

Logitech 960-001101

Logitech MeetUp Video Conferencing System User Manual

Model: 960-001101

INTRODUCTION

The Logitech MeetUp is a premier ConferenceCam designed for small conference rooms and huddle spaces. It features an Ultra HD 4K camera with a super-wide 120° field of view, ensuring every participant is clearly visible. Integrated audio with beamforming microphones and a custom-tuned speaker provides an exceptional sound experience. This manual provides detailed instructions for setting up, operating, and maintaining your MeetUp system.



Figure 1: Logitech MeetUp Video Conferencing System, front view.

WHAT'S IN THE BOX

Verify that all components are present before proceeding with installation:

- Logitech® MeetUp Camera
- Table and wall mount
- RF Remote
- 16 ft / 5 meter USB cable
- User Guide (this document)

SETUP AND INSTALLATION

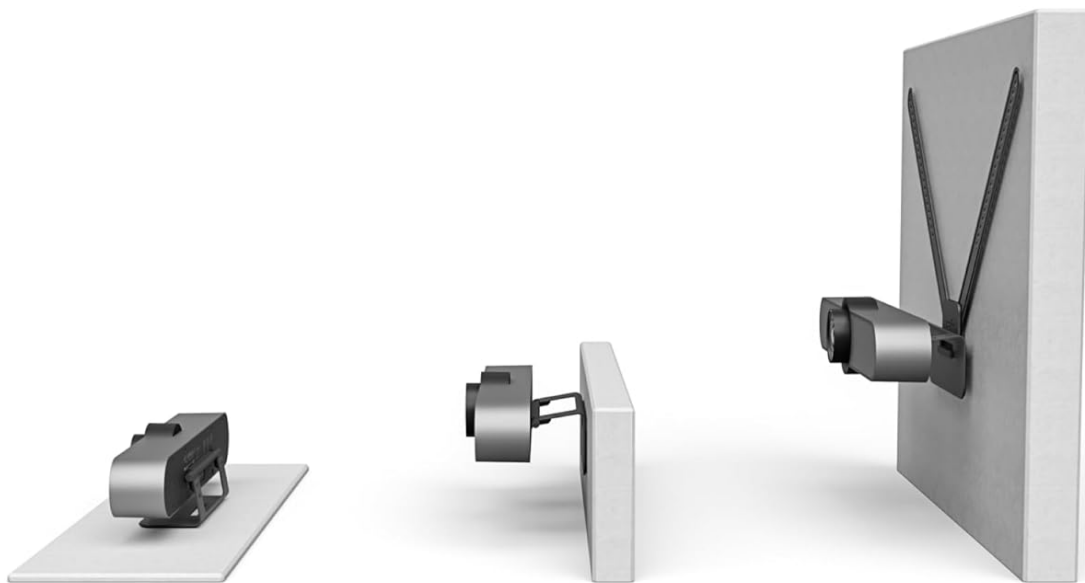
The MeetUp system is designed for easy plug-and-play setup. Follow these steps for optimal performance:

1. Placement and Mounting

The MeetUp offers multiple mounting options to suit your room configuration:

- **Tabletop Placement:** Place the MeetUp on a credenza or table directly below or above your display.
- **Wall Mounting:** Use the included wall mount to securely attach the MeetUp to a wall.
- **TV Mount (Optional):** An optional TV mount (sold separately) allows for secure placement directly above or below the in-room display.

Multiple mounting options



Mount to a credenza, wall or display

Figure 2: Various mounting options including tabletop, wall, and display mounting.

Add TV mount



Figure 3: MeetUp securely mounted below a display using an optional TV mount.

2. Connecting the System

Connect the MeetUp to your computer or room solution via the provided USB cable. For 4K video resolution, a high-speed internet connection and a special cable (not included) may be required.

Simple connections



USB-based plug-and-play video conferencing

Figure 4: Rear view of the MeetUp showing USB and power connections for simple plug-and-play setup.

The MeetUp is compatible with Windows 7, Windows 8.1, Windows 10, macOS 10.10 or higher, and Chrome OS Version 29.0.1547.70 and higher. A USB 2.0 port is required, with USB 3.0 recommended for 4K video.

OPERATING INSTRUCTIONS

1. Video Conferencing

The MeetUp functions as a USB conference camera, compatible with any video conferencing software application and cloud service. Its Ultra HD 4K sensor, wide 120° field of view, and 5x HD zoom provide clear video. Motorized pan/tilt extends the field of view up to 170°.

