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ZINUS SC-HBSM-14K

ZINUS 14 Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress User Manual

Model: SC-HBSM-14K

Introduction

This manual provides essential information for the setup, care, and maintenance of your ZINUS 14 Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress. Please read through these instructions carefully to ensure optimal performance and longevity of your mattress.



Image: The ZINUS 14 Inch Green Tea Cooling Gel Memory Foam Hybrid Mattress, King size, displayed on a bed frame with bedding, showcasing its full form and design.

Setup Instructions

Your ZINUS mattress is conveniently compressed and rolled into a box for easy shipping and maneuverability. Follow these steps to set up your new mattress:

1. **Prepare the Area:** Ensure you have a clean, flat surface, such as a bed frame or foundation, ready for the mattress.
2. **Unpack the Mattress:** Carefully remove the rolled mattress from its box. It is recommended to do this in the room where the mattress will be used.

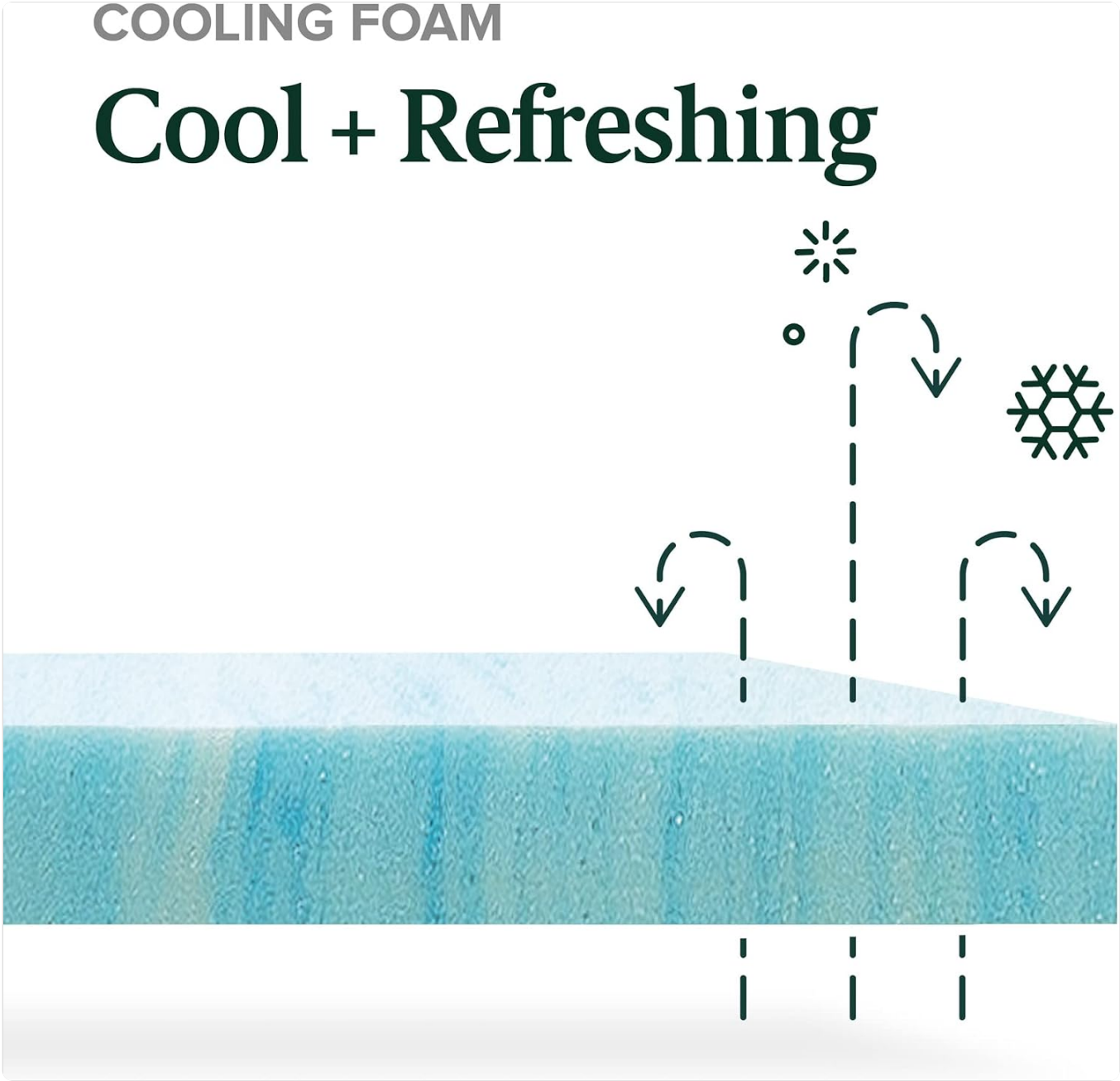


Image: A person carefully pulling the compressed and rolled mattress out of its shipping box.

3. **Unroll the Mattress:** Place the rolled mattress onto your bed frame or foundation. Carefully cut and remove the outer plastic wrapping. The mattress will begin to unroll and expand.

