

ARRIS NVG468MQ

ARRIS NVG468MQ Wireless Gateway User Manual

Model: NVG468MQ

Brand: ARRIS

INTRODUCTION

The ARRIS NVG468MQ Gateway is designed to provide reliable wireless connectivity and high-bandwidth potential for your home or business network. It features dual-band concurrent Wi-Fi with 802.11ac Multiple-Input and Multiple-Output (MIMO) technology, which helps eliminate the need for wired connections to devices like set-top boxes. With four 10/100/1000 Ethernet ports, it offers flexible options for setting up a robust home network, allowing users to easily share printers, data, music, and video files across all their Wi-Fi enabled devices.

SAFETY INFORMATION

WARNING: This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures. Adequate measures include increasing the physical distance between this product and other electrical devices. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Caution: Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Operations within the 5.15 - 5.25 GHz band are restricted to indoor use only.

Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated maintaining a minimum distance of 27 cm between the device and your body.

Service Requirements: In the event of equipment malfunction, if further warranty, or when exchange a product deemed defective. Under FCC rules, no customer is authorized to repair this equipment. If a restriction applies regardless of whether the equipment is in or out of warranty.

PACKAGE CONTENTS

Ensure all items are present before proceeding with installation.

- ARRIS NVG468MQ Wireless Gateway Router
- Ethernet Cord
- Power Adapter

PRODUCT OVERVIEW



Figure 1: Front view of the ARRIS NVG468MQ Wireless Gateway, showing the status indicator lights.



Figure 2: Rear view of the ARRIS NVG468MQ Wireless Gateway, displaying various ports including Ethernet, ONT, Phone Line, USB, and Power.

Gateway Status Indicator Lights and Port Configuration

The gateway provides intuitive status indication via colored LEDs on the front panel. Understanding these indicators is crucial for proper operation and troubleshooting.

Declaration of Conformance

WARNING: This is a Class B product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures. Adequate measures include increasing the physical distance between this product and other electrical devices. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

United States: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the device.
- Increase the distance between the equipment being interfered with and the device.
- Connect the device to an outlet on a circuit different from the outlet to which the equipment being interfered with is connected.
- Consult the retailer or an experienced radio/TV technician for help.

United States: This device complies with 47 CFR Part 68 of the FCC Rules. Operation is subject to the following four conditions:

1. The Federal Communications Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin phones.
2. If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.
3. The telephone company may make changes in its technical operations and procedures, if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
4. If the telephone company requests information on what equipment is connected to their lines, inform them of:
 - The telephone number to which this unit is connected.
 - The ringer equivalence number (REN) (indicated on the label)
 - The USOC jack required. [RJ11C]
 - The FCC Registration Number [XXXX-XXXX-XXXX] (indicated on the label)

The Ringer Equivalence Number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the REN's of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Operations within the 5.15 ~ 5.25 GHz band are restricted to indoor use only.

Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits as set forth for an uncontrolled environment. This equipment should be installed and operated maintaining a minimum distance of 27 cm between the device and your body.

Service Requirements: In the event of equipment malfunction, if under warranty, we will exchange a product deemed defective. Under FCC rules, no customer is authorized to repair this equipment. This restriction applies regardless of whether the equipment is in or out of warranty.

Technical Support for Hardware Products:
Customers inside North America: 888-944-4357 (888-944-HELP)
Customers outside North America: 321-523-2345
For Spanish language support: 321-523-2346
All ARRIS products are furnished under a license agreement included with the product. If you are unable to locate a copy of the license agreement, please contact ARRIS.

IMPORTANT: This product was tested for FCC compliance under conditions that included the use of shielded cables and connectors between system components. Changes or modifications to this product not authorized by the manufacturer could void your authority to operate the equipment.

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ARRIS
NVG468MQ Ethernet and FTTH Gateway Quick Start Guide

Introduction
Use this Quick Start Guide to install, configure, and perform basic troubleshooting for the ARRIS™ NVG468MQ Ethernet and FTTH Gateway.

Power Supply Installation
Connect the power supply cord to the power connection on the gateway. Plug the power supply into an appropriate electrical outlet.
WARNING: The power supply must be connected to an outlet with a protective earth connection. Do not defeat the protective earth connection.

Product Ventilation
The gateway is intended for residential use. Position the gateway in an upright vertical position and locate it where temperatures remain within a range of 32° ~ 104°F (0° ~ 40°C) and where heat from the unit itself is not trapped, requires at least two inches (2") of clearance on all sides except bottom.

Gateway Positioning, Status Indicator Lights and Port Configuration
Proper positioning of the gateway is essential for proper cooling. Colored LEDs on the gateway indicate the status of various port activity.

