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> August Home AUG-AB02-M02-S02 August Doorbell Cam Pro User Manual

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August Doorbell Cam Pro User Manual

Model: AUG-AB02-M02-S02



1. INTRODUCTION

The August Doorbell Cam Pro allows you to monitor your doorstep and interact with visitors from anywhere using your smartphone. This manual provides essential information for the proper installation, operation, and maintenance of your device. Please read this manual thoroughly before using the product.



Image 1.1: Front view of the August Doorbell Cam Pro, showcasing its sleek design with a silver circular button and camera lens.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- August Doorbell Cam Pro
- USB Charging Dock
- Mounting Hardware: Electrical sealing putty, 4 screw anchors, 2 mounting screws, 1 mounting wedge, 2 screws for mounting wedge.

3. SAFETY INFORMATION

Please observe the following safety precautions:

- Ensure power is disconnected at the circuit breaker before installation to prevent electrical shock.
- Only use the provided mounting hardware.

- Do not expose the device to extreme temperatures or moisture beyond its operating specifications.
- Keep out of reach of children.

4. SETUP & INSTALLATION

The August Doorbell Cam Pro is designed for easy, DIY installation and works with existing doorbell wiring. It replaces your mechanical chime doorbell.

4.1 Pre-Installation

1. **Charge the Device:** Use the included USB dock to fully charge the Doorbell Cam Pro before installation. This allows for complete setup inside your home.
2. **Download the August App:** Download the August Home app from the App Store (iOS 9.0 or higher) or Google Play Store (Android 5.0 or higher).
3. **Power Off:** Turn off power to your existing doorbell at the circuit breaker.

4.2 Physical Installation

1. Remove your existing doorbell button.
2. Connect the August Doorbell Cam Pro to your existing doorbell wires.
3. Mount the Doorbell Cam Pro using the provided hardware. A mounting wedge is included if an angled view is desired.
4. Restore power at the circuit breaker.



Image 4.1: A person installing the August Doorbell Cam Pro on a wall next to a door.

4.3 App Setup

1. Open the August Home app and follow the on-screen instructions to add your new Doorbell Cam Pro.
2. Connect the device to your home Wi-Fi network. A strong 5GHz Wi-Fi signal is recommended for optimal performance.
3. Pair with an August Smart Lock (optional): If you have an August Smart Lock, you can pair it with the Doorbell Cam Pro for enhanced functionality, such as remotely unlocking the door.

5. OPERATING INSTRUCTIONS

The August Doorbell Cam Pro offers several features to enhance your home security and convenience.

5.1 Real-time Alerts and Two-Way Audio

Receive instant notifications on your smartphone when someone approaches your doorstep or presses the doorbell. You can then view live HD video and engage in two-way audio communication with visitors, even when you are away from home.



Image 5.1: A user interacting with a visitor at their door through the August app on their smartphone.

5.2 Full-Color HD Night Vision

The built-in floodlight provides clear, full-color HD video even in low-light conditions, eliminating grainy infrared nighttime footage.