Video-enable small rooms



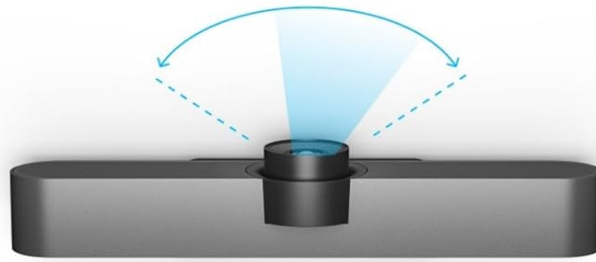
Figure 5: The MeetUp system enabling video conferencing in a small room, highlighting its all-in-one design for easy setup.

Meeting room solution or BYOD

USB-based conference camera

Figure 6: The MeetUp serving as a versatile USB-based conference camera for dedicated meeting rooms or bring-your-own-device (BYOD) setups.

Intelligent video and audio



Better framing, audio clarity, and image correction

Figure 7: Diagram showcasing the intelligent video and audio capabilities, including better framing, audio clarity, and image correction.

2. Audio Features

MeetUp's integrated audio is optimized for huddle room acoustics. Three horizontally-aimed beamforming microphones capture voices up to 4 meters away. A custom-tuned speaker ensures clear audio output.

- **Expansion Microphone:** For larger conference rooms, an optional expansion microphone (sold separately) can extend the voice pickup range up to 5 meters.

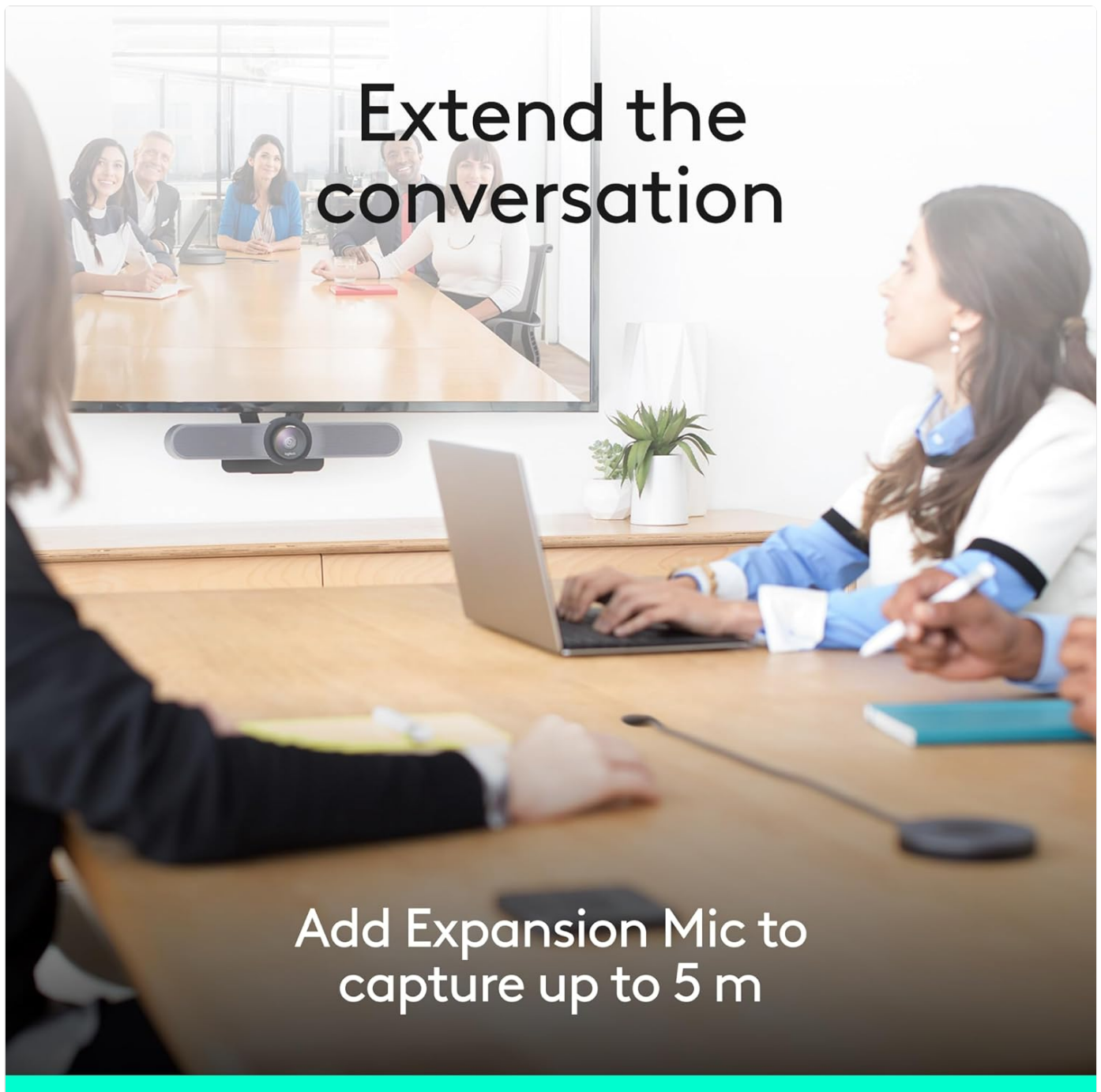


Figure 8: The MeetUp system with an optional expansion microphone, allowing for extended voice capture in larger spaces.

