

ZTE Z831

ZTE Maven 2 User Manual

Model: Z831

INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient use of your new ZTE Maven 2 smartphone. Please read this manual thoroughly before operating your device to ensure optimal performance and longevity.

The ZTE Maven 2 is a versatile smartphone designed for everyday communication and entertainment. It features a 5-inch display, 8GB of internal storage, and 1GB of RAM, running on Android 6.0 (Marshmallow).

PRODUCT OVERVIEW



Figure 1: Front view of the ZTE Maven 2 smartphone. This image shows the device's 5-inch display, which is active and shows the home screen with various application icons, time, and weather information. The AT&T logo is visible at the top left.



Figure 2: Back view of the ZTE Maven 2 smartphone. This image highlights the dark gray, textured rear casing, the main camera lens, and the LED flash. The AT&T globe logo is centrally located on the back cover.

SETUP

1. Battery Installation

The ZTE Maven 2 comes with a Lithium Ion battery. Ensure the battery is properly seated before first use.

1. Remove the back cover of the phone by gently prying it from the notch located on the side or bottom edge.
2. Align the battery contacts with the terminals inside the battery compartment.
3. Press the battery down firmly until it clicks into place.
4. Replace the back cover, ensuring all edges are securely snapped.

2. SIM Card and MicroSD Card Installation

Your device uses a SIM card for cellular network access. A MicroSD card (sold separately) can be installed to expand storage up to 64GB.

1. With the back cover removed, locate the SIM card slot and MicroSD card slot.
2. Insert the SIM card into its designated slot with the gold contacts facing down and the notched corner aligned.
3. If using a MicroSD card, insert it into the MicroSD card slot until it locks into place.
4. Replace the back cover.

3. Initial Power On and Setup

After installing the battery and cards, you can power on your device for the first time.

1. Press and hold the Power button (usually on the right side) until the screen lights up.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.
3. Ensure the device is sufficiently charged before first use.

OPERATING INSTRUCTIONS

Basic Navigation

- **Touchscreen:** The 5-inch display is a sensitive touchscreen. Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Access your apps, widgets, and notifications.
- **Navigation Buttons:** Use the on-screen or physical navigation buttons (Back, Home, Recent Apps) to move between screens and applications.

Making Calls and Messaging

- **Phone App:** Tap the Phone icon to dial numbers or access your contacts.
- **Messaging App:** Tap the Messaging icon to send and receive SMS/MMS messages.
- The phone offers up to 10 hours of talk time on a full charge.

Camera Usage

Your ZTE Maven 2 is equipped with a 5.0MP rear camera with LED flash and a 2MP front camera.

- **Taking Photos:** Open the Camera app, frame your shot, and tap the shutter button.

- **Recording Videos:** Switch to video mode within the Camera app and tap the record button.
- Utilize the LED flash for low-light conditions.

Connectivity

- **Wi-Fi:** Connect to wireless networks for internet access. Go to Settings > Wi-Fi.
- **Bluetooth:** Pair with Bluetooth devices like headsets or car kits. Go to Settings > Bluetooth.
- **Cellular Data:** Access 4G LTE network data through your AT&T SIM card. Manage data usage in Settings > Data usage.

Applications and Audio

- **App Management:** Download new apps from the Google Play Store. Manage installed apps in Settings > Apps.
- **Audio:** Experience enhanced sound with Dolby Audio premium. Connect headphones via the 3.5mm audio jack.

MAINTENANCE

Charging the Battery

To ensure optimal battery life, use the charger provided with your device.

- Connect the charger to the phone's charging port.
- Plug the charger into a power outlet.
- The battery indicator on the screen will show charging status.

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

Software Updates

Periodically check for system updates to ensure your device has the latest features and security enhancements. Go to Settings > About phone > System updates.

TROUBLESHOOTING

This section addresses common issues you might encounter with your ZTE Maven 2.