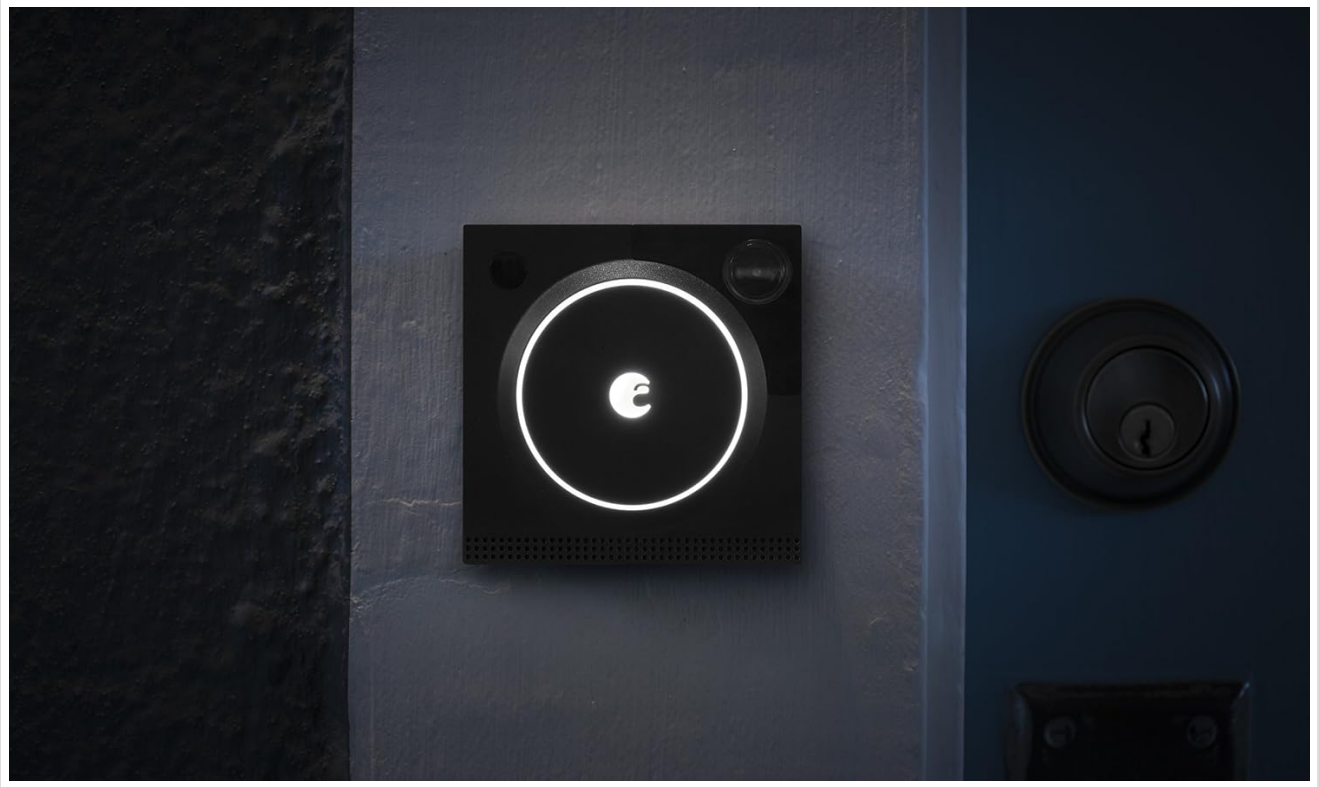


Image 5.2: The August Doorbell Cam Pro illuminated at night, showing its floodlight feature providing clear visibility.

5.3 HindSight and Video Recording

HindSight technology continuously monitors your doorway, capturing the moments leading up to a motion alert. The basic video recording subscription allows you to replay any videos from the last 24 hours. Upgrade to premium video recording for 30 days of stored video.