3. Remote Control

The included RF remote allows for convenient control of camera pan/tilt/zoom (PTZ) functions and volume adjustments from a distance.

Take control



Included remote for PTZ or volume control

Figure 9: The MeetUp system shown with its included remote control, enabling easy PTZ and volume adjustments.

MAINTENANCE

To ensure the longevity and optimal performance of your Logitech MeetUp system, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and the body of the unit. Avoid abrasive cleaners or solvents.
- **Cable Management:** Ensure all cables are neatly routed and not under tension to prevent damage.
- **Software Updates:** Regularly check for and install firmware and software updates using Logitech Sync to ensure the best performance and access to new features.

TROUBLESHOOTING

If you encounter issues with your MeetUp system, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No video output / Black screen	Loose USB connection, incorrect input selected on display, driver issue.	Check USB cable connection to both MeetUp and computer. Ensure the correct input source is selected on your display. Restart your computer. Update camera drivers via Logitech Sync or device manager.
No audio / Poor audio quality	Microphone/speaker not selected as default, volume too low, environmental noise.	Verify MeetUp is selected as the default microphone and speaker in your operating system and conferencing software settings. Adjust volume levels using the remote or software controls. Minimize background noise in the conference room. Consider adding an optional expansion microphone for larger spaces.
Remote control not responding	Low battery, line of sight blocked, remote not paired.	Replace remote control batteries. Ensure no obstructions between the remote and the MeetUp. Refer to the remote pairing instructions in the full user guide if necessary.

SPECIFICATIONS







Feature	Detail
Product Dimensions	3.82 x 6.1 x 6.1 inches
Item Weight	2.29 pounds
Model Number	960-001101
Brand	Logitech
Photo Sensor Technology	BSI CMOS
Video Capture Resolution	1080p, 4K
Maximum Aperture	4 f
Video Capture Format	HDMI
Supported Audio Format	AAC, MP3
Connectivity Technology	Bluetooth, USB
Color	Black

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Logitech website or contact Logitech customer service. You can also find additional resources and FAQs on the product support page.

A PDF version of the user manual is available for download: [User Manual \(PDF\)](#)

Related Documents - 960-001101

 <p>MeetUp Setup Guide Guide d'installation</p>	<p>Logitech MeetUp Conference Camera: Setup Guide and Connection Instructions</p> <p>Get started with your Logitech MeetUp conference camera. This guide covers unboxing, placement, connection diagrams, default device setup, Bluetooth pairing, and remote control pairing for seamless video conferencing.</p>
 <p>MeetUp Setup Guide Guide d'installation</p>	<p>Logitech MeetUp Setup Guide</p> <p>A comprehensive setup guide for the Logitech MeetUp conference camera, covering unboxing, component identification, placement, connection, and Bluetooth pairing.</p>
 <p>logitech</p> <p>DATENBLATT LOGITECH RALLY BAR</p>	<p>Logitech Rally Bar: All-in-One Video Bar for Medium Rooms</p> <p>Discover the Logitech Rally Bar, an all-in-one video conferencing solution designed for medium-sized rooms. Featuring brilliant optics, automated pan, tilt, zoom, and powerful audio, it delivers a natural and productive meeting experience. Learn about its features, setup, management, and technical specifications.</p>
 <p>BRIO 501 Setup Guide Guide d'installation</p>	<p>Logitech BRIO 501 Webcam Setup Guide</p> <p>A comprehensive setup guide for the Logitech BRIO 501 Full HD webcam, covering unboxing, mounting, connection, and software features like Logi Tune.</p>
 <p>MeetUp Setup Guide Guide d'installation</p>	<p>Logitech MeetUp Setup Guide</p> <p>Comprehensive setup guide for the Logitech MeetUp video conferencing camera and speakerphone, covering unboxing, placement, connection, and pairing instructions.</p>
 <p>CONNECT Setup Guide Guide d'installation</p>	<p>Logitech Connect Setup Guide</p> <p>A comprehensive setup guide for the Logitech Connect video conferencing device, covering installation, product features, and usage instructions in multiple languages.</p>