Minimum Spacing
5cm/2"

Do Not Position Horizontally

Power
Internet
Broadband
MoCA
Wi-Fi
Phone
WPS

Phone Jack
Reset Switch (recessed)
USB Port
LAN Ethernet Ports With LED Support
ONT Broadband Port
MoCA Cable Connector
Power Button
Power Connection

LED	Status
Power	Solid Green = The device is powered. Flashing Green = The device is booting. Solid Red = Boot failure. Flashing Red = Detecting Factory Reset (press and hold the recessed Reset Switch for 1 second to reboot the device and for 10 or more seconds to trigger the factory reset).
Internet	Solid Blue = Broadband Internet connection is active. Solid Red = No IP address or authentication failed. Off = No active Broadband connection.
Broadband	Solid Green = Ethernet WAN connection is active. Solid Red = No Broadband Ethernet WAN signal on the line.
MoCA LAN	Solid Green = MoCA LAN connection is active. Flashing Green = MoCA LAN is detecting, connecting and configuring. Solid Red = No MoCA LAN signal on the line. Off = MoCA is disabled.
Wi-Fi	Solid Green = Wireless enabled (either radio). Flashing Green = WPS Protected Setup (WPS) is active. • Slow Flash = less than 3 sec WPS push for 5GHz SSID user pairing. Can be changed to 2.4GHz. • Fast Flash = 3 sec or longer WPS push for 5GHz Video SSID pairing. Flashing Red = WPS timeout or conflict. Solid Red = Wireless network failure. Off = Wireless disabled (both radios).
Phone	Solid Green = Phone service is active. Flashing Green = Phone service is registering. Solid Red = Phone service is not active. Off = Phone service is disabled.

Figure 3: Detailed diagram showing the LED indicators and their meanings, along with a clear labeling of all ports on the gateway.

LED Status Indicators

LED	Status
Power	Solid Green: The device is powered. Flashing Green: The device is booting. Solid Red: Boot failure. Flashing Red: Detecting factory reset (Press and hold the recessed Reset switch for 1 second to reboot the device and for 10 or more seconds to reset the factory reset).
Internet	Solid Blue: Broadband Internet connection is active. Solid Red: No IP address or authentication failed. Off: No active Broadband connection.
Broadband	Solid Green: Ethernet WAN connection is active. Solid Red: Broadband Ethernet WAN signal at the line.
MoCA LAN	Solid Green: MoCA LAN connection is active. Flashing Green: MoCA LAN is detecting, connecting and configuring. Solid Red: No MoCA LAN signal on the line. Off: MoCA is disabled.
Wi-Fi	Solid Green: Wireless enabled (either 2.4GHz or 5GHz). Flashing Green: WPS Protected Setup (WPS) is active. Flashing Red: WPS error or timeout. Off: Wireless is disabled.
Phone	Solid Green: Phone service is active. Flashing Green: Phone service is registering. Solid Red: Phone service is not active. Off: Phone service is disabled.

LED	Status
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SETUP

Follow these steps to properly set up your ARRIS NVG468MQ Wireless Gateway.

Powering and Initial Cabling

1. Connect the power supply cord to the power connection on the gateway.
2. Plug the power supply into an appropriate electrical outlet.
3. Allow the gateway to power up. The Power LED will turn green to indicate that the gateway is powered correctly.

ONT Broadband Setup

Use the following procedure to connect the gateway to the Optical Network Terminal (ONT) Ethernet port:

1. Connect an Ethernet cable from the ONT Broadband port on the back of the gateway.
2. Connect the other end of the Ethernet cable to the incoming ONT connection.

MoCA Setup

Use the following procedure to connect the gateway to a Cable line:

1. Connect a F-connector terminated coaxial cable to the Cable Line terminal on the back of the gateway.
2. Connect the other end of the coaxial cable from the gateway to the cable service connection.

Digital Phone Service Setup

Use the following procedure to connect the gateway to a digital phone line:

1. Connect the supplied RJ11 terminated phone cable to the Phone port on the back of the gateway.
2. Connect the phone cable to a phone or fax machine.

NOTE: Use a RJ-45 to RJ-11 splitter to connect two phone lines.

Ethernet Connection Setup

Use the following procedure to make an Ethernet connection on the gateway:

1. Connect the supplied RJ45 terminated Ethernet cable to one of the Ethernet ports on the back of the gateway.
2. Connect the Ethernet cable to the Ethernet port on a local computer.

OPERATING INSTRUCTIONS

Access the Web Management Interface

To access the Web Management Interface for advanced configuration:

1. Open a web browser, such as Firefox, Chrome, or Microsoft Internet Explorer, from the computer connected to the gateway.
2. Type the following address in the address bar of the browser to open the Access Code Required Screen:
<http://192.168.254.254>

Accessing Web Management Configuration Pages

NOTE: When applicable, select the appropriate language button in the lower right corner of the Access Code Required

Screen to continue in the selected language.

To access the Web Management configuration pages:

1. Provide the Device Access Code, a unique code printed on a label on the base of the gateway.
2. Select **Continue**.

Powering and Initial Cabling

Press the power button on the back of the gateway. The Power indicator will light GREEN to indicate that the gateway is powered correctly. Under normal operation, while the gateway is powering up, LED status is as follows:

- Internet will light solid BLUE to indicate Internet connection is active, solid RED when there is no IP address, and off when there is no Broadband connection.
- Broadband, Ethernet, Wireless, and Phone indicators will be off.
- Ethernet and Wireless indicators will light GREEN to indicate that the Ethernet connection and Wireless service are active.
- Broadband indicator will initially flash GREEN, and upon service connectivity, it will light solid GREEN.
- Phone indicator will light GREEN after the Broadband indicator lights GREEN to indicate that digital phone service is active.

NOTE: ATTENTION CATV System Installers. Review section 820-93 of the National Electric Code for proper equipment grounding requirements. Section 820-93 specifies the Coaxial cable shield must be connected to the building grounding system as close to the point of cable entry as practical.

NOTE: On initial setup, it may take several minutes to achieve service connectivity.

ONT Broadband: Use the following procedure to connect the gateway to Optical Network Termination (ONT) Ethernet.