Problem	Solution
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Problem	Solution
Device does not power on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. Check battery installation.
Poor signal or no network connection	Check SIM card installation. Ensure you are within network coverage. Restart the device.
Limited storage space	Delete unnecessary apps or files. Move media to a MicroSD card (if installed). Clear app caches.
Apps crashing or slow performance	Close background apps. Restart the device. Clear app data/cache. Consider a factory reset if issues persist (back up data first).
Bluetooth/Wi-Fi connectivity issues	Toggle Bluetooth/Wi-Fi off and on. Restart the device. Forget and re-pair Bluetooth devices or re-enter Wi-Fi password.

If problems persist, contact customer support or refer to the official ZTE support website.

SPECIFICATIONS

Feature	Detail
Model Name	Maven 2 (Z831)
Operating System	Android 6.0 (Marshmallow)
CPU	1.1GHz Qualcomm Quad Core Snapdragon 210
Display	5-inch Touchscreen, 854x480 resolution
Internal Storage	8GB
RAM	1GB
Expandable Storage	Up to 64GB via microSD card (sold separately)
Rear Camera	5.0MP with LED Flash
Front Camera	2MP
Connectivity	4G LTE, Bluetooth, Wi-Fi
Audio	Dolby Audio premium sound, 3.5mm Audio Jack
Battery	1 Lithium Ion (included), 10 Hours Talk Time
Dimensions	8.7 x 6.5 x 1.5 inches (Package), 5 ounces (Item Weight)
Color	Dark Gray

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product packaging or visit the official ZTE website.

For technical support, troubleshooting assistance, or to find service centers, please visit the [ZTE Official Store on Amazon](#) or the main ZTE support portal.

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Product specifications are subject to change without notice.

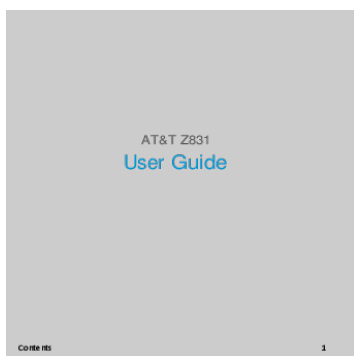
Documents - ZTE – Z831



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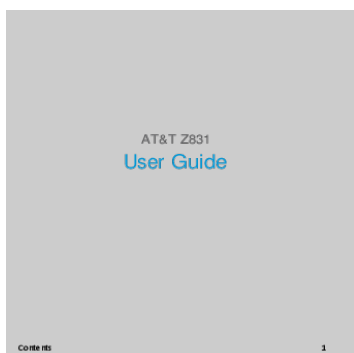
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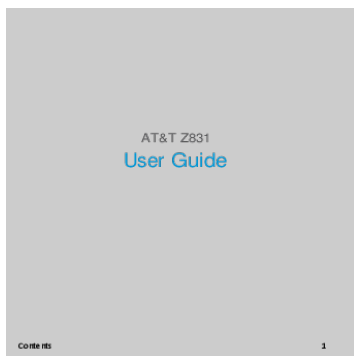
AT T **Z831** User Guide Contents 1 Devices purchased for use on AT T s system are designed for use exclusively on AT T s system. You agree that you won t make any modifications to the Equipment or programming to enable the Equipment to operate on any other system. A voice plan is required on all vo...
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[\[pdf\]](#) User Manual Instructions Guide

ZTE Sonata™ 3 User Guide Cricket Wireless To add security for unpinning tap the Lock device when switch select a option and following on screen instructions if you do not already have Sonata Manual files customersaas

ZTE Sonata™ 3 User Guide Some of the contents in this manual may differ from your phone depending ... be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-**Z831**. For this device, the highest reported SAR value for usage against the head is 0.60 W/kg, for u...

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Untitled Lisa External photos ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone
SRQ SRQZ831 z831

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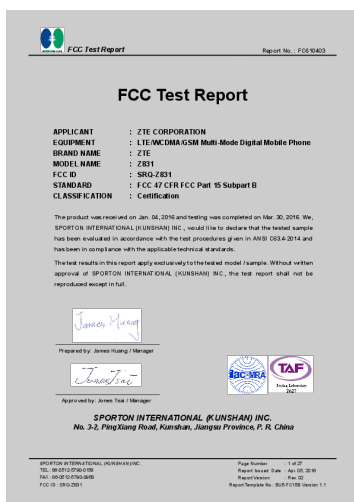
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Test report ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

