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## PKPOWER AC DC Adapter for Azpen Tablets

# PK Power AC DC Adapter User Manual

*For Azpen A1023, A820, A821, A840, A721 Android Tablets*

## Introduction

This user manual provides essential information for the safe and effective use of your PK Power AC DC Adapter. Please read this manual thoroughly before using the product and retain it for future reference. This adapter is designed to provide reliable power to compatible Azpen Android tablets.

## Important Safety Instructions

- Do not expose the adapter to liquids, moisture, or extreme temperatures.
- Do not disassemble or modify the adapter. This may cause electric shock or fire.
- Use only with compatible devices as specified in this manual.
- Ensure the power outlet is easily accessible and properly grounded.
- Unplug the adapter during lightning storms or when unused for long periods.
- Keep out of reach of children.
- If the adapter is damaged, discontinue use immediately and contact support.

## Product Overview

The PK Power AC DC Adapter is a compact and efficient power supply designed for various Azpen Android tablet models. It converts standard AC wall power to the DC power required by your tablet.



Figure 1: Front view of the PK Power AC DC Adapter, showing the main unit and attached power cable.



Figure 2: Side view of the PK Power AC DC Adapter, highlighting the compact design and cable connection.



Figure 3: Angled view of the PK Power AC DC Adapter, illustrating the wall plug and the output cable with its connector.

## Setup

1. **Unpack the Adapter:** Carefully remove the PK Power AC DC Adapter from its packaging. Inspect it for any visible damage.
2. **Identify Your Device:** Ensure your Azpen tablet model is listed as compatible with this adapter (e.g., A1023, A820, A821, A840, A721).
3. **Locate the Charging Port:** Identify the charging port on your Azpen tablet. This adapter typically uses a specific barrel connector. Refer to your tablet's manual for its specific charging port type.
4. **Prepare Power Outlet:** Select a standard wall power outlet (100-240V AC, 50-60Hz) that is easily accessible and not shared with high-power appliances.

## Operating Instructions

1. **Connect to Tablet:** Gently insert the adapter's output connector into the charging port of your Azpen tablet. Ensure a firm and secure connection. Do not force the connector.
2. **Plug into Wall Outlet:** Insert the adapter's wall plug into the selected standard AC power outlet.
3. **Verify Charging:** Your tablet should indicate that it is charging, usually via a battery icon on the screen or an LED indicator light. If charging does not begin, refer to the Troubleshooting section.
4. **Disconnecting:** To disconnect, first unplug the adapter from the wall outlet, then gently remove the connector from your tablet.

**Note:** It is recommended to fully charge your tablet before initial use and to avoid completely draining the battery for optimal battery life.

## Maintenance and Care

- **Cleaning:** Disconnect the adapter from both the power outlet and the tablet before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or abrasive materials.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid tightly winding the cable to prevent damage.
- **Cable Care:** Do not bend, twist, or pull the cable excessively. Avoid placing heavy objects on the cable.
- **Inspection:** Periodically inspect the adapter and cable for any signs of damage, such as frayed wires, cracks, or loose connections. If damage is found, discontinue use.

## Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Tablet not charging. | Adapter not properly plugged in.<br>Faulty power outlet.<br>Tablet's charging port is damaged.<br>Incompatible adapter. | Ensure adapter is fully inserted into wall outlet and tablet.<br>Try a different power outlet.<br>Test with another compatible charger (if available) or consult tablet manufacturer.<br>Verify tablet model compatibility with this adapter. |
| Adapter feels hot during use. | Normal operation (slight warmth).<br>Overload or short circuit. | A slight warmth is normal. If it's excessively hot, unplug immediately. Ensure proper ventilation. Discontinue use if it remains excessively hot and contact support. |
| Loose connection. | Connector not fully inserted.<br>Damaged connector or port. | Ensure the connector is fully and firmly inserted. If the connection remains loose, inspect the connector and tablet port for damage. |

If the problem persists after attempting these solutions, please contact customer support.

## Specifications

**Model:** PK Power AC DC Adapter (Compatible with Azpen A1023, A820, A821, A840, A721)

**Input:** 100-240V AC, 50-60Hz

**Output:** Refer to adapter label for specific voltage/current (typically 5V-2A or similar for tablets)

**Connector Type:** Barrel Connector (as shown in product images)

**Safety Certifications:** CE, FCC, RoHS compliant

**Protection Features:** OVP (Over Voltage Protection), OCP (Over Current Protection), SCP (Short Circuit Protection)

*Note: Specific output voltage and current ratings are printed on the adapter's label. Always verify these match your device's requirements.*

## Warranty Information

PK-Power products are backed by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your purchase or visit the official PK-Power website. The warranty typically covers defects in materials and workmanship under normal use.
**Return Policy:** This product may be eligible for return within 30 days of purchase, subject to the retailer's return policy.

## Customer Support

For technical assistance, warranty claims, or any questions regarding your PK Power AC DC Adapter, please contact our customer service team:

**Email:** Refer to your purchase documentation or the official PK-Power website for contact email.

**Online Support:** Visit the PKPOWER Store on Amazon for more information and support resources.

**Response Time:** Our friendly and reliable customer service will respond to you within 24 hours.

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