- Connect an Ethernet cable to the ONT Broadband port on the back of the gateway.
- 1. Connect the other end of the Ethernet cable to the incoming ONT connection.

MoCA: Use the following procedure to connect the gateway to a Cable line.

1. Connect a F-Connector terminated coaxial cable to the Cable Line terminal on the back of the gateway.
2. Connect the other end of the coaxial cable from the gateway to the cable service connection.

Digital Phone Service: Use the following procedure to connect the gateway to a digital phone line.

1. Connect the supplied RJ11 terminated phone cable to the Phone port on the back of the gateway.
2. Connect the phone cable to a phone or fax machine.

NOTE: Use a RJ-14 to RJ-11 splitter to connect two phone lines.

Ethernet: Use the following procedure to make an Ethernet connection on the gateway.

1. Connect the supplied RJ45 terminated Ethernet cable to one of the Ethernet ports on the back of the gateway.
2. Connect the Ethernet cable to the Ethernet port on a local computer.

Access the Web Management Interface

1. Open a web browser, such as Firefox, Chrome, or Microsoft Internet Explorer, from the computer connected to the gateway.
2. Type the following address in the address bar of the browser to open the Access Code Required Screen:
<http://192.168.254.254>

Access the Web Management Configuration Pages

NOTE: When applicable, select the appropriate language button in the lower right corner of the Access Code Required Screen to continue in the selected language.

To access the Web Management configuration pages:

1. Provide the Device Access Code, a unique code printed on a label on the base of the gateway.
2. Select **Continue**.

Main Page

The Main page provides an overview of the connection and home network status. From this screen, other detailed status and configuration screens can be accessed including the following:

- Main — network status/configuration
- Wireless — network status/configuration, including security settings
- Network — status of all devices in the LAN Host Discovery table
- Firewall — status/configuration
- Advanced — advanced settings and configuration, including the Reboot (Factory Reset) options
- Status — system status/configuration

Figure 4: Screenshot illustrating the web management interface login, showing where to enter the Device Access Code.

NOTE: The terms Device Access Code and Password are sometimes used interchangeably.

Broadband Configure Interface

The NVG468MQ Broadband Configuration screen is for initial configuration. Use the Broadband Configuration screen to configure the gateway to use the appropriate broadband connection type.

MAINTENANCE

To ensure optimal performance and longevity of your ARRIS NVG468MQ Wireless Gateway, consider the following maintenance tips:

- **Placement:** Place the gateway in a well-ventilated area, away from direct sunlight, heat sources, and moisture. Ensure there is adequate space around the device for air circulation.
- **Cleaning:** Periodically clean the exterior of the device with a soft, dry cloth. Avoid using liquid cleaners or aerosols.
- **Firmware Updates:** Check the manufacturer's website or your service provider's instructions for available firmware updates. Keeping the firmware updated can improve performance, security, and add new features.
- **Power Cycling:** If you experience connectivity issues, a simple power cycle (unplugging the power adapter for 30 seconds and then plugging it back in) can often resolve minor problems.
- **Cable Management:** Ensure all connected cables (Ethernet, power, coaxial) are securely plugged in and not kinked or damaged.

TROUBLESHOOTING

If you encounter issues with your ARRIS NVG468MQ Wireless Gateway, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected to both the gateway and a working electrical outlet. Check the Power LED indicator. If it's off or red, try a different outlet or power cycle the device.
- **No Internet Connection:** Check the Internet and Broadband LEDs. If they are red or off, verify your ONT and MoCA

connections. Contact your service provider if the issue persists, as there might be a service outage or configuration problem.

- **No Wi-Fi:** Ensure the Wi-Fi LED is solid green. If not, press the Wi-Fi button on the front panel or check wireless settings via the web management interface. Verify your devices are connecting to the correct Wi-Fi network (SSID) and using the correct password.
- **Slow Speeds:** Try power cycling the gateway. Ensure your devices are within optimal range of the Wi-Fi signal. Consider using a wired Ethernet connection to rule out wireless interference.
- **Cannot Access Web Interface:** Ensure your computer is connected to the gateway via Ethernet or Wi-Fi. Double-check the IP address (192.168.254.254) in your browser. Clear your browser's cache or try a different browser.
- **Forgotten Password/Access Code:** If you cannot access the web management interface due to a forgotten password, you may need to perform a factory reset. Refer to the "Power" LED status in the Product Overview section for factory reset instructions. Note that a factory reset will erase all custom settings.

For more complex issues or if the problem persists after following these steps, please contact your Internet Service Provider or ARRIS customer support.

SPECIFICATIONS

Feature	Detail
Model Name	NVG468MQ
Brand	ARRIS
Product Dimensions	8 x 6.8 x 1.6 inches
Item Weight	2.38 pounds
Wireless Communication Standard	802.11ac
Frequency Band Class	Dual-Band (2.4 GHz and 5 GHz)
Connectivity Technology	Ethernet
Ethernet Ports	Four 10/100/1000 (Gigabit) Ethernet ports
MoCA Support	MoCA 2.0
Special Feature	WPS (Wi-Fi Protected Setup)
Compatible Devices	Phones, Tablets, Laptops, PCs, Mac, Gaming Consoles, Media Streaming Devices, Wireless Enabled Devices, Repeaters, Routers, Signal Extenders
Recommended Uses	Home Network
Included Components	Router, Ethernet Cord, Power Adapter
First Available Date	June 27, 2017

WARRANTY AND SUPPORT

Legal Disclaimer: ARRIS states that this is "THE BEST ROUTER 2G AND 5G".

