 3rd Generation User Manual

Model: AUG-SL04-M01-S04

## 1. INTRODUCTION

The August Home Smart Lock 3rd Generation provides secure keyless entry to your home using your smartphone. This device replaces the interior thumbturn of your existing deadbolt, transforming it into a smart lock while maintaining the exterior appearance and functionality of your original lock and keys.

Key features include:

- Lock and unlock your door using the August app on your smartphone or Apple Watch.
- Automatic unlocking as you approach your home (Auto-Unlock).
- Automatic locking when your door closes or after a set time (Auto-Lock with DoorSense).
- Ability to grant temporary or permanent access to guests.
- Activity log to track door events.

This manual provides detailed instructions for installation, operation, maintenance, and troubleshooting to ensure optimal performance of your August Smart Lock.

## 2. SAFETY INFORMATION

Please read and understand all safety instructions before installing and using the August Smart Lock. Failure to follow these instructions may result in damage to the product, property, or personal injury.

- **Battery Safety:** Use only AA alkaline batteries. Do not mix old and new batteries, or different types of batteries. Dispose of used batteries according to local regulations.
- **Installation:** Ensure your existing deadbolt is in good working condition. The August Smart Lock is designed for standard single-cylinder deadbolts. If you are unsure about your deadbolt type or installation process, consult a qualified locksmith or installer.
- **Environmental Conditions:** The August Smart Lock is designed for indoor use on the interior side of

your door. Avoid exposing the device to extreme temperatures, direct sunlight, or moisture.

- **Children and Pets:** Keep the device and its components out of reach of small children and pets to prevent choking hazards or damage.

## 3. PACKAGE CONTENTS

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Verify that all items are present in your August Smart Lock package:

- August Smart Lock (3rd Generation)
- DoorSense Sensor
- 4 AA Batteries
- Lock Adapter and Mounting Hardware

## 4. SETUP AND INSTALLATION

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The August Smart Lock is designed for easy installation, typically taking about 10 minutes. It retrofits over most standard single-cylinder deadbolts.

### 4.1 Before You Begin

- Download the August Home app from your device's app store.
- Ensure your smartphone has Bluetooth enabled.
- Confirm your existing deadbolt operates smoothly.

### 4.2 Installation Steps

1. **Remove Existing Thumbturn:** On the inside of your door, unscrew and remove the thumbturn portion of your deadbolt. Keep the exterior part of the deadbolt intact.
2. **Attach Mounting Plate:** Select the appropriate adapter for your deadbolt and attach the August mounting plate to your door using the provided screws.
3. **Install Smart Lock:** Place the August Smart Lock onto the mounting plate, ensuring it aligns correctly with the tailpiece of your deadbolt. Secure the lock by closing the two side clamps.
4. **Insert Batteries:** Open the battery cover and insert the four AA batteries.
5. **Install DoorSense Sensor:** The DoorSense sensor is a small magnet that detects if your door is open or closed. Install it on your door frame, aligned with the August Smart Lock. It can be surface-mounted or recessed.
6. **Calibrate with App:** Open the August Home app, create an account if you haven't already, and follow the on-screen instructions to set up and calibrate your new Smart Lock and DoorSense sensor. The app will guide you through testing the lock and sensor functionality.



Figure 1: August Smart Lock installed on the interior side of a door.



Figure 2: Side view of the August Smart Lock and deadbolt mechanism.

### 4.3 August Connect (Optional)

For remote access and integration with Wi-Fi-based smart home systems (like Amazon Alexa or Google Assistant), an August Connect Wi-Fi Bridge (sold separately) is required. The Connect links your lock to the internet via your router. Ensure the Connect is placed within 10-15 feet of the Smart Lock and has a strong Wi-Fi signal for optimal performance.

## 5. OPERATING INSTRUCTIONS

Your August Smart Lock offers several convenient ways to control access to your home.

### 5.1 Using the August App

The August Home app is the primary interface for managing your Smart Lock.

- **Lock/Unlock:** Tap the large circle on the app's main screen to toggle between locked (red) and unlocked (green) states.
- **Auto-Unlock:** Enable this feature in the app settings. The lock will automatically unlock as you approach your door when returning home. This feature uses your phone's location services and

Bluetooth.

