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› Primo 601178 Heavier Use Bottled Water Dispenser, Stainless Steel User Manual

Primo 601178

Primo 601178 Heavier Use Bottled Water Dispenser

Model: 601178 | Brand: Primo



INTRODUCTION

Thank you for choosing the Primo 601178 Heavier Use Bottled Water Dispenser. This manual provides important information regarding the safe operation, installation, maintenance, and troubleshooting of your new water dispenser. Please read this manual thoroughly before using the appliance and retain it for future reference.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using the dispenser.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Do not immerse cord, plugs, or other electrical parts of the dispenser in water or other liquids.
- This dispenser is intended for use with potable water only.
- Ensure the dispenser is placed on a level, stable surface.
- Keep children away from the hot water spigot.

PACKAGE CONTENTS

Please check that all items are present and in good condition:

- Primo 601178 Water Dispenser Unit
- Drip Tray and Grill
- Water Bottle Probe Assembly
- User Manual (this document)

SETUP INSTRUCTIONS

1. Unpacking and Placement

Carefully remove the dispenser from its packaging. Place the dispenser upright on a hard, level surface. Ensure there is at least 4 inches of clearance from the back and sides of the dispenser to a wall to allow for proper ventilation.





Image: Front view of the Primo 601178 water dispenser, showcasing its stainless steel and black design with dispensing spigots and control buttons.

2. Initial Cleaning

Before first use, clean the dispenser. Wipe down the exterior with a soft, damp cloth. The drip tray and grill can be removed and washed with mild soap and water.

3. Water Bottle Installation (Bottom-Loading)

1. Open the lower cabinet door of the dispenser.
2. Remove the cap from a new 3 or 5-gallon water bottle.
3. Insert the probe assembly into the water bottle. Ensure the probe is fully inserted and the collar is securely seated on the bottle neck.
4. Slide the water bottle into the lower cabinet.
5. Close the cabinet door.



Image: Side view of the Primo 601178 water dispenser with the lower cabinet open, illustrating the bottom-loading mechanism where a water bottle is placed inside.

4. Power Connection and Initial Fill

Plug the dispenser into a grounded 120V AC outlet. The dispenser will begin to fill its internal reservoirs. This process may take several minutes. Do not dispense water until the reservoirs are full and the pump stops running.

5. Activating Heating and Cooling

Once the reservoirs are full, activate the hot and cold water functions by pressing the respective switches located on the back of the unit. Allow approximately 15-20 minutes for the water to reach optimal hot and cold temperatures.

OPERATING INSTRUCTIONS

Dispensing Water

1. Place a cup or container under the desired spigot (hot or cold).
2. For cold water, press the cold water button/lever.
3. For hot water, engage the child-safety lock (if applicable) and then press the hot water button/lever.
4. Release the button/lever once the desired amount of water is dispensed.

Caution: Hot water can reach temperatures of approximately 90°C (194°F). Exercise extreme caution.

MAINTENANCE

Cleaning the Dispenser

- **Exterior:** Wipe down the exterior surfaces with a soft, damp cloth regularly. Do not use abrasive cleaners or solvents.
- **Drip Tray:** Empty and clean the drip tray and grill frequently to prevent overflow and bacterial growth. Wash

with mild soap and water.

- **Spigots:** Clean the spigots with a clean cloth and mild soap.

Sanitizing the Water Path

It is recommended to sanitize the internal water path every 3-6 months. Refer to the Primo website or contact customer support for detailed sanitization instructions specific to your model, as this may involve specialized cleaning kits.

Descaling

Mineral deposits can build up over time, especially in hard water areas. Descaling should be performed periodically to maintain optimal performance. Use a descaling solution specifically designed for water dispensers or a mixture of white vinegar and water. Follow the product's instructions carefully.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No water dispensing	Empty water bottle; Air lock; Power issue.	Replace bottle; Prime pump (dispense until water flows); Check power connection.
Water not hot/cold enough	Heating/cooling switch off; Insufficient time to reach temperature; Poor ventilation.	Ensure switches are on; Allow 15-20 mins; Ensure 4-inch clearance from walls.
Leaking	Bottle not seated correctly; Damaged bottle; Loose connections.	Re-seat bottle; Check bottle for cracks; Contact customer support if issue persists.
Unusual noise	Normal pump operation; Air in system; Dispenser not level.	Noise is normal during filling; Dispense water to remove air; Ensure dispenser is on a level surface.

If troubleshooting steps do not resolve the issue, please contact Primo Customer Support.

PRODUCT SPECIFICATIONS

Brand: Primo

Model: 601178

Colour: Stainless Steel

Material: Stainless Steel

Product Dimensions (L x W x H): 41.2 cm x 36.1 cm x 109 cm (approx. 16.2 in x 14.2 in x 42.9 in)

Item Weight: 21 kg (approx. 46.3 lbs)

Power Source: Corded Electric

Installation Type: Freestanding

UPC: 817206011781

ASIN: B072KWDQW3

WARRANTY AND CUSTOMER SUPPORT

Primo water dispensers typically come with a limited warranty. Please refer to the warranty card included with your purchase or visit the official Primo website for detailed warranty terms and conditions. For technical assistance, parts, or service, please contact Primo Customer Support:

Website: www.primowater.com

Phone: Refer to the website for regional contact numbers.

When contacting support, please have your model number (601178) and purchase date available.

