

Zinus AZ-HBSM-14Q

Zinus 14 Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress User Manual

Model: AZ-HBSM-14Q

1. PRODUCT OVERVIEW

The Zinus 14 Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress combines soft memory foam with iCoil pocket springs to provide a balanced sleep experience. This mattress is designed to offer contouring comfort, cooling properties, and motion isolation for undisturbed rest. It features CertiPUR-US certified foams, ensuring durability and performance.

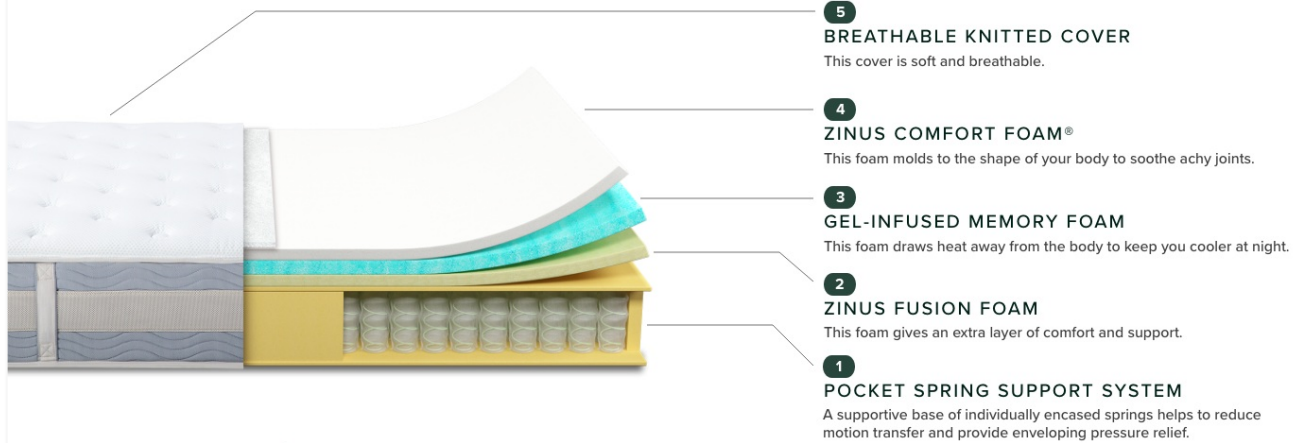


Image: The Zinus 14 Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress, showcasing its quilted top and layered design on a modern bed frame.

2. SETUP INSTRUCTIONS

Your Zinus mattress is conveniently compressed and rolled for shipping. Follow these steps for proper setup:

1. **Preparation:** Ensure you have a suitable bed frame, foundation, or SmartBase ready. The mattress should be unrolled on a flat, stable surface.
2. **Unboxing:** Carefully remove the mattress from its shipping box. It is recommended to do this within 72 hours of receipt.
3. **Unrolling:** Place the rolled mattress on your bed frame or desired flat surface. Carefully cut and remove the outer plastic wrapping. The mattress will begin to expand immediately.
4. **Full Expansion:** Allow up to 72 hours for the mattress to fully decompress and reach its intended size and firmness. Walking or crawling on the mattress can help accelerate this process.



10" Mattress Shown

Image: A visual guide illustrating the process of unboxing the compressed mattress, unrolling it, and allowing it to expand on a bed frame.

3. OPERATING INSTRUCTIONS

The Zinus Hybrid Mattress is designed for optimal comfort and support. Here's what to expect:

- **Comfort Layers:** The mattress features layers of soft comfort foam, cooling swirl memory foam, and supportive fusion foam. These layers conform to your body, providing pressure relief and a comfortable sleeping surface.
- **Cooling Gel:** Gel-infused memory foam helps to dissipate heat, contributing to a cooler sleep environment throughout the night.
- **Motion Isolation:** Individually wrapped iCoil pocket springs minimize motion transfer, ensuring that movements on one side of the bed do not disturb a partner.
- **Support:** The pocket innersprings provide durable support and contribute to the mattress's medium-firm feel, suitable for various sleeping positions.
- **Edge Support:** Superior edge support is integrated to provide a stable and consistent sleeping surface across the entire mattress.



Image: A diagram illustrating the iCoil pocket spring technology, highlighting how individual springs provide pressure relief and support.