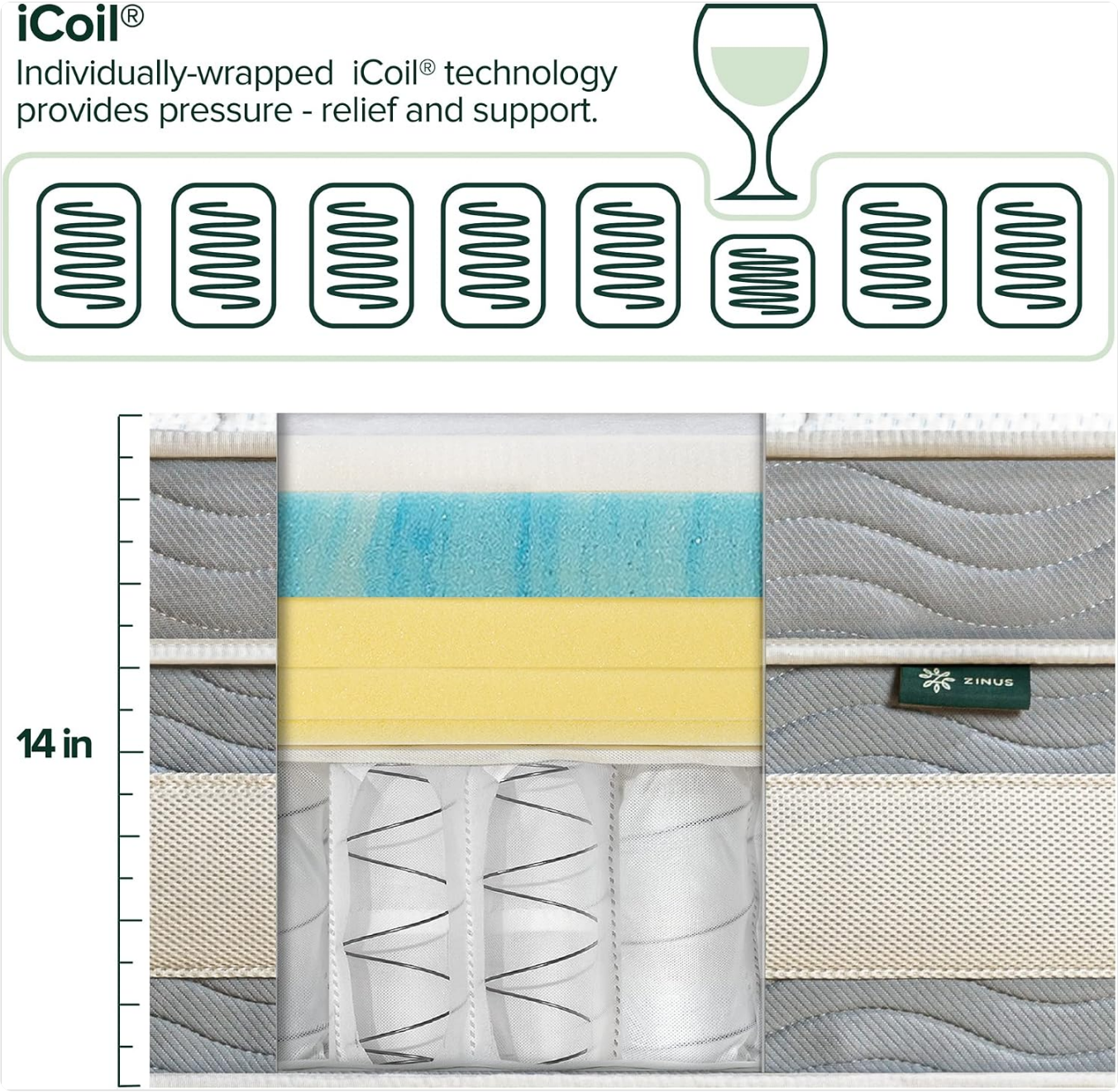


Image: The mattress being unrolled from its plastic packaging onto a flat surface.

4. **Allow for Decompression:** Once unrolled, carefully cut and remove the inner plastic layer. The mattress will rapidly expand. While it will expand significantly within minutes, it may take up to 72 hours to fully decompress and reach its original shape and firmness.



Image: A person removing the final plastic layer, allowing the mattress to fully decompress and expand.

5. **Optional: Aid Decompression:** Lightly walking or crawling on the mattress can help to aid in the decompression process, especially for larger sizes.