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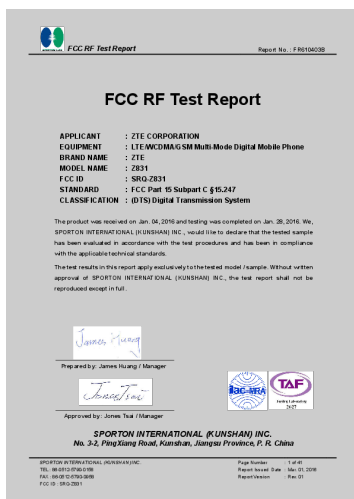
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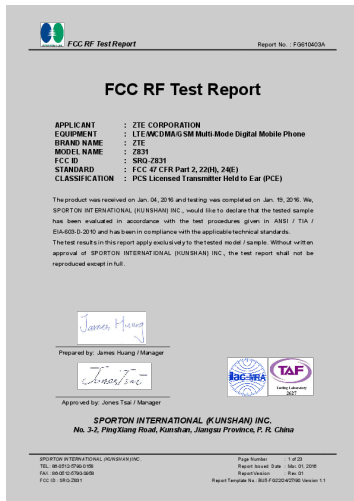


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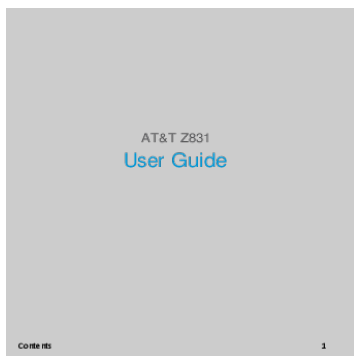


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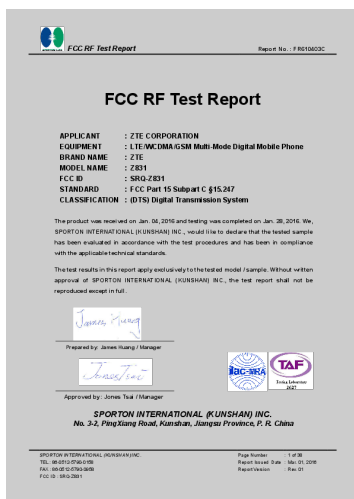


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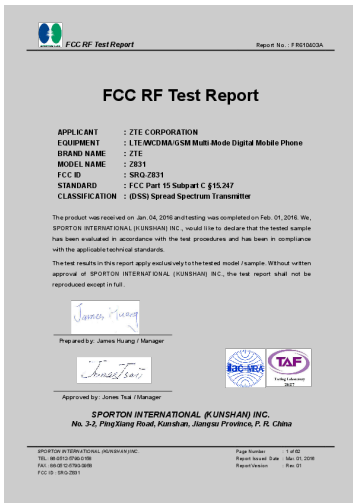


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Test report ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

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Test report ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

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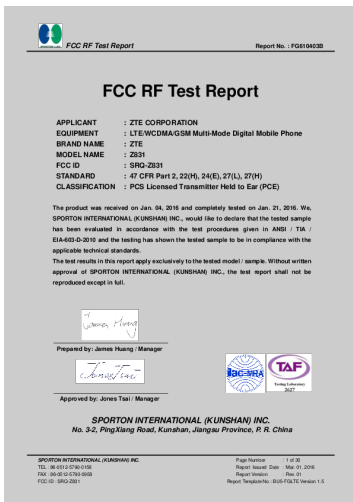
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Boost Mobile User Guide: Activating Your Service

A comprehensive user guide for Boost Mobile, covering phone unlocking, number porting, device compatibility, and activation steps for both physical SIM and eSIM. Includes detailed instructions for iPhone, Android, Google Pixel, Motorola, and Samsung devices.