- **Auto-Lock:** Enable this feature in the app settings. The lock will automatically engage after your door has been closed for a specified duration (e.g., 30 seconds, 5 minutes). This relies on the DoorSense sensor.
- **Guest Access:** Invite family and friends to have guest or owner privileges through the app. You can set specific access schedules (e.g., always, recurring, temporary).
- **Activity Feed:** View a detailed log of all lock and unlock events, including who performed the action and when.



Figure 3: August Home app displaying lock status.



Figure 4: August Home app activity log.

## 5.2 Manual Operation

You can still manually lock or unlock the door from the inside by rotating the August Smart Lock's thumbturn. From the outside, your original key will continue to function.

## 5.3 Voice Control (with August Connect)

If you have an August Connect Wi-Fi Bridge, you can integrate your Smart Lock with voice assistants like Amazon Alexa and Google Assistant. Follow the instructions in the August app to link your lock to these services. Note: Availability of certain features, like the August skill for Alexa, may vary by region.

## 6. MAINTENANCE

## 6.1 Battery Replacement

The August Smart Lock uses four AA batteries. The August app will notify you when the battery level is low. To replace batteries:

1. Remove the battery cover from the August Smart Lock.
2. Carefully remove the old batteries.
3. Insert four new AA alkaline batteries, ensuring correct polarity.
4. Replace the battery cover.

## 6.2 Cleaning

To clean your August Smart Lock, wipe it with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.

## 7. TROUBLESHOOTING

If you encounter issues with your August Smart Lock, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Lock not responding to app commands.	<ul style="list-style-type: none"><li>• Ensure Bluetooth is enabled on your phone and you are within range.</li><li>• Check battery level in the app; replace batteries if low.</li><li>• If using August Connect, verify its power and Wi-Fi connection.</li><li>• Restart your phone and the August app.</li></ul>
Auto-Unlock not working consistently.	<ul style="list-style-type: none"><li>• Ensure location services are enabled for the August app and set to 'Always Allow'.</li><li>• Verify your phone's Wi-Fi is on, even if not connected to a network, as it aids location accuracy.</li><li>• Calibrate Auto-Unlock in the app settings.</li></ul>
DoorSense not detecting door status correctly.	<ul style="list-style-type: none"><li>• Ensure the DoorSense sensor is properly installed and aligned with the lock.</li><li>• Recalibrate DoorSense in the August app.</li><li>• Check for any obstructions between the sensor and the lock.</li></ul>
Difficulty with initial installation.	<ul style="list-style-type: none"><li>• Confirm your deadbolt is a standard single-cylinder type.</li><li>• Ensure the correct adapter is used and the mounting plate is flush.</li><li>• Refer to the in-app installation guide for visual assistance.</li></ul>

Problem	Possible Cause / Solution
Voice control (Alexa/Google Assistant) not working.	<ul style="list-style-type: none"> <li>• Verify August Connect is installed and online.</li> <li>• Ensure the August skill/service is enabled in your voice assistant app.</li> <li>• Check that your August account is linked correctly.</li> <li>• Note that some regional restrictions may apply to voice assistant features.</li> </ul>

## 8. SPECIFICATIONS

Brand	August Home
Model Name	August Smart Lock - Silver
Item Model Number	AUG-SL04-M01-S04
Color	Silver
Material	Metal
Lock Type	Pin Tumbler (retrofit)
Connectivity Protocol	Bluetooth, Wi-Fi (with August Connect)
Special Feature	Bluetooth
Controller Type	Amazon Alexa, Google Assistant, Vera (with August Connect)
Power Source	4 AA Batteries (included)
Voltage	1.5 Volts
Item Weight	13.9 ounces (394 grams)
Item Dimensions (L x W x H)	1.63 x 2.6 x 4.8 inches
Installation Method	Retrofit deadbolt lock

## 9. WARRANTY AND SUPPORT

### 9.1 Manufacturer's Warranty

The August Home Smart Lock 3rd Generation is covered by a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

### 9.2 Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please visit the official August Home support website or contact their customer service department. Refer to the August Home app or packaging

for the most current support contact information.