Hollywood Racks Destination E

Hollywood Racks Destination E Hitch Bike Rack with Ramp User Manual

Brand: Hollywood Racks

Model: Destination E (HR4500)

Product Overview

The Hollywood Racks Destination E Hitch Bike Rack with Ramp is engineered for the safe and convenient transportation of electric and standard bicycles. This robust rack can accommodate two bikes, each weighing up to 70 lbs, and is designed to fit tires up to 4.5 inches wide. Key features include an expandable aluminum ramp for effortless loading and unloading, adjustable frame clamps with integrated locks for enhanced security, and a unique no-wobble hitch tightening system to ensure stability during transit. For added convenience, the rack incorporates a balanced tilting mechanism, allowing easy access to your vehicle's rear cargo area even when bikes are mounted. When not in use, the rack folds flat against the vehicle for compact storage.



Figure 1: Hollywood Racks Destination E Hitch Bike Rack in folded position.

Package Contents

- 1 x Hollywood Racks Destination E Bike Rack
- 1 x Locking 5/8" Hitch Pin
- 1 x Aluminum Ramp (46 Inches)

Setup and Installation

1. Attaching the Rack to Your Vehicle

The Destination E bike rack requires a 2-inch hitch receiver. Insert the rack's hitch arm into your vehicle's 2-inch hitch receiver. Utilize the included locking 5/8" hitch pin to secure the rack. The rack features a no-wobble system that tightens the connection, preventing movement and rattling during transport. Ensure the hitch pin is fully inserted and locked for maximum security.