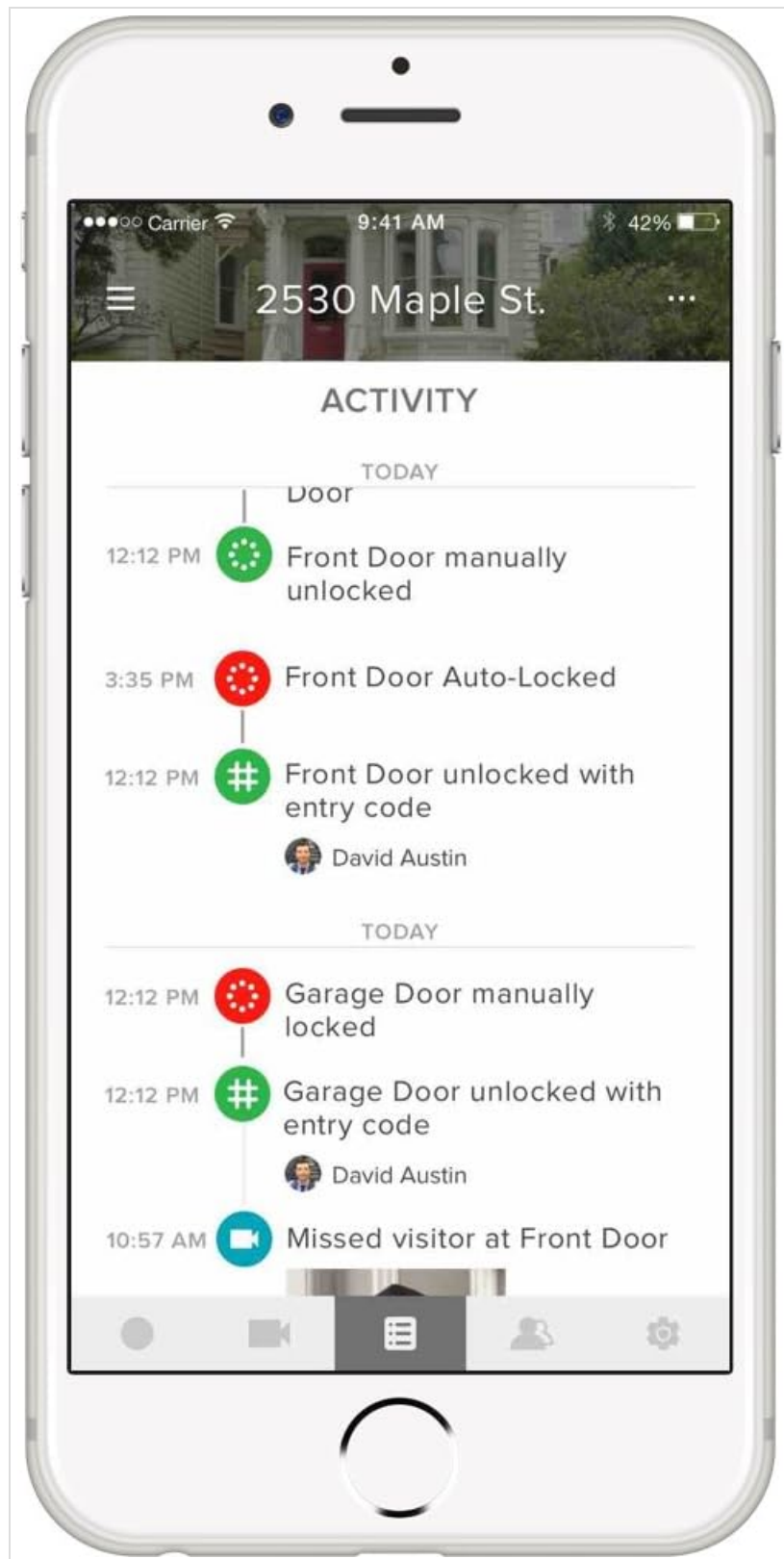


Image 5.3: A smartphone screen displaying the August app's activity log, detailing various door events and interactions.

5.4 Integration with August Smart Locks

When paired with an August Smart Lock, the Doorbell Cam Pro allows you to remotely grant access to your home directly from the app.

[Your browser does not support the video tag.](#)

Video 5.1: An official product video demonstrating the features of the August Doorbell Cam Pro, including real-time alerts, two-way audio, night vision, and integration with August Smart Locks.

6. MAINTENANCE

To ensure optimal performance and longevity of your August Doorbell Cam Pro, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and the device's exterior with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.
- **Software Updates:** Keep your August Home app and Doorbell Cam Pro firmware updated to the latest versions for new features and security enhancements. Updates are typically managed through the app.
- **Battery:** The device includes a Lithium Ion battery. While primarily wired, ensure the battery is functioning correctly for continuous operation during power fluctuations.

7. TROUBLESHOOTING

If you encounter issues with your August Doorbell Cam Pro, refer to the following common solutions:

- **Device Offline/Frequent Disconnections:**
 - Ensure your Wi-Fi signal strength at the doorbell location is adequate. Consider moving your Wi-Fi router closer or using a Wi-Fi extender.
 - Verify your home internet connection is stable and fast enough (minimum 30+ Mbps download, 5+ Mbps upload recommended).
 - Check the power supply to the doorbell. Ensure it receives sufficient voltage (e.g., 13V for wired installations).
 - Try restarting the device by temporarily disconnecting power at the circuit breaker.
- **Video Lag/Processing Delays:**
 - This can be related to Wi-Fi signal strength or internet speed. Optimize your network as described above.
 - Ensure the August app is updated.
- **Poor Night Vision:**
 - Ensure the floodlight is enabled in the app settings.
 - Clean the camera lens to remove any obstructions or smudges.
- **Doorbell Not Ringing/Chime Issues:**
 - Check wiring connections for looseness.
 - Verify chime settings within the August app.
- **August Smart Lock Integration Issues:**
 - Ensure both devices are within Bluetooth range of each other.
 - Restart both the Doorbell Cam Pro and the Smart Lock.

For further assistance, refer to the August Home support website or contact customer service.

8. SPECIFICATIONS

Brand	August Home
Model Number	AUG-AB02-M02-S02
Color	Silver

Dimensions	0.9 x 2.9 x 2.9 inches
Item Weight	14.4 ounces
Power Source	Wired (requires existing doorbell wiring)
Voltage	3.7 Volts (internal battery), compatible with standard doorbell transformers
Batteries	1 Lithium Ion battery required (included)
Connectivity	Wi-Fi, Bluetooth
Compatibility	iOS (9.0 or higher), Android (5.0 or higher), Amazon Alexa

9. WARRANTY & SUPPORT

The August Doorbell Cam Pro comes with a **1-year manufacturer's warranty**. For warranty claims, technical support, or additional product information, please visit the official August Home website or contact their customer service department.

