

## Gaggia RI9700/64

# Gaggia Babila RI9700/64 Espresso Machine Instruction Manual

MODEL: RI9700/64

## Introduction

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The Gaggia Babila RI9700/64 is a fully automatic espresso machine designed for home use, offering a wide range of programmable coffee and milk-based beverages. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your machine to ensure optimal performance and longevity.

### Key Features:

- One-touch brewing and frothing for various beverages.
- Integrated milk carafe with automatic frothing and cleaning.
- Manual steam wand for customized milk frothing and hot water dispensing.
- Large 50.7 oz removable water reservoir and 10.58 oz bean hopper.
- Removable brew unit for easy cleaning and maintenance.
- 8 programmable one-touch drink options.
- Adjustable flow control for brewing customization.



Figure 1: Front view of the Gaggia Babila RI9700/64 Espresso Machine.

## Setup

1. **Unpacking:** Carefully remove all packaging materials and ensure all components are present.
2. **Placement:** Place the machine on a stable, level surface away from heat sources and direct sunlight. Ensure adequate ventilation.
3. **Water Reservoir:** Fill the 50.7 oz removable water reservoir with fresh, cold water. An AquaClean water filter is included and can be installed for purified water.

## Top-Loading Water Reservoir

- 50.7oz capacity
- Includes 1 AquaClean water filter
- Easy to remove for refilling & cleaning



*Figure 2: Top-loading water reservoir with AquaClean filter.*

4. **Bean Hopper:** Open the bean hopper lid and fill with whole coffee beans. The hopper has a 10.58 oz capacity.



*Figure 3: Bean hopper with integrated ceramic burr grinder and bypass doser.*

5. **Milk Carafe:** Fill the integrated milk carafe with milk up to the MAX line. Attach it securely to the machine.

## Auto or manual milk frothing

- Automatic milk frothing for one-touch, milk-based drinks
- Detachable and auto-cleaning carafe
- Manual steam wand for customized drinks



*Figure 4: Integrated milk carafe for automatic milk frothing.*

6. **Power On:** Plug the machine into a grounded electrical outlet. The machine will perform an initial rinse cycle.

## Operating Instructions

The Gaggia Babila features an intuitive control panel with a simple LCD display and one-touch buttons for various beverages.

# Simple, stylish LCD display

- 8 programmable brewing options for espresso, lattes, cappuccinos & more
- Set aroma strength
- 5 temp. settings
- Stand by mode



Figure 5: Control panel with LCD display and beverage selection buttons.

## Brewing a Beverage:

1. **Select Drink:** Choose your desired beverage from the one-touch buttons (Espresso, Espresso Lungo, Coffee, Cappuccino, Latte Macchiato, Latte, Flat White, Ristretto).
2. **Customize (Optional):** For some drinks, you can adjust settings like aroma strength, temperature, and volume using the menu options on the LCD display. The flow adjustment dial allows for further customization of brewing.
3. **Start Brewing:** Press the selected beverage button. The machine will automatically grind the beans, brew, and dispense the drink.

## Specific Drink Preparations:

- **Espresso:** Place a cup under the dispenser and press the 'Espresso' button.

*Video: How to make an Espresso with the Gaggia Babila.*

- **Coffee:** Place a cup under the dispenser and press the 'Coffee' button.

*Video: How to make a Coffee with the Gaggia Babila.*

- **Americano:** First, brew an espresso. Then, select 'Special Drinks' and choose 'Hot Water' to add the desired amount of hot water to your espresso.

*Video: How to make an Americano with the Gaggia Babila.*

- **Cappuccino:** Ensure the milk carafe is filled and attached. Place a cup under the dispenser and press the 'Cappuccino' button.

*Video: How to make a Cappuccino with the Gaggia Babila.*

- **Latte:** Ensure the milk carafe is filled and attached. Place a cup under the dispenser and press the 'Latte' button.

*Video: How to make a Latte with the Gaggia Babila.*

- **Latte Macchiato:** Ensure the milk carafe is filled and attached. Place a cup under the dispenser and press the 'Latte Macchiato' button.

*Video: How to make a Latte Macchiato with the Gaggia Babila.*

- **Flat White:** Ensure the milk carafe is filled and attached. Place a cup under the dispenser and press the 'Flat White' button.

*Video: How to make a Flat White with the Gaggia Babila.*

## Maintenance

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Regular cleaning and maintenance are crucial for the longevity and optimal performance of your Gaggia Babila machine.

1. **Drip Tray and Dreg Bin:** Empty and rinse the drip tray and internal dreg bin regularly (approximately every 11 pucks or 3-4 drinks).



## Removable brew group

- Easily removable
- Auto rinse and descale cycle

*Figure 6: Easy access to the drip tray and dreg bin for emptying.*

2. **Brew Unit:** The brew unit is removable for thorough cleaning. Rinse it under lukewarm water weekly or bi-weekly, depending on usage.

# Ceramic Burr Grinder & Bypass Doser

- 10.58oz bean hopper
- 15 unique grind settings
- Bypass doser for pre-ground
- Includes 1 grinder key/scoop



Figure 7: Removable brew group for easy cleaning.

3. **Milk Carafe:** After each milk-based drink, the integrated milk carafe performs an automatic cleaning cycle. For deeper cleaning, disassemble and wash the carafe components regularly.
4. **Descaling:** The machine features an automatic descale cycle. Follow the on-screen prompts and use Gaggia descaler as recommended to prevent mineral buildup.
5. **Water Filter:** Replace the AquaClean water filter as indicated by the machine or every three months for optimal water quality.

## Troubleshooting

This section addresses common issues you might encounter with your Gaggia Babila espresso machine.

Problem	Possible Cause	Solution
Machine not brewing/pump issues	Air in the system, clogged brew unit, pump malfunction.	Run a hot water cycle to prime the pump. Clean the brew unit. If issues persist, contact customer support.
"Empty Drip Tray/Coffee Grounds" message persists after emptying	Sensor malfunction or residual grounds.	Ensure the drip tray and dreg bin are completely clean and reinserted correctly. Restart the machine.

Problem	Possible Cause	Solution
No coffee beans detected / Grinder runs empty	Bean hopper is empty or sensor issue.	Refill the bean hopper. Ensure beans are not stuck. The machine may not have a low bean sensor, requiring manual monitoring.
Door hinge breakage	Wear and tear, material fatigue.	Contact customer support for replacement parts or service. This may be covered under warranty.

## Specifications

- **Brand:** Gaggia
- **Model Name:** Babila
- **Item Model Number:** RI9700/64
- **Color:** Stainless Steel
- **Product Dimensions:** 9.64" W x 16.53" D x 14.17" H
- **Item Weight:** 28.7 pounds
- **Water Reservoir Capacity:** 50.7 Fluid Ounces
- **Bean Hopper Capacity:** 10.58 oz
- **Operation Mode:** Fully Automatic
- **Voltage:** 110V
- **Brew Boiler Wattage:** 1400W
- **Included Components:** Espresso Machine, Gaggia Decalcifier, Scoop/Grinder Adjustment Key, Brew Group Brush, Tube of Brew Group Lubricant, Water Hardness Test Strip, AquaClean Water Filter
- **GTIN/UPC:** 075020066121

## Warranty and Support

The Gaggia Babila RI9700/64 Espresso Machine typically comes with a **2-year limited warranty** from the manufacturer, covering defects in materials and workmanship under normal use. For warranty claims, technical support, or to order replacement parts, please contact Gaggia customer service directly. Keep your proof of purchase for warranty validation.

For further assistance, refer to the official Gaggia website or contact their authorized service centers.