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**PetSpy P620**

# PetSpy Shock Collar for Dogs

Model: P620 - User Manual

Brand: PetSpy

## INTRODUCTION



Image: The PetSpy P620 Shock Collar system, including the remote, collar, and product box.

Thank you for choosing the PetSpy P620 Shock Collar for Dogs. This device is designed to assist in effective dog training through a combination of tone, vibration, and static correction modes. It is suitable for dogs weighing 10 to 140 lbs and features a waterproof design and a long-range remote control, making it ideal for various training environments.

Please read this manual thoroughly before using the product to ensure safe and proper operation.

## PACKAGE CONTENTS



Image: All components included in the PetSpy P620 Shock Collar package.

- Remote Transmitter
- Receiver Collar with Adjustable TPU Strap
- USB Charging Cable
- Wall Adapter
- Test Light Tool
- Short Contact Points (2 pairs)
- Long Contact Points (2 pairs)

- Silicone Caps for Contact Points
- Lanyard for Remote
- User Manual (this document)

## SETUP AND CHARGING

### Initial Charging



Charge the collar for a minimum of 4 hours before its initial use — please refer to the User Manual for details.



Up to 650-Yard Range. Performance may vary based on terrain and how the transmitter is held. Please refer to the User Manual for details

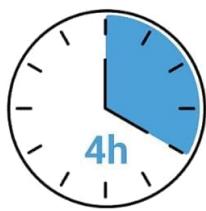


Image: Remote and collar displaying charging and range details.

Before initial use, fully charge both the Remote Transmitter and the Receiver Collar for a minimum of 4 hours. Use the provided USB charging cable and wall adapter. The battery indicator on the remote will show charging status.

### Attaching and Fitting the Collar

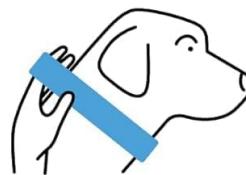
## Use & Care Tips



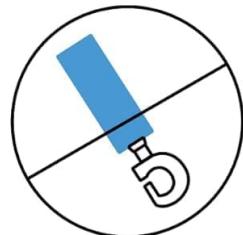
Don't keep the collar on your dog for over 4 hours a day



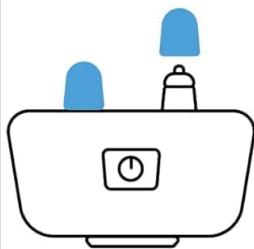
Use the collar only for short training sessions (10-15 min)



Make sure you can fit 2 fingers between the collar and the dog's neck



Don't attach a leash to the collar



Cover contact points with silicone caps



Store in a dry place away from direct sunlight



Check and clean the dog's neck daily



Clean the receiver with a damp cloth daily

Image: Visual guide for proper collar fitting and usage duration.

1. Select the appropriate length of contact points (short or long) based on your dog's coat thickness. Ensure they make good contact with the dog's skin.
2. Attach the receiver to the TPU strap.
3. Place the collar around your dog's neck. The receiver should be positioned on the underside of the neck.
4. Adjust the strap so that it is snug but not too tight. You should be able to fit two fingers comfortably between the collar and your dog's neck.
5. Do not attach a leash to the training collar. Use a separate collar for leash attachment.

## OPERATING THE DEVICE

### Remote Transmitter Overview

## 1 Tone mode



## 2 Vibration mode



## 3 Shock mode



**1 YEAR REPLACEMENT WARRANTY**



Image: Breakdown of remote control features and training modes.

- **Antenna:** For signal transmission, up to 650 yards range.
- **Channel/Intensity Level Display:** Shows current channel (1 or 2) and intensity level (0-16).
- **Battery Indicator:** Displays remaining battery life.
- **Channel Switch:** Button to switch between dog 1 and dog 2 (if using two collars).
- **Level Up/Down Buttons:** Adjust the intensity level for Vibration and Static Correction modes.
- **Tone Button:** Activates an audible beep sound.
- **Vibration Button:** Activates vibration mode.
- **Shock Button:** Activates static correction mode.

## Training Modes

The PetSpy P620 offers three distinct training modes:

1. **Tone Mode:** Produces an audible beep. Useful for attracting attention or as a warning signal.
2. **Vibration Mode:** Delivers a non-harmful vibration. Can be used as a gentle reminder or for conditioning. Intensity is adjustable from level 0-16.
3. **Static Correction Mode:** Provides a static pulse. Used for more serious behavioral issues. Intensity is

adjustable from level 0-16.

