Logitech G 943-000109

Logitech G POWERPLAY Wireless Charging System User Manual

Model: 943-000109

Introduction

The Logitech G POWERPLAY Wireless Charging System provides continuous wireless charging for compatible Logitech G gaming mice. This system eliminates the need for traditional charging cables, ensuring your mouse remains charged during both active use and rest periods. It integrates advanced wireless technology to deliver a seamless and responsive gaming experience.



The Logitech G POWERPLAY system, featuring the charging base and mouse pad.

What's Included

- POWERPLAY Charging Base
- POWERCORE Module
- Cloth Mouse Pad Surface
- Hard Mouse Pad Surface
- USB Cable
- User Documentation (Quick Start Guide)

Features

- Innovative POWERPLAY continuous wireless charging technology.
- Continuously charges wireless gaming mice during use.
- POWERCORE module converts compatible mice for wireless charging.
- Integrated LIGHTSPEED wireless receiver for high-performance connectivity.

- Includes both soft cloth and hard gaming mouse pad surfaces for user preference.
- Compatible with Logitech G703, G903, G502 LIGHTSPEED, G502 X PLUS, PRO X SUPERLIGHT, and more.

Setup

1. **Connect the POWERPLAY Base:** Place the POWERPLAY charging base on a flat surface. Connect the USB cable from the base to an available USB port on your computer.
2. **Select Mouse Pad Surface:** Choose between the included cloth or hard mouse pad surface. Place your preferred surface on top of the POWERPLAY base. The surfaces are designed to fit securely.
3. **Install POWERCORE Module:** For compatible Logitech G wireless mice, remove the magnetic weight door or puck from the bottom of your mouse. Insert the POWERCORE module into this slot. This module enables the mouse to receive power from the POWERPLAY base.



The POWERCORE module enables wireless charging for compatible mice.

4. **Connect Mouse:** Ensure your compatible Logitech G wireless mouse is powered on and connected to your computer via the integrated LIGHTSPEED receiver in the POWERPLAY base.



The POWERPLAY system provides continuous power to your mouse.

5. **Software Installation (Optional but Recommended):** For full customization and monitoring, download and install the Logitech G HUB software from the official Logitech G website. This software allows you to manage lighting, check battery status, and configure other settings.



The POWERPLAY system is compatible with a range of Logitech G mice.

Operating

Once set up, the POWERPLAY system provides continuous wireless power to your compatible Logitech G mouse. This means your mouse will charge while you are using it and when it is at rest on the mouse pad surface. The integrated LIGHTSPEED wireless receiver ensures a fast and reliable connection, minimizing input lag and wireless drops.



Experience uninterrupted power with the POWERPLAY system.

You can easily swap between the cloth and hard mouse pad surfaces to suit your preference for glide and control. The Logitech G HUB software allows for customization of the LIGHTSYNC RGB lighting on the POWERPLAY base and connected mouse, offering a personalized aesthetic.



Customize your lighting effects using Logitech G HUB software.



The system includes both cloth and hard mouse pad surfaces.

Maintenance

To maintain optimal performance and cleanliness of your POWERPLAY mouse pad surfaces:

- **Cleaning:** The cloth surface can be cleaned with a soft brush, mild soap, and water. Ensure it is completely dry before re-attaching to the base. The hard surface can be wiped clean with a damp cloth.
- **Surface Replacement:** If the cloth surface becomes excessively worn over time, replacement surfaces may be available from Logitech's official website.

Troubleshooting

- **Mouse Not Charging:**
  - Ensure the POWERCORE module is correctly inserted into your mouse.
  - Verify the POWERPLAY base is securely connected to a powered USB port on your computer.

- Check if your mouse is compatible with the POWERPLAY system.
- Try unplugging and replugging the POWERPLAY base's USB cable.

- **Connectivity Issues (Mouse Stuttering/Disconnecting):**
  - Ensure the Logitech G HUB software is up to date.
  - Avoid having game-controlled lighting effects enabled if you experience stuttering, as this can sometimes interfere with wireless performance. Customize your own lighting profiles instead.
  - Ensure there are no major obstructions or sources of wireless interference between the mouse and the POWERPLAY base.
- **Firmware Updates:** Occasionally, firmware updates for the POWERPLAY base or your mouse may be released via Logitech G HUB. It is recommended to keep firmware updated for optimal performance and compatibility. Be aware that some updates might temporarily affect connectivity with other LIGHTSPEED devices, requiring re-pairing.

Specifications

Attribute	Detail
Brand	Logitech G
Series	POWERPLAY Wireless Charging System for Select Logitech Gaming Mice
Model Number	943-000109
Hardware Platform	PC, PlayStation 2
Operating System Compatibility	Windows 10, Windows 7, Windows 8, Windows 8.1
Item Weight	1 pound
Product Dimensions (LxWxH)	12.6 x 0.4 x 10.8 inches
Color	Black
Power Source	Corded Electric
Special Feature	Wireless Charging
Recommended Uses	Gaming
Material	Plastic



Physical dimensions of the POWERPLAY mouse pad.

Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product or visit the official Logitech G website. For further assistance, technical support, or to access the full user guide in PDF format, please visit the Logitech G support page or refer to the provided User Guide (PDF).

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question