This product typically comes with a **1-Year Warranty** from the seller. For specific warranty terms and conditions, please refer to your purchase documentation or contact the seller directly. The manufacturer, ARRIS, stands behind its products. For technical support, troubleshooting assistance, or warranty claims, please contact your Internet Service Provider (ISP) or visit the official ARRIS support website. You may also find helpful resources and FAQs on the ARRIS brand store page on Amazon.

- **Manufacturer:** Arris
- **ARRIS Store on Amazon:** [Visit the ARRIS Store](#)

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Documents - ARRIS – NVG468MQ



[Frontier FiOS Router and MoCA Adapter Quick Setup Guide](#)

A quick setup guide for installing and configuring the Frontier FiOS router and optional MoCA adapter, including troubleshooting tips.

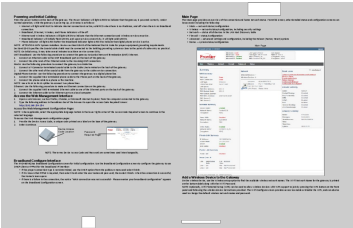
lang:en score:53 filesize: 423.6 K page_count: 3 document date: 2025-03-17



[\[pdf\] Quick Start Guide Installation Guide Instructions Guide Diagram Label](#)

Frontier FiOS® Internet Router Installation Guide Diagrams and step by instructions help you set up your home network with the Arris NVG468MQ or MEB1100 internet router Communications Your new Frontier® Data service could be configured using Ethernet MoCA from Optical Network Terminal ONT to FiOS fios self install guide frontier ~ media HelpCenter Documents installation setup ashx icid 18may20 hc si landing la en

FiOS by Frontier Router and Optional MoCA Adapter Arris**NVG468MQ** Arris MEB1100 QUICK SETUP GUIDE STEP 1 Check your Config Your new FiOS by Frontier Data service could be configured using Ethernet or MoCA from the Optical Network Terminal ONT to your FiOS Router. Check your packaging contents. If ... lang:en score:41 filesize: 791.7 K page_count: 3 document date: 2018-06-04

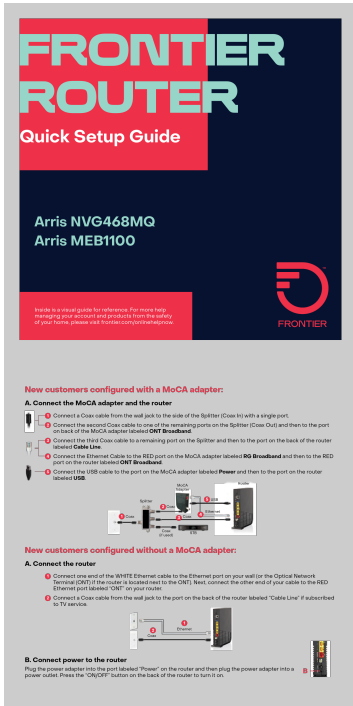


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Frontier Router Quick Setup Guide Arris **NVG468MQ** Arris MEB1100 Inside is a visual guide for reference. For more help managing your account and products from the safety of your home, please visit frontier.com/onlinehelpnow. New customers configured with a MoCA adapter: A. Connect the MoCA adapter...

lang:en **score:30** filesize: 218.68 K page_count: 2 document date: 2023-04-07

[\[pdf\]](#) Specifications Datasheet

ARRIS NVG468MQ Ethernet Voice Gateway Data Sheet Microsoft arris designs its Gateways to be remotely manageable via industry standard TR 069 098 the is interoperable with any ACS solution that follows Broadband Forum s specification www.mscopec.com/globalassets/digizuite/62031_nvg468mq Concurrent Wi Fi support for 802 11b g n and 11ac Four port 10 100 1000 switch RJ 45 USB 3 0 network interface Single dual line voice FXS 14 MoCA 2 Profile B Features 11 b Characteristics 4 GHz 3x3 5 4x4 UNII bands 15 35 utm source medium redirect

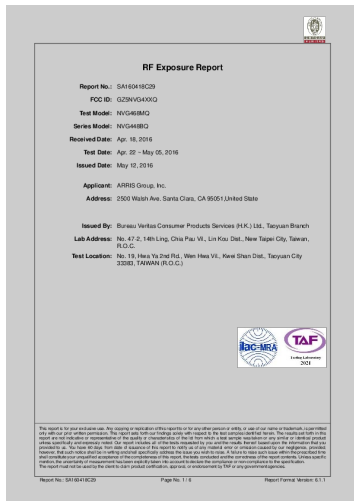
arris.com **NVG468MQ** Ethernet Voice Gateway 802.11ac Wi-Fi and MoCA2.0 PRODUCT OVERVIEW The ARRIS **NVG468MQ** Triple Play Voice, Video and Data Residential Gateway is designed to deliver robust video, high-speed data and primary line telephony, all delivered over a broadband network. This full-featured...

