

LaCie STFS5000800

LaCie Rugged Thunderbolt USB-C 5TB External Hard Drive Instruction Manual

Model: STFS5000800

1. INTRODUCTION

The LaCie Rugged Thunderbolt USB-C External Hard Drive provides high-speed file transfers and robust durability for mobile data storage. Designed for professionals and users requiring reliable storage in various environments, this device offers significant capacity and protection against common hazards.

Key features include:

- High-speed file transfers with Thunderbolt and USB-C connectivity.
- Integrated Thunderbolt cable for convenience.
- Drop, dust, and water resistance for enhanced durability.
- Compatibility with USB 3.0.

ALL-TERRAIN PORTABLE DRIVE

High-capacity, mobile storage
with USB-C and Thunderbolt



Image 1: LaCie Rugged Thunderbolt USB-C 5TB External Hard Drive. This image shows the orange-encased external hard drive with its integrated cable.

2. SETUP

2.1. Connecting to Your Computer

The LaCie Rugged drive supports both Thunderbolt and USB-C connections. Use the integrated Thunderbolt cable or a compatible USB-C cable to connect the drive to your computer.

1. Locate the appropriate port on your computer (Thunderbolt or USB-C).
2. Connect the integrated Thunderbolt cable or a USB-C cable from the LaCie drive to your computer's port.
3. The drive will typically be recognized automatically by your operating system (Mac or PC).

2.2. Initializing and Formatting (If Necessary)

For optimal performance and compatibility, you may need to initialize and format the drive. Refer to your operating system's disk utility for instructions on how to do this. The drive is compatible with both Mac and PC platforms.

VERSATILE

Works with Thunderbolt, USB-C,
USB 3.0, Mac, Windows



Image 2: LaCie Rugged Thunderbolt USB-C connected to a computer. The image illustrates the drive connected to a desktop computer setup, highlighting its versatility.

3. OPERATING

3.1. File Transfers

Once connected and recognized, the LaCie Rugged drive functions like any other external storage device. You can drag and drop files, copy and paste, or use backup software to manage your data.

- **High-Speed Transfers:** Utilize the Thunderbolt connection for speeds up to 130MB/s (for HDD models) to quickly transfer large files such as 4K video footage, high-resolution photos, and extensive project files.
- **USB 3.0 Compatibility:** The drive is also compatible with USB 3.0 for broad connectivity.

3.2. Software Integration

The product includes a one-month complimentary membership to Adobe Creative Cloud All Apps Plan, providing access to various photo and video editing applications. Follow the instructions provided with your product to redeem this offer.

BOUNDLESS CREATIVITY

Includes one-month membership
to Adobe Creative Cloud All Apps plan



Adobe Creative Cloud



Image 3: Adobe Creative Cloud All Apps Plan. This image displays the Adobe Creative Cloud logo surrounded by icons of various Adobe applications, indicating software integration.

4. MAINTENANCE

4.1. Durability Features

The LaCie Rugged drive is engineered for extreme in-field durability:

- **Drop Resistance:** Designed to withstand accidental drops.
- **Dust Resistance:** Helps protect internal components from dust ingress.
- **Water Resistance:** Offers protection against splashes and light rain.

While robust, it is recommended to handle the drive with care to ensure longevity and data integrity. Avoid intentional exposure to harsh conditions beyond its rated resistance.

DURABLE

Resistant to crush, drop, shock, dust, and water



Image 4: LaCie Rugged drive durability features. This image shows the orange external hard drive alongside graphical icons representing its resistance to drops, dust, and water.

4.2. Cleaning

To clean the drive, use a soft, dry cloth. Avoid using harsh chemicals or abrasive materials that could damage the casing or rubber bumper.

5. TROUBLESHOOTING

If you encounter issues with your LaCie Rugged drive, consider the following general troubleshooting steps:

- **Drive Not Detected:** Ensure the cable is securely connected to both the drive and the computer. Try a different USB or Thunderbolt port, or a different cable if available. Restart your computer.
- **Slow Performance:** Verify that you are using a high-speed port (Thunderbolt or USB 3.0). Ensure your computer's drivers are up to date. Close any unnecessary applications running in the background.
- **Data Access Issues:** Check your computer's disk management utility to see if the drive is recognized but unformatted. If so, follow the instructions for initializing and formatting (note: formatting will erase all data).
- **Physical Damage:** If the drive has sustained significant physical impact or water exposure, data recovery services

may be required.

For further assistance, refer to the official LaCie support website or contact customer service.

6. SPECIFICATIONS

Feature	Detail
Hard Drive Capacity	5 TB Mechanical Hard Disk
Brand	LaCie
Series	Rugged Thunderbolt
Model Number	STFS5000800
Hardware Platform	Mac, PC
Item Weight	1.32 pounds
Product Dimensions (LxWxH)	1.34 x 3.58 x 5.84 inches
Color	Black (with orange bumper)
Hard Drive Interface	Thunderbolt
Connectivity Technology	Thunderbolt, USB
Special Feature	Water Resistant
Manufacturer	SEAGATE

6.1. What's in the Box

- LaCie Rugged Thunderbolt USB-C 5TB THUNDERBOLT + USB 3.1 External Hard Drive

7. WARRANTY AND SUPPORT

The LaCie Rugged Thunderbolt USB-C External Hard Drive comes with a three-year limited warranty protection plan. This warranty covers defects in materials and workmanship under normal use.

7.1. Rescue Data Recovery Services

Included with your purchase are Rescue Data Recovery Services, providing an additional layer of protection for your valuable data. In the event of data loss due to unforeseen circumstances, these services can help retrieve your files.

RECOVERY INCLUDED

3 years of Rescue Data Recovery Services



Image 5: Rescue Data Recovery Services. This image features a large blue 'R' logo, symbolizing the included data recovery services.

7.2. Protection Plans

Optional extended protection plans are available for purchase, offering additional coverage beyond the standard limited warranty. These plans may include:

- 2-Year Data Recovery Plan
- 3-Year Data Recovery Plan

For detailed terms and conditions, and to register your product or inquire about support, please visit the official LaCie website: www.lacie.com