QCY QCY-QY25

QCY QY25 Sport Music Neckband Wireless Bluetooth Earphone User Manual

Model: QCY-QY25

Introduction

Thank you for choosing the QCY QY25 Sport Music Neckband Wireless Bluetooth Earphone. This manual provides detailed instructions on how to set up, operate, and maintain your new earphones. Please read this manual carefully before use to ensure optimal performance and longevity of your device.

The QCY QY25 features Bluetooth V4.1 connectivity, a comfortable neckband design, and a unique vibration function for incoming calls, making it ideal for sports and daily use. It is also waterproof with an IPX5 rating.

Package Contents

Please check the package for the following items:

- QCY QY25 Neckband Wireless Bluetooth Earphone
- Ear Cushions (various sizes)
- USB Charging Cable
- User Manual (this document)

If any items are missing or damaged, please contact your retailer.

Product Overview

Familiarize yourself with the components and controls of your QCY QY25 earphones.



Image: Front view of the QCY QY25 neckband earphones, showing the flexible neckband, earbuds, and control modules on each side.



Image: Top-down view of the QCY QY25 neckband earphones, highlighting the ergonomic design of the neckband and the magnetic earplugs.



Image: Angled view of the QCY QY25 neckband earphones, showing the control buttons located on the right module of the neckband.

Controls and Indicators

- **Power Button/Multi-function Button (MFB):** Used for powering on/off, play/pause, answering/ending calls.
- **Volume Up (+):** Increase volume, next track (long press).
- **Volume Down (-):** Decrease volume, previous track (long press).
- **LED Indicator:** Shows power status, pairing mode, charging status.
- **Micro-USB Charging Port:** For charging the device.
- **Microphone:** For hands-free calls.
- **Magnetic Earplugs:** For secure storage and strong bass.

Setup

Charging the Earphones

1. Connect the micro-USB end of the charging cable to the charging port on the QCY QY25 earphones.
2. Connect the USB-A end of the charging cable to a USB power adapter (5V/1A recommended) or a computer's USB port.
3. The LED indicator will show a solid red light during charging.
4. Charging is complete when the LED indicator turns blue or off.
5. A full charge typically takes **1-2 hours**.

Note: *Ensure the earphones are fully charged before first use.*

Pairing with a Bluetooth Device

1. Ensure the earphones are turned off.
2. Press and hold the Multi-function Button (MFB) for approximately 5-7 seconds until the LED indicator flashes red and blue alternately. This indicates the earphones are in pairing mode.
3. On your Bluetooth-enabled device (smartphone, tablet, computer), go to the Bluetooth settings and turn Bluetooth on.
4. Search for available devices. You should see "QCY-QY25" or "QCY QY25" in the list.

5. Select "QCY-QY25" to connect. If prompted for a password, enter "0000".
6. Once successfully paired, the LED indicator will flash blue slowly, and you may hear a voice prompt confirming the connection.

Note: *The earphones will automatically attempt to reconnect to the last paired device when powered on, if the device's Bluetooth is active and within range.*

Operating Instructions

Power On/Off

- **Power On:** Press and hold the MFB for about 3 seconds until the blue LED flashes and you hear a voice prompt.
- **Power Off:** Press and hold the MFB for about 3-4 seconds until the red LED flashes and you hear a voice prompt.

Music Playback

- **Play/Pause:** Short press the MFB.
- **Next Track:** Long press the Volume Up (+) button.
- **Previous Track:** Long press the Volume Down (-) button.
- **Volume Up:** Short press the Volume Up (+) button.
- **Volume Down:** Short press the Volume Down (-) button.

Call Handling

- **Answer Call:** Short press the MFB when a call comes in.
- **End Call:** Short press the MFB during a call.
- **Reject Call:** Long press the MFB for about 2 seconds when a call comes in.
- **Redial Last Number:** Double-press the MFB.
- **Mute/Unmute:** During a call, short press the Volume Up (+) and Volume Down (-) buttons simultaneously.
- **Switch Call to Phone/Earphones:** During a call, long press the MFB for about 2 seconds.

Vibration Function

The QCY QY25 features an incoming call vibration function. When a call is received, the neckband will vibrate to alert you, even if the earphones are not in your ears.

Maintenance

Cleaning

- Use a soft, dry, lint-free cloth to clean the earphones.
- For stubborn dirt, slightly dampen the cloth with water. Do not use harsh chemicals or abrasive cleaners.
- Regularly clean the ear tips and earbud mesh to prevent wax buildup, which can affect sound quality.

Storage

- Store the earphones in a cool, dry place, away from extreme temperatures and direct sunlight.
- When not in use, it is recommended to store them in a protective pouch to prevent damage.
- Avoid placing heavy objects on the earphones.

Battery Care

- To preserve battery life, charge the earphones at least once every three months if not used regularly.
- Avoid fully discharging the battery frequently.

Troubleshooting

Problem	Possible Cause	Solution
Earphones do not power on.	Low battery.	Charge the earphones for 1-2 hours.
Cannot pair with device.	Earphones not in pairing mode; Bluetooth off on device; device too far.	Ensure earphones are in pairing mode (flashing red/blue). Turn on Bluetooth on your device. Move device closer to earphones (within 10 meters).
No sound or low volume.	Volume too low; earphones not connected; ear tips blocked.	Adjust volume on earphones and device. Reconnect earphones. Clean ear tips and mesh.
Intermittent connection.	Interference; device too far; low battery.	Move away from sources of interference (Wi-Fi routers, other Bluetooth devices). Keep device within range. Charge earphones.
Call vibration not working.	Feature might be disabled (unlikely for this model); software glitch.	Ensure earphones are connected. Try restarting both earphones and the connected device.

Specifications

Model	QCY-QY25
Brand	QCY
Connectivity	Bluetooth V4.1
Charging Time	1-2 hours
Music Playback Time	5-7 hours
Battery Type	Lithium Ion
Water Resistance	IPX5 (Waterproof and Splash Proof)
Material	Metal (earplugs)
Item Weight	320 g

Warranty and Support

QCY products are designed with quality and performance in mind. For warranty information and technical support, please refer to the warranty card included with your purchase or visit the official QCY website.

For further assistance, you may contact your local retailer or the QCY customer service team.

Website: www.qcy.com