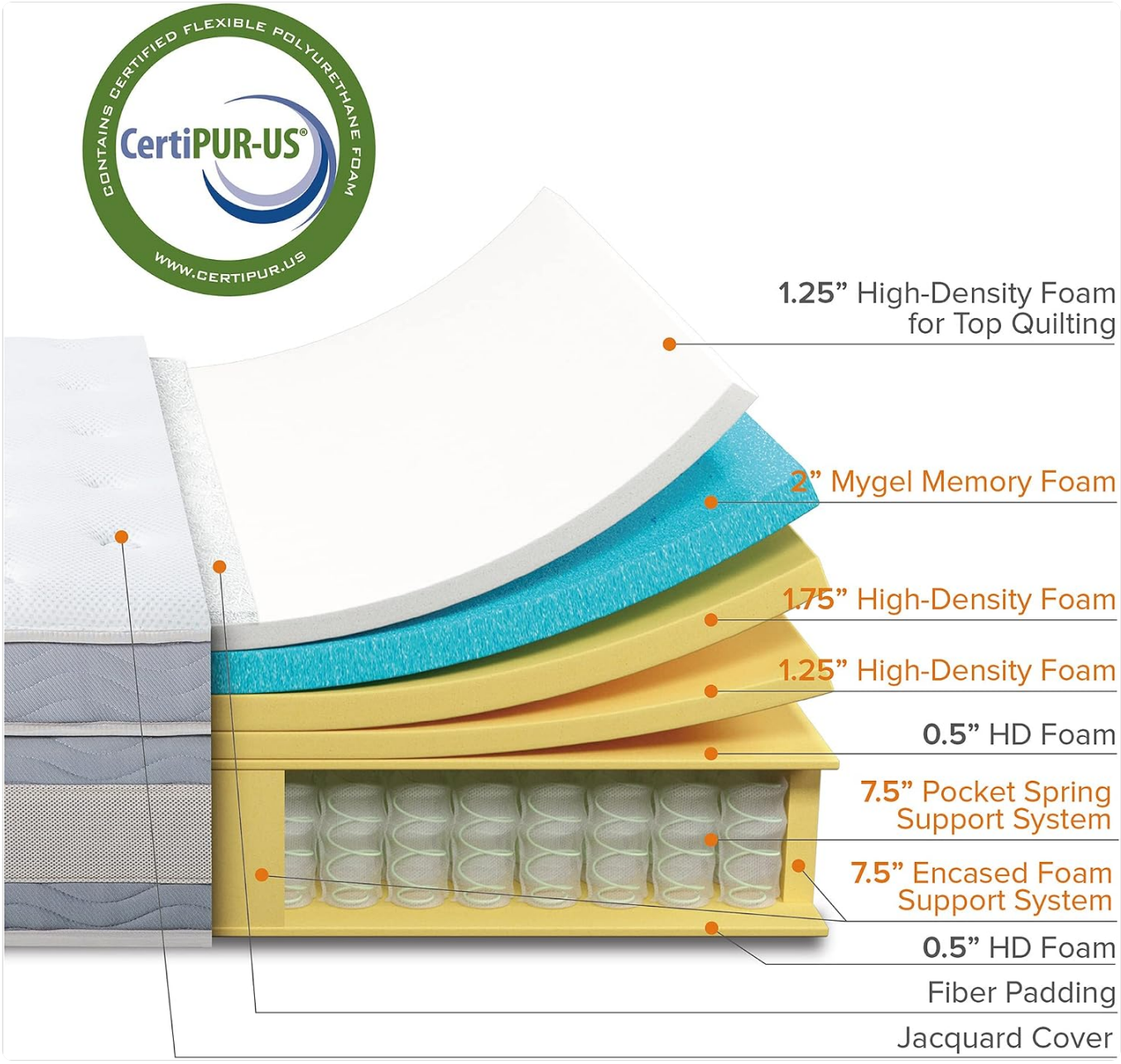


Image: The mattress fully expanded and ready for use on a bed frame.

Setup Video Guide:

Your browser does not support the video tag.

Video: An official ZINUS video demonstrating the unboxing and setup process for a ZINUS mattress.

Product Features and Components

Your ZINUS Hybrid Mattress is engineered with multiple layers for optimal comfort and support:

- **Breathable Knitted Cover:** A soft and breathable top layer for enhanced comfort.
- **Gel-Infused Memory Foam:** Draws heat away from the body, promoting a cooler sleep environment.
- **Comfort Foam:** Molds to the shape of your body for customized pressure relief.
- **Fusion Foam:** Provides an extra layer of comfort and support.
- **Pocket Spring Support System:** Individually encased springs reduce motion transfer and provide targeted support.

- **Green Tea Extract:** Infused into the foam for natural odor resistance.
- **ActivCharcoal™:** Helps absorb moisture and eliminate odors.
- **BioFoam®:** Made with natural plant oils to reduce the use of petroleum-based products.



Image: A cutaway diagram illustrating the various layers of foam and the pocket spring system within the ZINUS hybrid mattress.



Image: Visual representations of Green Tea, ActivCharcoal, and BioFoam, highlighting their presence in the mattress materials.

CertiPUR-US® Certified Foam:

All foams used in this mattress are CertiPUR-US® certified, ensuring they meet rigorous standards for content, emissions, and durability. This means the foam is made without ozone depleters, PBDE flame retardants, mercury, lead, other heavy metals, formaldehyde, and phthalates regulated by the Consumer Product Safety Commission. It also has low VOC (Volatile Organic Compound) emissions for indoor air quality.