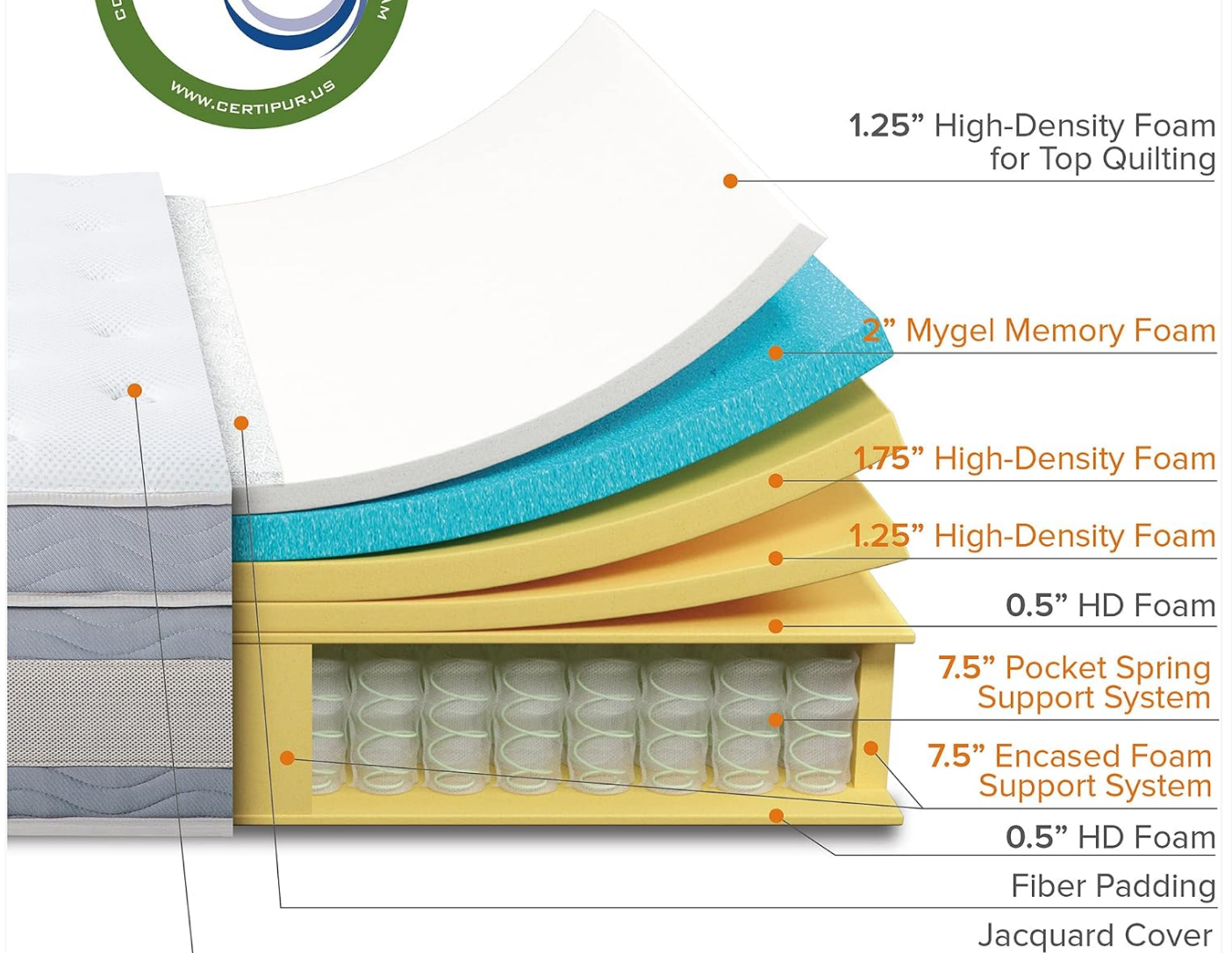


Image: A diagram explaining the cooling foam technology, showing how heat is drawn away from the body for a refreshing sleep.

4. MAINTENANCE

To maintain the longevity and hygiene of your Zinus mattress, follow these guidelines:

- **Cleaning:** The mattress cover is designed for spot cleaning only. Use a mild detergent and a damp cloth to gently clean any spills or stains. Avoid saturating the mattress with water.
- **Protection:** Consider using a mattress protector to shield against spills, stains, and allergens, extending the life of your mattress.
- **Rotation:** Periodically rotate your mattress (head to foot) to promote even wear and maintain consistent comfort.
- **Ventilation:** Ensure adequate air circulation around the mattress to prevent moisture buildup.



Image: A close-up view of the mattress side, showing the integrated handles designed for easier positioning and rotation.

5. TROUBLESHOOTING

If you encounter any issues with your Zinus mattress, consider the following:

- **Incomplete Expansion:** If the mattress does not appear to have fully expanded after 72 hours, ensure it is on a flat surface and has sufficient airflow. Sometimes, cooler temperatures can slow down expansion. Allow a few more days in a warmer room if necessary.
- **Initial Odor:** A new mattress may have a slight odor upon unboxing, often referred to as 'off-gassing'. This is normal and harmless. Allow the mattress to air out in a well-ventilated room for a few days.
- **Comfort Adjustment:** It can take a few weeks for your body to adjust to a new mattress. Give yourself time to adapt to the new support and comfort levels.

