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› [Zojirushi CW-PZQ30H 3.0L Electric Airpot Instruction Manual](#)

ZOJIRUSHI CW-PZQ30H

Zojirushi CW-PZQ30H 3.0L Electric Airpot Instruction Manual

Model: CW-PZQ30H

1. INTRODUCTION

Thank you for purchasing the Zojirushi CW-PZQ30H 3.0L Electric Airpot. This manual provides essential information for the safe and efficient operation, maintenance, and care of your new appliance. Please read these instructions thoroughly before use and retain them for future reference.

The Zojirushi CW-PZQ30H is designed to boil water and keep it warm at selected temperatures, offering convenience for various hot water needs.

2. IMPORTANT SAFETY INSTRUCTIONS

To prevent personal injury or property damage, always follow basic safety precautions when using electrical appliances. This includes, but is not limited to, the following:

- **Read all instructions:** Familiarize yourself with the appliance's functions and safety warnings.
- **Electrical Safety:** Ensure the voltage rating of the airpot matches your local power supply. Do not immerse the airpot, power cord, or plug in water or other liquids. Do not operate with a damaged cord or plug.
- **Hot Surfaces:** The exterior of the airpot becomes hot during operation. Avoid touching hot surfaces directly. Use handles and knobs.
- **Steam Vent:** Keep hands and face away from the steam vent during boiling and dispensing to avoid burns.
- **Placement:** Place the airpot on a stable, flat, heat-resistant surface, away from edges and out of reach of children. Do not place near heat sources or on a hot stove.
- **Water Level:** Do not fill above the 'MAX' water level indicator or below the 'MIN' level. Overfilling can cause boiling water to overflow.
- **Children:** This appliance is not intended for use by children. Close supervision is necessary when any appliance is used near children.
- **Maintenance:** Unplug the airpot from the outlet before cleaning and allow it to cool completely.
- **Intended Use:** Use the airpot only for boiling and keeping water warm. Do not use it for other liquids like milk,

soup, or coffee.

3. PARTS IDENTIFICATION

Familiarize yourself with the components of your Zojirushi Electric Airport:





Image 1: Front view of the Zojirushi CW-PZQ30H Electric Airpot. This image displays the main body, control panel with temperature settings (60°C, 98°C), boil and reboil buttons, and the water level indicator on the side.

- **Lid:** Removable lid for filling and cleaning.
- **Steam Vent:** Located on the lid, releases steam during boiling.
- **Dispensing Button:** Activates water dispensing.
- **Control Panel:** Includes buttons for temperature settings (98°C / 60°C), Boil, Reboil, and Set for timer.
- **Water Level Indicator:** Transparent window on the side to show current water volume.
- **Handle:** For carrying the airpot.
- **Power Cord Inlet:** Located at the back for connecting the detachable power cord.





Image 2: Rear view of the Zojirushi CW-PZQ30H Electric Airpot, showing the power cord inlet and the detachable power cord. The product label with safety markings is also visible.

4. INITIAL SETUP AND PREPARATION

- Unpack:** Carefully remove the airpot and all accessories from the packaging. Retain packaging for future transport or storage.
- Initial Cleaning:** Wash the interior of the airpot and the lid with warm water and a mild dishwashing detergent. Rinse thoroughly and wipe dry. Do not immerse the main body in water.
- Placement:** Place the airpot on a stable, level, and heat-resistant surface, ensuring adequate ventilation around the unit.
- Fill with Water:** Open the lid and fill the airpot with fresh, clean water up to the 'MAX' line indicated on the water level gauge. Do not overfill.
- Connect Power:** Securely attach the power cord to the airpot's power inlet, then plug the other end into a grounded electrical outlet.

5. OPERATING INSTRUCTIONS

5.1 Boiling Water

1. After filling with water and connecting power, the airpot will automatically begin boiling.
2. The 'Boil' indicator light will illuminate. Once boiling is complete, the light will turn off, and the airpot will switch to the selected 'Keep Warm' temperature.
3. To reboil water that has been kept warm, press the 'Reboil' button.

5.2 Keep Warm Temperature Settings

The Zojirushi CW-PZQ30H offers two 'Keep Warm' temperature settings:

- **98°C (208°F)**: Ideal for most hot beverages and instant foods.
- **60°C (140°F)**: Suitable for specific uses where a lower temperature is desired.

To select a temperature, press the 'Set' button repeatedly until the desired temperature indicator (98°C or 60°C) illuminates.

