Valuxhome WM50-WH

Valuxhome

Valuxhome 50-Inch Wall Mounted Electric Fireplace

Model: WM50-WH

Important Safety Information

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

- Always unplug the fireplace when not in use.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged in any manner.
- Do not run power cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- The heater is equipped with an overheating protection feature. If the heater overheats, it will automatically shut off.

Package Contents

Carefully remove all components from the packaging and check against the list below. Ensure all items are present and undamaged.

- Electric Fireplace Unit
- Remote Control
- Wall Mounting Bracket
- Faux Fire Logs Set

- Crystal Ember Bed Set
- Hardware Pack (screws, anchors)
- Instruction Manual

Specifications

Feature	Specification
Model Number	WM50-WH
Overall Dimensions	50"L x 5"D x 18.35"H
Power Source	Electric, 120V AC
Heat Output	750W / 1500W (5120 BTUs)
Heating Coverage	Up to 400 sq ft
Temperature Range	62°F to 86°F
Timer Settings	1H to 9H
Flame Colors	3 options
Fuel Bed Colors	3 options
Material	Metal, Tempered Glass
Installation Type	Wall Mount Only

Product Dimensions:



Image: Detailed dimensions of the fireplace unit.

Installation

This Valuxhome electric fireplace is designed for wall-mounted installation only. It is not suitable for recessed installation. The included mounting bracket simplifies the process.



Image: The fireplace clearly shown as wall-mounted, emphasizing it is not for recessed installation.

Installation Steps:

1. **Unpack and Inspect:** Carefully remove the fireplace and all components from the packaging. Inspect for any damage.
2. **Choose Location:** Select a suitable wall location, ensuring it is away from combustible materials and has access to a 120V AC outlet.
3. **Install Mounting Bracket:** Securely attach the wall mounting bracket to the wall using appropriate hardware for your wall type (studs recommended). Ensure the bracket is level.
4. **Attach Fireplace:** Carefully lift the fireplace unit and hook it onto the installed wall mounting bracket. Ensure it is securely seated.
5. **Connect Power:** Plug the power cord into a grounded 120V AC outlet.
6. **Install Fuel Bed:** Choose between the faux fire logs or crystal ember bed. Open the front panel (if applicable) and place your chosen media into the designated area. Close the panel securely.

