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## Plantronics VOYAGER 3240 w/Charge Case

# Plantronics Voyager 3240 Bluetooth Headset User Manual

Model: VOYAGER 3240 w/Charge Case | Brand: Plantronics

## INTRODUCTION

This manual provides detailed instructions for the Plantronics Voyager 3240 Bluetooth Headset with Charging Case. It covers essential information for setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and longevity.

## WHAT'S IN THE BOX

Verify that all items are present in your package:

- Plantronics Voyager 3240 Bluetooth Headset
- Charging Case
- Ear Cushions (various sizes)
- Micro USB Charge Cable
- Optional Clip-on Ear Loop

## PRODUCT OVERVIEW

Familiarize yourself with the components of your Plantronics Voyager 3240 headset and its charging case.



Image: The Plantronics Voyager 3240 headset alongside its portable charging case, showcasing the sleek design and compact form factor.



Image: A close-up view of the Plantronics Voyager 3240 Bluetooth headset, highlighting its ergonomic shape and control buttons.



Image: The Plantronics Voyager 3240 headset securely placed within its charging case, ready for charging or storage.

### **Headset Features:**

- **Power Button:** On/Off control.
- **Call Button:** Answer/end calls, voice assistant activation.
- **Volume Buttons:** Adjust audio volume.
- **Mute Button:** Mute/unmute microphone.
- **Microphone:** Triple-mic array for noise cancellation.
- **LED Indicator:** Displays battery and connection status.

## Charging Case Features:

- **Charging Slot:** Holds and charges the headset.
- **Battery Indicator LEDs:** Shows charging case battery level.
- **Micro USB Port:** For charging the case.

## SETUP

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### 1. Charging the Headset and Case

Before first use, fully charge your headset and charging case. The headset provides up to 6 hours of talk time, and the charging case offers an additional 10 hours.

1. **Charge Headset:** Place the headset into the charging case. The headset's LED will indicate charging status.
2. **Charge Case:** Connect the micro USB cable to the charging case and plug the other end into a USB wall charger or computer USB port. The case's LEDs will indicate its charging status.
3. Allow approximately 90 minutes for a full charge of the headset and case.

### 2. Pairing with a Mobile Device

To use your headset, it must be paired with your Bluetooth-enabled device.

1. **Activate Pairing Mode:** With the headset powered off, press and hold the Call button until the headset's LED flashes red and blue, indicating pairing mode.
2. **Enable Bluetooth:** On your mobile device, go to Bluetooth settings and ensure Bluetooth is turned on.
3. **Select Device:** From the list of available devices, select "PLT V3240 Series."
4. **Confirm Pairing:** If prompted for a passcode, enter "0000" (four zeros). Once paired, the headset LED will stop flashing and you will hear "pairing successful."

## OPERATING INSTRUCTIONS

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### Wearing the Headset

The Voyager 3240 is designed for comfortable wear. Choose the ear tip that provides the best fit and acoustic seal. The optional ear loop can be used for added stability.