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Z831 : SRQ-**Z831** : 47 CFR Part 2, 22 H , 24 E , 27 L , 27 H : PCS Licensed

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APPLICANT	: ZTE CORPORATION
EQUIPMENT	: LTE-WCDMA/GSM Multi-Mode Digital Mobile Phone
BRAND NAME	: ZTE
MODEL NAME	: Z831
FCC ID	: SRQ-Z831
STANDARD	: FCC 47 CFR §20.19 ANSI C63.19-2011

Approved by: Jones Tsai / Manager



Page Number : 1 of 27
Report Issued Date : Mar. 01, 2016
Report Version : Rev. 01

APPLICANT : ZTE CORPORATION
EQUIPMENT : LTE-WCDMA/GSM Multi-Mode Digital Mobile Phone
BRAND NAME : ZTE
MODEL NAME : Z831
FCC ID : SRQ-Z831
STANDARD : FCC 47 CFR §20.19
ANSI C63.19-2011

Approved by: Jones Tsai / Manager



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Report Issued Date : Mar. 01, 2016
Report Version : Rev. 03

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Cover letter ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

ZTE Corporation ZTE Plaza, Keji Road South, Shenzhen, China Tel: 86-21-68897541 ; Fax: 86-21-50801070 Date: March 9, 2016 Statement We, ZTE Corporation, states that our device, FCC ID: SRQ-**Z831**. The label will put under the battery inside the battery compartment and it is visible to the users as t...

lang:es **score:28** filesize: 70.36 K page_count: 1 document date: 2016-03-09

ZTE Corporation
ZTE Plaza, Keji Road South, Shenzhen, China
Tel: +86-21-68897541, Fax: +86-21-50801070

Date: March 9, 2016

Statement

We, ZTE Corporation, state that our device, FCC ID: SRQ-Z831. The label will put under the battery inside the battery compartment and it is visible to the users as they purchase the products and install the battery.

Sincerely yours,



Min Zhang

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ZTE Corporation ZTE Plaza, Keji Road South, Shenzhen, China Tel: 86-21-68897541 ; Fax: 86-21-50801070 Date: March 9, 2016 Statement We, ZTE Corporation, states that our device, FCC ID: SRQ-**Z831**. The label will put under the battery inside the battery compartment and it is visible to the users a...

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ZTE Corporation
ZTE Plaza, Keji Road South, Shenzhen, China
Tel: +86-21-68897541, Fax: +86-21-50801070

Date: March 9, 2016

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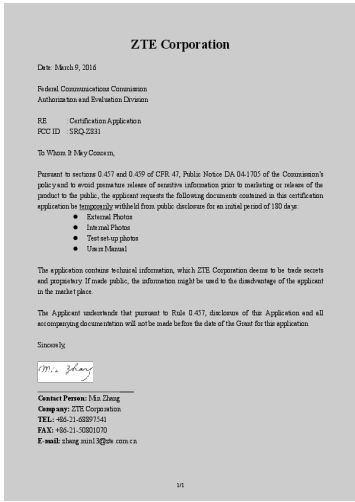


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ZTE Corporation ZTE Plaza, Keji Road South, Shenzhen, China Tel: 86-21-68897541 ; Fax: 86-21-50801070 Date: March 9, 2016 Statement We, ZTE Corporation, states that our device, FCC ID: SRQ-**Z831**. The label will put under the battery inside the battery compartment and it is visible to the users a...

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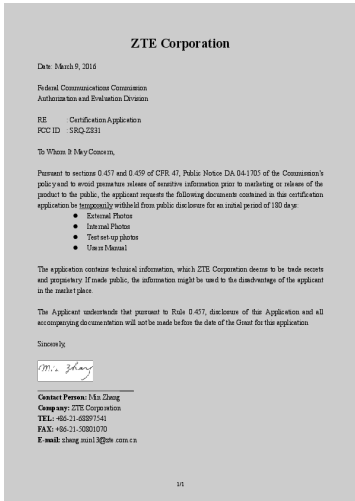


[\[pdf\]](#) User Manual Documentation Product Photos Teardown

Cover letter ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

ZTE Corporation Date: March 9, 2016 Federal Communications Commission Authorization and Evaluation Division RE : Certification Application FCC ID : SRQ-**Z831** To Whom It May Concern, Pursuant to sections 0.457 and 0.459 of CFR 47, Public Notice DA 04-1705 of the Commission s policy and to avoid...

lang:en **score:27** filesize: 81.53 K page_count: 1 document date: 2016-03-09



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lang:en **score:27** filesize: 70.53 K page_count: 1 document date: 2017-11-23