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[\[pdf\]](#) Datasheet

ARRIS NVG468MQ Ethernet Voice Gateway Data Sheet Microsoft Advanced 2 4GHz and 5GHz Traffic Management QoS Quality of Service Network Address Port Translation NAPT Application Level ALG support IP maps pinholes The Triple Play Video Residential is designed to deliver robust video high speed data primary ETHERNET VOICE GATEWAY 802 11AC WIFI MOCA 0 AMT goamt 2017 10 ||| MODEL **NVG468MQ** ETHERNET VOICE GATEWAY, 802.11AC WI-FI AND MOCA 2.0 PRODUCT OVERVIEW The ARRIS **NVG468MQ** Triple Play Voice, Video and Data Residential Gateway is designed to deliver robust video, high-speed data and primary line telephony, all delivered over a broadband network. This full-featured G...

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FCC MPE pochien RF Exposure Info NVG4XXQ Ethernet and FTTH GZ5NVG4XXQ nvq4xxq

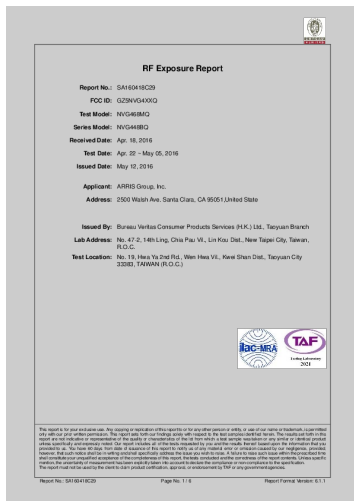
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NVG468MQ Series Model: NVG448BQ Received Date: Apr. 18, 2016 Test Date: Apr.

22 - May 05, 2016 Issued Date: May 12, 2016 Applicant: ARRIS Group, Inc. Address:

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RF Exposure Report Report No.: SA160418C29 FCC ID: GZ5NVG4XXQ Test Model:

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Inkoppling med tv-brygga och Arris **NVG468MQ** router Fr dig som har Arris

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DFS Test Report	
Report No.: RF18041603B-1	
FCC ID: 6229V640XQ	
Test Model: NV5-403M0	
Series Model: NV5-403M0, NV5-403B0	
Received Date:	Jun 20, 2018
Test Date:	Dec 12, Dec 15, 2018
Issued Date:	Dec 16, 2018
Applicant: AR RIS Group, Inc.	
Address: 2500 Walsh Ave, Santa Clara, CA 95051 United States	
Issued By: Bureau Veritas Consumer Products Services (H.K.) Ltd., Teysean Street	
Lab Address: No. 42-2, 14th Flg, Chia Pao W., Lin Yuh Dist, New Taipei City, Taiwan, R.O.C.	
Test Location: No. 10 Hsueh Ya Shun Rd., Hsueh Wen Vill., Hsueh Chen Dist., Teysean City 33008, TAIWAN (R.O.C.)	
 	
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DFS Test Report Report No.: RF160418C29B-1 FCC ID: GZ5NVG4XXQ Test Model:
NVG468MQ Series Model: NVG448BQ, NVG443BQ Received Date: Jun. 23, 2016
 Test Date: Dec. 12 - Dec. 15, 2016 Issued Date: Dec. 16, 2016 Applicant: ARRIS
 Group, Inc. Address: 2500 Walsh Ave. Santa Clara, CA 95051, United State Issu...
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NVG468MQ Series Model: NVG448BQ Received Date: Apr. 18, 2016 Test Date: Apr.
 22 - May 05, 2016 Issued Date: May 12, 2016 Applicant: ARRIS Group, Inc. Address:
 2500 Walsh Ave. Santa Clara, CA 95051, United State Issued By: Bureau V...
 lang:en **score:23** filesize: 1.46 M page_count: 60 document date: 2017-12-06

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[\[pdf\]](#) Test Report

Microsoft Word RF160418C29 ARRIS NVG468MQ NVG448BQ Gateway 5GHz B1 4 wo DFS 1st time 2
4G WLAN 1 5m rev pochien Test Report DTS NVG4XXQ Ethernet and FTTH GZ5NVG4XXQ nvg4xxq

FCC Test Report Report No.: RF160418C29 FCC ID: GZ5NVG4XXQ Test Model:
NVG468MQ Series Model: NVG448BQ Received Date: Apr. 18, 2016 Test Date: Apr.
 22 - May 05, 2016 Issued Date: May 12, 2016 Applicant: ARRIS Group, Inc. Address:
 2500 Walsh Ave. Santa Clara, CA 95051, United State Issued By: Bureau V...
 lang:en score:23 filesize: 1.46 M page count: 60 document date: 2017-12-06

lang:en score:22 filesize: 73.16 K page_count: 4 document date: 2021-01-03

lang:en score:21 filesize: 120.19 K page_count: 6 document date: 2017-12-20

FCC Test Report Report No.: RF160418C29-1 FCC ID: GZ5NVG4XXQ Test Model:
NVG468MQ Series Model: NVG448BQ Received Date: Apr. 18, 2016 Test Date: Apr.
 23 - May 05, 2016 Issued Date: May 12, 2016 Applicant: ARRIS Group, Inc. Address:
 2500 Walsh Ave. Santa Clara, CA 95051,United States Issued By: Burea...
 lang:en score:20 filesize: 1007.57 K page_count: 96 document date: 2017-12-06

FCC Test Report Report No.: RF160418C29-1 FCC ID: GZ5NVG4XXQ Test Model:
NVG468MQ Series Model: NVG448BQ Received Date: Apr. 18, 2016 Test Date: Apr.
 23 - May 05, 2016 Issued Date: May 12, 2016 Applicant: ARRIS Group, Inc. Address:
 2500 Walsh Ave. Santa Clara, CA 95051,United States Issued By: Burea...
 lang:en score:20 filesize: 1007.57 K page_count: 96 document date: 2017-12-06

