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HP CR322A

HP CR322A Print Head Replacement Kit User Manual

Model: CR322A | Brand: HP

1. INTRODUCTION

The HP CR322A Print Head Replacement Kit is designed to revitalize your compatible HP OfficeJet Pro printer, ensuring continued high-quality printing. This kit includes a genuine HP print head and setup ink cartridges, engineered to work seamlessly with your device.



Image: The HP CR322A Print Head Replacement Kit, featuring the print head and a setup ink cartridge.

Key features of this replacement kit include:

- **Smart Cartridges:** Provide ongoing status feedback for clear, sharp results without guesswork.
- **Laser-Quality Black Printouts:** Achieve professional-grade black printouts on various paper types.
- **Individually Replaceable Color Ink Cartridges:** Designed to save money and prevent ink waste by allowing replacement of only the colors that run out.



Revitalize Your HP Printer with the HP CR322A Print Head Replacement Kit



Image: Promotional graphic highlighting the HP CR322A Print Head Replacement Kit's ability to revitalize HP printers.

2. COMPATIBLE PRINTER MODELS

This HP CR322A Print Head Replacement Kit is compatible with a range of HP OfficeJet Pro printers. Ensure your printer model is listed below for proper functionality:

- HP OfficeJet Pro 251dw
- HP OfficeJet Pro 276dw
- HP OfficeJet Pro 8100
- HP OfficeJet Pro 8600
- HP OfficeJet Pro 8610
- HP OfficeJet Pro 8615
- HP OfficeJet Pro 8616
- HP OfficeJet Pro 8620
- HP OfficeJet Pro 8625
- HP OfficeJet Pro 8630
- HP OfficeJet Pro 8640
- HP OfficeJet Pro 8660
- HP OfficeJet Pro 8600 Plus
- HP OfficeJet Pro 8600 Premium



Compatible Models

HP Officejet Pro 251dw, 276dw,
8100, 8600, 8610, 8615, 8616,
8620, 8625, 8630, 8640, 8660,
8600 Plus, 8600 Premium

Image: A list of compatible HP OfficeJet Pro printer models for the print head.

3. SETUP AND INSTALLATION

Follow these steps to correctly install your new HP CR322A Print Head Replacement Kit:

1. **Prepare Your Printer:** Ensure your printer is turned on. Open the ink cartridge access door. The print carriage should move to the center. Wait until the carriage is idle and silent before proceeding.
2. **Remove Old Print Head:** Gently lift the latch handle on the print carriage. Carefully remove the old print head by pulling it straight up.
3. **Unpack New Print Head:** Remove the new print head from its packaging. Be careful to only touch the black plastic body and avoid touching the electrical contacts or nozzles.
4. **Install New Print Head:** Insert the new print head into the empty slot, pushing it down firmly until it clicks into place. Lower the latch handle.
5. **Install Setup Cartridges:** Unpack the included setup ink cartridges (HP 950/951 series). Insert each cartridge into its corresponding color-coded slot until it clicks. Ensure all cartridges are securely seated.
6. **Close Access Door:** Close the ink cartridge access door. The printer will begin an initialization process, which may take several minutes. Do not interrupt this process.
7. **Print Alignment Page:** Once initialization is complete, the printer may prompt you to print an alignment page. Follow the on-screen instructions to complete the alignment.



Image: A detailed view of the HP print head, showing its components.



Image: A close-up of an HP OfficeJet 951 setup cartridge, included with the kit.



Effortless Installation

Install seamlessly without any harm to the machine, eliminating the need for disassembly or additional accessories.

Image: Depiction of effortless installation, emphasizing ease of replacement.

4. OPERATING YOUR PRINTER WITH THE NEW PRINT HEAD

Once installed, the new print head works in conjunction with your HP printer to deliver consistent, high-quality prints. The smart cartridge technology provides real-time ink level monitoring and ensures optimal performance.

Achieving Optimal Print Quality:

- **Use Genuine HP Ink:** For best results and to maintain print head longevity, always use genuine HP ink cartridges.
- **Regular Printing:** Print at least once a week to prevent ink from drying in the nozzles.
- **Proper Paper Selection:** Use appropriate paper types for your printing needs (e.g., photo paper for photos, plain paper for documents).



VIBRANT COLORS and RICH BLACKS

Image: Example of vibrant colors and rich blacks achieved with HP printing.



FADE-RESISTANT PRINTS

that last for generations*

* See hp.com/go/printpermanence.

Image: Illustration of fade-resistant prints, highlighting the longevity of HP prints.

Get clear, crisp results

With the HP printhead optimized for your printer, ensuring consistent quality and reliable performance.



Image: Graphic emphasizing clear, crisp results from the HP printhead.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your HP print head:

- **Print Head Cleaning:** If print quality degrades (e.g., streaks, faded colors), perform a print head cleaning cycle through your printer's control panel or software. Refer to your printer's user manual for specific instructions.
- **Avoid Running Ink Dry:** Do not wait until ink cartridges are completely empty before replacing them. Running cartridges completely dry can potentially damage the print head.
- **Store Properly:** If you need to remove the print head for an extended period, store it in an airtight container to prevent drying of the nozzles.
- **Use Original HP Supplies:** HP parts, supplies, and printers are designed to work together seamlessly, optimizing quality and reliability, and resulting in less downtime.

Trouble-Free Intelligence

HP parts, supplies and printers work seamlessly, optimizing quality and reliability, resulting in less downtime.



Image: Graphic illustrating the trouble-free intelligence and seamless operation of HP parts and supplies.

6. TROUBLESHOOTING COMMON ISSUES

If you encounter problems after installing your new print head, consider the following solutions:

- **"Printer Failure" or "Ink System Problem" Error:**
 - Ensure the print head is seated correctly and the latch handle is fully lowered.
 - Verify that all ink cartridges are genuine HP and are properly installed and clicked into place.
 - Restart the printer by unplugging it from the power source for 60 seconds, then plugging it back in.
- **Printer Not Recognizing Cartridges:**
 - Remove and reinsert each cartridge, ensuring a firm click.
 - Clean the electrical contacts on the cartridges and inside the print carriage with a lint-free cloth.
 - Ensure you are using the setup cartridges provided with the new print head for initial installation.
- **Poor Print Quality (Streaks, Faded Colors, Missing Colors):**
 - Perform a print head cleaning cycle from your printer's maintenance menu.
 - Run a print head alignment.
 - Check ink levels and replace any low or empty cartridges with genuine HP ink.

If issues persist, consult your printer's specific user manual or contact HP Support.

7. SPECIFICATIONS

Attribute	Detail
Brand	HP
Model Number	CR322A
Manufacturer	Hewlett Packard Office
Item Weight	1.36 pounds
Product Dimensions	4.6 x 6.8 x 13 inches
Color	Black
Number of Items	1
Compatible Ink Cartridges	HP 950, HP 951 series
Date First Available	June 9, 2017

8. WARRANTY AND SUPPORT

This HP CR322A Print Head Replacement Kit is backed by HP's commitment to quality. For specific warranty details, please refer to the documentation included with your product or visit the official HP support website.

Return Policy:

The standard return policy for this product allows for a return or replacement within 30 days of purchase. Please check with your retailer for their specific return procedures.

Protection Plans:

Extended protection plans may be available for purchase to cover your product beyond the standard warranty period. Options may include 3-Year or 4-Year Protection Plans, or a Complete Protect plan.

Customer Support:

For technical assistance, troubleshooting, or further inquiries, please visit the official [HP Support website](#) or contact their customer service directly.