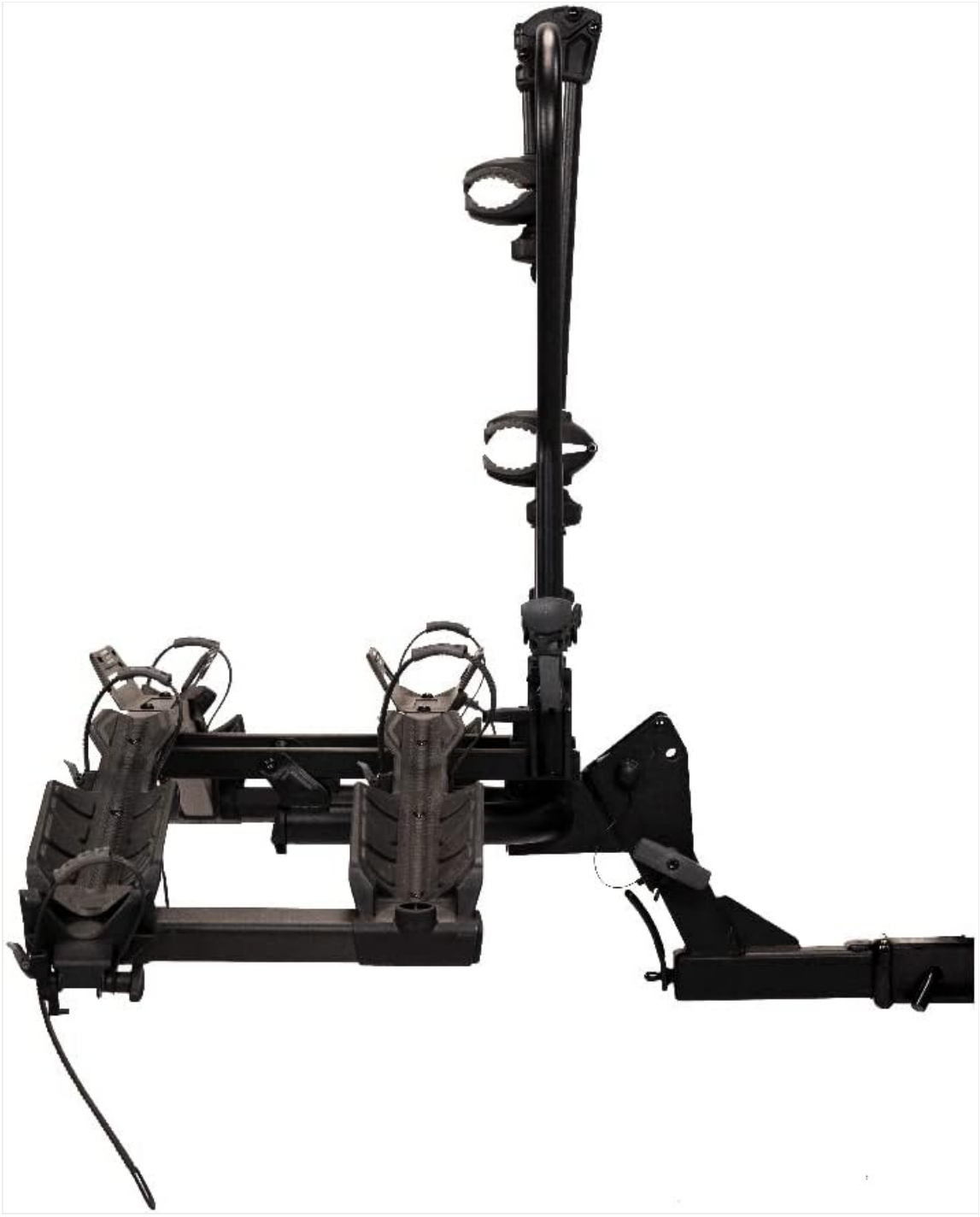


Figure 2: Bike rack attached to vehicle hitch.



Figure 3: Detail of the secure hitch connection.

2. Loading Your Bikes

The expandable aluminum ramp simplifies the loading process for heavy electric bikes. Position the ramp securely into the designated slot on the bike tray. Carefully roll your bike up the ramp until its wheels are seated firmly in the wheel trays. The rack is designed to accommodate tires up to 4.5 inches wide.



Figure 4: Loading a bike using the aluminum ramp.

3. Securing Your Bikes

Once the bike is positioned, use the adjustable frame clamps to secure the bike's frame. These clamps are designed to fit various bike frame shapes and sizes. Tighten the clamps firmly to prevent any movement. Each clamp includes an integrated lock to deter theft. Additionally, use the provided wheel straps to firmly secure both the front and rear wheels to the trays, ensuring the bike remains stable during travel.



Figure 5: Adjustable frame clamp securing the bike.



Figure 6: Wheel strap securing the bike tire.

Setup Video Guide

Your browser does not support the video tag.

Video 1: Official Hollywood Racks Destination E Hitch Bike Rack for E-Bikes setup and usage guide.

Operation

Tilting Feature for Vehicle Access

The rack features a balanced tilting mechanism that allows you to tilt the entire rack, even with bikes loaded, to gain easy access to your vehicle's trunk or cargo space. This eliminates the need to remove bikes or the entire rack when you need to open your rear hatch.



Figure 7: Rack tilted for trunk access.

Folding for Storage

When the bike rack is not in use, it can be folded flat against the vehicle. This compact storage position reduces the overall length of the rack, making parking and maneuvering easier. To fold, ensure all bikes are removed and follow the instructions for folding the main support arms.

Maintenance

To ensure the longevity and optimal performance of your Hollywood Racks Destination E bike rack, regular maintenance is recommended:

- **Cleaning:** Periodically clean the rack with mild soap and water to remove dirt, road grime, and salt. Rinse thoroughly and dry completely to prevent corrosion.
- **Fastener Check:** Before each use, inspect all bolts, nuts, and pins to ensure they are securely tightened. Re-tighten any loose fasteners.

- **Lubrication:** Apply a silicone-based lubricant to moving parts, such as the tilting mechanism and folding joints, to ensure smooth operation and prevent seizing.
- **Strap Inspection:** Check all straps and clamps for signs of wear, fraying, or damage. Replace any worn components immediately to maintain secure bike transport.

Troubleshooting

- **Rack Wobbles in Hitch:** Ensure the no-wobble hitch tightening system is fully engaged and tightened. Verify the hitch pin is securely locked.
- **Difficulty Securing Bike Frame:** Adjust the position of the adjustable frame clamps along the main support arm to find the optimal fit for your bike's frame. Ensure the clamp is fully closed and locked.
- **Bike Tires Not Seating Properly:** Confirm that the wheel trays are correctly aligned and that the tire width is within the rack's specified limit (up to 4.5 inches). Adjust wheel straps for a snug fit.

Product Specifications

Feature	Specification
Brand	Hollywood Racks
Model	Destination E (HR4500)
Color	Black
Item Weight	46.2 pounds
Product Dimensions (L x W x H)	53 x 19 x 12 inches
Load Capacity	140 Pounds (70 lbs per bike)
Mounting Type	2" Hitch Receiver
Max Tire Width	4.5 inches
Special Features	Includes Ramp, Includes Hitch pin lock, Balanced Tilting, Folds flat against car

