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**Amazon Basics LN20164-20**

## Amazon Basics 21" Hardside Carry-On Luggage Instruction Manual

Brand: Amazon Basics | Model: LN20164-20

### PRODUCT OVERVIEW

This rolling suitcase is designed for frequent travelers, offering durability, mobility, and organized storage. It features a hard shell with a scratch-resistant finish, smooth-rolling multi-directional wheels, and an expandable capacity.





Figure 1: Front view of the Amazon Basics 21" Hardside Carry-On Luggage.

## Key Features

- **CARRY-ON DESIGN:** Best for 1-5 day trips without the hassle of checking luggage; measures 14.8 x 10 x 21.7 inches, including wheels.
- **DURABLE AND RELIABLE:** Extra-thick hard shell with scratch-resistant finish guards against impact and rough handling.
- **EXPANDABLE:** Increase packing space up to 25% for added flexibility and organization.
- **ORGANIZED INTERIOR:** Keep essentials organized with an interior divider and three zippered pockets.
- **EFFORTLESS TRAVEL:** Navigate with ease thanks to four multi-directional wheels, telescoping handle, and short lift handle.

# Key features

Best for 1–5 day trips;  
expands to fit up to 25%  
more items

Extra-thick shell with a  
scratch-resistant finish

Includes 4 multi-  
directional wheels,  
telescoping handle



Figure 2: Visual representation of the luggage's key features.

## SETUP

Your Amazon Basics Hardside Carry-On Luggage comes ready for use. Follow these steps for initial preparation and packing:

### 1. Extending the Telescoping Handle

Locate the button on the top of the handle. Press and hold the button while pulling the handle upwards to extend it to your desired height. Release the button to lock the handle in place. To retract, press the button and push the handle downwards until fully collapsed.

### 2. Utilizing the Expansion Feature

The luggage features an expandable zipper to provide up to 25% more packing space. Locate the secondary zipper



running along the perimeter of the suitcase. Unzip this section to expand the luggage's depth. Zip it back up to return to its compact size.

## OPERATING

### 1. Effortless Mobility with Multi-directional Wheels

The four multi-directional spinner wheels allow for 360-degree upright rolling, eliminating the need to drag the suitcase. This provides effortless mobility in any direction, making navigation through airports and crowded spaces smooth and easy.



Figure 3: Demonstrating the smooth mobility of the luggage.

### 2. Organized Interior for Efficient Packing

The interior of the suitcase is designed for optimal organization. It includes a zippered divider to separate

compartments and three additional zippered pockets for smaller items like toiletries, socks, or accessories. This helps keep your belongings secure and tidy throughout your journey.



Figure 4: Interior view highlighting the divider and zippered pockets for organized packing.

## MAINTENANCE

### 1. Cleaning the Hard Shell

To clean the durable ABS hard shell, wipe the surface with a soft, damp cloth and mild soap. Avoid using abrasive cleaners or solvents, as these can damage the scratch-resistant finish. Dry thoroughly with a clean cloth.

### 2. Wheel and Handle Care

Regularly check the multi-directional wheels for any debris or hair that may impede smooth rolling. Clean as needed. Ensure the telescoping handle extends and retracts smoothly. If it becomes stiff, a small amount of silicone-based

lubricant can be applied to the telescoping rods.

### 3. Zipper Maintenance

Keep zippers free from dirt and debris. If zippers become difficult to operate, apply a small amount of zipper lubricant or wax to the teeth and gently work the zipper back and forth.

## TROUBLESHOOTING

### 1. Handle Sticking or Not Extending

If the telescoping handle is difficult to extend or retract, check for any obstructions in the mechanism. Ensure the release button is fully depressed. A small amount of silicone lubricant applied to the telescoping rods may also help.

### 2. Wheels Not Rolling Smoothly

Inspect the wheels for tangled hair, lint, or other debris. Carefully remove any obstructions. If the wheels are still stiff, a drop of light machine oil on the axle of each wheel can improve performance.

### 3. Zippers Jamming

Avoid overpacking the suitcase, as this can put excessive strain on the zippers. If a zipper jams, gently pull the fabric away from the zipper teeth and try to move the slider. Do not force it. Applying a pencil lead or zipper lubricant can also help.

## DETAILED SPECIFICATIONS

# Dimensions

## Carry-On



Figure 5: Dimensions of the Amazon Basics 21" Hardside Carry-On Luggage.

| Specification      | Value                   |
|--------------------|-------------------------|
| Product Dimensions | 14.8 x 10 x 21.7 inches |
| Item Weight        | 6.8 pounds              |
| Department         | unisex-adult            |
| Manufacturer       | Amazon                  |
| ASIN               | B071VG5N9D              |
| Country of Origin  | Cambodia                |
| Item model number  | LN20164-20              |
| Capacity           | 34 Liters               |

## **WARRANTY AND SUPPORT**

For detailed warranty information, please refer to the official Warranty document provided by Amazon Basics. You can access it via the link below:

**[Download Warranty \(PDF\)](#)**

For further assistance or support, please visit the official Amazon Basics store or contact Amazon customer service.