Prislista - bredband via fiber		allente	
Bredband		Hjärtvara	
Hastigheter	Ord. pris	Pris/mn	Ord. pris
100 Mbit/s	399 kr	Pris/mn	399 kr
200 Mbit/s	499 kr	Pris/mn	499 kr
500 Mbit/s	599 kr	Pris/mn	599 kr
1000 Mbit/s	699 kr	Pris/mn	699 kr
Hastigheter bredband med tv		Hjärtvara	
100 Mbit/s	399 kr	Pris/mn	399 kr
200 Mbit/s	499 kr	Pris/mn	499 kr
500 Mbit/s	599 kr	Pris/mn	599 kr
1000 Mbit/s	699 kr	Pris/mn	699 kr

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Prislista bredband via fiber Allente Priserna anges inkl moms och gäller inom Sverige fr o m 1 april 2021 med reservation för förändringar är ordinarie priser prislista bb allente 210506 se globalassets kundservice docs

Prislista bredband via fiber Bredband Hastigheter 100 Mbit/s 200 Mbit/s 500 Mbit/s 1000 Mbit/s Kom ... s 500 Mbit/s 1000 Mbit/s Ord. pris Pris/mn 399 kr 499 kr 599 kr 899 kr Hrdvara Trdls router Arris **NVG468MQ** Avgifter Frakt- och miljavgift Pappersfaktura E-faktura/Autogiro Pminnelseavgift vid utebl...

lang:da score:16 filesize: 61.98 K page_count: 1 document date: 2021-05-06

Prislista - bredband via fiber		allente	
Bredband		Hjärtvara	
Hastigheter	Ord. pris	Pris/mn	Ord. pris
100 Mbit/s	399 kr	Pris/mn	399 kr
200 Mbit/s	499 kr	Pris/mn	499 kr
500 Mbit/s	599 kr	Pris/mn	599 kr
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100 Mbit/s	399 kr	Pris/mn	399 kr
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Prislista bredband via fiber prislista bb allente innan mars 220501 ny2 se globalassets kundservice docs |||

Prislista bredband via fiber Bredband Hastigheter 100 Mbit/s 250 Mbit/s 500 Mbit/s 1000 Mbit/s Kom ... s 500 Mbit/s 1000 Mbit/s Ord. pris Pris/mn 399 kr 499 kr 599 kr 899 kr Hrdvara Trdls router Arris **NVG468MQ** Avgifter Startavgift Frakt- och miljavgift Pappersfaktura E-faktura/Autogiro Pminnelseavgif...

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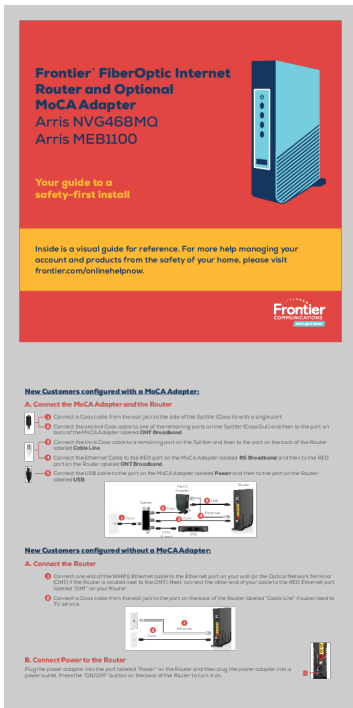
Prislista - tv via parabol och fiber samt bredband		allente	
Tv-paket		Hjärtvara	
Grundpaket		Hjärtvara	
Pris/mn		Pris/mn	
100 Mbit/s	399 kr	Pris/mn	399 kr
200 Mbit/s	499 kr	Pris/mn	499 kr
500 Mbit/s	599 kr	Pris/mn	599 kr
1000 Mbit/s	699 kr	Pris/mn	699 kr
Hastigheter bredband med tv		Hjärtvara	
100 Mbit/s	399 kr	Pris/mn	399 kr
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500 Mbit/s	599 kr	Pris/mn	599 kr
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0722se tv bb prislista allente se globalassets kundservice docs |||

Prislista tv via parabol och fiber samt bredband Tv-paket Grundpaket Basic Standard Large Premium ... lieskatt 49 kr 2295 kr Kemikalieskatt 105 kr 984 kr 799 kr vrig utrustning Trdls router Arris **NVG468MQ** Trdls tv-brygga Arris VAP3402 en enhet Google Nest Wifi-router Parabol Plattantenn LNB m...

lang:no score:16 filesize: 93.88 K page_count: 1 document date: 2022-07-12

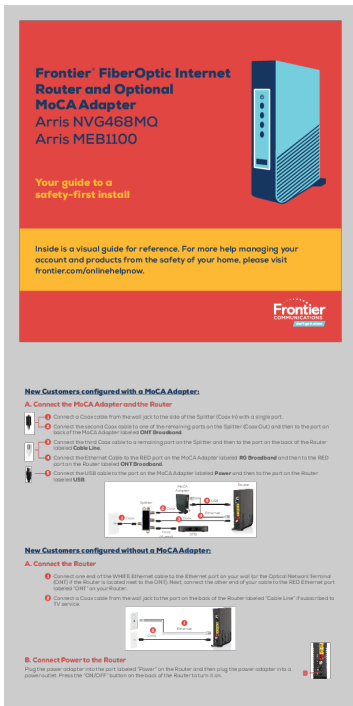


[\[pdf\]](#) Installation Guide Guide Label

Contact Free Installation for Frontier FiberOptic Communications Internet Router and Optional MoCA Adapter C Check Connectivity The internet light on the front of Fiber will become solid BLUE once you have connectivity contact free install fiber optic frontier ~ media HelpCenter Documents installation setup ashx la en