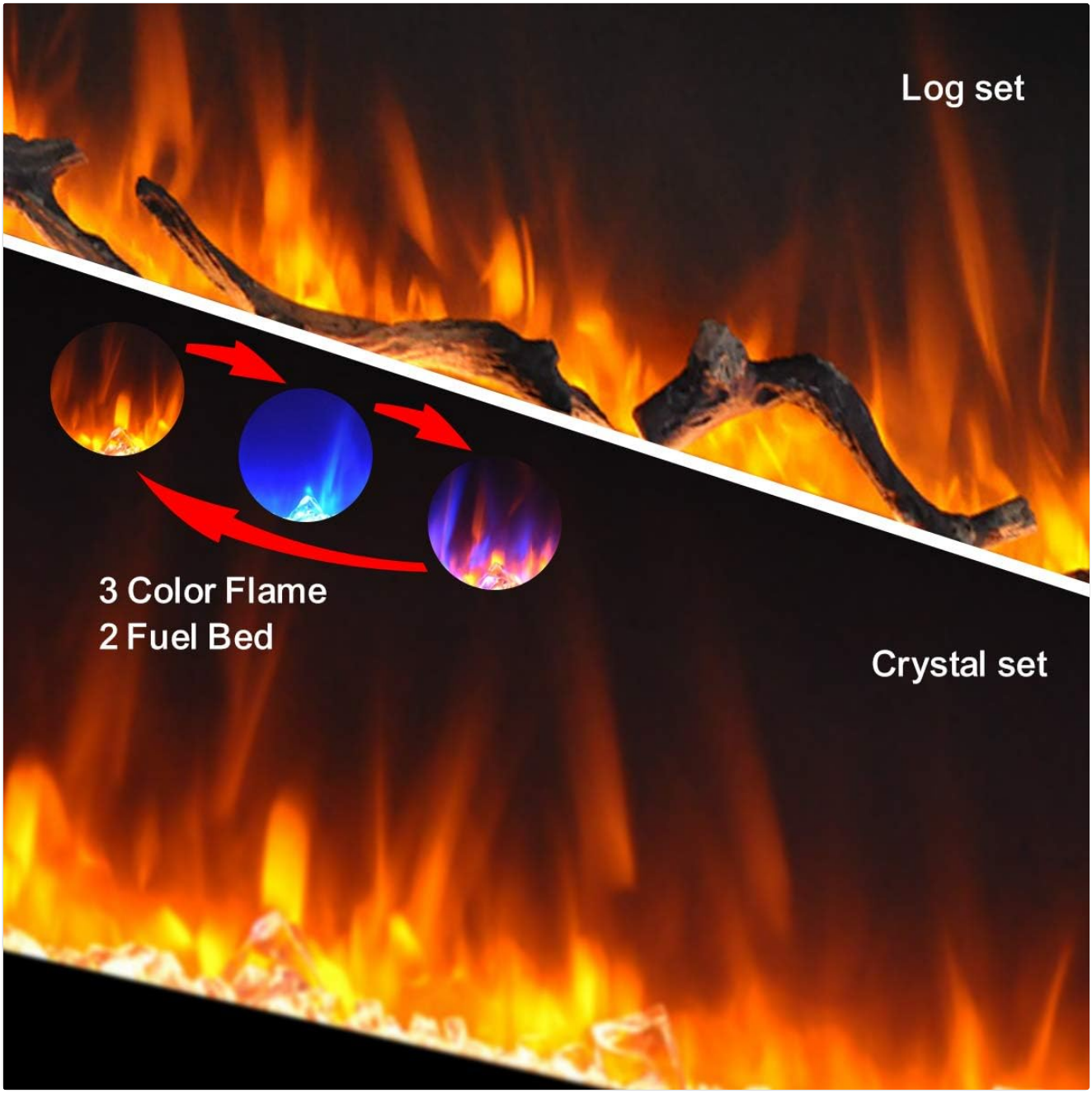


Image: Back of the fireplace showing the wall mounting bracket and power connection point.

Operating Instructions

The Valuxhome electric fireplace can be operated using the touch screen controls on the unit or the included remote control. The controls allow you to adjust power, flame colors, fuel bed colors, heat settings, and set a timer.

