

[Manuals.plus](#) /

› [Bear](#) /

› Bear DDG-D20Q2 Electric Slow Cooker with Ceramic Pot, 2L User Manual

Bear DDG-D20Q2

Bear DDG-D20Q2 Electric Slow Cooker User Manual

Model: DDG-D20Q2

INTRODUCTION

Thank you for purchasing the Bear DDG-D20Q2 Electric Slow Cooker. This appliance is designed for convenient and efficient slow cooking, ideal for preparing soups, porridge, herbal teas, and baby food. Its ceramic pot ensures even heat distribution and retains food flavor and moisture. Please read this manual thoroughly before first use to ensure safe operation and optimal performance.



Image: Front view of the Bear DDG-D20Q2 Electric Slow Cooker with its lid on, showing the control knob and indicator lights.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed:

1. Read all instructions before use.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock, do not immerse the base unit, cord, or plug in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.

6. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "OFF", then remove plug from wall outlet.
13. Do not use appliance for other than intended use.
14. Avoid sudden temperature changes, such as adding cold food to a hot pot.

PRODUCT COMPONENTS

The Bear DDG-D20Q2 Electric Slow Cooker consists of the following main parts:

- **Main Base Unit:** Contains the heating element and control knob.
- **Ceramic Inner Pot:** Removable pot for cooking.
- **Glass Lid:** Transparent lid with a knob for covering the inner pot.
- **Power Cord:** Integrated power supply cord.



Image: Exploded view of the slow cooker showing the main base unit, the ceramic inner pot, and the glass lid separately.

SETUP

1. **Unpack:** Carefully remove all packaging materials and inspect the cooker for any damage.
2. **Clean:** Before first use, wash the ceramic inner pot and glass lid with warm, soapy water. Rinse thoroughly and dry. Wipe the exterior of the main base unit with a damp cloth. Do not immerse the base unit in water.
3. **Placement:** Place the slow cooker on a stable, flat, heat-resistant surface, away from walls or other appliances to ensure proper ventilation.
4. **Assemble:** Place the clean ceramic inner pot into the main base unit.



Image: Side view of the slow cooker showing the attached power cord with a 3-pin plug.

OPERATING INSTRUCTIONS

The Bear DDG-D20Q2 features a mechanical knob with three heating selections: OFF, FAST STEW, SIMMER, and KEEP WARM.

1. **Prepare Food:** Place your ingredients into the ceramic inner pot. Ensure the pot is not overfilled; leave at least 2-3 cm from the rim.

2. **Cover:** Place the glass lid securely on the ceramic inner pot.
3. **Connect Power:** Plug the power cord into a suitable electrical outlet (220-240V ~ 50/60Hz).
4. **Select Mode:** Turn the mechanical knob to your desired cooking setting:
 - **FAST STEW:** For quicker cooking or when a higher temperature is needed.
 - **SIMMER:** For gentle, long-duration cooking, ideal for tenderizing ingredients and developing flavors.
 - **KEEP WARM:** Maintains food at a serving temperature after cooking is complete.
5. **Cooking Process:** The indicator light will illuminate when the unit is operating. Cooking times will vary based on the recipe and selected mode. The ceramic pot's design allows for efficient heat retention.
6. **Finish Cooking:** Once cooking is complete, turn the knob to the "OFF" position and unplug the appliance from the wall outlet.
7. **Serve:** Use oven mitts to carefully remove the hot lid and ceramic pot.

MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and hygiene of your slow cooker.

1. **Unplug and Cool:** Always unplug the slow cooker and allow it to cool completely before cleaning.
2. **Ceramic Pot and Lid:** The ceramic inner pot and glass lid are washable with warm, soapy water. Rinse thoroughly and dry completely. These parts are not dishwasher-safe.
3. **Base Unit:** Wipe the exterior of the main base unit with a soft, damp cloth. Do not use abrasive cleaners or scouring pads. Never immerse the base unit in water or any other liquid.
4. **Storage:** Store the clean and dry slow cooker in a cool, dry place.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cooker does not turn on.	Not plugged in; power outlet issue; control knob not set.	Ensure plug is securely in outlet. Check if outlet is functional. Turn knob to FAST STEW, SIMMER, or KEEP WARM.
Food not cooking properly.	Incorrect setting; insufficient cooking time; lid not sealed.	Verify correct cooking mode. Extend cooking time. Ensure lid is properly seated on the pot.
Exterior of unit is hot.	Normal operation.	This is normal. Always use caution and avoid direct contact with hot surfaces.

SPECIFICATIONS

Feature	Specification
Model	DDG-D20Q2
Capacity	2.0 Liters
Rated Power	175 Watts

Feature	Specification
Voltage	220-240V ~ 50/60Hz
Material	Ceramic (Inner Pot)
Product Dimensions	26.3 x 26.3 x 24.2 cm
Weight	Approximately 2.52 kg

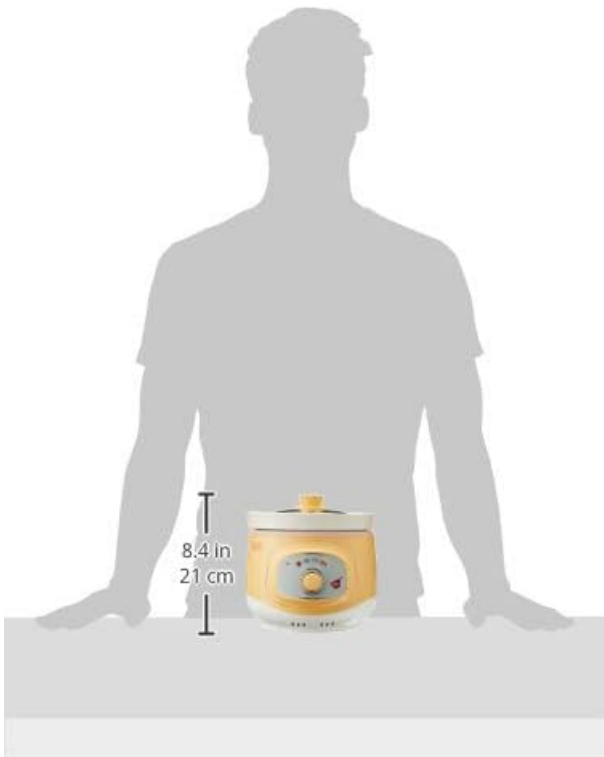


Image: Diagram illustrating the dimensions of the Bear DDG-D20Q2 Electric Slow Cooker, showing a height of 21 cm (8.4 inches).

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation provided at the time of purchase or contact the retailer. For direct support, you may contact Bear Singapore, the seller of this product, through their official channels.

Please retain your proof of purchase for any warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question