To select a mode, press the corresponding button on the remote. Use the Level Up/Down buttons to adjust the intensity for Vibration and Static Correction modes. Start with the lowest effective level and gradually increase if necessary.

## Range and Performance

The PetSpy P620 has an effective range of up to 650 yards in open areas. Performance may vary based on terrain, weather conditions, and interference from other electronic devices. For optimal performance, hold the transmitter up-high and ensure a clear line of sight to the receiver collar.



Image: The PetSpy P620 collar is 100% waterproof, suitable for use near water.

## TRAINING GUIDELINES

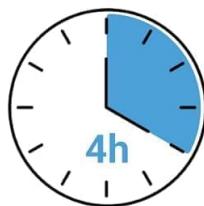
Effective training requires consistency, patience, and positive reinforcement. The training collar is a tool to aid in communication, not a punishment device.

- **Start Small:** Begin with tone or low-level vibration to get your dog accustomed to the collar.
- **Short Sessions:** Limit training sessions to 10-15 minutes to prevent your dog from becoming overwhelmed or stressed.

- **Consistency:** Use commands and corrections consistently.
- **Positive Reinforcement:** Always reward desired behaviors with praise, treats, or play.
- **Supervision:** Never leave the collar on your dog unsupervised for extended periods.

## MAINTENANCE AND CARE

### Use & Care Tips



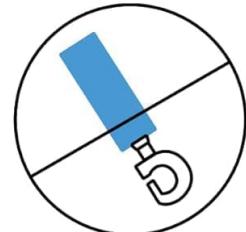
Don't keep the collar on your dog for over 4 hours a day



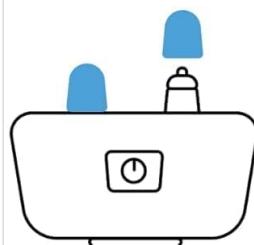
Use the collar only for short training sessions (10-15 min)



Make sure you can fit 2 fingers between the collar and the dog's neck



Don't attach a leash to the collar



Cover contact points with silicone caps



Store in a dry place away from direct sunlight



Check and clean the dog's neck daily



Clean the receiver with a damp cloth daily

Image: Comprehensive guide for maintaining and caring for your PetSpy P620 collar.

- **Wearing Duration:** Do not keep the collar on your dog for more than 4 hours a day to prevent skin irritation.
- **Skin Check:** Regularly check your dog's neck for any signs of irritation, redness, or sores, especially around the contact points.
- **Cleaning:** Clean the receiver collar and contact points with a damp cloth daily. Ensure they are dry before reattaching to your dog.
- **Storage:** Store the device in a dry place, away from direct sunlight and extreme temperatures.
- **Contact Point Caps:** Use the provided silicone caps over the contact points when static correction is not desired or for added comfort.
- **Waterproof:** The receiver collar is waterproof, but ensure the charging port cover is securely closed before exposing it to water.

## TROUBLESHOOTING

Problem	Possible Solution
Collar not responding to remote.	<p>Check if both devices are fully charged.</p> <p>Ensure the remote and collar are paired correctly.</p> <p>Verify you are within the effective range (650 yards).</p> <p>Check for obstructions or interference.</p>
Static correction is not working.	<p>Ensure the contact points are making proper contact with your dog's skin.</p> <p>Increase the intensity level.</p> <p>Use the test light tool to verify the static function.</p> <p>Check battery levels.</p>
Collar or remote not charging.	<p>Verify the charging cable and wall adapter are functioning correctly.</p> <p>Ensure the charging port is clean and free of debris.</p> <p>Try a different power outlet.</p>

## SPECIFICATIONS

- **Brand:** PetSpy
- **Model:** P620
- **Color:** Black
- **Material:** TPU material
- **Closure Type:** Buckle
- **Training Modes:** Tone, Vibration (16 levels), Static Correction (16 levels)
- **Range:** Up to 650 yards
- **Waterproof:** Yes (Receiver Collar)
- **Dog Weight Capacity:** 10 - 140 lbs
- **Battery:** Rechargeable (long battery life)

## WARRANTY AND SUPPORT

PetSpy offers a **1-Year Promise** for this product. If you encounter any issues with your PetSpy Shock Collar, please do not hesitate to contact our customer support team.

Our 24/7 customer support is available to assist you with any questions, concerns, or warranty claims. For support, please visit the official PetSpy website or refer to the contact information provided on your product packaging.