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Microsoft FJX-00001

Microsoft Surface Pro (5th Gen) Model FJX-00001 User Manual

Comprehensive Guide for Setup, Operation, and Maintenance

1. PRODUCT OVERVIEW

The Microsoft Surface Pro (5th Gen) is a versatile 2-in-1 device designed to combine the performance of a laptop with the portability of a tablet. This model features an Intel Core i5 processor, 8GB of RAM, and 256GB of storage, running on Windows 10 Professional. Its stunning PixelSense display supports both pen and touch input, making it suitable for a wide range of tasks from productivity to creative work.

Key Features:

- 7th generation Intel Core i5 Processor for robust performance.
- 8GB RAM and 256GB SSD for efficient multitasking and storage.
- Up to 13.5 hours of video playback battery life.
- Lightweight design, starting at 1.69 lbs (for m3 model, this i5 model is 1.7 lbs).
- 12.3-inch PixelSense touchscreen display (2736 x 1824 pixels).
- Integrated kickstand for adjustable viewing angles.
- Wireless connectivity: Wi-Fi (IEEE 802.11 a/b/g/n/ac) and Bluetooth 4.1.

2. PACKAGE CONTENTS

Upon opening your Microsoft Surface Pro (5th Gen) package, you should find the following items:

- Microsoft Surface Pro device
- Power Supply Unit
- Quick Start Guide
- Safety and Warranty Documents

Note: Surface Pro Signature Type Cover and Microsoft Surface Pen are sold separately.

3. SETUP

3.1. Initial Power On

To power on your Surface Pro for the first time, press and hold the power button located on the top edge of the device. The screen will illuminate, and you will be guided through the initial Windows setup process, including language selection, network connection, and user account creation.



Image: Microsoft Surface Pro (5th Gen) displaying the lock screen.

3.2. Attaching the Type Cover (Optional)

If you have a Surface Type Cover, align the magnetic connector on the keyboard with the bottom edge of your Surface Pro. The magnets will snap the keyboard into place. The Type Cover not only provides a physical keyboard and trackpad but also acts as a protective cover for the screen when closed.

3.3. Charging Your Device

Connect the Power Supply Unit to the charging port located on the right side of your Surface Pro. The magnetic connector will securely attach. Plug the other end of the power supply into a wall outlet. The battery indicator on the screen will show the charging status. Ensure the device is adequately charged before extensive use.

4. OPERATING YOUR SURFACE PRO

4.1. Touchscreen and Pen Interaction

The Surface Pro features a responsive PixelSense touchscreen. You can navigate Windows, open applications, and interact with content using touch gestures. If you have a Microsoft Surface Pen (sold separately), you can use it for precise input, drawing, writing, and annotating documents directly on the screen.

4.2. Adjusting the Kickstand

The integrated kickstand on the back of the Surface Pro allows you to adjust the viewing angle. Gently pull out the kickstand from the back of the device. It can be set to various angles, from an upright laptop-like position to a nearly flat studio mode for writing and drawing.

4.3. Connecting Peripherals

The Surface Pro (5th Gen) includes a USB 3.0 port for connecting accessories such as external drives, mice, or keyboards. An audio jack is also available for headphones or external speakers. The Surface Connect port is used for charging and can also connect to a Surface Dock (sold separately) for expanded connectivity options.

5. MAINTENANCE

5.1. Cleaning Your Surface Pro

- Use a soft, lint-free cloth dampened with water or an approved screen cleaner to wipe the screen.
- For the body, use a soft, dry cloth. Avoid abrasive materials or harsh chemicals.
- Keep ports free of dust and debris.

5.2. Battery Care

- To maximize battery lifespan, avoid extreme temperatures.
- Periodically allow the battery to discharge below 20% before recharging.
- For long-term storage, charge the device to about 50% and store in a cool, dry place.

5.3. Software Updates

Regularly check for and install Windows updates to ensure your device has the latest security patches, features, and performance improvements. Go to Settings > Update & Security > Windows Update.

6. TROUBLESHOOTING

6.1. Device Not Turning On

- Ensure the device is charged. Connect the power adapter and wait a few minutes before attempting to power on.
- Perform a two-button shutdown: Press and hold the volume-up button and the power button

simultaneously for at least 15 seconds, then release both. Wait 10 seconds, then press the power button again to turn on the Surface.

6.2. Screen Issues

- If the screen is unresponsive, try restarting the device.
- Check for display driver updates through Windows Update or the Microsoft support website.

6.3. Connectivity Problems

- For Wi-Fi issues, try restarting your router and the Surface Pro.
- For Bluetooth issues, ensure Bluetooth is enabled in settings and try re-pairing the device.

7. SPECIFICATIONS

Feature	Detail
Brand	Microsoft
Model Name	Surface Pro
Item Model Number	FJX-00001
Operating System	Windows 10 Professional
Standing Screen Display Size	12.3 Inches
Screen Resolution	2736 x 1824 pixels
Processor	3.5 GHz Intel Core i5 (7th Gen)
RAM	8 GB SDRAM
Memory Speed	2400 MHz
Hard Drive	256 GB SSD
Graphics Coprocessor	Intel UHD Graphics 620
Wireless Type	802.11b, 802.11g, 802.11n, 802.11ac, Bluetooth 4.1
Number of USB 3.0 Ports	1
Average Battery Life	13.5 Hours
Item Weight	1.7 pounds
Product Dimensions	11.5 x 0.33 x 7.93 inches
Color	Black
Rear Webcam Resolution	8 MP

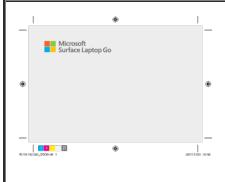
8. WARRANTY AND SUPPORT

Your Microsoft Surface Pro (5th Gen) comes with a standard manufacturer's warranty. Please refer to the 'Safety and Warranty Documents' included in your package for specific terms and conditions, including warranty duration and coverage details.

For technical support, troubleshooting assistance, or further information, please visit the official Microsoft Support website or contact Microsoft customer service. Keep your device's serial number (located on the back of the device or in system settings) handy when seeking support.

Related Documents - FJX-00001

	<p><u>Microsoft Surface Laptop Teardown and Disassembly Guide</u></p> <p>A comprehensive guide detailing the disassembly process of the Microsoft Surface Laptop, including component identification, internal structure, and repairability assessment.</p>
	<p><u>Microsoft Surface Charging Port Replacement Guide</u></p> <p>Detailed step-by-step instructions for replacing the charging port on a Microsoft Surface RT (1st Gen) tablet. Includes required tools, parts, and visual descriptions of each repair stage.</p>
	<p><u>Microsoft ME-MPP303 Stylus Pen for Surface - User Manual & Specifications</u></p> <p>User manual and specifications for the Microsoft ME-MPP303 Stylus Pen, compatible with various Surface devices. Details include auto-sleep feature, material, and printing specifications.</p>
	<p><u>Microsoft Surface Go 3 Quick Start Guide</u></p> <p>A concise guide to setting up and using your Microsoft Surface Go 3, including information on Windows Hello and battery health.</p>
	<p><u>How to Connect to Bluetooth on Windows 11</u></p> <p>A comprehensive guide detailing two methods to enable and connect Bluetooth devices on a Windows 11 PC, including step-by-step instructions and visual descriptions.</p>



[Microsoft Surface Laptop Go Quick Start Guide](#)

Get started with your Microsoft Surface Laptop Go. This guide covers setup, Windows Hello, battery health, safety information, and warranty details.