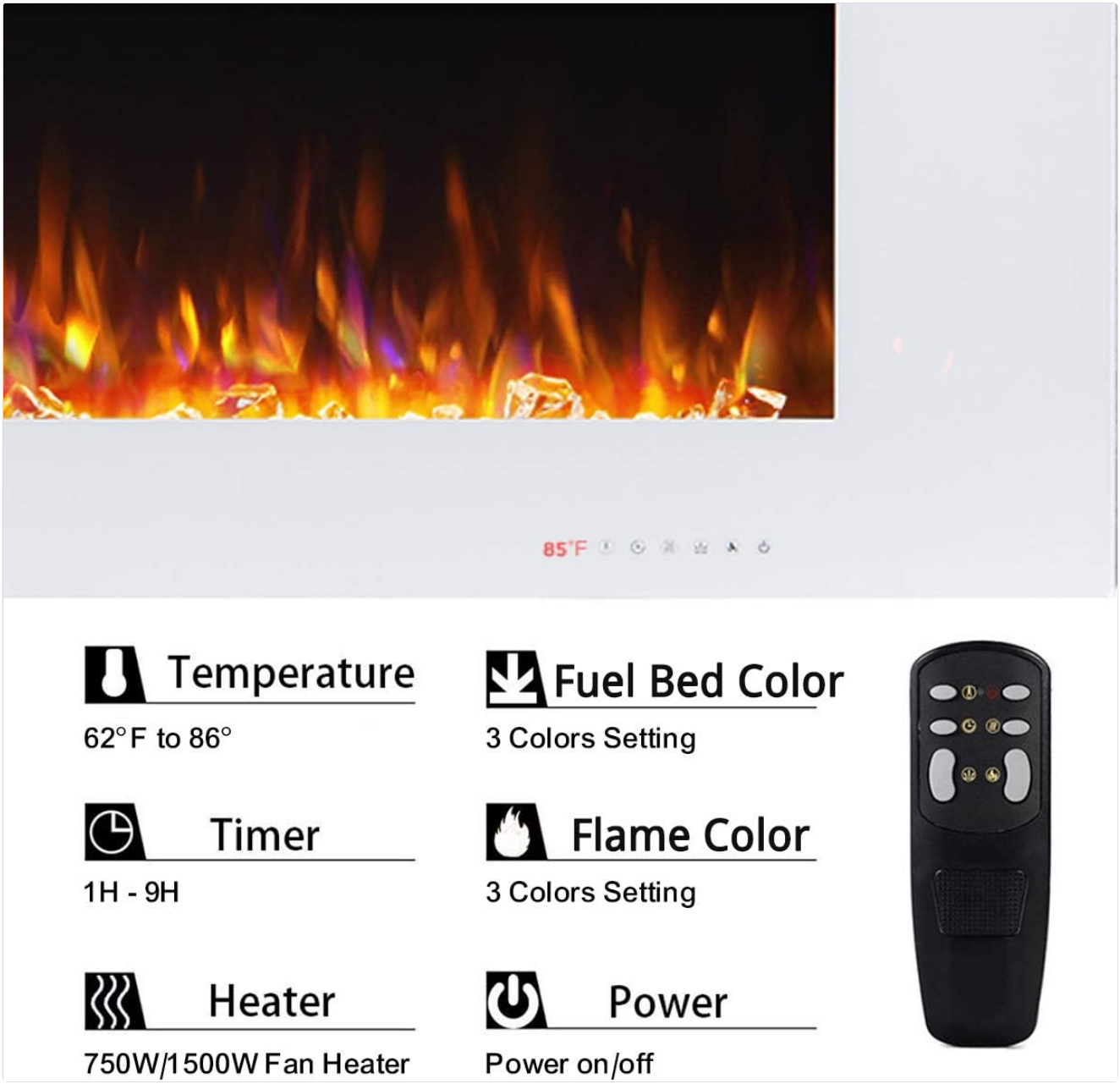


Image: Touch screen controls on the fireplace and the remote control.

Touch Screen Controls:

- **Power Button:** Turns the fireplace ON/OFF.
- **Flame Button (F):** Cycles through 3 different flame color settings.
- **Fuel Bed Button (C):** Cycles through 3 different fuel bed color settings (for logs or crystals).
- **Heat Button:** Adjusts heat output between 750W (low) and 1500W (high), or turns heat OFF.
- **Temperature Button:** Sets the desired room temperature from 62°F to 86°F.
- **Timer Button (TH):** Sets an auto-shutoff timer from 1 hour to 9 hours.

Fuel Bed Options:

The fireplace comes with both faux fire logs and crystal ember beds. You can choose which one to display based on your preference.



Image: Comparison of the log set and crystal set fuel bed options.

Video Demonstration:

Watch this video for a visual guide on operating the fireplace features, including changing flame and fuel bed colors, and using the remote control.

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Video: Official product video demonstrating the features and operation of the Valuxhome wall-mounted electric fireplace, including flame and fuel bed color changes, and remote control usage.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Always unplug the fireplace before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Ensure the air intake and exhaust vents are clear of any obstructions (dust, lint, pet hair). Blocked vents can lead to overheating.
- **Light Bulbs:** The LED technology used for flames and ember bed is designed for long life and typically does not require replacement.
- **Remote Control:** Replace AAA batteries in the remote control as needed.

Troubleshooting

If you encounter issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power switch off, remote batteries dead.	Check power outlet, ensure main power switch (on the side of the unit) is ON, replace remote batteries.
No heat output.	Heat function off, thermostat set too low, overheating protection activated.	Activate heat function, increase thermostat setting, check for blocked vents and allow unit to cool.
Flames are not visible or flickering incorrectly.	Flame effect off, internal component issue.	Ensure flame effect is turned on. If issue persists, contact customer support.

Remote control not working.	Dead batteries, obstruction, remote out of range.	Replace batteries, ensure clear line of sight to fireplace sensor, move closer to the unit.

Warranty and Support

The Valuxhome Electric Fireplace comes with a **1-year warranty**. Valuxhome also provides **lifetime support** for this product.
For any questions, technical assistance, or warranty claims, please contact Valuxhome customer support through their official channels or visit their brand store:
Valuxhome Brand Store on Amazon

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question