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BWE 9310-ORB

BWE 360° Swivel Bathroom Vessel Sink Faucet (Model 9310-ORB) Instruction Manual

Oil Rubbed Bronze Finish

Introduction

Thank you for choosing the BWE 360° Swivel Bathroom Vessel Sink Faucet. This manual provides essential information for the safe and proper installation, operation, and maintenance of your new faucet. Please read these instructions thoroughly before beginning installation and retain them for future reference.



Image: The BWE 360° Swivel Bathroom Vessel Sink Faucet in Oil Rubbed Bronze, installed on a countertop with a white vessel sink.

Important Safety Information

- Always turn off the main water supply before installing or performing any maintenance on the faucet.
- Wear appropriate personal protective equipment, such as safety glasses, during installation.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Ensure all connections are secure to prevent leaks. Do not overtighten.

Package Contents

Verify that all components are present before beginning installation:

- Faucet Body with Handle
- Pop-Up Drain Assembly (without overflow)
- Hot and Cold Water Supply Lines
- Mounting Hardware (gasket, washer, nut)

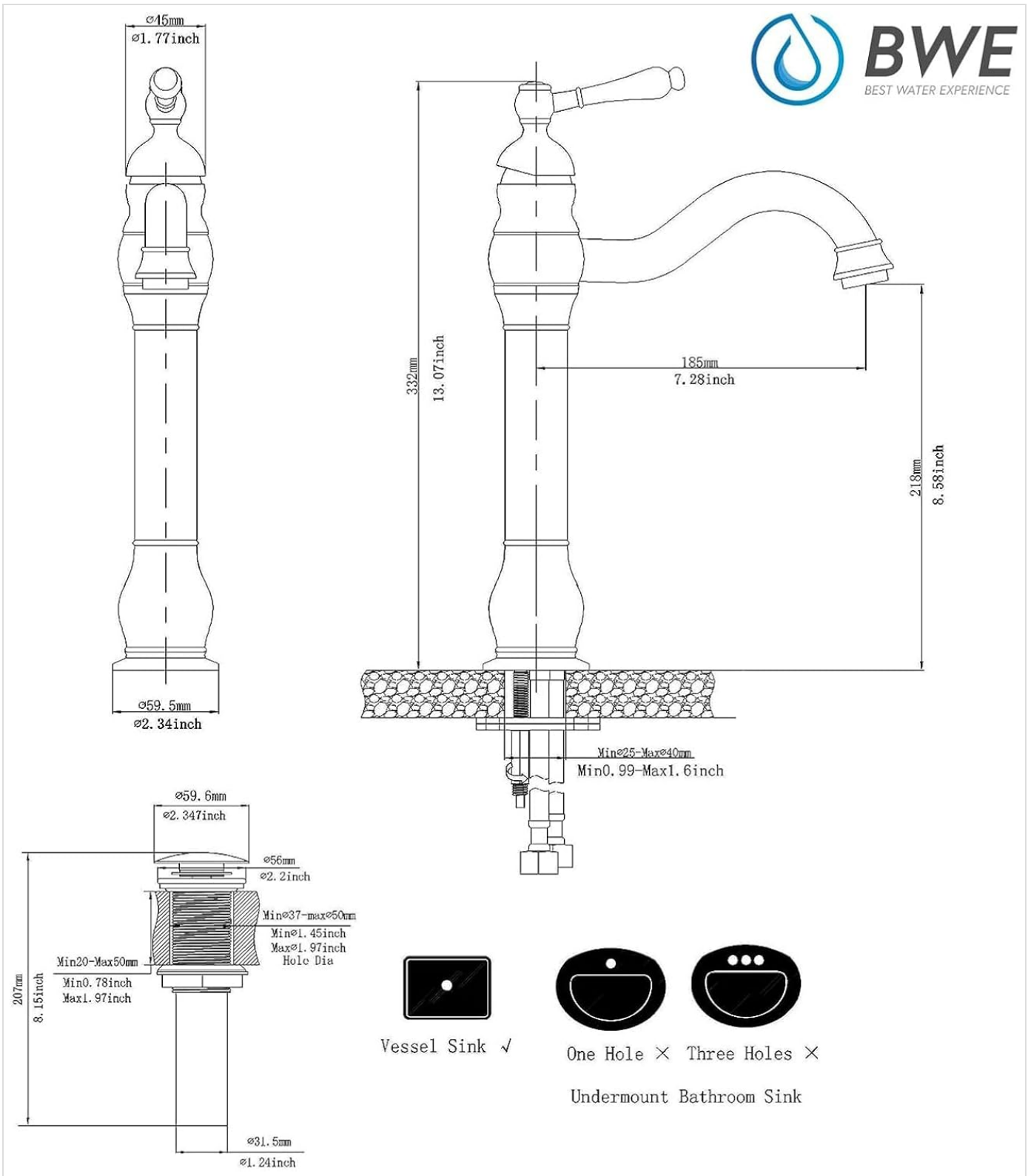


Image: All included components laid out, including the faucet body, handle, pop-up drain, and braided supply lines.

