De'Longhi TCH8993ER.BC

De'Longhi TCH8993ER.BC Ceramic Heater User Manual

Model: TCH8993ER.BC | Brand: De'Longhi

1. Introduction

Thank you for choosing the De'Longhi TCH8993ER.BC Ceramic Heater. This powerful and versatile ceramic fan heater is designed to provide fast, efficient, and comfortable warmth for rooms up to 70m³. Featuring silent technology, an oscillating base for even heat distribution, a 24-hour timer, and an anti-frost function, this heater is an ideal solution for maintaining a pleasant indoor climate. This manual provides essential information for safe and effective use of your new appliance.



Front view of the De'Longhi TCH8993ER.BC Ceramic Heater.

2. Safety Instructions

Please read all safety warnings and instructions carefully before using this appliance to prevent personal injury or property damage. Keep this manual for future reference.

- **Electrical Safety:** Ensure the voltage indicated on the appliance corresponds to your mains voltage. Do not use with extension cords unless absolutely necessary and only if they are rated for the appliance's power.
- **Placement:** Always place the heater on a stable, flat surface. Maintain a minimum distance of 1 meter (3 feet) from walls, furniture, curtains, and other flammable materials. Do not place directly below a power outlet.
- **Overheating Protection:** The heater is equipped with a safety device that automatically switches it off in case of overheating. If this occurs, unplug the appliance, allow it to cool down for a few minutes, and remove any obstructions from the air inlets or outlets before restarting.
- **Do Not Cover:** Never cover the heater, as this can lead to overheating and fire hazards.
- **Children and Pets:** Keep the appliance out of reach of children and pets. Do not leave the heater unattended when in operation.
- **Moisture:** Do not use the heater in bathrooms, laundry areas, or other locations where it could come into contact with water.
- **Maintenance:** Unplug the heater before cleaning or performing any maintenance.

3. Product Overview

Familiarize yourself with the main components and controls of your De'Longhi Ceramic Heater.

3.1. Main Unit





Angled view of the heater, highlighting its sleek tower design.

3.2. Control Panel

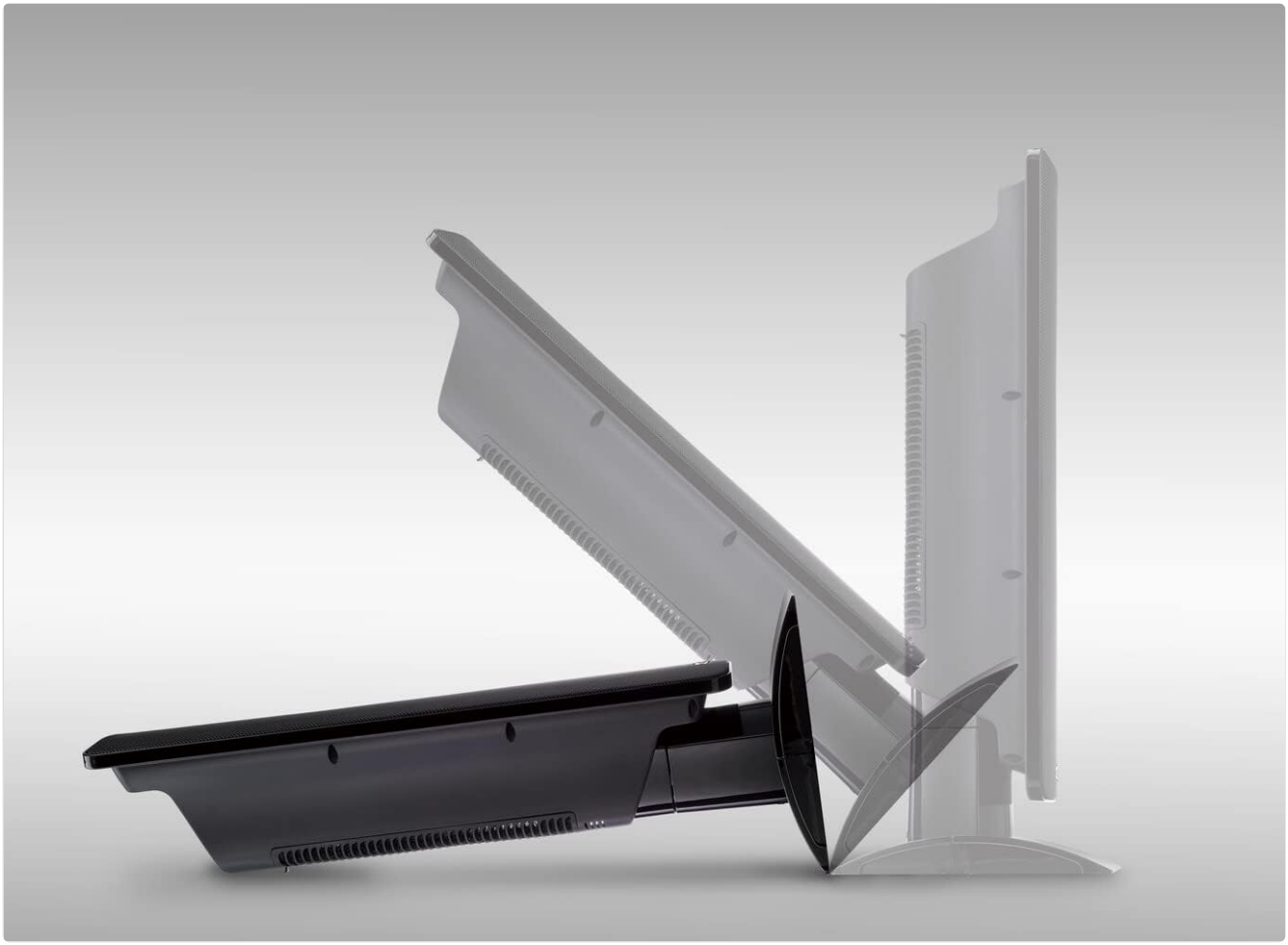
The intuitive soft-touch control panel is located on the front of the unit.