Frontier FiberOptic Internet Router and Optional MoCA Adapter Arris**NVG468MQ** Arris MEB1100 Your guide to a safety-first install Inside is a visual guide for reference. For more help managing your account and products from the safety of your home, please visit frontier.com/onlinehelpnow. New Custome...

lang:en score:15 filesize: 1.07 M page_count: 2 document date: 2021-01-12



[\[pdf\]](#) Installation Guide Guide Label

Frontier FiberOptic Internet Router and Optional MoCA Adapter Self Install Guide Communications Title Author Created Date 11 2020 2 15 46 PM fiber optic router self install guide frontier ~ media HelpCenter Documents internet installation setup ashx la en linkId 100000039350376

Frontier FiberOptic Internet Router and Optional MoCA Adapter Arris**NVG468MQ** Arris MEB1100 Your guide to a safety-first install Inside is a visual guide for reference. For more help managing your account and products from the safety of your home, please visit frontier.com/onlinehelpnow. New Custome...

lang:en score:15 filesize: 1.07 M page_count: 2 document date: 2020-12-14

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allente

Tv-paket		Ord pris		Hörservice		Ord pris	
Grundpaket		Prisbeteck		Tjänstevard		Engagemang	
Sådan		1250,-		Alltid 24-timmars		12 månader	
Medias		1250,-		Alltid 24-timmars		12 månader	
TV2		1450,-		Alltid 24-timmars		12 månader	
Premium		1650,-		Alltid 24-timmars		12 månader	
Villaköpkup		Prisbeteck		Snitt avseende		Engagemang	
Värmdö 500		1250,-		Tjänstevard med 24-timmars		12 månader	
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Värmdö 500		1250,-		Tjänstevard med 24-timmars		12 månader	

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Prislista tv streaming och bredband 2 giorni fa — Max Sport förutsätter att du har valt som en av dina valbara streamingtjänster i Flex eller 4 först lagt till Basic med reklam Standard 052124 se bb prislista ny2 allente globalassets kundservice docs |||

Prislista tv, streaming och bredband Tv via streaming grundpaket Stream Basic
Stream Flex 2 med r ... gskostnad 2295 kr Kemikalieskatt 49 kr 840 kr 648 kr 799 kr
vrig utrustning Trdls router Arris **NVG468MQ** Trdls tv-brygga Arris VAP3402 en enhet
Google Nest Wifi-router Parabol Plattantenn LNB m...

lang:no score:15 filesize: 89.41 K page_count: 1 document date: 2024-06-11

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Prislista tv via fiber Allente Priserna anges inkl moms och gäller inom Sverige fr o m 1 april 2021 med reservation för förändringar är ordinarie priser prislista btv allente 210413 final se globalassets kundservice viasatcd abonnemang avtal

Prislista tv via fiber Gller ven fr dig som r parabolkund hos tidigare Viasat Tv-paket Grundpake ... dul parabol-tv Ord. pris Engngskostnad 1995 kr 699 kr 795 kr vrig utrustning Trdls router Arris **NVG468MQ** Uppkopplingskit frn Netgear parabol-tv Trdls tv-brygga tv enheter Trdls tv-brygga en e...

lang:no score:15 filesize: 57.1 K page_count: 1 document date: 2021-04-21

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Prislista tv via fiber och parabol Allente Priserna är ordinarie priser anges inkl moms gäller inom Sverige fr
o m 1 maj 2022 med reservation för förändringar prislista ftv innan mars allente 220501 se globalassets
kundservice docs |||

Prislista tv via fiber och parabol Gller fr dig som r kund hos tidigare Viasat eller Allente
med ng ... dul parabol-tv Ord. pris Engngskostnad 1995 kr 699 kr 799 kr vrig
utrustning Trdls router Arris **NVG468MQ** Trdls tv-brygga en enhet Allente fjrrkontroll
USB-minne 32 GB Uppkopplingskit frn Netgear...

lang:no score:15 filesize: 77.83 K page_count: 1 document date: 2022-04-19

Router Compatibility

Firewalla works in either **Simple Mode** (Plug and Play) or **DHCP mode** (need to login to the router and enable DHCP server). Your router should be able to work with at least one of these modes.

The Firewalla app does auto-detection for you during the initial pairing with the Firewalla box. If you are having any problems, please check the list below to see if there is any known issues. The auto-detection process is not perfect, but you can always manually force a mode to use.

- **If your router is not on the list, it is very likely to be compatible with Firewalla.** This list will be updated as we learn from our customers and detection algorithms.
- **For Manual routers:** You will need additional instructions.
- **DHCP Mode:** If your router has the option to turn off the built-in DHCP server then DHCP mode will work for you. And for some routers DHCP cannot be turned off, you will need additional instructions.
- Any questions? Just email us at help@firewalla.com I will create a support case, and our engineers will help you directly.
- If you encounter problems such as slow throughput, please also make sure your router's firmware is up to date.
- To connect Firewalla, your router (or a switch connected to the router) must have a free ethernet port.
- If you run this device keeps on changing IP address and you don't have a network extender, double check your router's DHCP lease time. Make sure it is long.