Specifications

Brand	BWE
Model Name	9310-ORB
Finish Type	Oil Rubbed Bronze
Material	Brass
Mounting Type	Deck Mount
Number of Handles	1
Hole Count	1
Spout Height	5.5 Inches
Spout Reach	12.6 Inches
Item Weight	2.8 Pounds



Image: Detailed technical drawing showing the dimensions of the faucet and pop-up drain, along with compatibility for vessel sinks and single-hole installations.

Setup and Installation

Pre-Installation

- Ensure the water supply is turned off at the main valve.
- Clear the area under the sink for easy access.
- Gather necessary tools: adjustable wrench, plumber's putty or silicone sealant, screwdriver, tape measure.

Faucet Installation

1. **Prepare the Mounting Surface:** Clean the faucet hole on your vessel sink or countertop.
2. **Install the Faucet:** Place the rubber gasket on the bottom of the faucet body. Insert the faucet into the mounting hole.
3. **Secure the Faucet:** From underneath the sink, slide the metal washer and then the mounting nut onto the threaded shank. Hand-tighten the nut, then use an adjustable wrench to secure it firmly, ensuring the faucet is aligned correctly.

4. **Connect Water Supply Lines:** Attach the hot and cold water supply lines to the corresponding inlets on the faucet body. Hand-tighten, then use a wrench to gently tighten an additional quarter turn. Connect the other ends of the supply lines to your hot and cold water shut-off valves.

Pop-Up Drain Installation

This faucet includes a pop-up drain assembly without an overflow. It is designed for vessel sinks that do not have a spillway hole.

1. **Apply Sealant:** Apply a bead of plumber's putty or silicone sealant around the underside of the drain flange.
2. **Insert Drain:** Insert the drain flange into the drain hole of the sink.
3. **Assemble from Below:** From underneath the sink, slide the rubber washer, then the friction washer, and finally the mounting nut onto the drain body. Hand-tighten the nut, then use a wrench to secure it. Wipe away any excess sealant.
4. **Connect to P-Trap:** Connect the bottom of the pop-up drain assembly to your P-trap and waste line.



Image: The BWE faucet installed on a vessel sink, demonstrating its height and reach.

