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› HyperX Cloud Alpha - Gaming Headset User Manual

HyperX HX-HSCA-RD/AM

HyperX Cloud Alpha Gaming Headset User Manual

Model: HX-HSCA-RD/AM | Brand: HyperX

INTRODUCTION

The HyperX Cloud Alpha Gaming Headset features groundbreaking Dual Chamber Drivers for enhanced audio distinction and reduced distortion. Its dual chambers separate bass for cleaner sound. Designed for comfort, it includes premium red memory foam, an expanded headband, and soft leatherette. The durable aluminum frame, detachable braided cable, and noise-cancellation microphone ensure versatility. Multi-platform compatible with in-line audio controls, it works with PC, PS4, Xbox One, Nintendo Switch, and mobile devices via 3.5mm ports. For optimal performance, ensure the detachable main cord is fully inserted and the microphone audio is activated via the inline control, configuring the headset as the primary audio playback and recording device on your system.

WHAT'S IN THE BOX

- HyperX Cloud Alpha Headset
- Detachable Microphone
- Braided Audio Cable with Inline Control
- PC Extension Cable (Y-splitter)
- Protective Carrying Case



Image: HyperX Cloud Alpha headset with its box and all included accessories, showcasing the complete package.

SETUP

1. **Attach the Microphone:** Insert the detachable microphone into the microphone port located on the left earcup of the headset. Ensure it is firmly seated.



Image: The detachable microphone and the main audio cable, ready for connection to the headset.

2. **Connect the Audio Cable:** Plug the braided audio cable into the 3.5mm jack on the left earcup. Make sure the connection is secure and fully inserted to prevent audio or microphone issues.



Image: A hand connecting the 3.5mm audio cable into the port on the HyperX Cloud Alpha headset earcup.

3. Connect to Your Device:

- For PC (with separate audio/mic ports): Use the included PC extension cable (Y-splitter) to connect the headset's audio and microphone plugs to the corresponding ports on your computer.
- For Consoles (PS4, PS5, Xbox One/Series X|S, Nintendo Switch) and Mobile Devices: Plug the headset's single 3.5mm jack directly into your controller or device's audio port.

4. **System Configuration:** Ensure the HyperX Cloud Alpha is selected as the primary audio playback and recording device in your system's sound settings.

OPERATING INSTRUCTIONS

Inline Audio Controls

The braided audio cable features an inline control unit for convenient access to volume and microphone mute functions.

- **Volume Wheel:** Rotate the wheel up or down to adjust the audio output volume.
- **Microphone Mute Switch:** Slide the switch to mute or unmute your microphone. A red indicator typically signifies that the microphone is muted.





Image: Close-up of the inline audio control unit on the headset's braided cable, showing the volume wheel and microphone mute switch.

Dual Chamber Drivers

The HyperX Cloud Alpha utilizes a unique dual chamber driver design. This innovation separates the bass frequencies from the mids and highs, resulting in clearer audio with less distortion and a more dynamic sound profile for an immersive gaming and listening experience.

Comfort and Durability

The headset is engineered for extended comfort during long gaming sessions, featuring premium memory foam ear cushions and an expanded headband. The robust aluminum frame ensures long-lasting durability.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Cable Care:** Handle the cables gently. Avoid sharp bends or excessive pulling, especially near the connectors.
- **Storage:** When not in use, store the headset in its protective carrying case to prevent dust accumulation and physical damage.
- **Temperature:** Avoid exposing the headset to extreme temperatures or high humidity.

TROUBLESHOOTING

Problem	Solution
No microphone audio or quiet/static sounds	• Ensure the detachable main cord is fully inserted into the ear cup jack. • Activate the microphone audio on the inline volume control box (ensure it's not muted). • Verify that the Cloud Alpha is configured as the primary audio playback and recording device on your host system's sound settings.

Problem	Solution
No sound from headset	• Check all cable connections are secure. • Ensure the volume wheel on the inline control is turned up. • Verify the headset is selected as the default audio output device in your system settings. • Test the headset with another device to rule out device-specific issues.
Sound is distorted or unclear	• Lower the volume on your device or the inline control. • Ensure the audio cable is fully inserted and not damaged. • Test with another audio source.

SPECIFICATIONS

Feature	Detail
Model Name	HyperX Cloud Alpha
Connectivity Technology	Wired (3.5 mm Jack)
Headphones Jack	3.5 mm Jack
Frequency Response (Headphones)	15Hz–25,000Hz
Sensitivity	98 dB
Impedance	65 Ohm
Microphone Frequency Range	50Hz-18,000Hz
Noise Control	Passive Noise Isolation (via earcups)
Item Weight	298 Grams (10.5 ounces)
Material	Aluminum (frame), Cloth (carrying case)
Dimensions	9.2 x 8.25 x 4.65 inches

COMPATIBILITY

The HyperX Cloud Alpha headset is designed for broad compatibility across various gaming platforms and devices:

- PC
- PlayStation 4 (PS4)

- PlayStation 5 (PS5)
- Xbox One
- Xbox Series X|S
- Nintendo Switch
- Mobile Devices (with 3.5mm port)
- VR (Virtual Reality) systems with 3.5mm audio output

WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance with your HyperX Cloud Alpha Gaming Headset, please visit the official HyperX support website. You can find detailed FAQs, driver downloads, and contact options there.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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