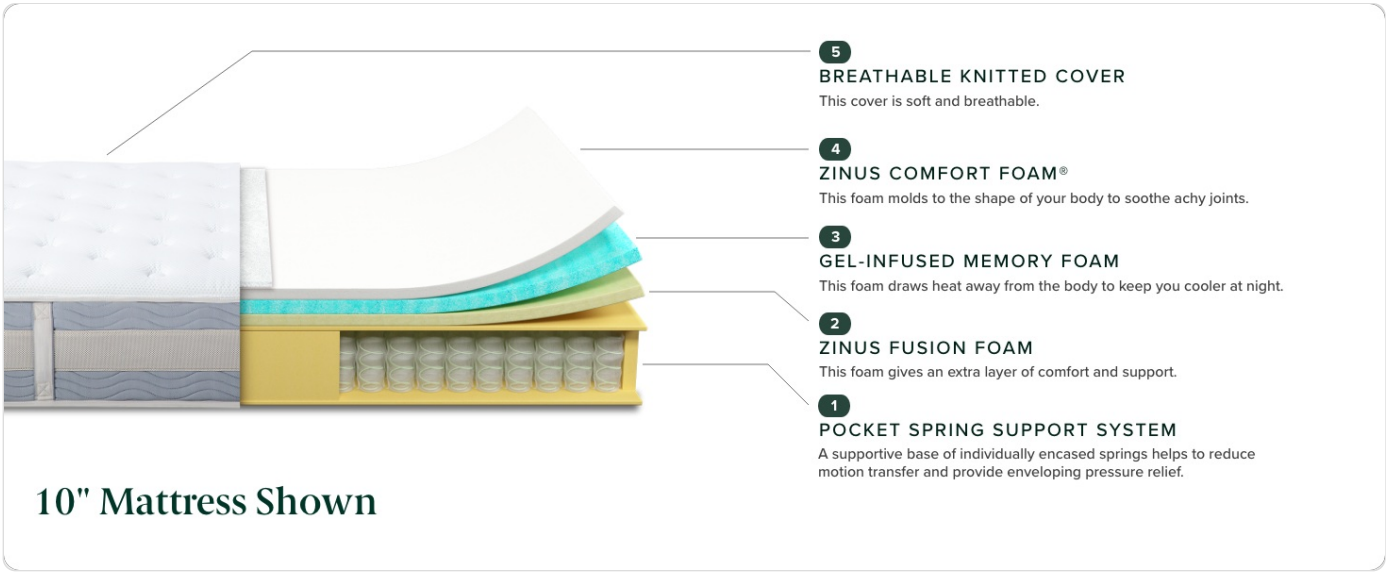


Image: The CertiPUR-US logo, explaining the benefits of certified foam for atmosphere, air quality, environment, and human health.

Care and Maintenance

Proper care will extend the life of your ZINUS mattress:

- **Mattress Cover:** Do not remove the mattress cover. It serves as a fire safety barrier and its removal may void the warranty.
- **Cleaning:** Spot clean only. Use a mild detergent and a damp cloth to clean any spills or stains. Blot the area gently; do not saturate the mattress. Allow to air dry completely before covering with bedding.
- **Protection:** We recommend using a mattress protector to shield against spills, stains, and allergens.
- **Rotation:** Rotate your mattress every 3-6 months to promote even wear and extend its lifespan. This mattress does not need to be flipped.
- **Ventilation:** Ensure adequate air circulation around the mattress, especially if using a solid platform bed.



Image: A close-up view of the mattress side, showing the integrated handles designed for easier positioning and rotation.

Troubleshooting

If you encounter any issues with your mattress, consider the following common solutions:

Issue	Possible Cause / Solution
Mattress not fully expanding:	Allow up to 72 hours for full decompression. Ensure the room temperature is moderate (around 68-72°F or 20-22°C). Lightly walking on the mattress can help.
Unusual odor:	A new mattress may have a slight "new foam" odor, which is harmless and will dissipate. Ensure good ventilation in the room. The Green Tea and ActivCharcoal infusions help minimize this.
Too firm/soft:	Mattress firmness can be subjective and may feel different during the initial decompression period. Give it the full 72 hours. Consider a mattress topper for added softness if desired.
Squeaking noises:	The mattress itself is designed for motion isolation. Squeaking is usually from the bed frame or foundation. Check and tighten all connections on your bed frame.

Specifications

Brand:	ZINUS
Model Number:	SC-HBSM-14K
Size:	King
Thickness:	14 Inches
Product Dimensions:	80"L x 76"W x 14"Th
Item Weight:	120.4 pounds
Material:	Gel Memory Foam, Pocket Innersprings, Polyester Cover
Maximum Recommended Load:	500 Pounds (Twin size supports 250 lbs)
Care Instructions:	Spot Clean Only

Warranty and Support

Your ZINUS mattress comes with a worry-free 10-year limited warranty. This warranty covers manufacturing defects and

issues related to the materials and workmanship of the mattress.

- **Warranty Details:** For full terms and conditions of the 10-year limited warranty, please refer to the warranty card included with your purchase or visit the official ZINUS website.
- **Customer Support:** If you have any questions, concerns, or require assistance with your mattress, please contact ZINUS customer support.
- **Online Resources:** Additional user guides and support information may be available on the ZINUS website.



Image: A visual representation of the 10-year warranty provided with the mattress.

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