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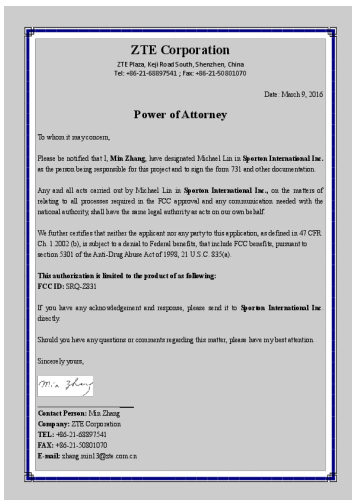
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ZTE Corporation ZTE Plaza, Keji Road South, Shenzhen, China Tel: 86-21-68897541

; Fax: 86-21-50801 ... 1998, 21 U.S.C. 835 a . This authorization is limited to the

product of as following: FCC ID: SRQ-**Z831** If you have any acknowledgement and

response, please send it to Sporton International Inc. dir...

lang:en **score:27** filesize: 95.85 K page_count: 1 document date: 2016-03-09

ZTE Corporation
ZTE Plaza, Keji Road South, Shenzhen, China
Tel: +86-21-68897541, Fax: +86-21-50801070
Date: March 9, 2016

Power of Attorney

To whom it may concern,

Please be notified that I, **Min Zhang**, have designated **Michael Lin** as **Sporton International Inc.** as the person being responsible for this project and to sign the form 731 and other documents.

Any and all acts carried out by **Michael Lin** as **Sporton International Inc.**, on the matters of relating to all processes required in the FCC approval and any communication needed with the national authority shall have the same legal authority as acts on our own behalf.

We further certify that neither the applicant nor any party to this application, as defined in 47 CFR, Ch. 1.2002 (b), is subject to a debarment or Federal sanction, that include FCC benefits, pursuant to section 5301 of the Anti-Drug Abuse Act of 1998, 21 U.S.C. 833(a).

This authorization is limited to the product of as following:
FCC ID: SRQ-Z831

If you have any acknowledgement and response, please send it to **Sporton International Inc.** directly.

Should you have any questions or comments regarding this matter, please have my best situation.

Sincerely yours,



Contact Person: Min Zhang
Company: ZTE Corporation
TEL: +86-21-68897541
FAX: +86-21-50801070
E-mail: zhang_min@zte.com.cn

[pdf] Documentation

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lang:en score:27 filesize: 81.71 K page_count: 1 document date: 2017-11-23

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ZTE Plaza, Keji Road South, Shenzhen, China
Tel: +86-21-68897541, Fax: +86-21-50801070
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Contact Person: Min Zhang
Company: ZTE Corporation
TEL: +86-21-68897541
FAX: +86-21-50801070
E-mail: zhang_min@zte.com.cn

[pdf] Documentation

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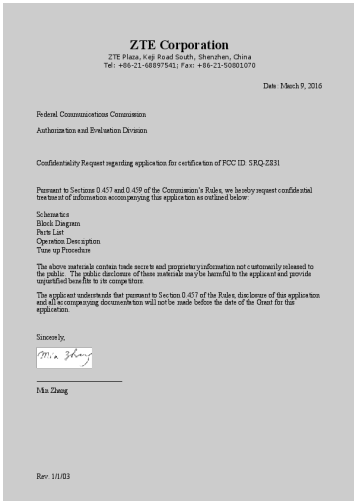
Contact Person: Min Zhang
Company: ZTE Corporation
TEL: +86-21-68897541
FAX: +86-21-50801070
E-mail: zhang_min@zte.com.cn

[pdf] Documentation

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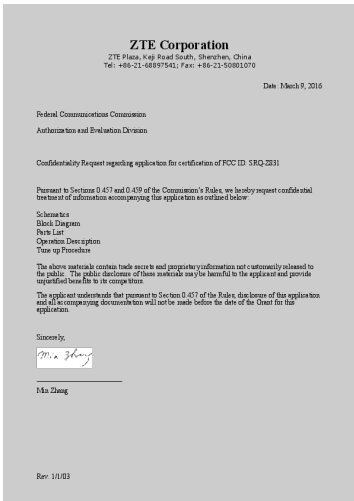
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[pdf] Confidentiality Request Letter