5.3 Energy Saving Timer (7 hours)

The 7-hour Energy Saving Timer allows the airpot to complete boiling and then automatically turn off the heating element for 7 hours, resuming 'Keep Warm' operation afterward. This saves energy during periods when hot water is not immediately needed.

1. While the airpot is boiling or keeping warm, press the 'Set' button until the 'Timer' indicator light illuminates.
2. The airpot will boil the water, then enter the 7-hour timer mode. After 7 hours, it will automatically resume 'Keep Warm' at the previously selected temperature.

5.4 De-chlorinate Mode

The 'De-chlorinate' mode extends the boiling time to reduce chlorine and musty odors from tap water, resulting in better-tasting water.

1. To activate, press the 'Boil' button. The airpot will automatically engage the de-chlorinate function during the boiling cycle.
2. The boiling process will take slightly longer than usual.

5.5 Dispensing Water

To dispense hot water:

1. Ensure the airpot is plugged in and the water is hot.
2. Place a cup or container under the dispensing spout.
3. Press and hold the 'Dispense' button. Water will flow from the spout. Release the button to stop dispensing.

6. CLEANING AND CARE

Regular cleaning ensures optimal performance and longevity of your airpot.

6.1 Exterior Cleaning

1. Unplug the airpot and allow it to cool completely.
2. Wipe the exterior with a soft, damp cloth. For stubborn stains, use a mild detergent.
3. Do not use abrasive cleaners, scouring pads, or chemical solvents, as these can damage the surface.

6.2 Interior Cleaning (Descaling)

Mineral deposits (scale) can build up inside the airpot over time, affecting performance and taste. Descaling regularly, especially in hard water areas.

1. Fill the airpot with water up to the 'MAX' line.
2. Add a descaling agent specifically designed for electric kettles or airpots (e.g., citric acid). Follow the descaling agent's instructions for quantity.
3. Boil the water with the descaling agent. Let it sit for the recommended time (usually 30-60 minutes).
4. Empty the airpot and rinse the interior thoroughly several times with clean water to remove all descaling residue.
5. Perform a 'clean boil' by filling with fresh water and boiling it, then discarding the water. Repeat if necessary.

6.3 Lid Gasket Check

Periodically check the lid gasket for any signs of wear, cracks, or damage. A damaged gasket can affect the airpot's efficiency and cause steam leakage. If damaged, contact customer support for replacement.

7. TROUBLESHOOTING

If you encounter issues with your Zojirushi Electric Airpot, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Airpot does not heat or turn on.	Not plugged in; power outage; faulty outlet.	Ensure power cord is securely plugged in. Check circuit breaker or try another outlet.
Water is not boiling or taking too long.	Insufficient water; heavy scale buildup; lid not closed properly.	Ensure water level is above 'MIN'. Descale the interior. Close the lid securely.
Water dispensing is weak or slow.	Low water level; dispensing button not fully pressed; clogged spout.	Refill water. Press the dispense button firmly. Clean the dispensing spout.
Unusual odor or taste in water.	New appliance odor; scale buildup; water quality.	Perform initial cleaning. Descale the interior. Use 'De-chlorinate' mode. Use filtered water.

If the problem persists after attempting these solutions, please contact Zojirushi customer support.

8. SPECIFICATIONS

- **Model:** CW-PZQ30H
- **Brand:** Zojirushi
- **Capacity:** 3.0 Liters
- **Keep Warm Settings:** 98°C (208°F), 60°C (140°F)
- **Special Features:** Energy Saving Timer (7 hours), De-chlorinate Mode, Temperature Control
- **Dimensions (approx.):** 39 cm (Height) x 25.4 cm (Width) x 25.4 cm (Depth)
- **Weight (approx.):** 2.78 kg



Image 3: Diagram illustrating the approximate dimensions of the Zojirushi CW-PZQ30H Electric Airpot, showing a height of 15 inches (38 cm).

9. WARRANTY INFORMATION

This Zojirushi CW-PZQ30H Electric Airpot comes with a **1 Year Local (Singapore) Warranty** from the date of purchase. This warranty covers manufacturing defects under normal household use.

Please retain your proof of purchase for warranty claims. The warranty does not cover damage resulting from misuse, accident, alteration, neglect, commercial use, or unauthorized repair.

10. CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries regarding your Zojirushi CW-PZQ30H Electric Airpot, please contact your local Zojirushi authorized service center or retailer.

You may also visit the official Zojirushi website for additional product information and support resources.