Detailed view of the control panel with digital display and touch buttons.

3.3. Remote Control

The heater comes with a convenient remote control for easy operation from a distance.



The remote control for the De'Longhi TCH8993ER.BC heater.

4. Setup

1. **Unpacking:** Carefully remove the heater from its packaging. Retain the packaging for future storage or transport.
2. **Placement:** Place the heater on a firm, level surface. Ensure there is adequate clearance around the unit for proper airflow (at least 1 meter from any objects).
3. **Power Connection:** Insert the power plug into a suitable electrical outlet.

5. Operating Instructions

Your De'Longhi Ceramic Heater offers various functions for optimal comfort.

5.1. Power On/Off

- Press the **Power button** (⏻) on the control panel or remote control to turn the unit on or off.

5.2. Setting Temperature

- Use the **+** and **-** buttons to adjust the desired room temperature. The set temperature will be displayed on the digital screen.

5.3. Operating Modes

Press the **MODE** button to cycle through the available operating modes:

- **Fan Only (Summer Ventilation):** This mode circulates air without heating, ideal for warmer days.
- **Heating Levels:** The heater offers 3 power levels for varying heating needs. Select the desired level for efficient warmth.
- **ECO Plus Mode:** This intelligent mode automatically adjusts the power output to optimize energy consumption while maintaining the desired comfort level.



The ECO Plus mode icon, indicating energy efficiency.



Icon representing the three available power levels.

5.4. Oscillation Function

The motorized oscillating base ensures even heat distribution throughout the room.

- Press the **Oscillation button** (↕) to activate or deactivate the oscillation feature.





The heater demonstrating its oscillation feature for wide heat distribution.



Icon illustrating the oscillating base feature.

5.5. Timer Function

- Press the **Timer button** (🕒) to set the 24-hour timer for automatic power on/off. Refer to the detailed instructions in the full manual for specific timer programming.

5.6. Anti-Frost Function

- The anti-frost function automatically activates when the room temperature drops below a certain threshold (typically 5°C / 41°F) to prevent freezing. This function is active when the heater is plugged in and in standby mode.

5.7. Operational Video

Watch this video for a demonstration of the heater's controls and features:

Video demonstrating the operation and features of the De'Longhi TCH8993ER.BC Ceramic Heater.

6. Maintenance

Regular maintenance ensures the longevity and efficient operation of your heater.

- **Cleaning:** Before cleaning, always unplug the appliance from the power outlet and allow it to cool down completely. Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Air Filter (if applicable):** Check and clean the air filter regularly to ensure optimal performance. Refer to the full manual for specific instructions on filter removal and cleaning.
- **Storage:** When not in use, store the heater in a cool, dry place, preferably in its original packaging, away from direct sunlight and moisture.

7. Troubleshooting

If you encounter any issues with your heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply.	Check if the plug is securely inserted into the outlet and if the outlet is functioning.
Heater stops working unexpectedly.	Overheating protection activated.	Unplug, allow to cool, remove any obstructions from air vents.
No heat output.	Fan-only mode selected or temperature setting too low.	Ensure a heating mode is selected and the desired temperature is higher than the current room temperature.
Remote control not working.	Batteries are dead or incorrectly inserted.	Replace batteries or check polarity. Ensure no obstructions between remote and heater.

If the problem persists after trying these solutions, please contact De'Longhi customer support.

8. Specifications

Key technical specifications for the De'Longhi TCH8993ER.BC Ceramic Heater:

Feature	Specification
Model Number	TCH8993ER.BC
Brand	De'Longhi
Product Dimensions (L x W x H)	26.2 x 27.5 x 69.5 cm
Weight	3.2 Kilograms
Form Factor	Tower
Color	Black

Feature	Specification
Maximum Heating Power	2400W
Recommended Room Size	Up to 70 m³
Special Features	24-Hour Timer, Silent Technology, Oscillating Base, Anti-Frost Function, Summer Ventilation
Usage Environment	Indoor Use Only





Dimensions of the De'Longhi TCH8993ER.BC Ceramic Heater.



The heater integrated into a modern living room environment.

9. Warranty and Support

Your De'Longhi TCH8993ER.BC Ceramic Heater comes with a**24-month warranty** from the date of purchase. This warranty covers manufacturing defects and material faults under normal use conditions.
For warranty claims, technical support, or spare parts, please contact De'Longhi customer service. Keep your proof

of purchase for warranty validation.
For more information, visit the official De'Longhi website:www.delonghi.com

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Question

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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