Firewalla Confirmed Router List

Brand	Model	Simple Mode	DHCP Mode	Notes
Asustek	T3200	Not Compatible		
Asustek	T3200	Compatible	LAN 1 DHCP	
Amplic	All models	Compatible	LAN 1 DHCP	
Apple	Airport Extreme	Compatible	Compatible	
Apple	Airport Time Machine	Compatible	Compatible	
Arlo	QBR	Compatible	LAN 1 DHCP	Need to disable monitoring of devices that link to QBRAC, v1.005
Arlo	QBR400	Not Compatible	LAN 1 DHCP	
Arlo	QBR400	Compatible	Compatible	With DHCP Server from 192.168.1.100 (Link to a bridge router like QBR400)

[pdf] Instructions

Router Compatibility GOOGLE Huawei Model Simple Mode Mitrastar Brand Linksys HA3522 N600

AC1900 EA7500 v1 81Uw2f0j71L images na ssl amazon I AC2600 EA8500 Max Stream ✓ Compatible

Express Forwarding should be Disabled AC4000 EA9300

Router Compatibility Firewalla works in either Simple Mode Plug and Play or DHCP

mode need to log ... isco Cisco Compal DLINK DLINK DLINK Model 2WIRE

VG7519 SINGTEL WIFI TG862G TG1682G 2Wire TG2492LG **NVG468MQ** NVG589

RTAC66U RTAC86U RTAC88U RTAC1200 RTAC5300 RTAC3100 RTN12

RTACRH13 FRITZ Box 3490 FRI...

lang:en score:15 filesize: 303.36 K page_count: 8 document date: 2019-05-23

[pdf] Product Photos

Microsoft Word 160418C29 EUT photo pochien External Photos ARRIS NVG4XXQ Ethernet and FTTH

Gateway GZ5NVG4XXQ nv4xxq

CONSTRUCTION PHOTOS OF EUT Model: **NVG468MQ** Page 1 Page 2 Page 3

Model: NVG448BQ Page 4 Page 5 Page 6 ...

lang:en score:15 filesize: 1.89 M page_count: 6 document date: 2017-12-06

[pdf] Product Photos

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Gateway GZ5NVG4XXQ nv4xxq

CONSTRUCTION PHOTOS OF EUT Model: **NVG468MQ** Page 1 Page 2 Page 3

Model: NVG448BQ Page 4 Page 5 Page 6 ...

lang:en score:15 filesize: 1.89 M page_count: 6 document date: 2017-12-06



[pdf] Product Photos

Microsoft Word EUT PHOTO ckuan External Photos ARRIS NVG4XXQ Ethernet and FTTH Gateway

GZ5NVG4XXQ nvg4xxq

CONSTRUCTION PHOTOS OF EUT Model: **NVG468MQ** Report No.: 160418C29B

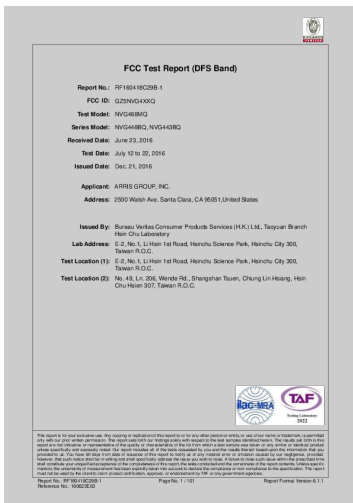
Reference No.: 160623E03 Page 1 Report No.: 160418C29B Reference No.:

160623E03 Page 2 Model: NVG448BQ Report No.: 160418C29B Reference No.:

160623E03 Page 12 Report No.: 160418C29B Reference No.: 160623E03 Page 13

Model...

lang:en score:15 filesize: 2.03 M page_count: 7 document date: 2017-12-20



[pdf] Test Report

1 Jim Test Report NII rev 2 ARRIS NVG4XXQ Ethernet and FTTH Gateway GZ5NVG4XXQ nvg4xxq

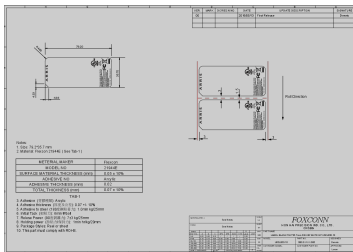
FCC Test Report DFS Band Report No.: RF160418C29B-1 FCC ID: GZ5NVG4XXQ

Test Model: **NVG468MQ** Series Model: NVG448BQ, NVG443BQ Received Date:

June 23, 2016 Test Date: July 12 to 22, 2016 Issued Date: Dec. 21, 2016 Applicant:

ARRIS GROUP, INC. Address: 2500 Walsh Ave. Santa Clara, CA 95051, United Sta...

lang:en score:13 filesize: 1.21 M page_count: 101 document date: 2017-12-20



[pdf] Label

NVG468MQ Safety label 20160513 Label sample ARRIS NVG4XXQ Ethernet and FTTH Gateway

GZ5NVG4XXQ nvg4xxq

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lang:en score:11 filesize: 521.37 K page_count: 1 document date: 2016-05-24