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Thermaltake HT-HSE-ANECBK-23

Thermaltake Tt eSports Shock Pro RGB Gaming Headset User Manual

Model: HT-HSE-ANECBK-23

INTRODUCTION

The Thermaltake Tt eSports Shock Pro RGB Gaming Headset is designed to provide an immersive audio experience for gaming. This headset features a lightweight design, 40mm neodymium drivers for clear audio, and customizable RGB lighting. It includes a retractable microphone for communication and built-in controls for convenience. The headset is engineered for comfort during extended use with an auto-adjusting headband and thick ear cushions.



Image: Thermaltake Tt eSports Shock Pro RGB Gaming Headset, showcasing its design and RGB lighting.

PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x Thermaltake Tt eSports Shock Pro RGB Gaming Headset
- 1 x User Manual

SETUP

Connecting the Headset

The Shock Pro RGB Gaming Headset connects via a standard 3.5mm audio jack for sound and microphone functionality. An additional USB connection is required to power the RGB lighting effects.

- **PC/Mac:** Connect the 3.5mm audio jack to your computer's audio output and microphone input. Connect the USB cable to an available USB port for RGB lighting.

- **PS4/PS5/Xbox One/Nintendo Switch:** Connect the 3.5mm audio jack directly to your controller or console's 3.5mm port. For Xbox One, a Microsoft Adapter (not included) may be required for full functionality. The USB connection for RGB lighting may be connected to an available USB port on the console if desired.
- **Apple & Android Mobile Devices:** Connect the 3.5mm audio jack directly to your device's headphone port. USB power for RGB lighting is typically not supported by mobile devices.

Adjusting for Comfort

The headset features a lightweight design with a self-adjusting headband and thick ear cushions for optimal comfort. Gently place the headset over your head, ensuring the ear cups fully enclose your ears. The headband will automatically adjust to fit your head size. The 25mm ear pads with premium foam are designed to reduce pressure during long gaming sessions.

OPERATING INSTRUCTIONS

Audio Controls

The headset is equipped with built-in physical controls located on the ear cup for convenient access. Use these controls to adjust the volume of your audio output.

Microphone Usage

The Shock Pro RGB headset features a retractable and concealable microphone. To use the microphone, gently pull it down and position it near your mouth. To mute or store the microphone, push it back into its housing. Ensure the microphone is properly extended for clear voice transmission during communication.

RGB Lighting

The headset features 256-color illumination with 7 preset colors and 2 lighting effect modes: pulse jumping and single color pulse mode. To activate and cycle through the RGB lighting effects, use the dedicated lighting control button located on the headset. Ensure the USB cable is connected to a powered USB port for the RGB lighting to function.

MAINTENANCE

Cleaning

To maintain the headset's condition, regularly clean the ear cups and headband with a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters the speaker grilles or control buttons. Avoid using harsh chemicals or abrasive cleaners.

Storage

When not in use, store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset to prevent damage. Proper storage helps prolong the lifespan of the ear cushions and internal components.

TROUBLESHOOTING

- **No Audio/Low Volume:** Ensure the 3.5mm audio jack is fully inserted into both the headset and the device. Check the volume controls on the headset and your connected device. Verify that the correct audio output device is selected in your system settings (for PC/Mac).
- **Microphone Not Working:** Ensure the microphone is fully extended and not muted. Check your device's audio settings to confirm the headset microphone is selected as the input device. For Xbox One, ensure you have the necessary Microsoft Adapter if your controller does not have a 3.5mm port with full microphone support.

- **RGB Lighting Not Working:** Confirm that the USB cable is securely connected to a powered USB port. If connected to a console, ensure the console is powered on.
- **Headset Not Recognized by Console (PS4/Xbox):** Ensure the 3.5mm jack is firmly connected to the controller. Some older Xbox One controllers may require the Xbox One Stereo Headset Adapter for full functionality.
- **Ear Cushions Showing Wear:** Over time, ear cushions may show signs of wear. While designed for durability, prolonged heavy use can affect their appearance. Regular cleaning and proper storage can help mitigate this.

SPECIFICATIONS

Feature	Detail
Model Name	Shock Pro
Item Model Number	HT-HSE-ANECBK-23
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Audio Driver Type	Dynamic Driver (40mm Neodymium)
Special Feature	Microphone Included, RGB Illumination
Microphone Type	Retractable
Ear Placement	On Ear (Over-ear cups)
Form Factor	Over Ear
Noise Control	Sound Isolation
Compatible Devices	PC, Mac, PS4, PS5, Xbox One, Nintendo Switch, Apple mobile devices, Android mobile devices
Material	Leather (ear cushions)
Item Weight	11.4 ounces (approx. 323g)
Product Dimensions	9 x 3.5 x 7 inches
Color	Black

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official Thermaltake website. Keep your proof of purchase for any warranty claims. Standard return policies apply as per the retailer's terms.