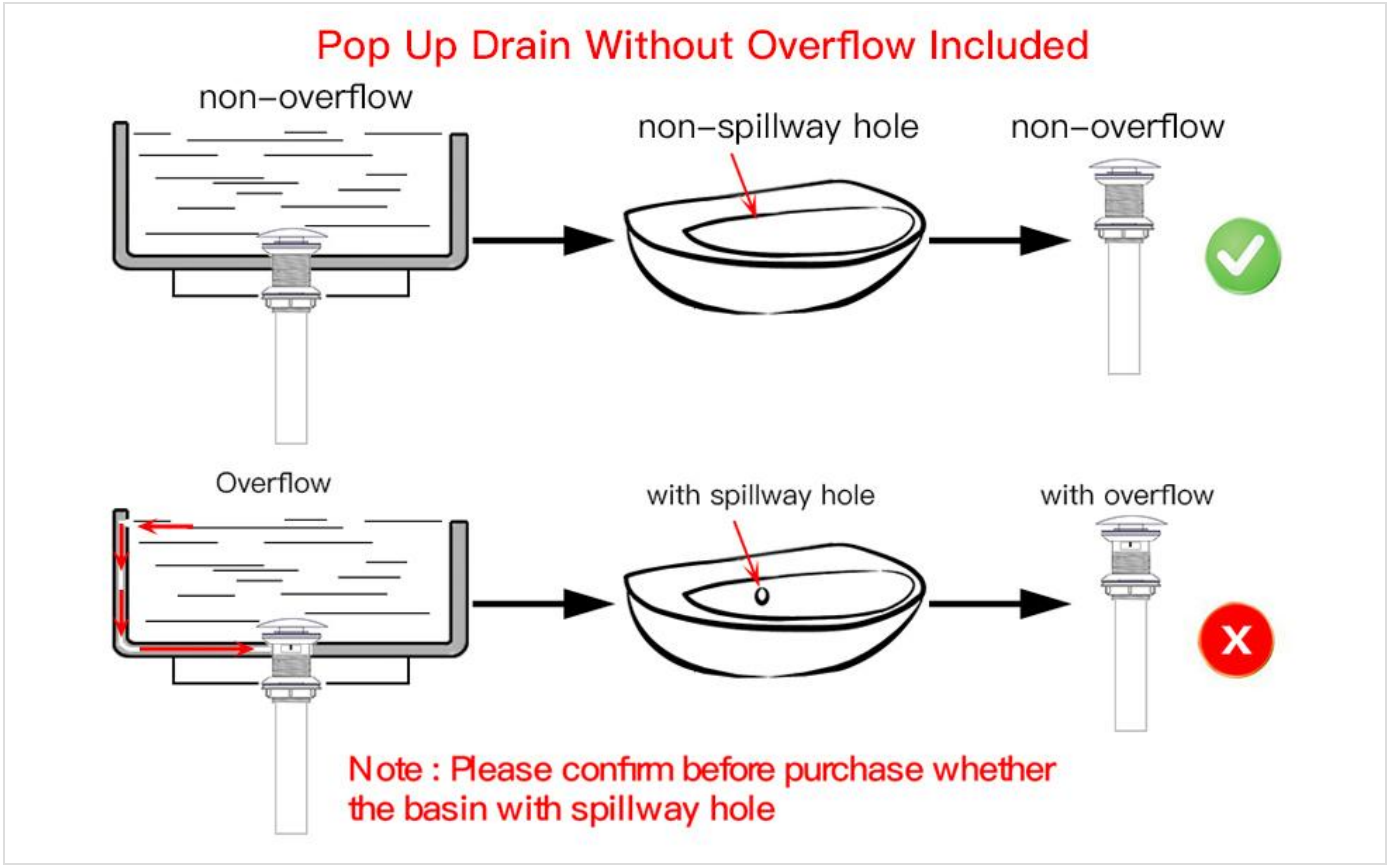


Image: A diagram illustrating the correct use of the included pop-up drain for sinks without an overflow hole, and incorrect use for sinks with an overflow hole.

Post-Installation

- Slowly turn on the main water supply.
- Check all connections for leaks. If leaks occur, gently tighten the connections.
- Remove the aerator and turn on the water to flush out any debris from the lines. Turn off the water, reattach the aerator.

Operating Instructions

Your BWE faucet features a single handle for easy control of water flow and temperature, and a 360° swivel spout for enhanced versatility.

- **Water Flow Control:** Lift the handle upwards to increase water flow. Push the handle downwards to decrease or stop water flow.
- **Temperature Control:** Move the handle to the left for hot water and to the right for cold water. Adjust the handle position between left and right to achieve your desired water temperature.
- **Swivel Spout:** The faucet spout can rotate 360 degrees, allowing you to direct the water flow as needed for various tasks or to move the spout out of the way.

