Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Amazon B071ZF5KCM

Amazon Echo (2nd Gen) Smart Speaker with Alexa

User Manual

Introduction

The Amazon Echo (2nd Gen) is a smart speaker that connects to the Alexa voice service to play music, make calls, set alarms and timers, ask questions, check your calendar, weather, traffic, and more. It is designed to make your daily life easier and more connected through simple voice commands.

What's in the Box

- Amazon Echo (2nd Gen) Device
- Power Adapter (15W)
- Quick Start Guide

Product Overview

The Echo (2nd Gen) features a fabric design and a powerful 360-degree omnidirectional speaker. It includes a light ring at the top that indicates its status and microphone activity.



Figure 1: Amazon Echo (2nd Gen) Smart Speaker in Charcoal fabric finish.

Controls and Indicators

- **Action Button:** Used to wake Alexa without saying the wake word, or to turn off an alarm.
- **Volume Buttons (+/-):** Adjust the speaker volume.
- **Microphone Off Button:** Turns the microphones on or off. When off, the light ring will turn red.
- **Light Ring:** Indicates device status (e.g., blue for listening, red for microphone off, orange for setup mode).

Setup

Follow these steps to set up your Amazon Echo (2nd Gen) device:

1. **Plug In Your Echo:** Connect the power adapter to your Echo device and then to a power outlet. The light ring will turn orange, indicating it's in setup mode.
2. **Download the Alexa App:** On your smartphone or tablet, download the Amazon Alexa app from your device's app store (iOS or Android).
3. **Connect to Wi-Fi:** Open the Alexa app and follow the on-screen instructions to connect your Echo to your Wi-Fi

network. You will need your Wi-Fi password.

4. **Register Your Device:** The app will guide you through registering your Echo to your Amazon account.



Figure 2: The Echo's internal speaker design provides 360-degree audio.

Operating Your Amazon Echo

Once set up, you can interact with your Echo using voice commands. Simply say the wake word "Alexa" followed by your request.

Basic Voice Commands

The Echo allows for easy operation of various functions by voice.

- "Alexa, what's the weather?"
- "Alexa, tell me the news."
- "Alexa, set a timer for 10 minutes."
- "Alexa, what time is it?"



Figure 3: Interact with Alexa for daily information like weather and news.

Music Playback

Enjoy music from various services. Prime members can access over a million songs from Prime Music without additional fees.

- "Alexa, play some music."
- "Alexa, play [artist name]."
- "Alexa, volume up/down."



Figure 4: Easily enjoy music with simple voice commands.

Smart Home Control

With an Alexa-compatible smart home controller (sold separately), you can control various home appliances like TVs and air conditioners using your voice.

- "Alexa, turn on the living room light."
- "Alexa, set the thermostat to 22 degrees."



Figure 5: Control compatible smart home devices with your voice.

Maintenance

- **Cleaning:** Use a soft, dry, lint-free cloth to clean your Echo device. Do not use abrasive cleaners or sprays.
- **Software Updates:** Your Echo device automatically receives software updates over Wi-Fi. Ensure your device is connected to the internet for these updates.
- **Placement:** Place your Echo on a stable surface, away from heat sources, direct sunlight, and liquids.

Troubleshooting

Issue	Solution
Echo is not powering on or light ring is off.	Ensure the power adapter is securely connected to both the Echo and a working power outlet. Try a different outlet if necessary.

Issue	Solution
Echo cannot connect to Wi-Fi.	Check your Wi-Fi password. Make sure your Echo is within range of your Wi-Fi router. Restart your router and then try setting up Wi-Fi again through the Alexa app.
Alexa is not responding to voice commands.	Ensure the microphone is not muted (light ring should not be red). Speak clearly and directly to the device. Try moving closer to the Echo.
Audio quality is poor.	Adjust the volume using the +/- buttons or voice commands. Ensure the Echo is not placed in an enclosed space that might muffle sound.

Specifications

Feature	Detail
Model Name	Amazon Echo (2nd Gen)
Connectivity	Dual-band Wi-Fi (2.4 GHz and 5 GHz), Bluetooth
Audio	2.5-inch woofer, 0.6-inch tweeter, Dolby processing, 360° omnidirectional audio
Microphones	Seven-microphone array with beamforming technology
Dimensions	Approximately 148 mm x 88 mm x 88 mm (5.8" x 3.5" x 3.5")
Weight	Approximately 821 grams (29 oz)
Power Adapter	15W

Warranty and Support

Your Amazon Echo (2nd Gen) is covered by a limited warranty. For specific warranty details, please refer to the warranty information provided with your product or visit the official Amazon support website.
For further assistance, troubleshooting, or to contact customer support, please visit theAmazon Device Support page or use the Amazon Alexa app.

© 2026 Amazon. All rights reserved. Amazon, Echo, Alexa, and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B071ZF5KCM

More documents and user manuals: **https://manuals.plus/**