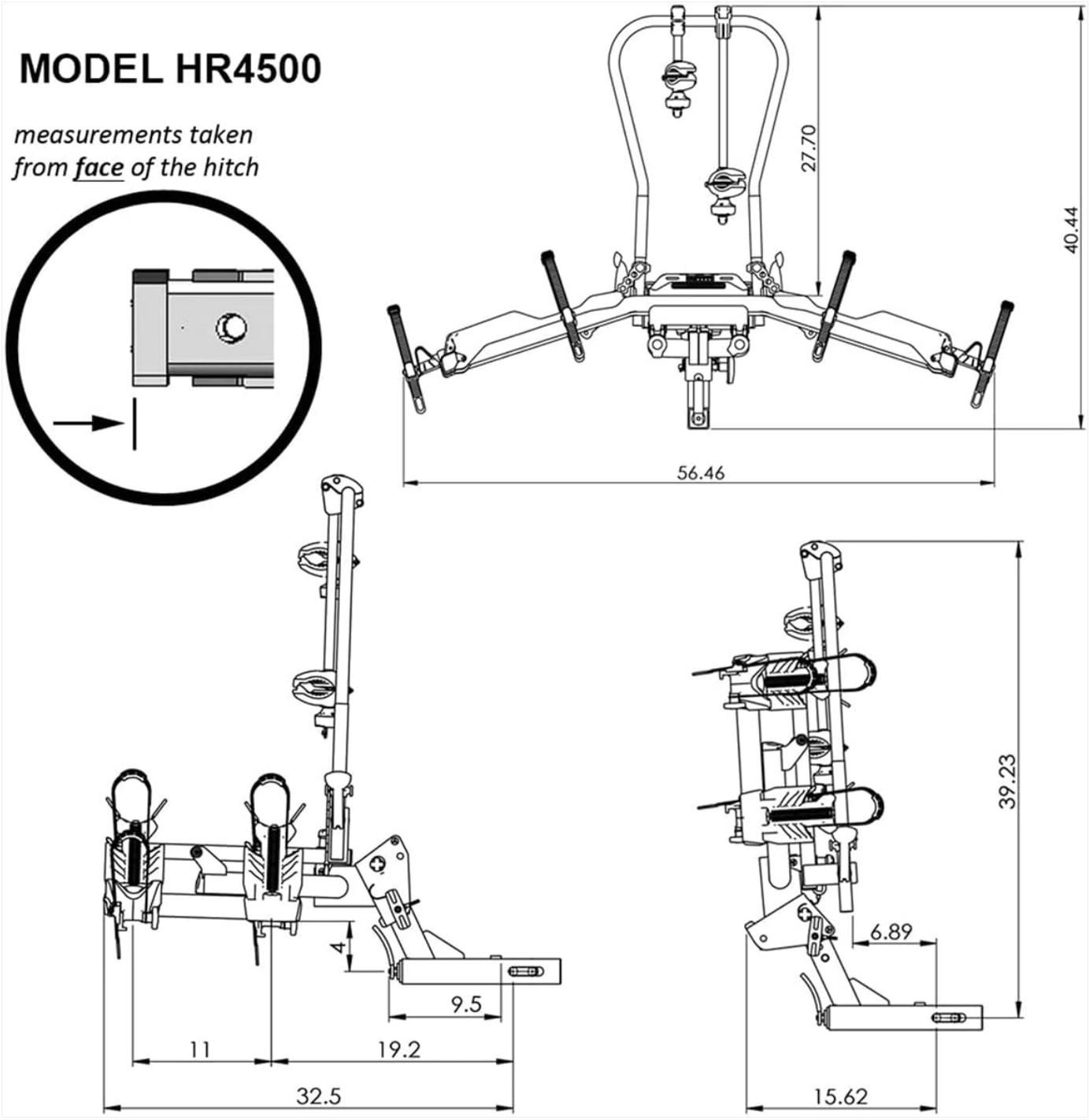


Figure 8: Product dimensions and measurements (Model HR4500).

Safety Information

WARNING: This product can expose you to chemicals which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

- Not to be used on front hitches.
- Not to be used on any trailer, fifth wheel or towed vehicle.
- CLASS B RV APPROVED ONLY (NOT APPROVED FOR CLASS A OR CLASS C RV'S).
- Always ensure bikes are properly secured with all clamps and straps before driving.
- Regularly check the rack's attachment to the hitch and the bikes' attachment to the rack during long trips.

Warranty and Support

For warranty information, technical support, or assistance with your Hollywood Racks Destination E Hitch Bike Rack, please refer to the official Hollywood Racks website or contact their customer support directly. Information regarding product registration and service may also be available through your original point of purchase.

Customer Support is available to assist with any inquiries or issues you may encounter.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Example: How do I reset this device or fix this error?

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