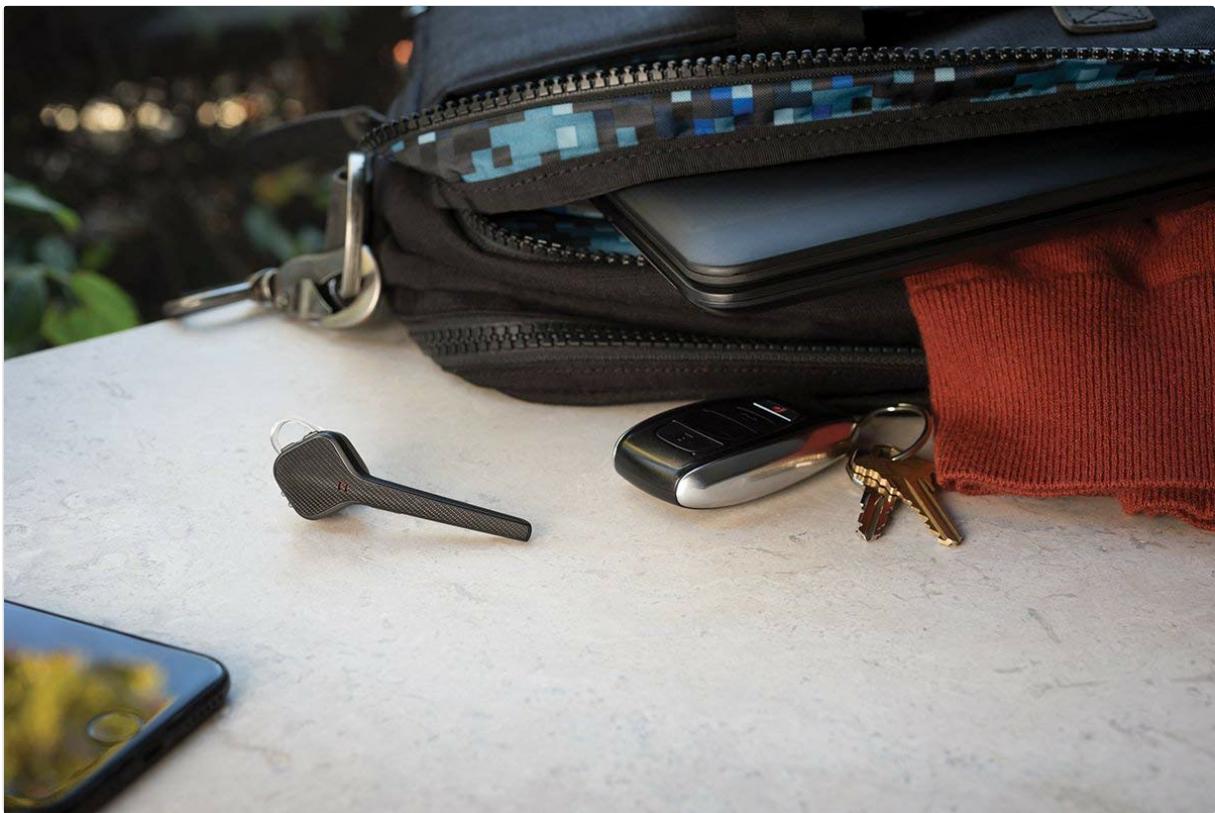


Image: The Plantronics Voyager 3240 headset positioned on a surface next to a smartphone and car keys, illustrating its compact size and portability for daily use.

## Call Management

- **Answer Call:** Press the Call button or say "Answer" when a call comes in (if voice answering is enabled).
- **End Call:** Press the Call button.
- **Reject Call:** Press and hold the Call button for 2 seconds.
- **Redial Last Number:** Double-press the Call button.
- **Mute/Unmute:** Press the Mute button during a call.

## Voice Commands and Alerts

The headset supports voice commands and provides audio alerts for various statuses.

- **Voice Assistant:** Press and hold the Call button for 2 seconds to activate your smartphone's voice assistant (Siri, Google Assistant, Cortana).
- **Voice Alerts:** The headset will announce caller names (if in your phone's contacts), connection status, remaining talk time, and mute status.

## Audio Streaming

You can stream audio from your paired device, such as music, podcasts, or GPS directions.

- **Play/Pause:** Use your device's media controls.
- **Volume Control:** Use the volume buttons on the headset or your device.

## Multi-point Connectivity

The headset can connect to two mobile devices simultaneously.

- Pair the headset with the first device as described in the "Pairing" section.
- Once connected, turn off Bluetooth on the first device.

- Put the headset back into pairing mode and pair with the second device.
- After successful pairing with the second device, re-enable Bluetooth on the first device. The headset will now be connected to both.

## MAINTENANCE

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### Cleaning

- Wipe the headset and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners or solvents.
- Clean ear tips regularly with a damp cloth and mild soap, then dry thoroughly before reattaching.

### Storage

- Store the headset in its charging case when not in use to protect it and keep it charged.
- Avoid storing in extreme temperatures or direct sunlight.

## TROUBLESHOOTING

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If you experience issues with your headset, try the following solutions:

Problem	Solution
Headset does not power on.	Ensure the headset is charged. Place it in the charging case or connect directly to a power source.
Cannot pair with device.	Ensure headset is in pairing mode (LED flashing red/blue). Turn off and on Bluetooth on your device. Delete "PLT V3240 Series" from your device's Bluetooth list and try pairing again. Restart both the headset and your device.
No audio or poor audio quality.	Increase volume on both headset and device. Ensure headset is selected as the audio output device on your phone. Move closer to your device (within 30 meters/98 feet). Check for obstructions between headset and device.
Battery drains quickly.	Ensure headset is fully charged before use. Reduce usage of high-volume audio streaming. If the issue persists, contact customer support.

