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› Amazon Basics Gaming Keyboard K690 User Manual

Amazon Basics K690

Amazon Basics Gaming Keyboard K690 User Manual

Model: K690 | Brand: Amazon Basics

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1. INTRODUCTION

This manual provides detailed instructions for the Amazon Basics Gaming Keyboard, Model K690. It covers essential information regarding product setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device. Please read this manual thoroughly before using the keyboard.

2. WHAT'S IN THE BOX

Verify that all components are present upon unboxing:

- Amazon Basics Gaming Keyboard (Model K690)
- Amazon Basics Gaming Software (CD or download link provided)
- Quick Start Guide (if applicable, not explicitly listed but common)



Figure 1: Amazon Basics Gaming Keyboard K690. This image shows the full keyboard with its black finish and red backlighting.

3. SETUP

3.1 Connecting the Keyboard

1. Locate an available USB port on your computer.
2. Plug the USB connector of the Amazon Basics Gaming Keyboard into the USB port.
3. The operating system should automatically detect and install the necessary drivers.
4. Ensure your USB port can provide sufficient power (typical current consumption is 400mA).

3.2 Software Installation

To unlock full customization features, including macro programming and lighting effects, install the Amazon Basics Gaming Software:

- Insert the provided software CD into your computer's optical drive, or download the software from the official Amazon Basics product page.
- Follow the on-screen instructions to complete the installation.
- Restart your computer if prompted.

Your browser does not support the video tag.

Video 1: AmazonBasics Mechanical Feel Gaming Keyboard Overview. This video demonstrates the unboxing and initial connection of the keyboard, highlighting its robust build and immediate functionality upon plugging into a computer.

4. OPERATION

4.1 Key Features

- **Anti-Ghosting:** Press up to 19 keys simultaneously for precise command execution in gaming.
- **Windows Lock Switch:** Toggle between Game mode (disables Windows/Context Menu keys) and Desktop mode to prevent accidental interruptions during gameplay.
- **One-Touch Media Controls:** Dedicated keys for quick access to play, pause, mute, and skip audio/video tracks.

4.2 Programmable Macros

Utilize the Amazon Basics Gaming Software to program custom macros:

- The keyboard features 5 dedicated macro keys (G1 to G5) and 3 mode keys (M1 to M3).
- This allows for up to 15 different macro configurations.
- Launch the gaming software, select a macro profile (M1-M3), assign commands to G-keys, and save your settings.

4.3 Customizable Lighting

Personalize your keyboard's backlighting:

- Choose from a spectrum of 16.8 million colors using the Amazon Basics Gaming Software.
- Easily switch between 3 color profiles for different gaming or work environments.
- The software also allows customization of light effects (e.g., pulse, blink, static).



Figure 2: Amazon Basics Gaming Keyboard displaying green backlighting. This image highlights the customizable lighting feature of the keyboard.

Your browser does not support the video tag.

Video 2: Preview of AmazonBasics Gaming Keyboard Lighting. This short video demonstrates the dynamic lighting effects and color changes possible with the keyboard, showcasing its visual customization options.

5. MAINTENANCE

Regular cleaning helps maintain the keyboard's performance and appearance:

- **Cleaning the Keys:** Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution. Avoid excessive moisture.
- **Removing Debris:** Use compressed air to remove dust and debris from between the keys.

- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, solvents, or strong detergents, as these can damage the keyboard's surface and key legends.
- **Storage:** When not in use, store the keyboard in a clean, dry environment away from direct sunlight and extreme temperatures.

6. TROUBLESHOOTING

6.1 Keyboard Not Responding

- **Check USB Connection:** Ensure the USB cable is securely plugged into a functional USB port on your computer. Try a different USB port.
- **Power Supply:** Verify that the USB port is capable of providing sufficient power (400mA). Some older or unpowered USB hubs may not provide enough power.
- **Restart Computer:** A simple restart can often resolve connectivity issues.
- **Driver Reinstallation:** If issues persist, try uninstalling and reinstalling the keyboard drivers via your computer's Device Manager.

6.2 Software Issues (Windows 10)

Some users have reported issues with the gaming software on Windows 10. If the software fails to launch or crashes with an "EAccess Violation" error, try the following advanced troubleshooting step:

1. Install the Amazon Basics Gaming Software. Even if it fails to launch, proceed to the next step.
2. Open Notepad as an administrator: Press **Windows Key + R**, type *notepad.exe*, and press **Ctrl + Shift + Enter** to run as administrator.
3. In Notepad, go to **File > Open**. Navigate to the software installation directory, typically *C:\Program Files (x86)\AmazonBasics gaming software*.
4. Change the file type filter from "Text Documents (*.txt)" to "All Files (*.*)".
5. Open the file named *main_config.ini*.
6. Locate the line *Language=-1* and change it to *Language=6*.
7. Save the file and close Notepad.
8. Attempt to launch the Amazon Basics Gaming Software again.

If the issue persists, contact customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	Amazon Basics
Model Number	K690
Connectivity Technology	USB (Corded Electric)
Keyboard Description	Gaming
Special Feature	Lighting (Customizable RGB)
Color	Black
Material	Plastic

Feature	Detail
Compatible Devices	PC
Compatible Operating System Family	Windows (7, 8, 10, 11)
Key Switch Life Cycle	10 million presses
Anti-Ghosting	19-key rollover
Programmable Keys	5 dedicated (G1-G5), 3 mode keys (M1-M3) for up to 15 macros
Item Weight	3 Pounds
UPC	841710194388

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Amazon Basics Gaming Keyboard K690 is backed by an Amazon Basics limited one-year warranty. This warranty covers defects in materials and workmanship under normal use. For full details regarding warranty coverage and limitations, please refer to the warranty documentation included with your product or visit the Amazon Basics official website.

8.2 Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact Amazon Basics Customer Support through the Amazon website or your regional Amazon customer service channels. Have your product model number (K690) and purchase information ready when contacting support.