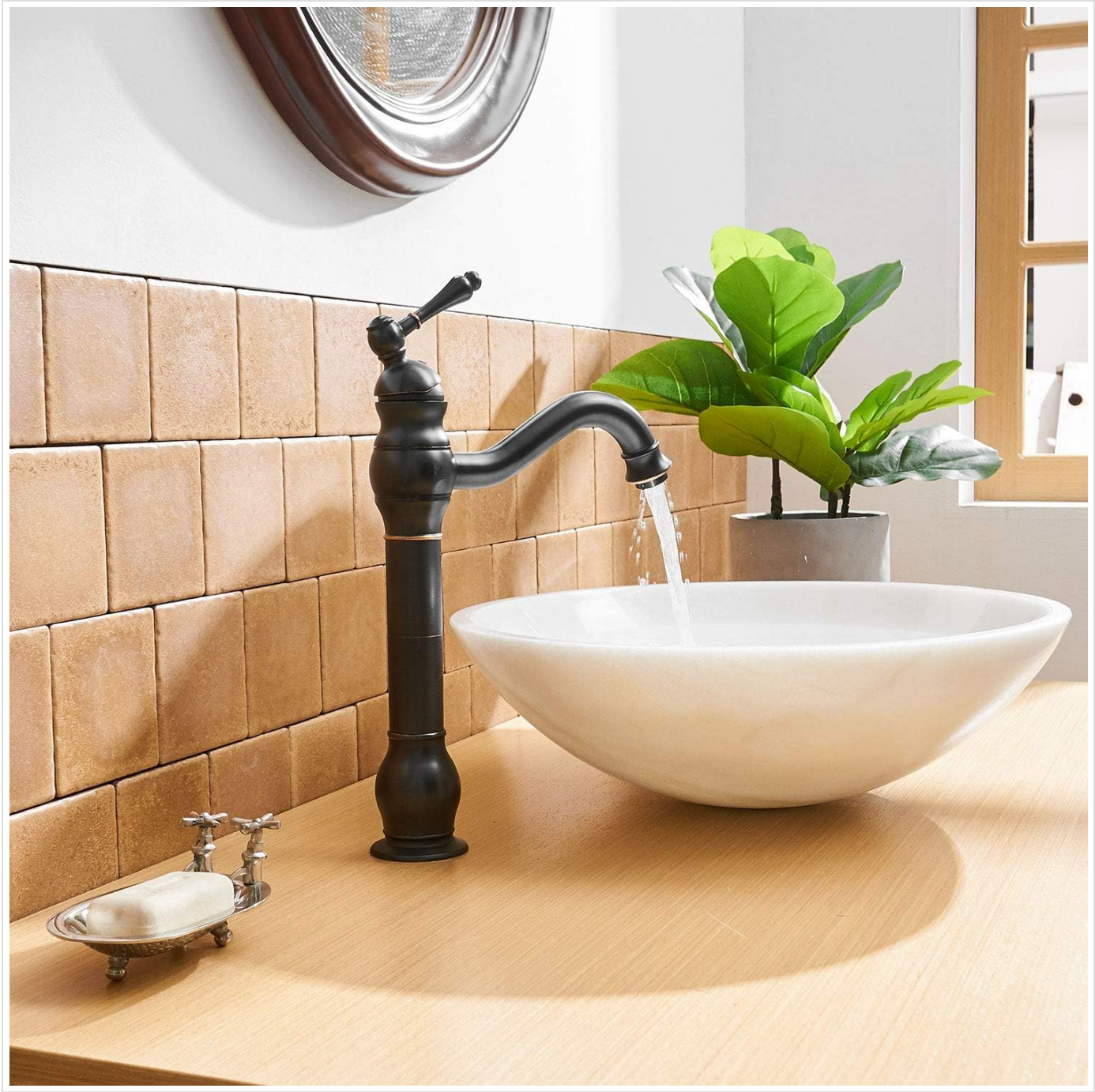


Image: A close-up view of the BWE faucet with water flowing from the spout, highlighting its design and functionality.

Maintenance

Proper care and cleaning will ensure the longevity and appearance of your BWE faucet.

- **Regular Cleaning:** Clean the faucet regularly with a soft cloth and mild soap. Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.
- **Oil Rubbed Bronze Finish Care:** The oil rubbed bronze finish is hand-drawn, giving each product a unique appearance with bronze-colored edges. To maintain its distinctive look, avoid strong detergents or polishes that are not specifically designed for oil rubbed bronze.
- **Aerator Maintenance:** Periodically unscrew the aerator from the spout and clean any mineral deposits or debris that may have accumulated. This helps maintain optimal water flow.



Image: A graphic with 'Warm Tips' explaining that the oil rubbed bronze finish is hand-drawn, resulting in unique bronze-colored edges and variations due to the handmade process.

Troubleshooting

If you encounter any issues with your faucet, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator; partially closed shut-off valve; debris in supply lines.	Clean the aerator. Ensure shut-off valves are fully open. Flush supply lines.
Leaks at Connections	Loose connections; worn washers.	Gently tighten connections. Replace worn washers if necessary.
Faucet Drips	Worn cartridge.	Contact customer support for a replacement cartridge.

Handle Stiffness	Mineral buildup in cartridge.	Flush the system or replace the cartridge if needed.

If the problem persists after attempting these solutions, please contact customer support or a qualified plumber.

Warranty Information

Specific warranty details for the BWE 360° Swivel Bathroom Vessel Sink Faucet (Model 9310-ORB) are not provided within this manual. For information regarding warranty coverage, terms, and conditions, please refer to the warranty card included with your product packaging or contact BWE customer support directly.

Customer Support

For further assistance, technical support, or to inquire about replacement parts, please contact BWE customer service. Have your product model number (9310-ORB) and purchase date ready when contacting support.
Contact information can typically be found on the product packaging, the manufacturer's official website, or your purchase receipt.

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