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› GE Big Button Backlit Universal Remote Control for Samsung, Vizio, Lg, Sony, Sharp, Roku, Apple TV, TCL, Panasonic, Smart TVs, Streaming Players, Blu-Ray, DVD, 6-Device, Silver, 33712 6 Device

GE home electrical 33712

GE UltraPro 6-Device Backlit Universal Remote Control User Manual

Model: 33712 | Brand: GE home electrical

PRODUCT OVERVIEW

Consolidate control with a GE-branded UltraPro 6-Device Backlit Universal Remote in a brushed silver finish. This universal TV remote is designed to control up to six devices, including your TV, Blu-ray/DVD player, streaming media player, cable box, satellite receiver, soundbar and more. Its large buttons are easy to read, and the simplified keypad makes it easy to navigate.

Key features include:

- Large, simplified, backlit keyboard with soft blue LEDs for easy use in dark or dimly lit rooms.
- Multi-device control for up to six devices.
- Easy setup with automatic code search or direct code entry programming.
- Preprogrammed for immediate use with Samsung TVs and Roku boxes (not compatible with Roku Streaming Sticks).
- Master volume control feature to adjust audio regardless of the device being used.
- Includes Blu-ray/DVD player open/close button, simple menu navigation, a dot button for sub-channel access, and two streaming app hotkeys.





Figure 1: Front view of the GE UltraPro 6-Device Universal Remote Control.

Before using your universal remote, you will need to install batteries and program it to control your devices.

1. Battery Installation

The remote requires two (2) AA batteries (not included). Ensure correct polarity when inserting the batteries.



Figure 2: Side view showing battery compartment and remote dimensions (7.80" H x 1.86" W x 0.75" D).

2. Programming Your Devices

The remote can be programmed using either automatic code search or direct code entry. A comprehensive code library is included with the product, or you can find codes online at www.byjasco.com/remotecodes.

Direct Code Entry Method:

1. Find the remote codes for your device (e.g., TV, Blu-ray player).
2. Press and hold down the **SETUP** button until the red indicator light turns on, then release.
3. Press and release the chosen device button on the remote (e.g., **TV**, **STRM**, **CBL**, **DVD**, **AUD**, **B-RAY**). The red light

will remain on.

4. Starting with the first code, key in the code using the number buttons.
5. Point your remote at the device and test different buttons to see if the device responds.
6. Repeat this process for each additional device you wish to control.



How To Program Device

1. Find the remote codes for your device.*
2. Press the setup button until the red indicator light turns on then release.
3. Press and release device button on remote.
4. Starting with the first code, key in the code using the number buttons.
5. Point your remote at the device and test different buttons to see if the device responds.
6. Repeat process for each additional device.

*Find your codes at www.byjasco.com/remotecodes

Figure 3: Visual guide for programming a device using direct code entry.

The remote is preprogrammed for immediate use with Samsung TVs and Roku streaming media boxes on their respective TV and STRM device buttons.

OPERATING YOUR REMOTE

This universal remote is designed for intuitive control of up to six different home entertainment devices.

Device Selection

To control a specific device, press the corresponding device button at the top of the remote (TV, STRM, CBL, DVD, AUD, B-RAY). The remote will then send commands to that selected device.



Figure 4: Key operational areas of the remote, including device selection buttons and navigation controls.

Backlighting Feature

The full keypad features soft blue LED backlighting, enhancing visibility in low-light conditions. The backlight activates when any button is pressed and remains on for a short period.



Soft Blue LED Full Backlighting



Figure 5: The remote's soft blue LED backlighting in action, providing visibility in the dark.

Master Volume Control

The master volume control feature allows you to adjust the audio output regardless of which device is currently selected. This is particularly useful when using a soundbar or audio receiver.

Streaming App Hotkeys

Two dedicated streaming app hotkeys (APP1, APP2) provide direct access to your smart TV's primary and secondary streaming applications. These buttons are not programmable.

Media Control Buttons

Standard media control buttons (Play, Pause, Stop, Fast Forward, Rewind, Record) are available for compatible devices like Blu-ray/DVD players and streaming media players.

Your browser does not support the video tag.

MAINTENANCE

To ensure the longevity and optimal performance of your GE Universal Remote, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the remote with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Battery Replacement:** Replace batteries when the remote's performance degrades or the backlight dims significantly. Always replace both batteries at the same time with new AA alkaline batteries.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from drops and impacts, which can damage internal components.

TROUBLESHOOTING

If you encounter issues with your GE Universal Remote, try the following troubleshooting steps:

- **Remote Not Responding:**
 - Ensure batteries are correctly installed and not depleted. Replace if necessary.
 - Verify that the correct device button (TV, STRM, etc.) is selected for the device you are trying to control.
 - Ensure there are no obstructions between the remote and the device's infrared sensor.
- **Device Not Responding After Programming:**
 - Re-enter the programming code for the device.
 - Try other codes listed for your device's brand in the code library.
 - Perform an automatic code search if direct code entry is unsuccessful.
- **Backlight Not Working:**
 - Check battery levels. Low batteries can affect backlight performance.
- **Volume Control Issues:**
 - Ensure master volume control is correctly set up if you intend to control volume across devices.

SPECIFICATIONS

Feature	Detail
Product Dimensions	0.8 x 2.75 x 7.75 inches
Item Weight	3.2 ounces
Model Number	33712
Batteries Required	2 AA batteries (not included)
Max Number of Supported Devices	6
Compatible Devices	Stereo System, VCR, Television, Streaming Device, DVD/Blu-ray Player, Home Theater

Special Feature	Universal, Backlit
Color	Silver
Manufacturer	Jasco Products Company, LLC
Country of Origin	China

WARRANTY AND SUPPORT

For warranty information or additional support, please refer to the official user manual or contact Jasco Products Company, LLC.

- **Official User Manual (PDF):** [Download Here](#)
- **Manufacturer Website for Codes:** www.byjasco.com/remotecodes
- **Manufacturer:** Jasco Products Company, LLC

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question