Cover letter ZTE Corporation Z831 LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

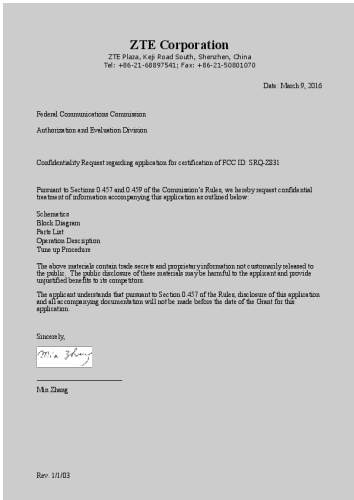
ZTE Corporation ZTE Plaza, Keji Road South, Shenzhen, China Tel: 86-21-68897541; Fax: 86-21-50801070 Date: March 9, 2016 Federal Communications Commission Authorization and Evaluation Division Confidentiality Request regarding application for certification of FCC ID: SRQ-**Z831** Pursuant to Sections ... lang:en score:27 filesize: 70.64 K page_count: 1 document date: 2016-03-09



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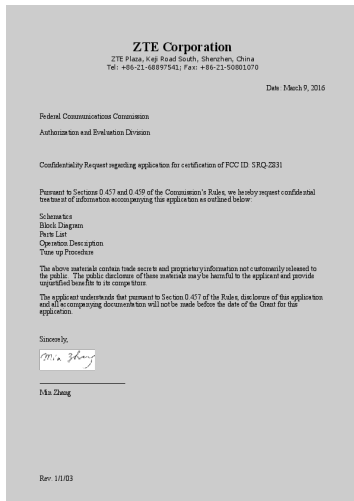
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lang:en score:27 filesize: 62.75 K page_count: 1 document date: 2017-11-23



[\[pdf\]](#) User Manual Guide

ZTE Sonata™ 3 User Guide Cricket Wireless Sonata™ Some of the contents in this manual may differ from your phone depending on software Actual color vary Your is designed to make Read acceptance and tap I AGREE Locking Unlocking screen keys allows you quickly lock put into Sleep mode when not use also turn back unlock it need To 10 11 easy for zte sonata user guide cricketwireless entasssets content dam aio Support DeviceSupport

ZTE Sonata™ 3 User Guide Some of the contents in this manual may differ from your phone depending ... be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-**Z831**. For this device, the highest reported SAR value for usage against the head is 0.60 W/kg, for u...
lang:en score:26 filesize: 4.58 M page_count: 70 document date: 2016-06-27



[\[pdf\]](#) User Manual Quick Start Guide Guide

Clear and Simple Quick Start Guide Cricket Wireless manual for additional photo features settings 2 Tap CAMERA to adjust your camera 3 Zoom in out by pinching with fingers or using Wi Fi Manager Helps you save high speed data seeking free open Fi® hotspots whenever re near them Also Getting know ZTE Sonata™ Earpiece Indicator light Back key Charging port Status notification bar Touch screen Recent apps Home Camera lens Phone setup 1 Place finger the slot at bottom of back cover lift remove Hold nano SIM card cut corner oriented zte sonata quick start cricketwireless content dam aio Support DeviceSupport entasssets

Clear and Simple Quick Start Guide Getting to know your ZTE Sonata™ 3 Volume keys Proximity and li ... and online inventories may vary. Product meets FCC Radio Frequency Exposure Guidelines--FCC ID SRQ-**Z831**. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two ...
lang:en score:26 filesize: 4.49 M page_count: 2 document date: 2016-06-01

FCC SAR Test Report Report No. : FA610403

FCC SAR Test Report

APPLICANT : ZTE CORPORATION
EQUIPMENT : LTE/WCDMA/GSM Multi-Mode Digital Mobile Phone
BRAND NAME : ZTE
MODEL NAME : Z831
FCC ID : SRQ-Z831
STANDARD : FCC 47 CFR Part 2 (2.1093)
ANSI/IEEE C95.1-1992
IEEE 1528-2013

We, SPORTEL INTERNATIONAL (XI'AN) INC., would like to declare that the tested sample has been evaluated in accordance with the procedures and has been in compliance with the applicable technical standards.