6. SPECIFICATIONS

Feature	Detail
Product Dimensions	80 x 60 x 14 inches (Queen)
Item Weight	127.1 pounds
Manufacturer	Zinus
Model Number	AZ-HBSM-14Q
Thickness	14 Inches
Fabric Type	Plush
Fill Material	Foam
Maximum Recommended Load	500 Pounds

Special Features	Breathable, Low Motion Transfer
Certifications	CertiPUR-US Certified

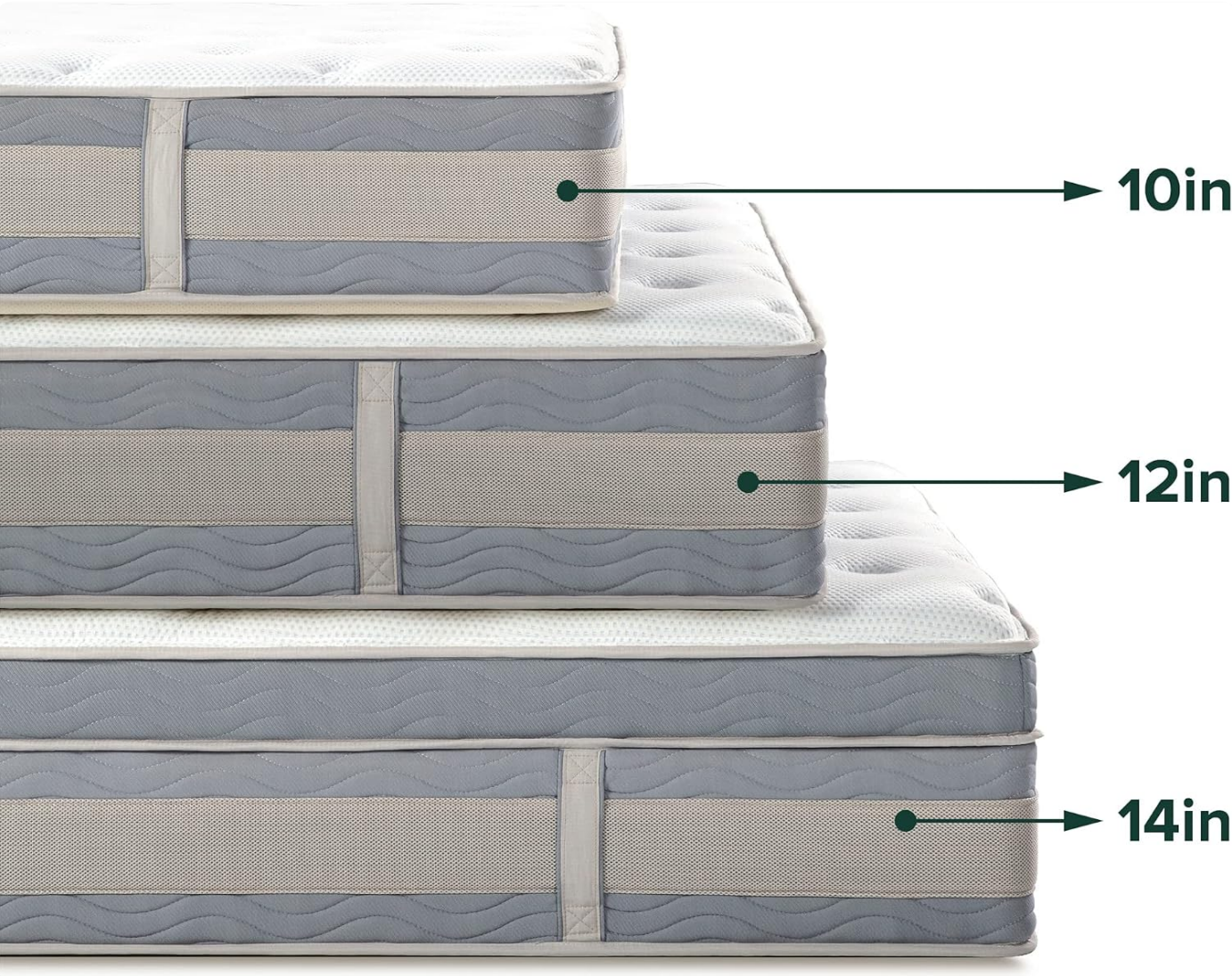


Image: A cross-section diagram illustrating the various layers of foam and pocket springs within the Zinus Hybrid Mattress.



Original vs. New Box

Original big box



Innovative,
smaller box

Conveniently
packed & delivered
to your doorstep



Same quick &
easy delivery with
a smaller carbon
footprint

Incredible comfort,
dependable value



Incredible comfort,
even more
dependable value

Image: The CertiPUR-US certification logo, indicating that the foam meets rigorous standards for content, emissions, and durability.

7. WARRANTY & SUPPORT

Your Zinus mattress is backed by a comprehensive warranty and dedicated customer support.

- **Warranty:** A worry-free 10-year limited warranty is included with your purchase. This warranty covers manufacturing defects and ensures the quality of your mattress. Please refer to the warranty documentation provided with your product for full terms and conditions.
- **Customer Support:** For any questions, concerns, or assistance with your mattress, please contact Zinus Customer Support. Contact information can typically be found on the Zinus website or in your product packaging.



Image: An illustration depicting a certificate with a '10 Year Warranty' seal, symbolizing the product's long-term guarantee.

ASK A QUESTION ABOUT THIS MANUAL

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