## SPECIFICATIONS

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Key technical specifications for the Plantronics Voyager 3240 Bluetooth Headset:

Feature	Detail
Model Name	Voyager 3240

Feature	Detail
Connectivity Technology	Wireless (Bluetooth)
Wireless Range	Up to 30 meters (98 feet)
Talk Time	Up to 6 hours (headset), additional 10 hours with charging case
Standby Time	Up to 7 days
Noise Cancellation	Triple-mic with enhanced DSP
Control Type	Voice Control, Buttons
Item Weight	190 g (0.19 Kilograms)
Batteries	2 Lithium Polymer batteries (included)
Water Resistance Level	Water Resistant
Form Factor	In-ear / On-ear (with optional ear loop)

## WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance, please refer to the official Plantronics (now Poly) website or contact their customer service directly. Keep your proof of purchase for warranty claims.

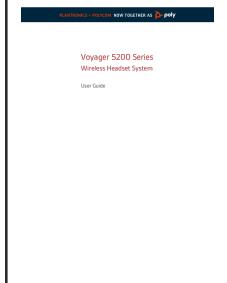
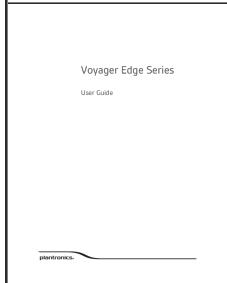
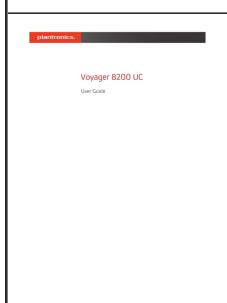
**Online Support:** Visit the Plantronics/Poly support page for FAQs, software downloads, and contact options.

**Product Registration:** Register your product online to receive updates and support.

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## Related Documents - VOYAGER 3240 w/Charge Case

 Voyager Focus UC <small>User Guide</small>	<p><a href="#">Plantronics Voyager Focus UC Bluetooth Headset User Guide</a></p> <p>Comprehensive user guide for the Plantronics Voyager Focus UC Bluetooth headset, detailing setup, connection, features like ANC and OpenMic, troubleshooting, and support information.</p>
 Voyager 4200 UC Series <small>User Guide</small>	<p><a href="#">Plantronics Voyager 4200 UC Series User Guide - Setup, Features, and Troubleshooting</a></p> <p>Comprehensive user guide for the Plantronics Voyager 4200 UC Series wireless headset. Learn how to connect, pair, use features like Microsoft Teams and Amazon Alexa, update firmware, and troubleshoot common issues.</p>

	<p><a href="#"><b>Plantronics Voyager Focus UC Quick Start Guide - Setup, Features, and Usage</b></a></p> <p>A concise guide to setting up, pairing, and using the Plantronics Voyager Focus UC headset, including features like call control, music playback, and active noise cancelling.</p>
	<p><a href="#"><b>Plantronics Voyager 5200 Series Wireless Headset System User Guide</b></a></p> <p>Comprehensive user guide for the Plantronics Voyager 5200 Series Wireless Headset System, covering setup, features, troubleshooting, and specifications. Learn how to pair, manage calls, use voice assistants, and maintain your headset.</p>
	<p><a href="#"><b>Plantronics Voyager Edge Series User Guide: Features, Pairing, and Specifications</b></a></p> <p>Comprehensive user guide for the Plantronics Voyager Edge Series headset, covering setup, pairing (Bluetooth, NFC), call management, voice commands, smart sensors, battery status, charging, and technical specifications. Learn how to optimize your audio experience.</p>
	<p><a href="#"><b>Plantronics Voyager 8200 UC User Guide - Setup, Features, and Troubleshooting</b></a></p> <p>Comprehensive user guide for the Plantronics Voyager 8200 UC headset, covering setup, pairing, features like ANC and OpenMic, software integration, troubleshooting, and support.</p>