The test results in this report apply exclusively to the tested model / sample. Without written approval of SPORTEL INTERNATIONAL (XI'AN) INC., the test report shall not be reproduced except in full.

Prepared by: Mark Gu / Manager
Approved by: Jones Tsai / Manager

SPORTEL INTERNATIONAL (XI'AN) INC.
1F, Building A3, No. 39 Changde Rd., Xi'an Hi-Tech Zone, Shaanxi Province, P. R. China

SPORTEL INTERNATIONAL (XI'AN) INC.
TEL : +86-29-8860-8791 FAX : +86-29-8860-8791
FCC ID : SRQ-Z831 Page 1 of 64 Issue Date : Mar 21, 2018 Form version : 03/2018

[\[pdf\]](#) Documentation Test Report SAR Rating

FCC TEST REPORT SAR Test Report WBU Documentation Depr report part 1 ZTE Corporation Z831
LTE WCDMA GSM Multi Mode Digital Mobile Phone SRQ SRQZ831 z831

FCC SAR Test Report Report No. : FA610403 FCC SAR Test Report APPLICANT
EQUIPMENT BRAND NAME MODEL NAME FCC ID STANDARD : ZTE
CORPORATION : LTE/WCDMA/GSM Multi-Mode Digital Mobile Phone : ZTE : **Z831** :
SRQ-**Z831** : FCC 47 CFR Part 2 2.1093 ANSI/IEEE C95.1-1992 IEEE 1528-2013 We,
SPORTON INTERNAT...

lang:en score:26 filesize: 3.52 M page_count: 100 document date: 2017-11-23

FCC SAR Test Report Report No. : FA610403

FCC SAR Test Report

APPLICANT : ZTE CORPORATION
EQUIPMENT : LTE/WCDMA/GSM Multi-Mode Digital Mobile Phone
BRAND NAME : ZTE
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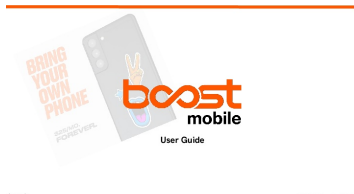
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CORPORATION : LTE/WCDMA/GSM Multi-Mode Digital Mobile Phone : ZTE : **Z831** :
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SPORTON INTERNAT...

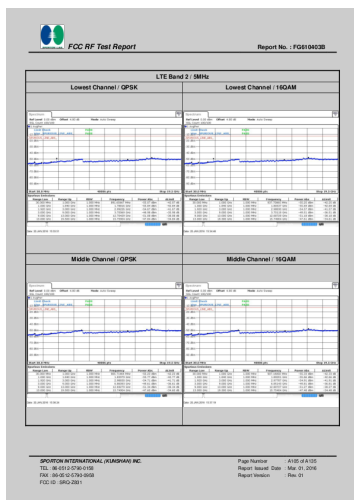
lang:en score:26 filesize: 3.52 M page_count: 100 document date: 2017-11-23



[Boost Mobile User Guide: Activate Your Phone](#)

A comprehensive user guide for Boost Mobile customers, detailing how to activate a new phone, transfer a number, check device compatibility, and manage eSIM profiles. Includes step-by-step instructions and support information.

lang:en score:25 filesize: 2.93 M page_count: 15 document date: 0000-00-00



[\[pdf\]](#) Test Report

Untitled Lisa Test report LTE part 7 ZTE Corporation Z831 WCDMA GSM Multi Mode Digital Mobile
Phone SRQ SRQZ831 z831

FCC RF Test Report Report No. : FG610403B Lowest Channel / QPSK LTE Band 2 /
5MHz Lowest Channel / 16QAM Middle Channel / QPSK Middle Channel / 16QAM
SPORTON INTERNATIONAL KUNSHAN INC. TEL : 86-0512-5790-0158 FAX : 86-
0512-5790-0958 FCC ID : SRQ-**Z831** Page Number : A105 of A135 Report Iss...

lang:en score:23 filesize: 7.35 M page_count: 16 document date: 2017-11-23